

Medicare Part C QIC Reconsideration Data for 2016

Annual Report of Part C QIC Activity on Appeals Received in 2016^{5/3/2017}

Notes on CMS Reconsideration Data

The enclosed reports reflect data on appeals conducted by Medicare's Part C Independent Review Entity for the period 2016. A brief description of the data follows:

Table 1

Table 1 displays the distribution of final reconsideration decisions, and the dollar value of those decisions, by general service classification.

Reconsideration cases are included in this table if the case was received at MAXIMUS Federal during 2016. The decisions that are contained in the table reflect MAXIMUS Federal's determination, including reopening decisions if applicable. Please note that updates for later levels of appeals are not reflected in these data (e.g., Administrative Law Judge hearings). At the national level, the impact of subsequent appeals is not great. But the reader should be aware that the appeal process allows for further actions not reflected herein.

Service is a global classification of the contested care, based on the dollar value of the most expensive service at issue. A not insignificant portion of cases involve multiple contested services. The classification of a case employed here is based on the plan's account of the dollar value of contested care. Reconsiderations are assigned to the category that corresponds to the most expensive service contested. This has obvious limitations, but serves as a crude descriptor of the contested situation.

The five outcomes of appeal presented in the table are *Recons Upheld* (uphold of the plan decision), *Recons Overturned* (overturn of the plan decision), *Recons Partly Overturned* (partial overturn of the plan decision), *Recons Dismissed* (dismissal of the appeal), and *Recons Withdrawn* (*withdrawal* of the appeal). Cases may be dismissed because MAXIMUS Federal does not have jurisdiction (e.g., in the instance where the enrollee is not eligible for benefits under a managed care plan) or because the appeal does not meet other requirements. The latter include appeals brought by representatives without a properly executed appointment of representative form, appeals brought by providers not under contract with the managed care organization without a properly executed Waiver of Liability form, or appeals in which there is no beneficiary liability. Withdrawn cases are valid appeals that have not been decided because a party to the appeal has requested that the appeal not go forward.

The footnote on Table 1 explains the handling of dollar values, which typically are missing in authorization denials. All missing values have been set to the average for appeals of the same service classification where the dollar value of the dispute is known.

Table 2

The second table uses the same conventions as Table 1, substituting the CMS region responsible for oversight of the managed care organization. Note that responsible region is the CMS regional office responsible for oversight, which may not be the physical region in which the plan resides.

Table 3

Table 3 presents the distribution of reconsideration decisions by service category within CMS region.

Table 4

Table 4 shows the distribution of appeals in 2016 by appeal priority and service category. Expedited Pre-Service appeals are those that must be completed within 72 hours of receipt of a valid request for appeal. Standard Pre-Service appeals refer to denials of authorization that do not meet requirements of expedited appeals. Retrospective Claim appeals are those related to denials of payment (i.e., after a service has been provided).

Table 5

Table 5 contains plan specific reconsideration data, sorted by CMS region. Note that the designation of a plan is really a specific contract with CMS. These include Medicare Advantage (MA) plans (coordinated care plans, Medical Savings Account (MSA) plans, and Private Fee-for-Service (PFFS) plans), Cost Contracts, Health Care Prepayment Plans (HCPPs), Demonstration Projects, and PACE plans.

What we commonly think of as a single managed care organization may have multiple contracts at a given time. This is particularly true of the large chain managed care organizations. In some cases such entities will have multiple contracts within a given region, as well as contracts in different regions.

Plans are included in Table 5 if the reconsideration was **received** during 2016, or if the plan had any members enrolled as of July of the year. Enrollment figures are those from the mid-year point (i.e., July). Use of the mid-year figure is an arbitrary convention, employed because many reconsiderations (namely all retrospective denials) lag by months the actual enrollment underlying the dispute.

Some plans with reconsiderations during 2016 may have no enrollment during that calendar period. These reconsiderations reflect prior enrollments in specific contracts, and point to the lag between enrollment and a conflict over care being represented in the reconsideration system. The contract in question may have been terminated or converted to a new contract.

Still other plans do have enrollment during 2016 but have no reconsiderations received during the same time frame. This may also be a reflection of the lag issue, as in the case of new contracts.

Table 5 presents a calculation of the rate of reconsideration per 1,000 members per year. This calculation is based on the sum of reconsiderations received during the year, divided by the mid-year enrollment, multiplied by 1000. The presentation of a rate allows the reader to compare activity across plans even though the plans have widely different enrollment.

The last line of Table 5 gives totals across all plans and regions. Hence the reader can obtain counts of appeals, enrolled beneficiaries, and aggregate data on the rate of appeals nationally and distribution of final decisions.

Table 5A

Table 5A contains information about appeals that are overturned or partly overturned. The two categories are combined, and the sum is given, along with the percent of appeals that are overturned and

the rate of overturns per 1,000 members. Data are presented by managed care contract within CMS Region.

Table 6

The final table contains comparable data to Table 5, but only on expedited appeals received during 2016.

TABLE 1
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2016, by Service

Appealed Service	Recons 2016	Recons Upheld	%	Recons Overturned	%	Recons Partly Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld	\$ Dismissed	\$ W/drawn
1-Practitioner Services	16,994	11,574	68.11	879	5.17	61	0.36	3,738	22.00	742	4.37	\$24,031,215	\$1,286,124	\$16409923	\$5,285,906	\$1,049,262
2-Emergency Room	741	527	71.12	49	6.61	8	1.08	117	15.79	40	5.40	\$676,533	\$48,389	\$484,803	\$106,821	\$36,520
3-Inpatient Hospital	5,701	3,556	62.38	542	9.51	32	0.56	1,318	23.12	253	4.44	\$59,233,504	\$5,797,631	\$37113151	\$13694046	\$2,628,675
4-Clinic (Lab, X-ray)	8,609	5,656	65.70	925	10.74	54	0.63	1,379	16.02	595	6.91	\$7,832,382	\$866,120	\$5,170,337	\$1,254,600	\$541,325
5-Nursing Home Care	3,433	2,576	75.04	446	12.99	46	1.34	261	7.60	104	3.03	\$53,753,845	\$7,343,593	\$40695090	\$4,086,733	\$1,628,430
6-Therapies	1,139	838	73.57	84	7.37	14	1.23	160	14.05	43	3.78	\$1,346,401	\$107,570	\$998,866	\$189,134	\$50,830
7-Ambulance	2,980	2,370	79.53	61	2.05	9	0.30	395	13.26	145	4.87	\$3,685,426	\$81,005	\$2,936,592	\$488,504	\$179,324
8-Home Health Care	757	384	50.73	108	14.27	4	0.53	209	27.61	52	6.87	\$2,545,980	\$369,958	\$1,298,215	\$702,919	\$174,889
9-DME/Medical Supplies	7,535	6,426	85.28	212	2.81	8	0.11	646	8.57	243	3.22	\$8,010,082	\$229,619	\$6,835,411	\$686,730	\$258,321
10-OPD Mental Health	524	411	78.44	18	3.44	1	0.19	83	15.84	11	2.10	\$886,917	\$31,313	\$696,501	\$140,485	\$18,618
11-Hospice Care	474	454	95.78	3	0.63	0	0.00	16	3.38	1	0.21	\$659,415	\$4,174	\$631,591	\$22,259	\$1,391
12-Non-Medicare Benefit	8,359	6,961	83.28	447	5.35	42	0.50	600	7.18	309	3.70	\$7,873,008	\$440,790	\$6,576,067	\$565,116	\$291,035
TOTAL All Services	57,246	41,733	72.90	3,774	6.59	279	0.49	8,922	15.59	2,538	4.43	\$170,534,707	\$16606285	\$119846547	\$27223254	\$6,858,621

Dollar figures are estimates based on historic records containing actual cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 2
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2016, by Region

Region	Recons 2016	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld	\$ Dismissed	\$ W/drawn
01: Boston	1,317	1,120	85.04	102	7.74	9	0.68	70	5.32	16	1.21	\$3,637,677	\$449,530	\$2,986,477	\$167,240	\$34,431
02: New York	5,750	4,094	71.20	561	9.76	31	0.54	708	12.31	356	6.19	\$21,440,137	\$3,180,889	\$147,902,226	\$2,510,055	\$958,968
03: Philadelphia	4,916	4,319	87.86	322	6.55	25	0.51	174	3.54	76	1.55	\$16,011,220	\$1,639,378	\$135,084,445	\$628,680	\$234,718
04: Atlanta	4,321	3,592	83.13	177	4.10	19	0.44	482	11.15	51	1.18	\$10,372,856	\$666,177	\$8,109,005	\$1,477,110	\$120,564
05: Chicago	5,916	4,598	77.72	492	8.32	39	0.66	577	9.75	210	3.55	\$19,509,075	\$2,539,120	\$133,155,966	\$2,855,444	\$798,915
06: Dallas	5,853	3,902	66.67	628	10.73	41	0.70	713	12.18	569	9.72	\$16,789,852	\$2,310,759	\$108,977,844	\$2,140,030	\$1,441,278
07: Kansas City	5,272	2,202	41.77	418	7.93	17	0.32	1,854	35.17	781	14.81	\$15,300,196	\$1,303,012	\$6,669,553	\$5,458,713	\$1,868,918
08: Denver	3,552	2,967	83.53	223	6.28	37	1.04	234	6.59	91	2.56	\$15,101,080	\$1,258,053	\$126,546,322	\$829,900	\$358,495
09: San Francisco	16,638	12,084	72.63	450	2.70	41	0.25	3,798	22.83	265	1.59	\$41,105,906	\$1,698,949	\$284,699,511	\$10,199,154	\$737,853
10: Seattle	3,711	2,855	76.93	401	10.81	20	0.54	312	8.41	123	3.31	\$11,266,707	\$1,560,418	\$8,444,877	\$956,931	\$304,481
TOTAL All Regions	57,246	41,733	72.90	3,774	6.59	279	0.49	8,922	15.59	2,538	4.43	\$170,534,707	\$16,606,285	\$119,846,547	\$27,223,254	\$6,858,621

Dollar figures are estimates based on historic records containing actual cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
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National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2016, by Region and Service

Region=01: Boston

Appealed Service	Recons 2016	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	347	299	86.17	24	6.92	1	0.29	22	6.34	1	0.29	\$490,693	\$34,645	\$423,523
2-Emergency Room	32	29	90.63	2	6.25	1	3.13	0	0.00	0	0.00	\$29,216	\$2,283	\$26,934
3-Inpatient Hospital	77	64	83.12	4	5.19	0	0.00	7	9.09	2	2.60	\$800,032	\$41,560	\$664,961
4-Clinic (Lab, X-ray)	166	136	81.93	21	12.65	1	0.60	4	2.41	4	2.41	\$151,025	\$19,560	\$124,186
5-Nursing Home Care	96	74	77.08	18	18.75	3	3.13	1	1.04	0	0.00	\$1,503,166	\$305,331	\$1,182,177
6-Therapies	32	26	81.25	5	15.63	0	0.00	1	3.13	0	0.00	\$37,827	\$5,910	\$30,734
7-Ambulance	71	63	88.73	2	2.82	0	0.00	6	8.45	0	0.00	\$87,807	\$2,473	\$77,913
8-Home Health Care	15	8	53.33	4	26.67	1	6.67	2	13.33	0	0.00	\$50,449	\$15,135	\$28,588
9-DME/Medical Supplies	154	136	88.31	8	5.19	0	0.00	9	5.84	1	0.65	\$163,710	\$8,504	\$144,575
10-OPD Mental Health	21	18	85.71	0	0.00	0	0.00	3	14.29	0	0.00	\$35,544	\$0	\$30,467
12-Non-Medicare Benefit	306	267	87.25	14	4.58	2	0.65	15	4.90	8	2.61	\$288,209	\$14,128	\$252,418
TOTAL All Services	1,317	1,120	85.04	102	7.74	9	0.68	70	5.32	16	1.21	\$3,637,677	\$449,530	\$2,986,477

Dollar figures are estimates based on historic records containing actual cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

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Region=02: New York

Appealed Service	Recons 2016	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	1,570	1,085	69.11	68	4.33	3	0.19	291	18.54	123	7.83	\$2,220,137	\$98,280	\$1,536,420
2-Emergency Room	69	49	71.01	4	5.80	2	2.90	11	15.94	3	4.35	\$62,997	\$4,565	\$45,650
3-Inpatient Hospital	850	485	57.06	195	22.94	2	0.24	138	16.24	30	3.53	\$8,831,517	\$2,036,444	\$5,049,550
4-Clinic (Lab, X-ray)	1,035	631	60.97	162	15.65	9	0.87	118	11.40	115	11.11	\$941,633	\$151,480	\$578,172
5-Nursing Home Care	473	376	79.49	47	9.94	7	1.48	25	5.29	18	3.81	\$7,406,225	\$790,728	\$5,942,203
6-Therapies	78	54	69.23	4	5.13	0	0.00	13	16.67	7	8.97	\$92,203	\$4,728	\$63,833
7-Ambulance	216	165	76.39	5	2.31	2	0.93	30	13.89	14	6.48	\$267,132	\$7,420	\$205,296
8-Home Health Care	40	26	65.00	4	10.00	0	0.00	6	15.00	4	10.00	\$134,530	\$13,453	\$87,445
9-DME/Medical Supplies	701	620	88.45	26	3.71	0	0.00	28	3.99	27	3.85	\$745,198	\$27,639	\$659,091
10-OPD Mental Health	83	69	83.13	0	0.00	0	0.00	11	13.25	3	3.61	\$140,485	\$0	\$116,789
12-Non-Medicare Benefit	635	534	84.09	46	7.24	6	0.94	37	5.83	12	1.89	\$598,081	\$46,151	\$505,779
TOTAL All Services	5,750	4,094	71.20	561	9.76	31	0.54	708	12.31	356	6.19	\$21,440,137	\$3,180,889	\$14,790,226

Dollar figures are estimates based on historic records containing actual cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

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Region=03: Philadelphia

Appealed Service	Recons 2016	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	1,388	1,212	87.32	63	4.54	4	0.29	75	5.40	34	2.45	\$1,962,771	\$91,917	\$1,716,717
2-Emergency Room	89	83	93.26	3	3.37	1	1.12	2	2.25	0	0.00	\$81,257	\$3,196	\$76,236
3-Inpatient Hospital	644	565	87.73	43	6.68	3	0.47	24	3.73	9	1.40	\$6,691,173	\$462,356	\$5,885,946
4-Clinic (Lab, X-ray)	750	643	85.73	68	9.07	2	0.27	23	3.07	14	1.87	\$682,343	\$62,776	\$585,905
5-Nursing Home Care	293	216	73.72	54	18.43	6	2.05	13	4.44	4	1.37	\$4,587,788	\$892,505	\$3,429,098
6-Therapies	158	140	88.61	13	8.23	3	1.90	1	0.63	1	0.63	\$186,770	\$17,140	\$167,266
7-Ambulance	288	273	94.79	7	2.43	2	0.69	6	2.08	0	0.00	\$356,175	\$9,894	\$338,861
8-Home Health Care	49	34	69.39	11	22.45	0	0.00	3	6.12	1	2.04	\$164,799	\$36,996	\$114,351
9-DME/Medical Supplies	639	591	92.49	28	4.38	1	0.16	11	1.72	8	1.25	\$679,289	\$30,297	\$628,794
10-OPD Mental Health	49	46	93.88	1	2.04	0	0.00	2	4.08	0	0.00	\$82,937	\$1,693	\$77,859
12-Non-Medicare Benefit	569	516	90.69	31	5.45	3	0.53	14	2.46	5	0.88	\$535,918	\$30,610	\$487,413
TOTAL All Services	4,916	4,319	87.86	322	6.55	25	0.51	174	3.54	76	1.55	\$16,011,220	\$1,639,378	\$13,508,445

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Region=04: Atlanta

Appealed Service	Recons 2016	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	1,529	1,268	82.93	51	3.34	7	0.46	184	12.03	19	1.24	\$2,162,159	\$77,068	\$1,798,028
2-Emergency Room	53	48	90.57	0	0.00	0	0.00	5	9.43	0	0.00	\$48,389	\$0	\$43,824
3-Inpatient Hospital	316	210	66.46	20	6.33	1	0.32	82	25.95	3	0.95	\$3,283,246	\$212,995	\$2,187,099
4-Clinic (Lab, X-ray)	885	730	82.49	30	3.39	4	0.45	113	12.77	8	0.90	\$805,164	\$29,113	\$665,966
5-Nursing Home Care	156	129	82.69	16	10.26	1	0.64	9	5.77	1	0.64	\$2,442,645	\$258,357	\$2,027,708
6-Therapies	100	85	85.00	1	1.00	1	1.00	11	11.00	2	2.00	\$118,209	\$1,773	\$101,069
7-Ambulance	145	123	84.83	2	1.38	0	0.00	19	13.10	1	0.69	\$179,324	\$2,473	\$152,117
8-Home Health Care	67	41	61.19	10	14.93	0	0.00	8	11.94	8	11.94	\$225,338	\$33,633	\$137,893
9-DME/Medical Supplies	560	509	90.89	12	2.14	1	0.18	33	5.89	5	0.89	\$595,308	\$13,288	\$541,624
10-OPD Mental Health	40	35	87.50	3	7.50	1	2.50	1	2.50	0	0.00	\$67,704	\$5,924	\$60,087
11-Hospice Care	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00	\$8,347	\$0	\$6,956
12-Non-Medicare Benefit	464	409	88.15	32	6.90	3	0.65	16	3.45	4	0.86	\$437,023	\$31,552	\$386,634
TOTAL All Services	4,321	3,592	83.13	177	4.10	19	0.44	482	11.15	51	1.18	\$10,372,856	\$666,177	\$8,109,005

Dollar figures are estimates based on historic records containing actual cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

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Region=05: Chicago

Appealed Service	Recons 2016	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	1,904	1,554	81.62	111	5.83	8	0.42	163	8.56	68	3.57	\$2,692,446	\$162,622	\$2,203,168
2-Emergency Room	67	51	76.12	5	7.46	1	1.49	10	14.93	0	0.00	\$61,171	\$5,022	\$47,020
3-Inpatient Hospital	484	264	54.55	41	8.47	3	0.62	151	31.20	25	5.17	\$5,028,770	\$441,576	\$2,758,550
4-Clinic (Lab, X-ray)	1,006	798	79.32	113	11.23	7	0.70	61	6.06	27	2.68	\$915,249	\$105,991	\$729,197
5-Nursing Home Care	547	363	66.36	101	18.46	10	1.83	51	9.32	22	4.02	\$8,564,915	\$1,659,746	\$5,762,137
6-Therapies	162	118	72.84	8	4.94	3	1.85	24	14.81	9	5.56	\$191,499	\$11,230	\$141,260
7-Ambulance	169	137	81.07	7	4.14	0	0.00	18	10.65	7	4.14	\$209,006	\$8,657	\$169,431
8-Home Health Care	103	72	69.90	14	13.59	0	0.00	16	15.53	1	0.97	\$346,415	\$47,086	\$242,154
9-DME/Medical Supplies	610	507	83.11	34	5.57	2	0.33	40	6.56	27	4.43	\$648,461	\$37,207	\$540,029
10-OPD Mental Health	45	35	77.78	4	8.89	0	0.00	6	13.33	0	0.00	\$76,167	\$6,770	\$59,241
11-Hospice Care	8	6	75.00	0	0.00	0	0.00	2	25.00	0	0.00	\$11,129	\$0	\$8,347
12-Non-Medicare Benefit	811	693	85.45	54	6.66	5	0.62	35	4.32	24	2.96	\$763,848	\$53,215	\$655,064
TOTAL All Services	5,916	4,598	77.72	492	8.32	39	0.66	577	9.75	210	3.55	\$19,509,075	\$2,539,120	\$13315596

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Region=06: Dallas

Appealed Service	Recons 2016	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	2,049	1,578	77.01	128	6.25	11	0.54	216	10.54	116	5.66	\$2,897,491	\$188,782	\$2,239,227
2-Emergency Room	115	66	57.39	9	7.83	0	0.00	30	26.09	10	8.70	\$104,995	\$8,217	\$60,258
3-Inpatient Hospital	652	395	60.58	83	12.73	4	0.61	96	14.72	74	11.35	\$6,774,293	\$883,152	\$4,124,838
4-Clinic (Lab, X-ray)	1,209	615	50.87	217	17.95	12	0.99	180	14.89	185	15.30	\$1,099,936	\$202,883	\$564,980
5-Nursing Home Care	260	170	65.38	50	19.23	5	1.92	28	10.77	7	2.69	\$4,071,075	\$822,044	\$2,701,002
6-Therapies	78	55	70.51	5	6.41	1	1.28	10	12.82	7	8.97	\$92,203	\$6,501	\$65,606
7-Ambulance	287	161	56.10	14	4.88	1	0.35	39	13.59	72	25.09	\$354,939	\$17,932	\$199,730
8-Home Health Care	78	29	37.18	24	30.77	1	1.28	13	16.67	11	14.10	\$262,334	\$82,400	\$99,216
9-DME/Medical Supplies	481	381	79.21	24	4.99	1	0.21	43	8.94	32	6.65	\$511,327	\$26,045	\$405,554
10-OPD Mental Health	13	7	53.85	1	7.69	0	0.00	4	30.77	1	7.69	\$22,004	\$1,693	\$11,848
11-Hospice Care	11	9	81.82	0	0.00	0	0.00	1	9.09	1	9.09	\$15,303	\$0	\$12,521
12-Non-Medicare Benefit	620	436	70.32	73	11.77	5	0.81	53	8.55	53	8.55	\$583,953	\$71,110	\$413,006
TOTAL All Services	5,853	3,902	66.67	628	10.73	41	0.70	713	12.18	569	9.72	\$16,789,852	\$2,310,759	\$10897784

Dollar figures are estimates based on historic records containing actual cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2016, by Region and Service

Region=07: Kansas City

Appealed Service	Recons 2016	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	1,654	530	32.04	154	9.31	2	0.12	724	43.77	244	14.75	\$2,338,921	\$219,186	\$750,887
2-Emergency Room	88	26	29.55	14	15.91	2	2.27	27	30.68	19	21.59	\$80,344	\$13,695	\$24,651
3-Inpatient Hospital	640	262	40.94	41	6.41	3	0.47	274	42.81	60	9.38	\$6,649,613	\$441,576	\$2,737,770
4-Clinic (Lab, X-ray)	793	250	31.53	88	11.10	3	0.38	303	38.21	149	18.79	\$721,463	\$81,426	\$228,812
5-Nursing Home Care	213	116	54.46	26	12.21	1	0.47	42	19.72	28	13.15	\$3,335,150	\$414,936	\$1,824,155
6-Therapies	93	27	29.03	9	9.68	0	0.00	47	50.54	10	10.75	\$109,934	\$10,639	\$31,916
7-Ambulance	224	107	47.77	8	3.57	0	0.00	78	34.82	31	13.84	\$277,025	\$9,894	\$132,329
8-Home Health Care	87	20	22.99	13	14.94	0	0.00	45	51.72	9	10.34	\$292,603	\$43,722	\$67,265
9-DME/Medical Supplies	674	378	56.08	18	2.67	1	0.15	185	27.45	92	13.65	\$716,496	\$19,666	\$402,364
10-OPD Mental Health	20	10	50.00	1	5.00	0	0.00	9	45.00	0	0.00	\$33,852	\$1,693	\$16,926
11-Hospice Care	10	4	40.00	2	20.00	0	0.00	4	40.00	0	0.00	\$13,912	\$2,782	\$5,565
12-Non-Medicare Benefit	776	472	60.82	44	5.67	5	0.64	116	14.95	139	17.91	\$730,883	\$43,796	\$446,913
TOTAL All Services	5,272	2,202	41.77	418	7.93	17	0.32	1,854	35.17	781	14.81	\$15,300,196	\$1,303,012	\$6,669,553

Dollar figures are estimates based on historic records containing actual cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2016, by Region and Service

Region=08: Denver

Appealed Service	Recons 2016	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	1,001	825	82.42	51	5.09	8	0.80	93	9.29	24	2.40	\$1,415,514	\$77,776	\$1,172,289
2-Emergency Room	39	31	79.49	3	7.69	0	0.00	4	10.26	1	2.56	\$35,607	\$2,739	\$28,303
3-Inpatient Hospital	555	486	87.57	28	5.05	3	0.54	31	5.59	7	1.26	\$5,766,461	\$306,506	\$5,065,135
4-Clinic (Lab, X-ray)	725	599	82.62	56	7.72	7	0.97	41	5.66	22	3.03	\$659,598	\$54,133	\$548,148
5-Nursing Home Care	402	318	79.10	45	11.19	8	1.99	18	4.48	13	3.23	\$6,294,508	\$767,241	\$5,041,870
6-Therapies	80	68	85.00	3	3.75	5	6.25	2	2.50	2	2.50	\$94,567	\$6,501	\$83,337
7-Ambulance	108	92	85.19	2	1.85	1	0.93	8	7.41	5	4.63	\$133,566	\$3,092	\$114,397
8-Home Health Care	15	11	73.33	1	6.67	1	6.67	1	6.67	1	6.67	\$50,449	\$5,045	\$38,677
9-DME/Medical Supplies	169	155	91.72	3	1.78	0	0.00	8	4.73	3	1.78	\$179,655	\$3,189	\$164,773
10-OPD Mental Health	50	45	90.00	1	2.00	0	0.00	4	8.00	0	0.00	\$84,629	\$1,693	\$76,167
11-Hospice Care	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$6,956	\$0	\$6,956
12-Non-Medicare Benefit	403	332	82.38	30	7.44	4	0.99	24	5.96	13	3.23	\$379,570	\$30,140	\$314,581
TOTAL All Services	3,552	2,967	83.53	223	6.28	37	1.04	234	6.59	91	2.56	\$15,101,080	\$1,258,053	\$12654632

Dollar figures are estimates based on historic records containing actual cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2016, by Region and Service

Region=09: San Francisco

Appealed Service	Recons 2016	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	4,419	2,342	53.00	126	2.85	9	0.20	1,870	42.32	72	1.63	\$6,248,908	\$184,540	\$3,318,186
2-Emergency Room	149	117	78.52	3	2.01	1	0.67	23	15.44	5	3.36	\$136,037	\$3,196	\$107,278
3-Inpatient Hospital	1,219	653	53.57	57	4.68	11	0.90	470	38.56	28	2.30	\$12,665,434	\$649,376	\$6,841,828
4-Clinic (Lab, X-ray)	1,505	903	60.00	63	4.19	5	0.33	482	32.03	52	3.46	\$1,369,234	\$59,591	\$823,815
5-Nursing Home Care	691	578	83.65	36	5.21	3	0.43	64	9.26	10	1.45	\$10,819,664	\$587,174	\$9,073,799
6-Therapies	243	169	69.55	25	10.29	1	0.41	45	18.52	3	1.23	\$287,248	\$30,143	\$200,364
7-Ambulance	1,310	1,118	85.34	7	0.53	2	0.15	177	13.51	6	0.46	\$1,620,103	\$9,894	\$1,383,890
8-Home Health Care	257	125	48.64	15	5.84	1	0.39	102	39.69	14	5.45	\$864,355	\$52,130	\$422,088
9-DME/Medical Supplies	3,101	2,761	89.04	37	1.19	1	0.03	261	8.42	41	1.32	\$3,296,518	\$39,864	\$2,935,613
10-OPD Mental Health	132	87	65.91	4	3.03	0	0.00	37	28.03	4	3.03	\$223,422	\$6,770	\$147,255
11-Hospice Care	385	377	97.92	1	0.26	0	0.00	7	1.82	0	0.00	\$535,600	\$1,391	\$524,471
12-Non-Medicare Benefit	3,227	2,854	88.44	76	2.36	7	0.22	260	8.06	30	0.93	\$3,039,382	\$74,878	\$2,691,365
TOTAL All Services	16,638	12,084	72.63	450	2.70	41	0.25	3,798	22.83	265	1.59	\$41,105,906	\$1,698,949	\$28,469,951

Dollar figures are estimates based on historic records containing actual cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2016, by Region and Service

Region=10: Seattle

Appealed Service	Recons 2016	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	1,133	881	77.76	103	9.09	8	0.71	100	8.83	41	3.62	\$1,602,175	\$151,309	\$1,251,479
2-Emergency Room	40	27	67.50	6	15.00	0	0.00	5	12.50	2	5.00	\$36,520	\$5,478	\$24,651
3-Inpatient Hospital	264	172	65.15	30	11.36	2	0.76	45	17.05	15	5.68	\$2,742,965	\$322,091	\$1,797,473
4-Clinic (Lab, X-ray)	535	351	65.61	107	20.00	4	0.75	54	10.09	19	3.55	\$486,738	\$99,167	\$321,156
5-Nursing Home Care	302	236	78.15	53	17.55	2	0.66	10	3.31	1	0.33	\$4,728,710	\$845,531	\$3,710,941
6-Therapies	115	96	83.48	11	9.57	0	0.00	6	5.22	2	1.74	\$135,940	\$13,003	\$113,481
7-Ambulance	162	131	80.86	7	4.32	1	0.62	14	8.64	9	5.56	\$200,349	\$9,275	\$162,629
8-Home Health Care	46	18	39.13	12	26.09	0	0.00	13	28.26	3	6.52	\$154,710	\$40,359	\$60,539
9-DME/Medical Supplies	446	388	87.00	22	4.93	1	0.22	28	6.28	7	1.57	\$474,120	\$23,919	\$412,995
10-OPD Mental Health	71	59	83.10	3	4.23	0	0.00	6	8.45	3	4.23	\$120,174	\$5,078	\$99,863
11-Hospice Care	49	48	97.96	0	0.00	0	0.00	1	2.04	0	0.00	\$68,167	\$0	\$66,776
12-Non-Medicare Benefit	548	448	81.75	47	8.58	2	0.36	30	5.47	21	3.83	\$516,139	\$45,209	\$422,895
TOTAL All Services	3,711	2,855	76.93	401	10.81	20	0.54	312	8.41	123	3.31	\$11,266,707	\$1,560,418	\$8,444,877

Dollar figures are estimates based on historic records containing actual cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2016, by Appeal Priority and Service

Priority=Expedited Appeal

Appealed Service	Recons 2016	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	1,667	2.91	1,327	79.60	155	9.30	8	0.48	79	4.74	98	5.88	\$2,357,305
3-Inpatient Hospital	1,793	3.13	1,525	85.05	121	6.75	2	0.11	80	4.46	65	3.63	\$18,629,306
4-Clinic (Lab, X-ray)	871	1.52	492	56.49	196	22.50	13	1.49	50	5.74	120	13.78	\$792,427
5-Nursing Home Care	2,065	3.61	1,529	74.04	380	18.40	14	0.68	82	3.97	60	2.91	\$32,333,729
6-Therapies	181	0.32	140	77.35	16	8.84	8	4.42	10	5.52	7	3.87	\$213,958
7-Ambulance	398	0.70	393	98.74	0	0.00	0	0.00	2	0.50	3	0.75	\$492,215
8-Home Health Care	243	0.42	130	53.50	57	23.46	1	0.41	28	11.52	27	11.11	\$817,270
9-DME/Medical Supplies	964	1.68	843	87.45	26	2.70	1	0.10	51	5.29	43	4.46	\$1,024,780
10-OPD Mental Health	21	0.04	16	76.19	1	4.76	0	0.00	3	14.29	1	4.76	\$35,544
11-Hospice Care	1	0.00	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$1,391
12-Non-Medicare Benefit	1,346	2.35	1,115	82.84	98	7.28	3	0.22	61	4.53	69	5.13	\$1,267,744
Priority	9,550	16.68	7,511		1,050		50		446		493		\$57,965,668

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2016, by Appeal Priority and Service

Priority=Standard Service Denial

Appealed Service	Recons 2016	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	3,011	5.26	2,498	82.96	244	8.10	11	0.37	155	5.15	103	3.42	\$4,257,855
3-Inpatient Hospital	206	0.36	70	33.98	9	4.37	0	0.00	121	58.74	6	2.91	\$2,140,344
4-Clinic (Lab, X-ray)	1,622	2.83	1,165	71.82	316	19.48	19	1.17	58	3.58	64	3.95	\$1,475,679
5-Nursing Home Care	142	0.25	84	59.15	24	16.90	3	2.11	28	19.72	3	2.11	\$2,223,433
6-Therapies	352	0.61	294	83.52	24	6.82	5	1.42	22	6.25	7	1.99	\$416,096
7-Ambulance	636	1.11	620	97.48	1	0.16	2	0.31	12	1.89	1	0.16	\$786,554
8-Home Health Care	190	0.33	120	63.16	35	18.42	1	0.53	32	16.84	2	1.05	\$639,018
9-DME/Medical Supplies	4,036	7.05	3,710	91.92	84	2.08	6	0.15	139	3.44	97	2.40	\$4,290,470
10-OPD Mental Health	97	0.17	83	85.57	6	6.19	0	0.00	8	8.25	0	0.00	\$164,181
11-Hospice Care	2	0.00	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$2,782
12-Non-Medicare Benefit	2,832	4.95	2,475	87.39	156	5.51	19	0.67	102	3.60	80	2.82	\$2,667,348
Priority	13,126	22.93	11,121		899		66		677		363		\$19,063,760

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2016, by Appeal Priority and Service

Priority=Standard Claim Denial

Appealed Service	Recons 2016	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	12,316	21.51	7,749	62.92	480	3.90	42	0.34	3,504	28.45	541	4.39	\$17,416,056
2-Emergency Room	741	1.29	527	71.12	49	6.61	8	1.08	117	15.79	40	5.40	\$676,533
3-Inpatient Hospital	3,702	6.47	1,961	52.97	412	11.13	30	0.81	1,117	30.17	182	4.92	\$38,463,854
4-Clinic (Lab, X-ray)	6,116	10.68	3,999	65.39	413	6.75	22	0.36	1,271	20.78	411	6.72	\$5,564,276
5-Nursing Home Care	1,226	2.14	963	78.55	42	3.43	29	2.37	151	12.32	41	3.34	\$19,196,683
6-Therapies	606	1.06	404	66.67	44	7.26	1	0.17	128	21.12	29	4.79	\$716,347
7-Ambulance	1,946	3.40	1,357	69.73	60	3.08	7	0.36	381	19.58	141	7.25	\$2,406,657
8-Home Health Care	324	0.57	134	41.36	16	4.94	2	0.62	149	45.99	23	7.10	\$1,089,693
9-DME/Medical Supplies	2,535	4.43	1,873	73.89	102	4.02	1	0.04	456	17.99	103	4.06	\$2,694,832
10-OPD Mental Health	406	0.71	312	76.85	11	2.71	1	0.25	72	17.73	10	2.46	\$687,192
11-Hospice Care	471	0.82	451	95.75	3	0.64	0	0.00	16	3.40	1	0.21	\$655,241
12-Non-Medicare Benefit	4,181	7.30	3,371	80.63	193	4.62	20	0.48	437	10.45	160	3.83	\$3,937,917
Priority	34,570	60.39	23,101		1,825		163		7,799		1,682		\$93,505,279
	57,246	100.00	41,733		3,774		279		8,922		2,538		\$170,534,707

TABLE 5 - 2016
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2016, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0137: COMMONWEALTH CARE ALLIANCE,	10,050	0.60	6	3	50.00	2	33.33	0	0.00	1	16.67	0	0.00
H0477: SERENITY CARE, INC.	287	0.00	0	0	-	0	-	0	-	0	-	0	-
H0809: MERCY LIFE, INC.	149	0.00	0	0	-	0	-	0	-	0	-	0	-
H1365: MARTIN'S POINT GENERATIONS A	2,371	1.69	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H1660: HARVARD PILGRIM HEALTH CARE	2,178	21.12	46	36	78.26	5	10.87	1	2.17	2	4.35	2	4.35
H2005: FALLON TOTAL CARE, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2218: HARBOR HEALTH SERVICES, INC.	458	0.00	0	0	-	0	-	0	-	0	-	0	-
H2219: FALLON COMMUNITY HEALTH PLAN	1,045	0.00	0	0	-	0	-	0	-	0	-	0	-
H2220: UPHAMS CORNER HEALTH COMMITT	237	0.00	0	0	-	0	-	0	-	0	-	0	-
H2221: CAMBRIDGE PUBLIC HEALTH COMM	320	0.00	0	0	-	0	-	0	-	0	-	0	-
H2222: ELEMENT CARE, INC.	844	0.00	0	0	-	0	-	0	-	0	-	0	-
H2223: ELDER SVC PLN/E BOSTON HEALT	431	0.00	0	0	-	0	-	0	-	0	-	0	-
H2224: SENIOR WHOLE HEALTH, LLC	10,798	3.98	43	37	86.05	4	9.30	2	4.65	0	0.00	0	0.00
H2225: COMMONWEALTH CARE ALLIANCE,	7,102	0.99	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	33,531	1.43	48	46	95.83	2	4.17	0	0.00	0	0.00	0	0.00
H2256: TUFTS ASSOCIATED HEALTH MAIN	106,697	5.78	617	547	88.65	26	4.21	3	0.49	32	5.19	9	1.46
H2261: BCBS OF MASSACHUSETTS HMO B	10,347	1.35	14	13	92.86	0	0.00	0	0.00	1	7.14	0	0.00
H2411: FALLON COMMUNITY HEALTH PLAN	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2470: FALLON HEALTH WEINBERG, INC.	70	0.00	0	0	-	0	-	0	-	0	-	0	-
H4105: PACE ORGANIZATION OF RHODE I	264	0.00	0	0	-	0	-	0	-	0	-	0	-
H4152: BLUE CROSS & BLUE SHIELD OF	52,985	1.45	77	72	93.51	4	5.19	0	0.00	1	1.30	0	0.00
H5512: AETNA LIFE INSURANCE COMPANY	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5591: MARTIN'S POINT GENERATIONS A	36,057	1.33	48	37	77.08	4	8.33	0	0.00	6	12.50	1	2.08
H5992: SENIOR WHOLE HEALTH OF NEW Y	104	0.00	0	0	-	0	-	0	-	0	-	0	-
H6750: HARVARD PILGRIM HEALTH CARE	2,765	15.19	42	33	78.57	1	2.38	0	0.00	8	19.05	0	0.00
H7419: TUFTS HEALTH PUBLIC PLANS, I	2,914	11.32	33	23	69.70	8	24.24	0	0.00	2	6.06	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	9,158	8.52	78	58	74.36	16	20.51	0	0.00	3	3.85	1	1.28
H9001: FALLON COMMUNITY HEALTH PLAN	18,330	13.69	251	204	81.27	28	11.16	3	1.20	13	5.18	3	1.20

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H9576: NEIGHBORHOOD HEALTH PLAN OF	-	-	0	0	-	0	-	0	-	0	-	0	-
H9585: BOSTON MEDICAL CENTER HEALTH	33	0.00	0	0	-	0	-	0	-	0	-	0	-

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Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0423: METROPLUS HEALTH PLAN, INC.	8,579	3.38	29	22	75.86	2	6.90	0	0.00	5	17.24	0	0.00
H0811: GUILDNET, INC.	827	2.42	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1234: LIFE ST. FRANCIS	277	0.00	0	0	-	0	-	0	-	0	-	0	-
H1518: CATHOLIC HEALTH SYSTEM BUFFA	216	4.63	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1777: CATHOLIC SPECIAL NEEDS PLAN,	1,619	0.00	0	0	-	0	-	0	-	0	-	0	-
H1916: THE NEW YORK STATE CATHOLIC	320	3.13	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2751: WELLCARE OF NEW YORK, INC.	154	0.00	0	0	-	0	-	0	-	0	-	0	-
H2773: QUALITY HEALTH PLANS OF NEW	2,415	7.45	18	4	22.22	0	0.00	0	0.00	14	77.78	0	0.00
H3018: CENTERS PLAN FOR HEALTHY LIV	25	200.00	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H3054: CONSTELLATION HEALTH, LLC.	12,349	0.97	12	9	75.00	2	16.67	1	8.33	0	0.00	0	0.00
H3129: NORTH SHORE-LIJ HEALTH PLAN,	29	0.00	0	0	-	0	-	0	-	0	-	0	-
H3154: HORIZON INSURANCE COMPANY	23,347	4.20	98	59	60.20	6	6.12	0	0.00	33	33.67	0	0.00
H3157: AETNA HEALTH PLANS OF NEW JE	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3305: MVP HEALTH PLAN, INC.	29,891	4.48	134	117	87.31	12	8.96	1	0.75	2	1.49	2	1.49
H3314: HEALTH INSURANCE PLAN OF GRE	210	9.52	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3321: LORETTO INDEPENDENT LIVING S	491	0.00	0	0	-	0	-	0	-	0	-	0	-
H3322: SENIOR CARE CONNECTION, INC.	171	0.00	0	0	-	0	-	0	-	0	-	0	-
H3327: TOUCHSTONE HEALTH HMO, INC.	-	-	82	53	64.63	23	28.05	0	0.00	6	7.32	0	0.00
H3328: THE NEW YORK STATE CATHOLIC	58,619	3.34	196	140	71.43	19	9.69	2	1.02	31	15.82	4	2.04
H3329: CENTERLIGHT HEALTHCARE, INC.	2,684	1.12	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	113,060	2.71	306	250	81.70	21	6.86	4	1.31	27	8.82	4	1.31
H3331: INDEPENDENT LIVING FOR SENIO	635	0.00	0	0	-	0	-	0	-	0	-	0	-
H3335: EXCELLUS HEALTH PLAN, INC.	46,425	5.28	245	194	79.18	30	12.24	1	0.41	16	6.53	4	1.63
H3337: LIBERTY HEALTH ADVANTAGE, IN	6,155	83.02	511	337	65.95	153	29.94	3	0.59	18	3.52	0	0.00
H3340: GROUP HEALTH INCORPORATED	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS	3,885	4.63	18	16	88.89	2	11.11	0	0.00	0	0.00	0	0.00
H3347: ELDERPLAN, INC.	12,033	11.39	137	71	51.82	16	11.68	0	0.00	22	16.06	28	20.44
H3351: EXCELLUS HEALTH PLAN, INC.	68,383	5.72	391	330	84.40	47	12.02	2	0.51	7	1.79	5	1.28

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H3359: HEALTHFIRST HEALTH PLAN, INC	136,406	3.94	537	166	30.91	3	0.56	1	0.19	154	28.68	213	39.66
H3362: INDEPENDENT HEALTH ASSOCIATI	90,092	5.93	534	483	90.45	23	4.31	6	1.12	21	3.93	1	0.19
H3384: HEALTHNOW NEW YORK INC.	23,262	1.42	33	30	90.91	2	6.06	0	0.00	0	0.00	1	3.03
H3388: CAPITAL DISTRICT PHYSICIANS'	37,136	7.08	263	212	80.61	41	15.59	3	1.14	5	1.90	2	0.76
H3493: LIFE AT LOURDES, INC.	209	0.00	0	0	-	0	-	0	-	0	-	0	-
H3528: CONNECTICARE, INC.	56,389	4.97	280	266	95.00	10	3.57	2	0.71	2	0.71	0	0.00
H4003: MMM HEALTHCARE, LLC	169,790	2.21	376	303	80.59	17	4.52	0	0.00	55	14.63	1	0.27
H4004: PMC MEDICARE CHOICE, LLC	20,725	1.54	32	20	62.50	3	9.38	0	0.00	9	28.13	0	0.00
H4005: TRIPLE S ADVANTAGE, INC.	16,303	1.53	25	20	80.00	3	12.00	0	0.00	2	8.00	0	0.00
H4006: MCS ADVANTAGE, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4011: MMM HEALTHCARE, LLC	-	-	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H4012: TRIPLE-S SALUD, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4393: CATHOLIC MANAGED LONG TERM C	459	0.00	0	0	-	0	-	0	-	0	-	0	-
H4465: INDEPENDENCE CARE SYSTEM, IN	160	0.00	0	0	-	0	-	0	-	0	-	0	-
H4866: CUATRO LLC	3,190	0.00	0	0	-	0	-	0	-	0	-	0	-
H4876: CONSTELLATION HEALTH, LLC.	210	0.00	0	0	-	0	-	0	-	0	-	0	-
H4922: AGEWELL NEW YORK, LLC	3,191	2.19	7	5	71.43	1	14.29	1	14.29	0	0.00	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	3,627	9.10	33	30	90.91	3	9.09	0	0.00	0	0.00	0	0.00
H5141: CLOVER INSURANCE COMPANY	17,967	4.84	87	57	65.52	25	28.74	0	0.00	2	2.30	3	3.45
H5441: HEALTHFIRST HEALTH PLAN, INC	1,067	1.87	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5526: HEALTHNOW NEW YORK INC.	17,600	2.16	38	28	73.68	7	18.42	0	0.00	1	2.63	2	5.26
H5528: GROUP HEALTH INCORPORATED	6,899	3.33	23	19	82.61	2	8.70	0	0.00	2	8.70	0	0.00
H5549: VNS CHOICE	23,243	17.08	397	194	48.87	13	3.27	2	0.50	122	30.73	66	16.62
H5577: MCS ADVANTAGE, INC.	206,146	1.58	325	265	81.54	3	0.92	0	0.00	50	15.38	7	2.15
H5732: TRIPLE-S SALUD, INC.	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5774: TRIPLE S ADVANTAGE, INC.	100,053	0.98	98	88	89.80	4	4.08	0	0.00	5	5.10	1	1.02
H5887: MMM HEALTHCARE, LLC.	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5989: CENTERLIGHT HEALTHCARE, INC.	1,111	31.50	35	13	37.14	14	40.00	0	0.00	8	22.86	0	0.00
H5991: AFFINITY HEALTH PLAN, INC.	10,957	2.28	25	17	68.00	6	24.00	0	0.00	2	8.00	0	0.00
H6308: AGEWELL NEW YORK, LLC	41	24.39	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H6334: NY HOTEL TRADES COUNCIL & HO	4,453	0.00	0	0	-	0	-	0	-	0	-	0	-
H6371: LUTHERAN SENIOR HEALTHCARE,	129	0.00	0	0	-	0	-	0	-	0	-	0	-
H6435: ELDERSERVE HEALTH, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H6596: FALLON HEALTH WEINBERG, INC.	40	0.00	0	0	-	0	-	0	-	0	-	0	-
H6745: AMIDA CARE INC.	968	25.83	25	8	32.00	2	8.00	0	0.00	15	60.00	0	0.00
H6776: ELDERSERVE HEALTH, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H6864: GUILDNET, INC.	647	21.64	14	13	92.86	1	7.14	0	0.00	0	0.00	0	0.00
H6887: INSPIRA HEALTH NETWORK LIFE,	200	0.00	0	0	-	0	-	0	-	0	-	0	-
H6974: ALPHACARE OF NEW YORK, INC.	37	0.00	0	0	-	0	-	0	-	0	-	0	-
H6988: CENTERS PLAN FOR HEALTHY LIV	801	47.44	38	27	71.05	9	23.68	1	2.63	1	2.63	0	0.00
H7522: MMM HEALTHCARE, LLC	5,370	1.68	9	6	66.67	1	11.11	0	0.00	2	22.22	0	0.00
H7971: HORIZON INSURANCE COMPANY	235	8.51	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H8029: ELDERPLAN, INC.	289	27.68	8	4	50.00	1	12.50	0	0.00	3	37.50	0	0.00
H8056: AETNA BETTER HEALTH, INC. (N	53	0.00	0	0	-	0	-	0	-	0	-	0	-
H8150: INTEGRA MLTC, INC	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H8266: CONSTELLATION HEALTH, LLC.	4,512	1.11	5	3	60.00	2	40.00	0	0.00	0	0.00	0	0.00
H8417: HEALTHPLUS NY, LLC	-	-	5	0	0.00	0	0.00	0	0.00	0	0.00	5	100.00
H8420: CENTERLIGHT HEALTHCARE, INC.	168	89.29	15	6	40.00	7	46.67	0	0.00	2	13.33	0	0.00
H8490: VNS CHOICE	1,937	34.59	67	29	43.28	1	1.49	0	0.00	34	50.75	3	4.48
H8777: COMPLETE SENIOR CARE, INC.	107	0.00	0	0	-	0	-	0	-	0	-	0	-
H8800: TOTAL SENIOR CARE, INC.	104	0.00	0	0	-	0	-	0	-	0	-	0	-
H8851: SENIOR WHOLE HEALTH OF NEW Y	76	0.00	0	0	-	0	-	0	-	0	-	0	-
H9115: METROPLUS HEALTH PLAN, INC.	183	0.00	0	0	-	0	-	0	-	0	-	0	-
H9122: ALPHACARE OF NEW YORK, INC.	1,036	5.79	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
H9323: BEACON HEALTH & SOCIAL SERVI	39	0.00	0	0	-	0	-	0	-	0	-	0	-
H9345: VILLAGE SENIOR SERVICES CORP	25	0.00	0	0	-	0	-	0	-	0	-	0	-
H9615: MVP HEALTH PLAN, INC.	23,214	4.57	106	81	76.42	9	8.49	1	0.94	11	10.38	4	3.77
H9859: MVP HEALTH PLAN, INC.	13,151	4.49	59	47	79.66	8	13.56	0	0.00	4	6.78	0	0.00
H9869: PARTNERS HEALTH PLAN, INC.	242	4.13	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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Region=03: PHILADELPHIA

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90091: UNITED MINE WORKERS OF AMERI	23,565	0.34	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H0147: HEALTHKEEPERS, INC.	12,025	3.16	38	21	55.26	1	2.63	0	0.00	13	34.21	3	7.89
H0819: SENIOR LIFE YORK, INC.	120	0.00	0	0	-	0	-	0	-	0	-	0	-
H1239: KISSITO PACE OF ROANOKE, INC	92	0.00	0	0	-	0	-	0	-	0	-	0	-
H1659: PIEDMONT COMMUNITY HEALTHCAR	5,174	2.90	15	12	80.00	1	6.67	0	0.00	2	13.33	0	0.00
H2064: GEISINGER COMMUNITY HEALTH S	189	0.00	0	0	-	0	-	0	-	0	-	0	-
H2109: THE JOHNS HOPKINS HEALTH SYS	136	0.00	0	0	-	0	-	0	-	0	-	0	-
H2386: APPALACHIAN AGENCY FOR SENIO	92	0.00	0	0	-	0	-	0	-	0	-	0	-
H2537: SPIRITTRUST LUTHERAN LIFE	89	0.00	0	0	-	0	-	0	-	0	-	0	-
H2563: OPTIMA HEALTH PLAN	1,953	4.61	9	7	77.78	1	11.11	0	0.00	1	11.11	0	0.00
H2937: SENIOR LIFE GREENSBURG, INC.	168	0.00	0	0	-	0	-	0	-	0	-	0	-
H2941: SENTARA LIFE CARE CORPORATIO	242	0.00	0	0	-	0	-	0	-	0	-	0	-
H2992: SENIORLIFE WASHINGTON, INC.	455	0.00	0	0	-	0	-	0	-	0	-	0	-
H3060: VIECARE BUTLER, LLC	149	0.00	0	0	-	0	-	0	-	0	-	0	-
H3067: VIRGINIA PREMIER HEALTH PLAN	5,905	1.52	9	6	66.67	1	11.11	0	0.00	1	11.11	1	11.11
H3156: AMERIHEALTH HMO, INC.	19,191	11.36	218	190	87.16	22	10.09	1	0.46	2	0.92	3	1.38
H3473: CHARLOTTESVILLE AREA RETIREM	88	0.00	0	0	-	0	-	0	-	0	-	0	-
H3480: HUMANA HEALTH PLAN, INC.	10,282	4.18	43	7	16.28	1	2.33	0	0.00	6	13.95	29	67.44
H3672: HEALTH PLAN OF THE UPPER OHI	12,996	1.77	23	21	91.30	1	4.35	0	0.00	1	4.35	0	0.00
H3890: HOPKINS HEALTH ADVANTAGE, IN	4,381	5.71	25	5	20.00	6	24.00	0	0.00	8	32.00	6	24.00
H3907: UPMC HEALTH PLAN, INC.	125,871	11.66	1,468	1,389	94.62	43	2.93	2	0.14	22	1.50	12	0.82
H3908: TRINITY HEALTH LIFE PENNSYLV	431	0.00	0	0	-	0	-	0	-	0	-	0	-
H3909: QCC INSURANCE COMPANY	9,431	6.89	65	60	92.31	5	7.69	0	0.00	0	0.00	0	0.00
H3916: HIGHMARK SENIOR HEALTH COMPA	190,820	1.92	366	304	83.06	40	10.93	7	1.91	13	3.55	2	0.55
H3917: PITTSBURGH CARE PARTNERSHIP,	539	0.00	0	0	-	0	-	0	-	0	-	0	-
H3918: LIVING INDEPENDENCE FOR THE	551	0.00	0	0	-	0	-	0	-	0	-	0	-
H3919: ST. AGNES CONTINUING CARE CE	636	1.57	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3923: CAPITAL ADVANTAGE INSURANCE	14,076	3.91	55	46	83.64	7	12.73	1	1.82	1	1.82	0	0.00

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H3924: GEISINGER INDEMNITY INSURANC	16,043	1.68	27	21	77.78	6	22.22	0	0.00	0	0.00	0	0.00
H3925: PENNSYLVANIA PACE, INC.	173	0.00	0	0	-	0	-	0	-	0	-	0	-
H3952: KEYSTONE HEALTH PLAN EAST, I	90,866	8.29	753	677	89.91	54	7.17	6	0.80	10	1.33	6	0.80
H3954: GEISINGER HEALTH PLAN	71,437	2.74	196	172	87.76	16	8.16	2	1.02	6	3.06	0	0.00
H3957: HIGHMARK CHOICE COMPANY	117,693	2.30	271	234	86.35	19	7.01	3	1.11	12	4.43	3	1.11
H3961: HEALTHAMERICA OF CENTRAL PA.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3962: KEYSTONE HEALTH PLAN CENTRAL	10,652	2.53	27	24	88.89	3	11.11	0	0.00	0	0.00	0	0.00
H4227: VISTA HEALTH PLAN, INC.	4,629	4.10	19	14	73.68	3	15.79	0	0.00	2	10.53	0	0.00
H4279: UPMC FOR YOU, INC	21,507	11.86	255	230	90.20	18	7.06	1	0.39	6	2.35	0	0.00
H4906: C AND O EMPLOYEES' HOSPITAL	2,155	0.00	0	0	-	0	-	0	-	0	-	0	-
H4999: THE LUTHERAN HOME FOR THE AG	95	0.00	0	0	-	0	-	0	-	0	-	0	-
H5037: MOUNTAIN EMPIRE OLDER CITIZE	92	0.00	0	0	-	0	-	0	-	0	-	0	-
H5106: HIGHMARK SENIOR SOLUTIONS CO	6,974	3.01	21	19	90.48	2	9.52	0	0.00	0	0.00	0	0.00
H5151: HEALTH PLAN OF THE UPPER OHI	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5493: LIFE AT ST. FRANCIS HEALTHCA	177	0.00	0	0	-	0	-	0	-	0	-	0	-
H5533: UPMC HEALTH NETWORK, INC.	8,810	10.78	95	88	92.63	4	4.21	1	1.05	2	2.11	0	0.00
H5902: SENIOR LIFE ALTOONA, INC.	219	0.00	0	0	-	0	-	0	-	0	-	0	-
H5932: GATEWAY HEALTH PLAN, INC.	51,506	6.15	317	287	90.54	8	2.52	1	0.32	15	4.73	6	1.89
H5978: SENIOR LIFE LEHIGH VALLEY, I	223	0.00	0	0	-	0	-	0	-	0	-	0	-
H6188: VIECARE ARMSTRONG, LLC	29	0.00	0	0	-	0	-	0	-	0	-	0	-
H6310: INOVACARES	111	0.00	0	0	-	0	-	0	-	0	-	0	-
H6551: LIFE ST. MARY	225	0.00	0	0	-	0	-	0	-	0	-	0	-
H7660: VIECARE BEAVER, LLC	464	0.00	0	0	-	0	-	0	-	0	-	0	-
H8067: PROVIDER PARTNERS HEALTH PLA	-	-	0	0	-	0	-	0	-	0	-	0	-
H8096: CENTRA HEALTH, INC.	167	0.00	0	0	-	0	-	0	-	0	-	0	-
H8604: THP INSURANCE COMPANY	1,071	1.87	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8655: RIVERSIDE RETIREMENT SERVICE	455	0.00	0	0	-	0	-	0	-	0	-	0	-
H8854: UNIVERSITY OF MARYLAND HEALT	3,123	30.42	95	63	66.32	9	9.47	0	0.00	23	24.21	0	0.00
H9068: ALBRIGHT CARE SERVICES	182	0.00	0	0	-	0	-	0	-	0	-	0	-
H9190: GATEWAY HEALTH PLAN OF OHIO,	7,384	22.75	168	153	91.07	0	0.00	0	0.00	12	7.14	3	1.79

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H9207: HEALTH PARTNERS PLANS, INC.	16,050	10.09	162	136	83.95	25	15.43	0	0.00	1	0.62	0	0.00
H9412: GEISINGER QUALITY OPTIONS, I	809	6.18	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9830: NEWCOURTLAND LIFE PROGRAM	451	0.00	0	0	-	0	-	0	-	0	-	0	-
H9915: MEDSTAR FAMILY CHOICE, INC.	9,496	16.53	157	117	74.52	25	15.92	0	0.00	13	8.28	2	1.27
X0001: LIMITED INCOME NET PROGRAM	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD O	54,185	1.59	86	69	80.23	7	8.14	1	1.16	9	10.47	0	0.00
H0105: THE METHODIST OAKS	118	0.00	0	0	-	0	-	0	-	0	-	0	-
H0112: MORSE LIFE HOME CARE, INC.	208	0.00	0	0	-	0	-	0	-	0	-	0	-
H0154: VIVA HEALTH, INC.	43,422	2.97	129	110	85.27	8	6.20	0	0.00	7	5.43	4	3.10
H0712: WELLCARE OF CONNECTICUT, INC	6,841	3.51	24	19	79.17	2	8.33	1	4.17	2	8.33	0	0.00
H0839: VOANS SENIOR COMMUNITY CARE	162	0.00	0	0	-	0	-	0	-	0	-	0	-
H0879: CRESTPOINT HEALTH INSURANCE	-	-	0	0	-	0	-	0	-	0	-	0	-
H0913: WELLCARE HEALTH PLANS OF NEW	980	0.00	0	0	-	0	-	0	-	0	-	0	-
H1016: AVMED, INC.	30,506	1.54	47	44	93.62	0	0.00	0	0.00	2	4.26	1	2.13
H1026: HEALTH OPTIONS, INC.	61,847	5.98	370	304	82.16	16	4.32	2	0.54	47	12.70	1	0.27
H1032: WELLCARE OF FLORIDA, INC.	92,262	3.29	304	249	81.91	7	2.30	0	0.00	47	15.46	1	0.33
H1035: FLORIDA HEALTH CARE PLAN, IN	14,305	2.31	33	24	72.73	1	3.03	0	0.00	6	18.18	2	6.06
H1043: FLORIDA PACE CENTERS, INC.	448	0.00	0	0	-	0	-	0	-	0	-	0	-
H1047: HUMANA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1050: HUMANA MEDICAL PLAN, INC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS	34,708	4.21	146	133	91.10	2	1.37	1	0.68	8	5.48	2	1.37
H1112: WELLCARE OF GEORGIA, INC.	37,870	2.69	102	81	79.41	3	2.94	0	0.00	17	16.67	1	0.98
H1264: WELLCARE OF TEXAS, INC.	34,456	3.89	134	113	84.33	2	1.49	0	0.00	19	14.18	0	0.00
H1357: CAROLINA SENIORCARE	168	0.00	0	0	-	0	-	0	-	0	-	0	-
H1416: HARMONY HEALTH PLAN, INC. (15,269	6.42	98	87	88.78	1	1.02	0	0.00	10	10.20	0	0.00
H1500: LIFE ST. JOSEPH OF THE PINES	245	0.00	0	0	-	0	-	0	-	0	-	0	-
H1533: STAYWELL SENIOR CARE, INC.	96	0.00	0	0	-	0	-	0	-	0	-	0	-
H1723: ABSOLUTE TOTAL CARE, INC.	2,160	3.24	7	5	71.43	1	14.29	0	0.00	0	0.00	1	14.29
H1903: WELLCARE HEALTH INSURANCE OF	10,534	21.45	226	212	93.81	2	0.88	0	0.00	12	5.31	0	0.00
H2400: SIGNATURE ADVANTAGE, LLC	143	0.00	0	0	-	0	-	0	-	0	-	0	-
H2491: WELLCARE HEALTH INSURANCE OF	7,805	1.15	9	6	66.67	0	0.00	0	0.00	2	22.22	1	11.11
H2533: MOLINA HEALTHCARE OF SOUTH C	1,975	7.59	15	6	40.00	5	33.33	0	0.00	3	20.00	1	6.67
H2758: BEHEALTHY FLORIDA, INC.	2,564	8.19	21	15	71.43	4	19.05	0	0.00	2	9.52	0	0.00

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H2962: ULTIMATE HEALTH PLANS, INC.	5,706	4.38	25	21	84.00	3	12.00	1	4.00	0	0.00	0	0.00
H3259: VOLUNTEER STATE HEALTH PLAN	11,297	1.59	18	16	88.89	1	5.56	0	0.00	1	5.56	0	0.00
H3291: PRUITTHEALTH PREMIER, INC.	301	0.00	0	0	-	0	-	0	-	0	-	0	-
H3361: WELLCARE OF NEW YORK, INC.	42,397	6.04	256	229	89.45	4	1.56	0	0.00	22	8.59	1	0.39
H3404: BLUE CROSS AND BLUE SHIELD O	37,630	2.13	80	63	78.75	13	16.25	1	1.25	2	2.50	1	1.25
H3421: AMERICA'S 1ST CHOICE HEALTH	2,867	1.05	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H3430: SUNCOAST PACE, INC.	266	0.00	0	0	-	0	-	0	-	0	-	0	-
H3449: BLUE CROSS AND BLUE SHIELD O	69,872	2.56	179	153	85.47	13	7.26	2	1.12	6	3.35	5	2.79
H3942: ELDERHAUS INC.	105	0.00	0	0	-	0	-	0	-	0	-	0	-
H4053: GREENVILLE HEALTH SYSTEM	-	-	0	0	-	0	-	0	-	0	-	0	-
H4074: MERCY LIFE OF ALABAMA	161	0.00	0	0	-	0	-	0	-	0	-	0	-
H4203: PALMETTO HEALTH ALLIANCE	279	0.00	0	0	-	0	-	0	-	0	-	0	-
H4235: SENIOR TOTAL LIFE CARE, INC.	141	0.00	0	0	-	0	-	0	-	0	-	0	-
H4326: PACE @ HOME, INC.	109	0.00	0	0	-	0	-	0	-	0	-	0	-
H4402: ALEXIAN BROTHERS COMMUNITY S	265	0.00	0	0	-	0	-	0	-	0	-	0	-
H4714: PACE OF THE SOUTHERN PIEDMON	117	0.00	0	0	-	0	-	0	-	0	-	0	-
H4738: AMERICA'S 1ST CHOICE HEALTH	281	3.56	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	31,665	4.67	148	120	81.08	5	3.38	1	0.68	20	13.51	2	1.35
H5427: FREEDOM HEALTH, INC.	69,825	2.51	175	141	80.57	0	0.00	2	1.14	30	17.14	2	1.14
H5431: HEALTHSUN HEALTH PLANS, INC.	34,672	6.78	235	180	76.60	3	1.28	0	0.00	49	20.85	3	1.28
H5434: BLUE CROSS AND BLUE SHIELD O	10,657	7.51	80	55	68.75	13	16.25	1	1.25	11	13.75	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	44,692	3.11	139	112	80.58	1	0.72	0	0.00	26	18.71	0	0.00
H5698: HARMONY HEALTH PLAN, INC.	44,577	2.15	96	68	70.83	4	4.17	0	0.00	23	23.96	1	1.04
H5934: HOPE HOSPICE AND COMMUNITY S	294	0.00	0	0	-	0	-	0	-	0	-	0	-
H5938: CAPITAL HEALTH PLAN	18,891	1.91	36	32	88.89	2	5.56	0	0.00	1	2.78	1	2.78
H6059: PACE OF GUILFORD AND ROCKING	170	0.00	0	0	-	0	-	0	-	0	-	0	-
H6306: FIRSTCAROLINACARE INSURANCE	5,343	3.18	17	14	82.35	3	17.65	0	0.00	0	0.00	0	0.00
H6846: COMMUNITY CAREPARTNERS, INC.	70	0.00	0	0	-	0	-	0	-	0	-	0	-
H7542: ADVICARE, CORP.	3,631	0.28	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	96,253	7.51	723	628	86.86	36	4.98	4	0.55	39	5.39	16	2.21

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H8064: FIRSTCAROLINACARE INSURANCE	973	3.08	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8146: SECURITYCARE OF TENNESSEE, I	2,755	15.97	44	39	88.64	1	2.27	0	0.00	2	4.55	2	4.55
H8170: AMERICA'S 1ST CHOICE OF SOUT	228	0.00	0	0	-	0	-	0	-	0	-	0	-
H8213: SELECT HEALTH OF SOUTH CAROL	3,875	2.32	9	5	55.56	0	0.00	0	0.00	4	44.44	0	0.00
H8289: BAPTIST HEALTH PLAN, INC.	899	2.22	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H9266: PIEDMONT HEALTH SERVICES, IN	227	0.00	0	0	-	0	-	0	-	0	-	0	-
H9285: ATLANTIS HEALTH PLAN, INC.	-	-	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H9730: WELLCARE HEALTH INSURANCE CO	8,132	3.07	25	21	84.00	0	0.00	0	0.00	4	16.00	0	0.00
H9808: CARE N' CARE INSURANCE COMPA	6,262	0.64	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9857: PIEDMONT WELLSTAR HEALTHPLAN	-	-	21	18	85.71	1	4.76	0	0.00	2	9.52	0	0.00
H9870: UNIVERSITY HEALTH CARE, INC.	1,121	0.89	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	47,135	5.05	238	182	76.47	13	5.46	2	0.84	39	16.39	2	0.84

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Region=05: CHICAGO

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H0022: BUCKEYE COMMUNITY HEALTH PLA	10,266	3.12	32	18	56.25	5	15.63	0	0.00	7	21.88	2	6.25
H0141: MCLAREN HEALTH PLAN, INC.	402	0.00	0	0	-	0	-	0	-	0	-	0	-
H0192: AMERIHEALTH MICHIGAN, INC.	3,883	4.38	17	8	47.06	1	5.88	1	5.88	7	41.18	0	0.00
H0281: ILLINICARE HEALTH PLAN	5,051	1.58	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H0336: HUMANA HEALTH PLAN, INC.	6,565	3.35	22	4	18.18	1	4.55	0	0.00	1	4.55	16	72.73
H0390: PACE OF SOUTHWEST MICHIGAN,	155	6.45	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0480: MERIDIAN HEALTH PLAN OF MICH	5,609	4.99	28	21	75.00	3	10.71	1	3.57	3	10.71	0	0.00
H0544: CAREMORE HEALTH PLAN	52,245	3.08	161	139	86.34	10	6.21	3	1.86	9	5.59	0	0.00
H0564: BLUE CROSS OF CALIFORNIA	21,556	1.21	26	18	69.23	3	11.54	0	0.00	2	7.69	3	11.54
H0735: UCARE MINNESOTA	522	1.92	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0773: HEALTH ALLIANCE CONNECT	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0927: HEALTH CARE SERVICE CORPORAT	13,690	1.61	22	8	36.36	7	31.82	2	9.09	5	22.73	0	0.00
H1310: COMPREHENSIVE SENIOR CARE CO	250	0.00	0	0	-	0	-	0	-	0	-	0	-
H1394: HMO COLORADO, INC.	425	14.12	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H1417: HEALTH ALLIANCE CONNECT, INC	10,149	6.70	68	51	75.00	14	20.59	0	0.00	2	2.94	1	1.47
H1463: HEALTH ALLIANCE CONNECT, INC	8,597	12.10	104	72	69.23	31	29.81	0	0.00	1	0.96	0	0.00
H1493: CARESOURCE KENTUCKY CO.	198	10.10	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1517: ANTHEM INSURANCE COMPANIES,	2,681	4.48	12	6	50.00	3	25.00	0	0.00	1	8.33	2	16.67
H1595: HEALTHPLUS INSURANCE COMPANY	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1607: ANTHEM INSURANCE COMPANIES,	1,675	5.97	10	3	30.00	1	10.00	0	0.00	1	10.00	5	50.00
H1737: HEALTH ALLIANCE - MIDWEST, I	1,239	1.61	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1846: MOUNT CARMEL HEALTH INSURANC	2,507	1.60	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1849: ANTHEM HEALTH PLANS OF KENTU	7,353	2.99	22	16	72.73	3	13.64	0	0.00	2	9.09	1	4.55
H1894: AMERIGROUP WASHINGTON, INC.	1,442	5.55	8	7	87.50	0	0.00	0	0.00	0	0.00	1	12.50
H1977: UPPER PENINSULA HEALTH PLAN,	4,117	8.74	36	23	63.89	2	5.56	0	0.00	11	30.56	0	0.00
H2034: COMMUNITY CARE HEALTH PLAN,	275	18.18	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	238	0.00	0	0	-	0	-	0	-	0	-	0	-
H2237: INDEPENDENT CARE HEALTH PLAN	6,449	3.26	21	14	66.67	5	23.81	1	4.76	1	4.76	0	0.00

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H2312: HEALTH ALLIANCE PLAN OF MICH	43,743	4.96	217	153	70.51	23	10.60	2	0.92	16	7.37	23	10.60
H2318: PACE SOUTHEAST MICHIGAN	451	0.00	0	0	-	0	-	0	-	0	-	0	-
H2320: PRIORITY HEALTH	87,290	7.77	678	655	96.61	9	1.33	1	0.15	11	1.62	2	0.29
H2322: ALLIANCE HEALTH AND LIFE INS	3,287	3.95	13	8	61.54	3	23.08	0	0.00	1	7.69	1	7.69
H2351: BLUE CARE NETWORK OF MICHIGA	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2354: HEALTH ALLIANCE PLAN OF MICH	17,525	2.68	47	23	48.94	8	17.02	0	0.00	15	31.91	1	2.13
H2416: PRIMEWEST RURAL MN HEALTH CA	1,912	0.00	0	0	-	0	-	0	-	0	-	0	-
H2417: ITASCA MEDICAL CARE	464	0.00	0	0	-	0	-	0	-	0	-	0	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,563	0.00	0	0	-	0	-	0	-	0	-	0	-
H2422: HEALTHPARTNERS, INC.	3,164	0.63	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2425: BLUE PLUS	7,865	0.64	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2450: MEDICA INSURANCE COMPANY	189,374	0.31	58	47	81.03	8	13.79	0	0.00	3	5.17	0	0.00
H2456: UCARE MINNESOTA	10,914	0.64	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H2458: MEDICA HEALTH PLANS	10,668	0.56	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2459: UCARE MINNESOTA	81,263	2.87	233	210	90.13	16	6.87	0	0.00	5	2.15	2	0.86
H2461: BLUE CROSS AND BLUE SHIELD O	197,282	0.25	49	45	91.84	1	2.04	1	2.04	2	4.08	0	0.00
H2462: GROUP HEALTH PLAN, INC. (MN)	50,924	0.84	43	39	90.70	1	2.33	0	0.00	2	4.65	1	2.33
H2506: AETNA BETTER HEALTH, INC. (I	6,445	2.33	15	4	26.67	4	26.67	0	0.00	7	46.67	0	0.00
H2531: UNITEDHEALTHCARE COMMUNITY P	12,581	2.38	30	17	56.67	4	13.33	0	0.00	6	20.00	3	10.00
H2591: HEALTH ALLIANCE - MIDWEST, I	139	7.19	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2593: CAREMORE HEALTH PLAN OF ARIZ	11,990	8.67	104	87	83.65	5	4.81	0	0.00	11	10.58	1	0.96
H2835: THE CASCADE PACE, INC.	23	0.00	0	0	-	0	-	0	-	0	-	0	-
H2836: ANTHEM HEALTH PLANS, INC.	-	-	12	8	66.67	0	0.00	0	0.00	3	25.00	1	8.33
H2926: PRIMEWEST RURAL MN HEALTH CA	235	0.00	0	0	-	0	-	0	-	0	-	0	-
H2936: LIFECIRCLES	271	0.00	0	0	-	0	-	0	-	0	-	0	-
H3071: COMMUNITY CARE ALLIANCE OF I	4,027	0.00	0	0	-	0	-	0	-	0	-	0	-
H3233: PREMIER HEALTH INSURING CORP	9,341	7.28	68	50	73.53	11	16.18	0	0.00	7	10.29	0	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	8,114	6.04	49	34	69.39	2	4.08	0	0.00	9	18.37	4	8.16
H3342: EMPIRE HEALTHCHOICE ASSURANC	6,861	8.16	56	39	69.64	0	0.00	1	1.79	12	21.43	4	7.14
H3370: EMPIRE HEALTHCHOICE HMO, INC	68,178	3.67	250	198	79.20	16	6.40	2	0.80	22	8.80	12	4.80

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H3447: HEALTHKEEPERS, INC.	3,839	6.51	25	19	76.00	2	8.00	0	0.00	4	16.00	0	0.00
H3471: HEALTH ALLIANCE NORTHWEST HE	5,321	2.82	15	14	93.33	1	6.67	0	0.00	0	0.00	0	0.00
H3536: MATTHEW THORNTON HEALTH PLAN	871	2.30	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3613: MCGREGOR PACE	349	0.00	0	0	-	0	-	0	-	0	-	0	-
H3620: AULTCARE INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3653: PARAMOUNT CARE, INC.	16,231	0.74	12	3	25.00	1	8.33	0	0.00	8	66.67	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	135,456	3.01	408	347	85.05	23	5.64	1	0.25	10	2.45	27	6.62
H3660: SUMMACARE INC.	23,948	5.60	134	120	89.55	11	8.21	0	0.00	3	2.24	0	0.00
H3664: AULTCARE HEALTH INSURING COR	20,986	2.38	50	46	92.00	0	0.00	0	0.00	4	8.00	0	0.00
H3668: MOUNT CARMEL HEALTH PLAN, IN	54,326	1.20	65	58	89.23	4	6.15	1	1.54	2	3.08	0	0.00
H4036: ANTHEM INSURANCE COMPANIES,	26,225	1.72	45	31	68.89	5	11.11	0	0.00	5	11.11	4	8.89
H4118: THE WASHTENAW PACE	110	0.00	0	0	-	0	-	0	-	0	-	0	-
H4211: AMGP GEORGIA MANAGED CARE CO	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4270: UCARE HEALTH, INC.	-	-	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H4346: CAREMORE HEALTH PLAN OF NEVA	6,936	4.18	29	20	68.97	1	3.45	0	0.00	8	27.59	0	0.00
H4497: MEDICAL MUTUAL OF OHIO	6,448	1.55	10	7	70.00	0	0.00	0	0.00	1	10.00	2	20.00
H4875: PRIORITY HEALTH	25,241	8.20	207	195	94.20	6	2.90	0	0.00	6	2.90	0	0.00
H4909: ANTHEM HEALTH PLANS OF VIRGI	906	1.10	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5124: FRANCISCAN ACO, INC.	54	0.00	0	0	-	0	-	0	-	0	-	0	-
H5207: COMMUNITY CARE HEALTH PLAN,	243	20.58	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5209: CARE WISCONSIN HEALTH PLAN,	1,249	0.80	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5211: SECURITY HEALTH PLAN OF WISC	43,521	2.85	124	98	79.03	19	15.32	1	0.81	5	4.03	1	0.81
H5212: COMMUNITY CARE, INC.	589	0.00	0	0	-	0	-	0	-	0	-	0	-
H5215: NETWORK HEALTH INSURANCE COR	62,311	3.55	221	163	73.76	48	21.72	3	1.36	6	2.71	1	0.45
H5262: GUNDERSEN HEALTH PLAN	14,446	9.07	131	98	74.81	20	15.27	2	1.53	7	5.34	4	3.05
H5264: DEAN HEALTH PLAN, INC.	24,059	1.21	29	19	65.52	4	13.79	0	0.00	6	20.69	0	0.00
H5280: MOLINA HEALTHCARE OF OHIO, I	10,435	3.35	35	25	71.43	7	20.00	0	0.00	3	8.57	0	0.00
H5422: BLUE CROSS BLUE SHIELD HEALT	1,989	6.54	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	33,910	6.66	226	179	79.20	9	3.98	1	0.44	32	14.16	5	2.21
H5475: MERIDIAN HEALTH PLAN OF MICH	2,938	14.98	44	37	84.09	5	11.36	0	0.00	2	4.55	0	0.00

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H5508: ADVANTAGE HEALTH SOLUTIONS,	-	-	15	6	40.00	4	26.67	0	0.00	5	33.33	0	0.00
H5529: COMMUNITY INSURANCE COMPANY	-	-	9	7	77.78	0	0.00	0	0.00	1	11.11	1	11.11
H5530: ANTHEM HEALTH PLANS OF KENTU	3,723	4.57	17	10	58.82	1	5.88	0	0.00	4	23.53	2	11.76
H5610: CARE RESOURCES	198	0.00	0	0	-	0	-	0	-	0	-	0	-
H5685: HAP MIDWEST HEALTH PLAN, INC	705	9.93	7	1	14.29	0	0.00	0	0.00	6	85.71	0	0.00
H5703: SOUTH COUNTRY HEALTH ALLIANC	576	0.00	0	0	-	0	-	0	-	0	-	0	-
H5746: AMERIGROUP COMMUNITY CARE OF	1,940	3.09	6	2	33.33	0	0.00	0	0.00	2	33.33	2	33.33
H5779: MERIDIAN HEALTH PLAN OF ILLI	530	5.66	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5786: MERIDIAN HEALTH PLAN OF IOWA	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5817: AMERIGROUP TEXAS, INC.	32,462	2.90	94	57	60.64	1	1.06	0	0.00	30	31.91	6	6.38
H5854: ANTHEM HEALTH PLANS, INC.	15,717	6.94	109	79	72.48	6	5.50	3	2.75	16	14.68	5	4.59
H5883: BLUE CARE NETWORK OF MICHIGA	77,507	0.84	65	54	83.08	4	6.15	0	0.00	7	10.77	0	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	5,580	6.09	34	20	58.82	5	14.71	0	0.00	9	26.47	0	0.00
H6140: WABASH MEMORIAL HOSPITAL ASS	1,661	0.00	0	0	-	0	-	0	-	0	-	0	-
H6141: SIDNEY HILLMAN HC	676	0.00	0	0	-	0	-	0	-	0	-	0	-
H6142: UNION HEALTH SERVICES, INC.	1,875	0.00	0	0	-	0	-	0	-	0	-	0	-
H6181: HEALTHPLUS NY, LLC	-	-	10	3	30.00	0	0.00	0	0.00	4	40.00	3	30.00
H6298: MEDICAL MUTUAL OF OHIO	5,384	9.84	53	34	64.15	8	15.09	0	0.00	11	20.75	0	0.00
H6360: HEALTHSPAN INTEGRATED CARE	10,387	7.12	74	55	74.32	9	12.16	0	0.00	10	13.51	0	0.00
H6723: MEDICAL MUTUAL OF OHIO	9,460	0.74	7	5	71.43	1	14.29	0	0.00	1	14.29	0	0.00
H6751: HEALTHSPRING OF TENNESSEE, I	6,382	2.04	13	9	69.23	2	15.38	0	0.00	2	15.38	0	0.00
H6786: ANTHEM HEALTH PLANS OF MAINE	53	18.87	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6787: VOANS SENIOR COMMUNITY CARE	71	0.00	0	0	-	0	-	0	-	0	-	0	-
H7172: AETNA BETTER HEALTH, INC. (O	13,599	6.77	92	50	54.35	20	21.74	0	0.00	21	22.83	1	1.09
H7200: AMERIGROUP TENNESSEE, INC.	8,893	2.47	22	15	68.18	0	0.00	1	4.55	5	22.73	1	4.55
H7220: INDIANA UNIVERSITY HEALTH PL	16,355	1.35	22	18	81.82	2	9.09	0	0.00	2	9.09	0	0.00
H7728: ANTHEM HEALTH PLANS OF NEW H	1,751	2.86	5	3	60.00	1	20.00	0	0.00	0	0.00	1	20.00
H7844: MOLINA HEALTHCARE OF MICHIGA	10,419	4.99	52	39	75.00	6	11.54	2	3.85	3	5.77	2	3.85
H8026: AETNA BETTER HEALTH OF MICH	7,472	0.54	4	0	0.00	1	25.00	0	0.00	3	75.00	0	0.00
H8046: MOLINA HEALTHCARE OF ILLINOI	4,170	12.47	52	27	51.92	9	17.31	2	3.85	9	17.31	5	9.62

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H8432: ANTHEM HEALTH PLANS OF MAINE	2,243	2.67	6	4	66.67	0	0.00	0	0.00	1	16.67	1	16.67
H8452: CARESOURCE	16,319	15.44	252	182	72.22	20	7.94	3	1.19	39	15.48	8	3.17
H8552: ANTHEM BLUE CROSS LIFE AND H	7,611	6.96	53	40	75.47	1	1.89	0	0.00	6	11.32	6	11.32
H8769: GENESYS REGIONAL MEDICAL CEN	22	0.00	0	0	-	0	-	0	-	0	-	0	-
H8991: AMERIGROUP FLORIDA, INC.	-	-	3	0	0.00	0	0.00	0	0.00	1	33.33	2	66.67
H9096: DEAN HEALTH PLAN, INC.	1,265	7.11	9	6	66.67	1	11.11	0	0.00	2	22.22	0	0.00
H9162: CARESOURCE INDIANA, INC.	862	52.20	45	40	88.89	2	4.44	0	0.00	3	6.67	0	0.00
H9185: A&D CHARITABLE FOUNDATION, I	45	0.00	0	0	-	0	-	0	-	0	-	0	-
H9487: FIDELIS SECURECARE OF MICHIG	2,198	9.55	21	5	23.81	2	9.52	0	0.00	13	61.90	1	4.76
H9525: COMPCARE HEALTH SERVICES INS	2,499	2.80	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H9572: BCBS OF MICHIGAN MUTUAL INSU	347,565	0.12	42	24	57.14	2	4.76	0	0.00	11	26.19	5	11.90
H9689: HEALTH ALLIANCE CONNECT, INC	956	9.41	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H9712: HAP MIDWEST HEALTH PLAN, INC	5,758	5.56	32	1	3.13	0	0.00	0	0.00	31	96.88	0	0.00
H9834: GUNDERSEN HEALTH PLAN OF MIN	691	4.34	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9886: HMO MISSOURI, INC.	4,493	2.23	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9947: BLUE CROSS AND BLUE SHIELD O	2,404	5.41	13	7	53.85	0	0.00	0	0.00	2	15.38	4	30.77
H9954: ANTHEM INSURANCE COMPANIES,	5,044	3.97	20	18	90.00	0	0.00	0	0.00	2	10.00	0	0.00
R5941: ANTHEM INSURANCE COMPANIES,	99,580	2.56	255	196	76.86	18	7.06	4	1.57	13	5.10	24	9.41

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H0107: HEALTH CARE SERVICE CORPORAT	19,149	3.50	67	44	65.67	9	13.43	0	0.00	7	10.45	7	10.45
H0150: HEALTHSPRING OF ALABAMA, INC	56,470	4.83	273	130	47.62	43	15.75	2	0.73	22	8.06	76	27.84
H0174: TODAY'S OPTIONS OF TEXAS, IN	225	4.44	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	30,526	1.87	57	54	94.74	2	3.51	0	0.00	1	1.75	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA,	51,209	4.08	209	168	80.38	21	10.05	2	0.96	15	7.18	3	1.44
H0435: GLOBALHEALTH, INC.	1,323	0.76	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0439: CIGNA HEALTHCARE OF GEORGIA,	39,511	4.86	192	103	53.65	29	15.10	0	0.00	20	10.42	40	20.83
H1189: CHRISTUS HEALTH PLAN	249	0.00	0	0	-	0	-	0	-	0	-	0	-
H1415: HEALTHSPRING OF TENNESSEE, I	18,314	5.41	99	58	58.59	13	13.13	3	3.03	7	7.07	18	18.18
H1587: ARKANSAS SUPERIOR SELECT, IN	245	0.00	0	0	-	0	-	0	-	0	-	0	-
H1666: HCSC INSURANCE SERVICES COMP	11,433	8.22	94	52	55.32	19	20.21	1	1.06	21	22.34	1	1.06
H1904: PACE GREATER NEW ORLEANS	156	0.00	0	0	-	0	-	0	-	0	-	0	-
H1961: PEOPLES HEALTH, INC.	54,535	7.94	433	415	95.84	12	2.77	0	0.00	5	1.15	1	0.23
H2108: BRAVO HEALTH MID-ATLANTIC, I	19,867	10.07	200	66	33.00	25	12.50	2	1.00	15	7.50	92	46.00
H2165: HEALTHSPRING LIFE & HEALTH I	6,656	5.56	37	25	67.57	3	8.11	0	0.00	2	5.41	7	18.92
H2171: CARE N' CARE INSURANCE COMPA	375	0.00	0	0	-	0	-	0	-	0	-	0	-
H2676: HEALTHSPRING LIFE & HEALTH I	334	5.99	2	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	13,349	6.22	83	55	66.27	11	13.25	0	0.00	14	16.87	3	3.61
H2816: AMERICAN PROGRESSIVE LIFE &	32,132	3.27	105	73	69.52	17	16.19	0	0.00	14	13.33	1	0.95
H2968: MEMORIAL HERMANN HEALTH INSU	1,513	7.27	11	5	45.45	2	18.18	1	9.09	2	18.18	1	9.09
H3204: PRESBYTERIAN HEALTH PLAN	37,006	7.00	259	214	82.63	27	10.42	1	0.39	15	5.79	2	0.77
H3206: PRESBYTERIAN INSURANCE COMPA	8,022	6.23	50	29	58.00	12	24.00	1	2.00	6	12.00	2	4.00
H3251: HEALTH CARE SERVICE CORPORAT	16,395	5.86	96	51	53.13	19	19.79	2	2.08	18	18.75	6	6.25
H3333: AMERICAN PROGRESSIVE LIFE &	-	-	15	8	53.33	4	26.67	1	6.67	2	13.33	0	0.00
H3706: GLOBALHEALTH, INC.	6,760	0.59	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H3708: OKLAHOMA SUPERIOR SELECT, IN	177	0.00	0	0	-	0	-	0	-	0	-	0	-
H3755: COMMUNITY CARE HMO, INC	28,827	1.91	55	47	85.45	2	3.64	0	0.00	6	10.91	0	0.00
H3822: HEALTH CARE SERVICE CORPORAT	28,617	5.52	158	85	53.80	29	18.35	1	0.63	37	23.42	6	3.80

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H3945: CIGNA HEALTH AND LIFE INSURA	2,140	4.67	10	4	40.00	3	30.00	0	0.00	1	10.00	2	20.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	50,436	5.67	286	154	53.85	60	20.98	1	0.35	13	4.55	58	20.28
H3964: BRAVO HEALTH PENNSYLVANIA, I	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3979: GHS HEALTH MAINTENANCE ORGAN	4,769	7.34	35	13	37.14	6	17.14	2	5.71	12	34.29	2	5.71
H4142: CHEROKEE NATION COMPREHENSIV	144	0.00	0	0	-	0	-	0	-	0	-	0	-
H4198: COMMUNITYCARE GOVERNMENT PRO	823	3.65	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4213: USABLE MUTUAL INSURANCE COMP	16,023	0.06	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4305: TOTAL LIFE HEALTHCARE	168	0.00	0	0	-	0	-	0	-	0	-	0	-
H4407: HEALTHSPRING OF TENNESSEE, I	10,797	4.82	52	27	51.92	5	9.62	1	1.92	5	9.62	14	26.92
H4454: HEALTHSPRING OF TENNESSEE, I	92,678	2.65	246	143	58.13	31	12.60	2	0.81	24	9.76	46	18.70
H4506: SELECTCARE OF TEXAS, INC.	65,571	12.11	794	745	93.83	18	2.27	3	0.38	25	3.15	3	0.38
H4513: HEALTHSPRING LIFE & HEALTH I	95,737	4.24	406	286	70.44	38	9.36	5	1.23	28	6.90	49	12.07
H4517: AMARILLO MULTISVC CTR FR THE	131	0.00	0	0	-	0	-	0	-	0	-	0	-
H4518: BIENVIVIR SENIOR HEALTH SERV	874	0.00	0	0	-	0	-	0	-	0	-	0	-
H4525: SHA, L.L.C	3,028	1.65	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4528: HEALTHSPRING LIFE & HEALTH I	6,075	5.10	31	19	61.29	5	16.13	0	0.00	2	6.45	5	16.13
H4556: CONSOLIDATED ASSOC OF RAILRO	2,855	0.00	0	0	-	0	-	0	-	0	-	0	-
H4564: SCOTT AND WHITE HEALTH PLAN	29,150	1.51	44	34	77.27	0	0.00	0	0.00	9	20.45	1	2.27
H4579: HEALTHCARE PARTNERS PLANS, I	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	388	2.58	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5378: THE PYRAMID LIFE INSURANCE C	-	-	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00
H5410: HEALTHSPRING OF FLORIDA	50,053	5.75	288	226	78.47	19	6.60	1	0.35	35	12.15	7	2.43
H5421: THE PYRAMID LIFE INSURANCE C	-	-	6	5	83.33	0	0.00	0	0.00	0	0.00	1	16.67
H5576: VANTAGE HEALTH PLAN, INC.	16,317	3.92	64	42	65.63	2	3.13	0	0.00	19	29.69	1	1.56
H5656: SELECTCARE HEALTH PLANS, INC	3,036	6.92	21	16	76.19	1	4.76	0	0.00	3	14.29	1	4.76
H5985: PHOENIX HEALTH PLANS, INC.	13,795	19.14	264	93	35.23	27	10.23	1	0.38	106	40.15	37	14.02
H6169: THE PYRAMID LIFE INSURANCE C	-	-	24	19	79.17	1	4.17	0	0.00	4	16.67	0	0.00
H6231: FRANCISCAN PACE, INC.	226	0.00	0	0	-	0	-	0	-	0	-	0	-
H6320: FRESENIUS HEALTH PLANS OF NO	97	0.00	0	0	-	0	-	0	-	0	-	0	-
H6328: CARE N' CARE INSURANCE COMPA	10,635	2.07	22	16	72.73	4	18.18	0	0.00	1	4.55	1	4.55

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H6342: COMPLETE HEALTH WITH PACE	-	-	0	0	-	0	-	0	-	0	-	0	-
H6361: TODAY'S OPTIONS OF NEW YORK,	-	-	0	0	-	0	-	0	-	0	-	0	-
H6453: HMO LOUISIANA, INC.	1,511	9.27	14	10	71.43	1	7.14	0	0.00	3	21.43	0	0.00
H6801: GHS MANAGED HEALTH CARE PLAN	4,596	11.97	55	21	38.18	10	18.18	2	3.64	21	38.18	1	1.82
H6870: SUPERIOR HEALTH PLAN, INC.	8,996	3.56	32	24	75.00	3	9.38	0	0.00	5	15.63	0	0.00
H6941: LIFE PACE	49	0.00	0	0	-	0	-	0	-	0	-	0	-
H6972: HEALTHSPRING LIFE & HEALTH I	1,487	8.07	12	8	66.67	0	0.00	0	0.00	0	0.00	4	33.33
H7020: CIGNA HEALTHCARE OF SOUTH CA	9,998	4.50	45	22	48.89	5	11.11	0	0.00	4	8.89	14	31.11
H7114: VALIR PACE FOUNDATION	90	22.22	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7115: MEMORIAL HERMANN HEALTH PLAN	4,008	9.73	39	24	61.54	6	15.38	1	2.56	3	7.69	5	12.82
H7787: HEALTHSPRING LIFE & HEALTH I	6,334	7.10	45	29	64.44	8	17.78	0	0.00	3	6.67	5	11.11
H7833: UNITEDHEALTHCARE COMMUNITY P	4,661	10.73	50	9	18.00	6	12.00	0	0.00	31	62.00	4	8.00
H7960: HARBOR HEALTH PLAN, INC.	647	3.09	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H8091: USABLE MUTUAL INSURANCE COMP	920	0.00	0	0	-	0	-	0	-	0	-	0	-
H8133: GHS INSURANCE COMPANY	3,191	5.33	17	6	35.29	3	17.65	0	0.00	4	23.53	4	23.53
H8197: MOLINA HEALTHCARE OF TEXAS,	12,527	6.94	87	30	34.48	15	17.24	2	2.30	37	42.53	3	3.45
H8237: INSURANCE COMPANY OF SCOTT A	4,013	6.98	28	20	71.43	1	3.57	0	0.00	7	25.00	0	0.00
H8423: HEALTHSPRING LIFE & HEALTH I	1,889	2.65	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H8554: ALLEGIAN HEALTH PLANS, INC.	2,203	20.88	46	12	26.09	4	8.70	0	0.00	21	45.65	9	19.57
H8634: HEALTH CARE SERVICE CORPORAT	24,390	6.48	158	81	51.27	36	22.78	2	1.27	32	20.25	7	4.43
H8786: AMERIGROUP TEXAS, INC.	13,643	2.42	33	19	57.58	1	3.03	0	0.00	7	21.21	6	18.18
H9312: FRESENIUS HEALTH PLANS INSUR	238	8.40	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H9460: CIGNA HEALTHCARE OF ST LOUIS	1,882	3.19	6	2	33.33	0	0.00	0	0.00	3	50.00	1	16.67
H9699: HMO PARTNERS, INC.	2,378	0.42	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9725: CIGNA HEALTHCARE OF NORTH CA	8,682	6.68	58	29	50.00	8	13.79	0	0.00	9	15.52	12	20.69
H9998: LUBBOCK REGIONAL MENTAL HEAL	137	0.00	0	0	-	0	-	0	-	0	-	0	-

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Region=07: KANSAS CITY

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H0028: CHA HMO, INC.	15,242	1.25	19	10	52.63	1	5.26	0	0.00	7	36.84	1	5.26
H0108: HUMANA HEALTH PLAN OF CALIFO	-	-	83	23	27.71	15	18.07	1	1.20	21	25.30	23	27.71
H0216: PACE IOWA	161	6.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0307: HUMANA HEALTH PLAN, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0317: HUMANA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	110,667	2.52	279	260	93.19	7	2.51	0	0.00	12	4.30	0	0.00
H1036: HUMANA MEDICAL PLAN, INC.	456,652	0.93	426	144	33.80	47	11.03	0	0.00	160	37.56	75	17.61
H1291: HUMANA INSURANCE COMPANY OF	256	0.00	0	0	-	0	-	0	-	0	-	0	-
H1352: BLUE-ADVANTAGE PLUS OF KANSA	3,196	15.33	49	45	91.84	3	6.12	0	0.00	1	2.04	0	0.00
H1406: HUMANA HEALTH PLAN, INC.	55,937	1.22	68	28	41.18	5	7.35	0	0.00	24	35.29	11	16.18
H1418: HUMANA INSURANCE COMPANY	10,930	1.83	20	6	30.00	1	5.00	0	0.00	11	55.00	2	10.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	7,097	1.27	9	3	33.33	0	0.00	0	0.00	6	66.67	0	0.00
H1510: HUMANA INSURANCE COMPANY	45,675	1.25	57	24	42.11	2	3.51	0	0.00	15	26.32	16	28.07
H1651: MEDICAL ASSOCIATES HEALTH PL	10,829	0.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1714: VIA CHRISTI HEALTHCARE OUTRE	175	0.00	0	0	-	0	-	0	-	0	-	0	-
H1716: HUMANA INSURANCE COMPANY	11,108	1.53	17	6	35.29	1	5.88	0	0.00	7	41.18	3	17.65
H1906: HUMANA HEALTH BENEFIT PLAN O	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H1951: HUMANA HEALTH BENEFIT PLAN O	136,405	1.19	163	61	37.42	14	8.59	0	0.00	52	31.90	36	22.09
H2012: HUMANA HEALTH PLAN, INC.	204,050	1.30	265	94	35.47	23	8.68	1	0.38	98	36.98	49	18.49
H2029: HUMANA INSURANCE OF PUERTO R	1,093	13.72	15	11	73.33	3	20.00	0	0.00	1	6.67	0	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	5,239	0.76	4	0	0.00	0	0.00	0	0.00	2	50.00	2	50.00
H2542: HUMANA INSURANCE COMPANY	-	-	2	0	0.00	1	50.00	0	0.00	0	0.00	1	50.00
H2609: ALEXIAN BROTHERS COMMUNITY S	-	-	0	0	-	0	-	0	-	0	-	0	-
H2610: ESSENCE HEALTHCARE, INC.	60,206	5.38	324	256	79.01	46	14.20	0	0.00	16	4.94	6	1.85
H2649: HUMANA HEALTH PLAN, INC.	221,480	1.28	283	102	36.04	19	6.71	1	0.35	112	39.58	49	17.31
H2944: HUMANA INSURANCE COMPANY	13,094	2.52	33	9	27.27	2	6.06	0	0.00	17	51.52	5	15.15
H2949: HUMANA HEALTH PLAN, INC.	44,003	1.50	66	24	36.36	13	19.70	0	0.00	15	22.73	14	21.21
H3405: HUMANA INSURANCE COMPANY	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00

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H3533: HUMANA HEALTH COMPANY OF NEW	11,183	2.50	28	7	25.00	2	7.14	0	0.00	16	57.14	3	10.71
H3619: HUMANA INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4007: HUMANA HEALTH PLANS OF PUERT	36,905	1.22	45	29	64.44	1	2.22	0	0.00	13	28.89	2	4.44
H4141: HUMANA EMPLOYERS HEALTH PLAN	45,034	1.33	60	22	36.67	3	5.00	0	0.00	25	41.67	10	16.67
H4145: HUMANA REGIONAL HEALTH PLAN,	2,848	1.40	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H4408: HUMANA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4461: CARITEN HEALTH PLAN INC.	109,320	1.20	131	41	31.30	6	4.58	0	0.00	57	43.51	27	20.61
H4490: MISSOURI MEDICARE SELECT, LL	209	0.00	0	0	-	0	-	0	-	0	-	0	-
H4510: HUMANA HEALTH PLAN OF TEXAS,	-	-	63	16	25.40	6	9.52	0	0.00	21	33.33	20	31.75
H4520: HUMANA INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5041: HUMANA INSURANCE COMPANY	-	-	3	0	0.00	1	33.33	0	0.00	1	33.33	1	33.33
H5214: HUMANA INSURANCE COMPANY	-	-	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H5216: HUMANA INSURANCE COMPANY	31,495	1.68	53	16	30.19	3	5.66	1	1.89	29	54.72	4	7.55
H5256: MEDICAL ASSOCIATES CLINIC HE	3,297	0.30	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5415: HUMANA HEALTH INSURANCE COMP	11,189	1.34	15	7	46.67	1	6.67	0	0.00	5	33.33	2	13.33
H5426: HUMANA ADVANTAGECARE PLAN, I	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5470: HUMANA INSURANCE COMPANY	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	74,744	1.39	104	40	38.46	2	1.92	0	0.00	41	39.42	21	20.19
H5619: ARCADIAN HEALTH PLAN, INC.	77,187	0.70	54	27	50.00	3	5.56	0	0.00	15	27.78	9	16.67
H5822: MIDLAND CARE CONNECTION	161	0.00	0	0	-	0	-	0	-	0	-	0	-
H5868: HUMANA INSURANCE COMPANY	-	-	3	0	0.00	0	0.00	1	33.33	2	66.67	0	0.00
H5970: HUMANA INSURANCE COMPANY OF	11,760	1.87	22	9	40.91	1	4.55	0	0.00	6	27.27	6	27.27
H6411: HUMANA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6609: HUMANA INSURANCE COMPANY	667,499	1.70	1,134	425	37.48	86	7.58	4	0.35	432	38.10	187	16.49
H6622: HUMANA WI HEALTH ORGANIZATIO	46,144	1.39	64	28	43.75	2	3.13	0	0.00	23	35.94	11	17.19
H6859: HUMANA MEDICAL PLAN OF PENNS	5,924	2.36	14	2	14.29	1	7.14	0	0.00	9	64.29	2	14.29
H7003: PACE NEBRASKA	121	0.00	0	0	-	0	-	0	-	0	-	0	-
H8145: HUMANA INSURANCE COMPANY	128,611	1.60	206	70	33.98	12	5.83	2	0.97	92	44.66	30	14.56
H8424: SIOUXLAND PACE, INC.	140	0.00	0	0	-	0	-	0	-	0	-	0	-
H8644: HUMANA INSURANCE COMPANY	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00

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H8707: HUMANA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8908: HUMANA MEDICAL PLAN OF MICHIGAN	4,134	2.66	11	4	36.36	0	0.00	0	0.00	7	63.64	0	0.00
H8953: HUMANA HEALTH PLAN OF OHIO, INC.	48,290	1.91	92	28	30.43	7	7.61	1	1.09	43	46.74	13	14.13
H9503: HUMANA INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
R5826: HUMANA INSURANCE COMPANY	525,057	1.84	964	314	32.57	75	7.78	5	0.52	431	44.71	139	14.42

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Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0318: AETNA HEALTH, INC. (PA)	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0523: AETNA HEALTH OF CALIFORNIA I	15,908	2.64	42	34	80.95	5	11.90	0	0.00	2	4.76	1	2.38
H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE	24,107	2.32	56	52	92.86	1	1.79	0	0.00	3	5.36	0	0.00
H0613: TOTAL LONGTERM CARE, INC.	2,349	0.00	0	0	-	0	-	0	-	0	-	0	-
H0621: COLORADO ACCESS	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H0657: COLORADO CHOICE HEALTH PLANS	929	0.00	0	0	-	0	-	0	-	0	-	0	-
H0901: AETNA HEALTH, INC. (PA)	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1013: COVENTRY HEALTH PLAN OF FLORIDA	-	-	14	8	57.14	0	0.00	0	0.00	4	28.57	2	14.29
H1109: AETNA HEALTH INC.(GA)	3,979	2.01	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1181: NETWORK HEALTH INSURANCE CORPORATION	1,776	1.69	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1419: AETNA HEALTH, INC. (PA)	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INSURANCE	134,079	0.95	128	108	84.38	9	7.03	1	0.78	5	3.91	5	3.91
H1609: AETNA HEALTH INC. (FL)	4,487	1.11	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1692: COVENTRY HEALTH CARE OF WEST VIRGINIA	5,028	2.78	14	14	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1994: SELECTHEALTH, INC.	37,881	5.94	225	203	90.22	14	6.22	0	0.00	7	3.11	1	0.44
H2112: AETNA HEALTH, INC. (PA)	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2611: COVENTRY HEALTH AND LIFE INSURANCE	-	-	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H2663: COVENTRY HEALTH CARE OF MISSOURI	49,678	1.13	56	45	80.36	6	10.71	1	1.79	3	5.36	1	1.79
H2667: COVENTRY HEALTH CARE OF MISSOURI	22,778	0.75	17	15	88.24	0	0.00	0	0.00	2	11.76	0	0.00
H2672: COVENTRY HEALTH CARE OF MISSOURI	17,928	1.39	25	23	92.00	1	4.00	0	0.00	0	0.00	1	4.00
H2701: NEW WEST HEALTH SERVICES	14,225	4.71	67	52	77.61	8	11.94	1	1.49	6	8.96	0	0.00
H2792: GEISINGER QUALITY OPTIONS, INC.	-	-	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H2815: VOANS SENIOR COMMUNITY CARE	289	0.00	0	0	-	0	-	0	-	0	-	0	-
H3152: AETNA HEALTH, INC. (NJ)	40,238	2.81	113	98	86.73	6	5.31	2	1.77	7	6.19	0	0.00
H3312: AETNA HEALTH, INC. (NY)	15,565	3.21	50	44	88.00	2	4.00	0	0.00	3	6.00	1	2.00
H3503: SANFORD HEART OF AMERICA HEALTH CARE	315	0.00	0	0	-	0	-	0	-	0	-	0	-
H3597: AETNA HEALTH INC. (ME)	6,581	3.19	21	20	95.24	1	4.76	0	0.00	0	0.00	0	0.00
H3623: AETNA HEALTH, INC. (PA)	-	-	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00

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H3765: HEARTLANDPLAINS HEALTH	892	5.61	5	3	60.00	0	0.00	0	0.00	1	20.00	1	20.00
H3928: AETNA HEALTH INC. (LA)	1,293	2.32	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3931: AETNA HEALTH, INC, (PA)	53,747	2.29	123	99	80.49	11	8.94	0	0.00	7	5.69	6	4.88
H3959: AETNA HEALTH INC. (PA)	63,168	1.80	114	95	83.33	6	5.26	3	2.63	5	4.39	5	4.39
H4000: MEMORIAL HOSPITAL OF LARAMIE	108	0.00	0	0	-	0	-	0	-	0	-	0	-
H4388: SECURITY HEALTH PLAN OF WISC	843	1.19	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4488: HARVESTPLAINS HEALTH OF IOWA	384	23.44	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
H4523: AETNA HEALTH, INC. (TX)	25,429	1.89	48	40	83.33	3	6.25	0	0.00	3	6.25	2	4.17
H4524: AETNA LIFE INSURANCE COMPANY	-	-	8	6	75.00	2	25.00	0	0.00	0	0.00	0	0.00
H4649: IHC GROUP, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4652: UNION PACIFIC RAILROAD EMPLO	11,770	0.00	0	0	-	0	-	0	-	0	-	0	-
H4910: AETNA HEALTH, INC. (PA)	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5048: AETNA HEALTH, INC.	-	-	23	22	95.65	0	0.00	0	0.00	1	4.35	0	0.00
H5167: ROCKY MOUNTAIN HEALTH CARE S	347	0.00	0	0	-	0	-	0	-	0	-	0	-
H5302: AETNA HEALTH INC. (GA)	265	11.32	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5414: AETNA HEALTH INC. (FL)	67,368	1.01	68	54	79.41	4	5.88	0	0.00	5	7.35	5	7.35
H5509: COVENTRY HEALTH AND LIFE INS	-	-	18	15	83.33	2	11.11	0	0.00	1	5.56	0	0.00
H5521: AETNA LIFE INSURANCE COMPANY	691,789	2.50	1,731	1,451	83.82	113	6.53	18	1.04	109	6.30	40	2.31
H5522: HEALTHASSURANCE PENNSYLVANIA	69,648	1.68	117	86	73.50	9	7.69	4	3.42	11	9.40	7	5.98
H5608: DENVER HEALTH MEDICAL PLAN,	4,434	1.35	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5613: MVP HEALTH PLAN, INC.	503	3.98	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5793: AETNA HEALTH, INC. (CT)	24,862	4.83	120	97	80.83	7	5.83	5	4.17	8	6.67	3	2.50
H5813: AETNA HEALTH, INC. (PA)	-	-	3	1	33.33	0	0.00	0	0.00	1	33.33	1	33.33
H6560: COVENTRY HEALTH CARE OF VIRG	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6923: AETNA HEALTH, INC. (PA)	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6947: QUALCHOICE ADVANTAGE	1,532	11.75	18	15	83.33	1	5.56	0	0.00	2	11.11	0	0.00
H7149: AETNA HEALTH INC. (PA)	8,191	2.20	18	16	88.89	0	0.00	1	5.56	1	5.56	0	0.00
H7195: NORTHLAND PACE PROGRAM	131	0.00	0	0	-	0	-	0	-	0	-	0	-
H7301: COVENTRY HEALTH CARE OF ILLI	17,945	1.28	23	15	65.22	2	8.70	1	4.35	3	13.04	2	8.70
H7306: FIRST HEALTH LIFE & HEALTH I	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H7903: CLEARRIVER HEALTH	555	3.60	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7908: AETNA HEALTH, INC. (PA)	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8468: GEISINGER INDEMNITY INSURANC	-	-	17	14	82.35	1	5.88	0	0.00	1	5.88	1	5.88
H8649: AETNA HEALTH OF UTAH, INC	7,023	1.42	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H8980: COVENTRY HEALTH AND LIFE INS	-	-	9	7	77.78	0	0.00	0	0.00	0	0.00	2	22.22
H9208: RIVERLINK HEALTH	2,416	9.11	22	20	90.91	0	0.00	0	0.00	1	4.55	1	4.55
H9302: SOUNDPATH HEALTH	26,925	4.75	128	105	82.03	4	3.13	0	0.00	17	13.28	2	1.56
H9492: STABLEVIEW HEALTH	198	15.15	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H9788: HEALTHNOW NEW YORK INC.	-	-	7	3	42.86	1	14.29	0	0.00	3	42.86	0	0.00
H9847: COVENTRY HEALTH AND LIFE INS	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R6694: AETNA LIFE INSURANCE COMPANY	2,198	3.18	7	6	85.71	0	0.00	0	0.00	0	0.00	1	14.29
S5810: AETNA LIFE INSURANCE COMPANY	-	-	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00

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Region=09: SAN FRANCISCO

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H0084: CARE IMPROVEMENT PLUS OF TEX	-	-	54	26	48.15	2	3.70	0	0.00	25	46.30	1	1.85
H0148: CARE1ST HEALTH PLAN	7,076	5.09	36	21	58.33	2	5.56	0	0.00	13	36.11	0	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	36,512	2.30	84	55	65.48	0	0.00	0	0.00	29	34.52	0	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	44,437	2.34	104	64	61.54	0	0.00	0	0.00	36	34.62	4	3.85
H0294: CARE IMPROVEMENT PLUS WISCON	7,364	3.53	26	16	61.54	0	0.00	0	0.00	10	38.46	0	0.00
H0302: MEDISUN, INC.	61,418	9.82	603	486	80.60	66	10.95	5	0.83	43	7.13	3	0.50
H0303: PACIFICARE OF ARIZONA, INC.	-	-	41	20	48.78	0	0.00	0	0.00	19	46.34	2	4.88
H0316: UNITEDHEALTHCARE OF ARIZONA,	-	-	9	1	11.11	0	0.00	0	0.00	8	88.89	0	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	40,310	4.24	171	69	40.35	2	1.17	0	0.00	92	53.80	8	4.68
H0408: UNITEDHEALTHCARE INSURANCE C	2,312	3.46	8	4	50.00	0	0.00	0	0.00	4	50.00	0	0.00
H0502: THE CONTRA COSTA HEALTH PLAN	428	0.00	0	0	-	0	-	0	-	0	-	0	-
H0504: CALIFORNIA PHYSICIANS' SERVI	94,898	3.99	379	281	74.14	4	1.06	2	0.53	58	15.30	34	8.97
H0524: KAISER FOUNDATION HP, INC.	1,073,437	0.92	987	853	86.42	36	3.65	9	0.91	66	6.69	23	2.33
H0542: ALTAMED HEALTH SERVICES CORP	1,495	0.00	0	0	-	0	-	0	-	0	-	0	-
H0543: UHC OF CALIFORNIA	334,205	2.00	668	592	88.62	5	0.75	2	0.30	54	8.08	15	2.25
H0571: CHINESE COMMUNITY HEALTH PLA	8,512	2.00	17	14	82.35	0	0.00	1	5.88	2	11.76	0	0.00
H0609: PACIFICARE OF COLORADO, INC	244,053	1.06	259	207	79.92	0	0.00	0	0.00	50	19.31	2	0.77
H0624: UNITEDHEALTHCARE INSURANCE C	5,139	6.03	31	27	87.10	0	0.00	0	0.00	4	12.90	0	0.00
H0630: KAISER FOUNDATION HP OF CO	102,908	0.89	92	86	93.48	4	4.35	0	0.00	2	2.17	0	0.00
H0710: UNITEDHEALTHCARE INSURANCE C	15,758	13.64	215	211	98.14	1	0.47	1	0.47	2	0.93	0	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	43,028	3.11	134	92	68.66	2	1.49	1	0.75	35	26.12	4	2.99
H0838: UNIVERSAL CARE, INC.	10,895	1.19	13	8	61.54	1	7.69	0	0.00	3	23.08	1	7.69
H1045: PREFERRED CARE PARTNERS, INC	124,163	1.37	170	139	81.76	3	1.76	0	0.00	27	15.88	1	0.59
H1080: UNITEDHEALTHCARE OF FLORIDA,	-	-	25	8	32.00	0	0.00	0	0.00	17	68.00	0	0.00
H1108: UNITEDHEALTHCARE INSURANCE C	-	-	8	6	75.00	0	0.00	0	0.00	2	25.00	0	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	9,877	1.92	19	15	78.95	0	0.00	0	0.00	4	21.05	0	0.00
H1170: KAISER FOUNDATION HP OF GA,	26,365	1.74	46	41	89.13	3	6.52	0	0.00	2	4.35	0	0.00
H1230: KAISER FOUNDATION HP, INC.	32,240	0.22	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H1286: UNITEDHEALTHCARE INSURANCE C	15,145	2.11	32	23	71.88	0	0.00	0	0.00	8	25.00	1	3.13
H1303: UNITEDHEALTHCARE INSURANCE C	-	-	8	1	12.50	1	12.50	0	0.00	6	75.00	0	0.00
H1509: UNITEDHEALTHCARE INSURANCE C	-	-	82	35	42.68	1	1.22	0	0.00	45	54.88	1	1.22
H1537: UNITEDHEALTHCARE INSURANCE C	1,184	0.84	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1944: UNITEDHEALTHCARE OF NEW ENGL	33,184	1.69	56	38	67.86	1	1.79	0	0.00	17	30.36	0	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	724,567	3.66	2,652	1,854	69.91	30	1.13	4	0.15	744	28.05	20	0.75
H2111: UNITEDHEALTHCARE INSURANCE C	-	-	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H2150: KAISER FNDN HP OF THE MID-AT	67,482	0.93	63	58	92.06	0	0.00	0	0.00	4	6.35	1	1.59
H2182: UNITEDHEALTHCARE INSURANCE C	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2226: UNITEDHEALTHCARE INSURANCE C	14,876	1.01	15	10	66.67	0	0.00	0	0.00	5	33.33	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	188,299	1.88	354	283	79.94	4	1.13	1	0.28	61	17.23	5	1.41
H2406: SIERRA HEALTH AND LIFE INSUR	2,038	1.96	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2654: UNITEDHEALTHCARE OF THE MIDW	78,439	1.78	140	95	67.86	1	0.71	0	0.00	43	30.71	1	0.71
H2802: UNITEDHEALTHCARE OF THE MIDL	30,218	1.89	57	31	54.39	0	0.00	0	0.00	26	45.61	0	0.00
H2803: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2905: SIERRA HEALTH AND LIFE INSUR	3,396	1.18	4	3	75.00	0	0.00	1	25.00	0	0.00	0	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	50,643	1.80	91	82	90.11	1	1.10	0	0.00	8	8.79	0	0.00
H2986: STANFORD HEALTHCARE ADVANTAG	1,022	0.00	0	0	-	0	-	0	-	0	-	0	-
H3107: OXFORD HEALTH PLANS (NJ), IN	77,080	2.36	182	115	63.19	3	1.65	0	0.00	63	34.62	1	0.55
H3113: OXFORD HEALTH PLANS (NJ), IN	13,027	3.30	43	15	34.88	2	4.65	0	0.00	24	55.81	2	4.65
H3132: AHF MCO OF FLORIDA, INC.	1,330	1.50	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3209: UNITEDHEALTHCARE INSURANCE C	-	-	8	4	50.00	0	0.00	0	0.00	4	50.00	0	0.00
H3237: HEALTH NET COMMUNITY SOLUTIO	18,277	2.95	54	42	77.78	4	7.41	0	0.00	6	11.11	2	3.70
H3307: OXFORD HEALTH PLANS (NY), IN	81,486	2.54	207	132	63.77	1	0.48	0	0.00	71	34.30	3	1.45
H3379: UNITEDHEALTHCARE OF NEW YORK	29,815	2.01	60	40	66.67	0	0.00	0	0.00	20	33.33	0	0.00
H3387: UNITEDHEALTHCARE OF NEW YORK	31,550	4.25	134	96	71.64	0	0.00	0	0.00	36	26.87	2	1.49
H3456: UNITEDHEALTHCARE OF NORTH CA	-	-	54	29	53.70	0	0.00	0	0.00	25	46.30	0	0.00
H3517: HUMBOLDT SENIOR RESOURCE CEN	85	0.00	0	0	-	0	-	0	-	0	-	0	-
H3659: UNITEDHEALTHCARE OF OHIO, IN	-	-	33	13	39.39	1	3.03	0	0.00	18	54.55	1	3.03
H3749: UNITEDHEALTHCARE OF OKLAHOMA	26,598	1.28	34	25	73.53	1	2.94	0	0.00	7	20.59	1	2.94

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H3794: CARE IMPROVEMENT PLUS WISCON	277	10.83	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	93,984	0.83	78	57	73.08	0	0.00	0	0.00	19	24.36	2	2.56
H3812: UNITEDHEALTHCARE INSURANCE C	-	-	18	8	44.44	0	0.00	0	0.00	10	55.56	0	0.00
H3832: HAWAII MEDICAL SERVICE ASSOC	37,045	0.57	21	15	71.43	3	14.29	0	0.00	2	9.52	1	4.76
H3887: UNITEDHEALTHCARE OF THE MIDW	-	-	30	10	33.33	0	0.00	0	0.00	20	66.67	0	0.00
H3912: UNITEDHEALTHCARE INSURANCE C	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H3921: UNITEDHEALTHCARE INSURANCE C	-	-	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H4102: UNITEDHEALTHCARE OF NEW ENGL	-	-	7	2	28.57	0	0.00	0	0.00	5	71.43	0	0.00
H4456: UNITEDHEALTHCARE PLAN OF THE	-	-	26	9	34.62	0	0.00	0	0.00	17	65.38	0	0.00
H4514: UNITEDHEALTHCARE COMMUNITY P	31,682	4.83	153	113	73.86	0	0.00	0	0.00	39	25.49	1	0.65
H4522: UNITEDHEALTHCARE INSURANCE C	-	-	80	65	81.25	0	0.00	0	0.00	15	18.75	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	30,132	1.00	30	25	83.33	1	3.33	0	0.00	4	13.33	0	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF	210,816	1.29	273	213	78.02	0	0.00	1	0.37	56	20.51	3	1.10
H4604: UNITEDHEALTHCARE OF UTAH, IN	54,389	0.88	48	28	58.33	0	0.00	0	0.00	17	35.42	3	6.25
H4837: UNITEDHEALTHCARE OF WISCONSI	-	-	16	0	0.00	0	0.00	0	0.00	16	100.00	0	0.00
H4931: UNIVERSITY CARE ADVANTAGE, I	6,172	7.29	45	35	77.78	7	15.56	1	2.22	2	4.44	0	0.00
H5005: UNITEDHEALTHCARE OF WASHINGT	-	-	15	9	60.00	0	0.00	0	0.00	6	40.00	0	0.00
H5008: UNITEDHEALTHCARE INSURANCE C	15,067	4.51	68	54	79.41	0	0.00	0	0.00	14	20.59	0	0.00
H5172: COMMUNITY HEALTH GROUP	4,806	0.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	334,549	1.48	495	401	81.01	5	1.01	0	0.00	83	16.77	6	1.21
H5322: CARE IMPROVEMENT PLUS SOUTH	2,417	2.48	6	2	33.33	0	0.00	0	0.00	4	66.67	0	0.00
H5355: IEHP HEALTH ACCESS	21,780	5.46	119	91	76.47	9	7.56	0	0.00	18	15.13	1	0.84
H5386: SHARP HEALTH PLAN	322	9.32	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H5403: ON LOK SENIOR HEALTH SERVICE	1,273	0.00	0	0	-	0	-	0	-	0	-	0	-
H5405: CENTER FOR ELDERS INDEPENDEN	612	0.00	0	0	-	0	-	0	-	0	-	0	-
H5406: SUTTER HEALTH SACRAMENTO SIE	232	0.00	0	0	-	0	-	0	-	0	-	0	-
H5417: UNITEDHEALTHCARE INSURANCE C	-	-	5	1	20.00	0	0.00	0	0.00	4	80.00	0	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	37,825	1.22	46	41	89.13	1	2.17	0	0.00	4	8.70	0	0.00
H5424: UNITEDHEALTHCARE INSURANCE C	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5425: SCAN HEALTH PLAN	168,587	6.23	1,050	917	87.33	68	6.48	2	0.19	37	3.52	26	2.48

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H5428: SAN MATEO HEALTH COMMISSION	728	2.75	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5430: ONECARE BY CARE1ST HEALTH PL	1,914	3.13	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5433: ORANGE COUNTY HEALTH AUTHORI	1,174	43.44	51	39	76.47	5	9.80	0	0.00	7	13.73	0	0.00
H5435: UNITEDHEALTHCARE INSURANCE C	38,914	4.99	194	103	53.09	2	1.03	0	0.00	88	45.36	1	0.52
H5507: UNITEDHEALTHCARE INSURANCE C	-	-	6	1	16.67	0	0.00	0	0.00	5	83.33	0	0.00
H5516: UNITEDHEALTHCARE INSURANCE C	-	-	5	2	40.00	0	0.00	0	0.00	2	40.00	1	20.00
H5532: UNITEDHEALTHCARE INSURANCE C	-	-	27	5	18.52	0	0.00	0	0.00	22	81.48	0	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	18,420	10.42	192	144	75.00	21	10.94	1	0.52	19	9.90	7	3.65
H5587: HEALTH CHOICE ARIZONA, INC.	9,567	7.73	74	57	77.03	11	14.86	1	1.35	5	6.76	0	0.00
H5609: GEMCARE HEALTH PLAN INC.	7,401	5.00	37	29	78.38	3	8.11	0	0.00	4	10.81	1	2.70
H5629: COMMUNITY ELDERCARE OF SAN D	429	6.99	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5640: IEHP HEALTH ACCESS	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5652: SIERRA HEALTH AND LIFE INSUR	4,678	1.28	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H5749: UNITEDHEALTHCARE INSURANCE C	-	-	6	3	50.00	0	0.00	0	0.00	3	50.00	0	0.00
H5852: AIDS HEALTHCARE FOUNDATION	796	1.26	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5928: CARE1ST HEALTH PLAN	67,813	6.06	411	314	76.40	27	6.57	1	0.24	64	15.57	5	1.22
H5943: SCAN HEALTH PLAN	1,200	9.17	11	8	72.73	3	27.27	0	0.00	0	0.00	0	0.00
H5945: PROMINENCE HEALTHFIRST	4,572	1.53	7	2	28.57	0	0.00	0	0.00	5	71.43	0	0.00
H5969: ALOHACARE	825	1.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6050: KAISER FOUNDATION HP, INC.	66	0.00	0	0	-	0	-	0	-	0	-	0	-
H6052: KAISER FOUNDATION HP, INC.	904	7.74	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H6053: SANTE FE EMPLOYEES HOSPITAL	680	0.00	0	0	-	0	-	0	-	0	-	0	-
H6079: TOTAL LONGTERM CARE, INC.	180	0.00	0	0	-	0	-	0	-	0	-	0	-
H6229: BLUE CROSS OF CALIFORNIA PAR	7,421	3.23	24	19	79.17	0	0.00	1	4.17	2	8.33	2	8.33
H6528: CARE IMPROVEMENT PLUS SOUTH	26,291	4.41	116	57	49.14	5	4.31	0	0.00	51	43.97	3	2.59
H6623: MARICOPA COUNTY SPECIAL HEAL	1,420	3.52	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H6952: UNITEDHEALTHCARE COMMUNITY P	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H7187: UNITEDHEALTHCARE OF WICONSI	10,900	2.48	27	15	55.56	1	3.70	0	0.00	11	40.74	0	0.00
H7501: ORANGE COUNTY HEALTH AUTHORI	93	0.00	0	0	-	0	-	0	-	0	-	0	-
H7680: PROMINENCE HEALTHFIRST OF TE	1,353	0.00	0	0	-	0	-	0	-	0	-	0	-

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TABLE 5 - 2016
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H7855: BRANDMAN CENTERS FOR SENIOR	167	0.00	0	0	-	0	-	0	-	0	-	0	-
H7885: SAN MATEO HEALTH COMMISSION	9,401	3.62	34	27	79.41	3	8.82	0	0.00	3	8.82	1	2.94
H7890: SANTA CLARA COUNTY HEALTH AU	8,108	1.11	9	3	33.33	0	0.00	0	0.00	3	33.33	3	33.33
H7949: PACIFICARE OF NEVADA, INC.	-	-	2	0	0.00	0	0.00	1	50.00	1	50.00	0	0.00
H8016: ORANGE COUNTY HEALTH AUTHORI	19,822	10.04	199	179	89.95	8	4.02	1	0.50	11	5.53	0	0.00
H8258: LOCAL INITIATIVE HEALTH AUTH	12,770	2.82	36	29	80.56	4	11.11	1	2.78	1	2.78	1	2.78
H8677: MOLINA HEALTHCARE OF CALIFOR	12,961	5.25	68	42	61.76	11	16.18	1	1.47	12	17.65	2	2.94
H8748: UNITEDHEALTHCARE INSURANCE C	3,465	3.17	11	10	90.91	0	0.00	0	0.00	1	9.09	0	0.00
H8764: ASPIRE HEALTH PLAN	1,491	6.71	10	7	70.00	3	30.00	0	0.00	0	0.00	0	0.00
H9003: KAISER FOUNDATION HP OF THE	83,252	1.51	126	117	92.86	3	2.38	0	0.00	2	1.59	4	3.17
H9011: UNITEDHEALTHCARE OF FLORIDA,	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9104: SCAN HEALTH PLAN	141	14.18	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9385: SCAN HEALTH PLAN ARIZONA	-	-	36	26	72.22	3	8.33	0	0.00	5	13.89	2	5.56
H9592: CENTRAL VALLEY MEDICAL SERVI	146	0.00	0	0	-	0	-	0	-	0	-	0	-
H9616: CENTRO DE SALUD DE LA COMUNI	98	0.00	0	0	-	0	-	0	-	0	-	0	-
H9685: MERCY MARICOPA INTEGRATED CA	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3175: UNITEDHEALTHCARE INSURANCE C	3,621	1.38	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH	67,154	5.72	384	257	66.93	13	3.39	0	0.00	108	28.13	6	1.56
R5287: UNITEDHEALTHCARE INSURANCE C	205,340	3.02	621	416	66.99	5	0.81	0	0.00	197	31.72	3	0.48
R5342: UNITEDHEALTHCARE INSURANCE C	105,347	3.63	382	221	57.85	3	0.79	0	0.00	153	40.05	5	1.31
R6801: CARE IMPROVEMENT PLUS OF TEX	80,747	9.91	800	499	62.38	14	1.75	2	0.25	269	33.63	16	2.00
R7444: UNITEDHEALTHCARE INSURANCE C	20,720	4.05	84	51	60.71	0	0.00	0	0.00	33	39.29	0	0.00
R9896: CARE IMPROVEMENT PLUS SOUTH	171,130	8.02	1,372	870	63.41	24	1.75	0	0.00	458	33.38	20	1.46

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Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0351: HEALTH NET OF ARIZONA, INC.	25,600	5.47	140	80	57.14	18	12.86	2	1.43	11	7.86	29	20.71
H0490: MOLINA HEALTHCARE OF OHIO, I	384	0.00	0	0	-	0	-	0	-	0	-	0	-
H0545: INTER VALLEY HEALTH PLAN, IN	22,853	1.79	41	32	78.05	0	0.00	1	2.44	8	19.51	0	0.00
H0562: HEALTH NET OF CALIFORNIA,INC	138,287	4.06	561	451	80.39	35	6.24	1	0.18	37	6.60	37	6.60
H0840: FAMILYCARE HEALTH PLANS, INC	130	0.00	0	0	-	0	-	0	-	0	-	0	-
H0908: BUCKEYE COMMUNITY HEALTH PLA	780	15.38	12	10	83.33	0	0.00	0	0.00	2	16.67	0	0.00
H1302: BLUE CROSS OF IDAHO CARE PLU	7,295	3.98	29	28	96.55	1	3.45	0	0.00	0	0.00	0	0.00
H1304: REGENCE BLUE SHIELD OF IDAHO	5,480	1.09	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO CARE PLU	19,807	4.34	86	58	67.44	13	15.12	0	0.00	14	16.28	1	1.16
H1969: REGENCE BLUE SHIELD OF IDAHO	1,605	0.62	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1997: REGENCE BLUESHIELD	2,626	6.47	17	16	94.12	0	0.00	0	0.00	1	5.88	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,266	5.82	19	12	63.16	0	0.00	0	0.00	5	26.32	2	10.53
H2241: GOLDEN STATE MEDICARE HEALTH	6,980	7.88	55	45	81.82	6	10.91	0	0.00	2	3.64	2	3.64
H2323: FIDELIS SECURECARE OF MICHIG	-	-	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H2879: MOLINA HEALTHCARE OF WISCONS	940	6.38	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
H2906: HOMETOWN HEALTH PLAN, INC.	3,259	4.91	16	9	56.25	2	12.50	0	0.00	3	18.75	2	12.50
H2960: HOMETOWN HEALTH PLAN, INC.	13,822	2.89	40	30	75.00	3	7.50	0	0.00	5	12.50	2	5.00
H3561: HEALTH NET COMMUNITY SOLUTIO	11,582	1.12	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3809: PROVIDENCE HEALTH & SERVICES	1,155	0.00	0	0	-	0	-	0	-	0	-	0	-
H3810: ALLCARE HEALTH PLAN, INC.	1,954	0.51	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	5,133	5.07	26	20	76.92	3	11.54	0	0.00	3	11.54	0	0.00
H3813: MODA HEALTH PLAN, INC.	15,734	10.42	164	107	65.24	41	25.00	1	0.61	11	6.71	4	2.44
H3814: ATRIO HEALTH PLANS	2,298	6.09	14	10	71.43	1	7.14	1	7.14	2	14.29	0	0.00
H3815: ALIGNMENT HEALTH PLAN	19,829	3.93	78	67	85.90	7	8.97	1	1.28	3	3.85	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	53,044	1.94	103	90	87.38	8	7.77	0	0.00	3	2.91	2	1.94
H3818: FAMILYCARE HEALTH PLANS, INC	4,428	4.07	18	7	38.89	0	0.00	0	0.00	11	61.11	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	27,748	7.35	204	166	81.37	24	11.76	0	0.00	13	6.37	1	0.49
H4605: REGENCE BLUECROSS BLUESHIELD	10,731	1.68	18	17	94.44	1	5.56	0	0.00	0	0.00	0	0.00

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H4754: PACIFICSOURCE COMMUNITY HEAL	10,008	2.90	29	25	86.21	2	6.90	0	0.00	2	6.90	0	0.00
H5007: PROVIDENCE HEALTH SYSTEM	518	5.79	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5009: REGENCE BLUESHIELD	21,448	2.38	51	44	86.27	2	3.92	0	0.00	3	5.88	2	3.92
H5010: ASURIS NORTHWEST HEALTH	1,350	2.22	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5050: GROUP HEALTH COOPERATIVE	90,255	7.32	661	569	86.08	54	8.17	3	0.45	30	4.54	5	0.76
H5190: SUNSHINE STATE HEALTH PLAN,	969	3.10	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H5294: SUPERIOR HEALTH PLAN, INC.	847	8.26	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H5439: HEALTH NET LIFE INSURANCE CO	670	20.90	14	9	64.29	1	7.14	0	0.00	1	7.14	3	21.43
H5520: HEALTH NET LIFE INSURANCE CO	37,793	4.18	158	129	81.65	15	9.49	0	0.00	10	6.33	4	2.53
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,643	9.74	16	13	81.25	1	6.25	0	0.00	2	12.50	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	8,531	12.43	106	57	53.77	28	26.42	1	0.94	20	18.87	0	0.00
H5649: CENTRAL HEALTH PLAN OF CALIF	32,951	1.34	44	34	77.27	5	11.36	0	0.00	5	11.36	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	4,231	9.45	40	24	60.00	4	10.00	1	2.50	11	27.50	0	0.00
H5823: MOLINA HEALTHCARE OF WASHING	9,779	8.28	81	47	58.02	20	24.69	1	1.23	9	11.11	4	4.94
H5826: COMMUNITY HEALTH PLAN OF WAS	7,254	8.82	64	36	56.25	16	25.00	0	0.00	11	17.19	1	1.56
H5859: HEALTH PLAN OF CAREOREGON, I	13,053	1.76	23	21	91.30	0	0.00	0	0.00	2	8.70	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	9,975	7.22	72	50	69.44	13	18.06	1	1.39	5	6.94	3	4.17
H5995: ATRIO HEALTH PLANS	3,293	4.56	15	12	80.00	3	20.00	0	0.00	0	0.00	0	0.00
H6237: REGENCE BLUECROSS BLUESHIELD	4,046	2.72	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6743: ATRIO HEALTH PLANS	8,806	2.61	23	18	78.26	2	8.70	0	0.00	3	13.04	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OR	32,909	3.74	123	84	68.29	17	13.82	0	0.00	11	8.94	11	8.94
H6951: TRILLIUM COMMUNITY HEALTH PL	312	6.41	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7006: ATRIO HEALTH PLANS	3,479	4.89	17	13	76.47	3	17.65	0	0.00	1	5.88	0	0.00
H7173: PEACH STATE HEALTH PLAN, INC	313	15.97	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7245: PREMIERA BLUE CROSS	25,624	6.36	163	134	82.21	13	7.98	1	0.61	12	7.36	3	1.84
H7678: MOLINA HEALTHCARE OF TEXAS,	4,061	8.37	34	15	44.12	7	20.59	0	0.00	11	32.35	1	2.94
H8130: MOLINA HEALTHCARE OF FLORIDA	2,146	13.05	28	19	67.86	4	14.29	0	0.00	5	17.86	0	0.00
H8189: MANAGED HEALTH SERVICES INSU	997	3.01	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H8506: MODA HEALTH PLAN, INC.	198	25.25	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8870: MOLINA HEALTHCARE OF ILLINOI	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00

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H9047: PROVIDENCE HEALTH ASSURANCE	49,873	4.13	206	168	81.55	21	10.19	4	1.94	10	4.85	3	1.46
H9082: MOLINA HEALTHCARE OF NEW MEX	3,524	9.93	35	21	60.00	4	11.43	1	2.86	8	22.86	1	2.86
H9110: REGENCE BLUECROSS BLUESHIELD	1,586	1.26	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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TABLE 5 - 2016
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Reconsiderations Received During 2016, and Distribution of Final
Decisions, by Region and Plan

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
: TOTAL	18,406,349	3.11	57,246	41,733	72.90	3,774	6.59	279	0.49	8,922	15.59	2,538	4.43

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TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2016, and Rate of Overturns per 1,000 Members

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0137: COMMONWEALTH CARE ALLIANCE,	10,050	0.60	6	2	0.20	33.33
H0477: SERENITY CARE, INC.	287	0.00	0	0	0.00	-
H0809: MERCY LIFE, INC.	149	0.00	0	0	0.00	-
H1365: MARTIN'S POINT GENERATIONS A	2,371	1.69	4	1	0.42	25.00
H1660: HARVARD PILGRIM HEALTH CARE	2,178	21.12	46	6	2.75	13.04
H2005: FALLON TOTAL CARE, INC.	-	-	1	0	-	0.00
H2218: HARBOR HEALTH SERVICES, INC.	458	0.00	0	0	0.00	-
H2219: FALLON COMMUNITY HEALTH PLAN	1,045	0.00	0	0	0.00	-
H2220: UPHAMS CORNER HEALTH COMMITT	237	0.00	0	0	0.00	-
H2221: CAMBRIDGE PUBLIC HEALTH COMM	320	0.00	0	0	0.00	-
H2222: ELEMENT CARE, INC.	844	0.00	0	0	0.00	-
H2223: ELDER SVC PLN/E BOSTON HEALT	431	0.00	0	0	0.00	-
H2224: SENIOR WHOLE HEALTH, LLC	10,798	3.98	43	6	0.56	13.95
H2225: COMMONWEALTH CARE ALLIANCE,	7,102	0.99	7	0	0.00	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	33,531	1.43	48	2	0.06	4.17
H2256: TUFTS ASSOCIATED HEALTH MAIN	106,697	5.78	617	29	0.27	4.70
H2261: BCBS OF MASSACHUSETTS HMO B	10,347	1.35	14	0	0.00	0.00
H2411: FALLON COMMUNITY HEALTH PLAN	-	-	1	0	-	0.00
H2470: FALLON HEALTH WEINBERG, INC.	70	0.00	0	0	0.00	-
H4105: PACE ORGANIZATION OF RHODE I	264	0.00	0	0	0.00	-
H4152: BLUE CROSS & BLUE SHIELD OF	52,985	1.45	77	4	0.08	5.19
H5512: AETNA LIFE INSURANCE COMPANY	-	-	1	1	-	100.00
H5591: MARTIN'S POINT GENERATIONS A	36,057	1.33	48	4	0.11	8.33
H5992: SENIOR WHOLE HEALTH OF NEW Y	104	0.00	0	0	0.00	-
H6750: HARVARD PILGRIM HEALTH CARE	2,765	15.19	42	1	0.36	2.38
H7419: TUFTS HEALTH PUBLIC PLANS, I	2,914	11.32	33	8	2.75	24.24
H8578: HEALTH NEW ENGLAND, INC.	9,158	8.52	78	16	1.75	20.51
H9001: FALLON COMMUNITY HEALTH PLAN	18,330	13.69	251	31	1.69	12.35

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TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2016, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H9576: NEIGHBORHOOD HEALTH PLAN OF	-	-	0	0	-	-
H9585: BOSTON MEDICAL CENTER HEALTH	33	0.00	0	0	0.00	-

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TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2016, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0423: METROPLUS HEALTH PLAN, INC.	8,579	3.38	29	2	0.23	6.90
H0811: GUILDNET, INC.	827	2.42	2	0	0.00	0.00
H1234: LIFE ST. FRANCIS	277	0.00	0	0	0.00	-
H1518: CATHOLIC HEALTH SYSTEM BUFFA	216	4.63	1	0	0.00	0.00
H1777: CATHOLIC SPECIAL NEEDS PLAN,	1,619	0.00	0	0	0.00	-
H1916: THE NEW YORK STATE CATHOLIC	320	3.13	1	0	0.00	0.00
H2751: WELLCARE OF NEW YORK, INC.	154	0.00	0	0	0.00	-
H2773: QUALITY HEALTH PLANS OF NEW	2,415	7.45	18	0	0.00	0.00
H3018: CENTERS PLAN FOR HEALTHY LIV	25	200.00	5	1	40.00	20.00
H3054: CONSTELLATION HEALTH, LLC.	12,349	0.97	12	3	0.24	25.00
H3129: NORTH SHORE-LIJ HEALTH PLAN,	29	0.00	0	0	0.00	-
H3154: HORIZON INSURANCE COMPANY	23,347	4.20	98	6	0.26	6.12
H3157: AETNA HEALTH PLANS OF NEW JE	-	-	1	0	-	0.00
H3305: MVP HEALTH PLAN, INC.	29,891	4.48	134	13	0.43	9.70
H3314: HEALTH INSURANCE PLAN OF GRE	210	9.52	2	0	0.00	0.00
H3321: LORETTO INDEPENDENT LIVING S	491	0.00	0	0	0.00	-
H3322: SENIOR CARE CONNECTION, INC.	171	0.00	0	0	0.00	-
H3327: TOUCHSTONE HEALTH HMO, INC.	-	-	82	23	-	28.05
H3328: THE NEW YORK STATE CATHOLIC	58,619	3.34	196	21	0.36	10.71
H3329: CENTERLIGHT HEALTHCARE, INC.	2,684	1.12	3	0	0.00	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	113,060	2.71	306	25	0.22	8.17
H3331: INDEPENDENT LIVING FOR SENIO	635	0.00	0	0	0.00	-
H3335: EXCELLUS HEALTH PLAN, INC.	46,425	5.28	245	31	0.67	12.65
H3337: LIBERTY HEALTH ADVANTAGE, IN	6,155	83.02	511	156	25.35	30.53
H3340: GROUP HEALTH INCORPORATED	-	-	1	0	-	0.00
H3344: INDEPENDENT HEALTH BENEFITS	3,885	4.63	18	2	0.51	11.11
H3347: ELDERPLAN, INC.	12,033	11.39	137	16	1.33	11.68
H3351: EXCELLUS HEALTH PLAN, INC.	68,383	5.72	391	49	0.72	12.53

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3359: HEALTHFIRST HEALTH PLAN, INC	136,406	3.94	537	4	0.03	0.74
H3362: INDEPENDENT HEALTH ASSOCIATI	90,092	5.93	534	29	0.32	5.43
H3384: HEALTHNOW NEW YORK INC.	23,262	1.42	33	2	0.09	6.06
H3388: CAPITAL DISTRICT PHYSICIANS'	37,136	7.08	263	44	1.18	16.73
H3493: LIFE AT LOURDES, INC.	209	0.00	0	0	0.00	-
H3528: CONNECTICARE, INC.	56,389	4.97	280	12	0.21	4.29
H4003: MMM HEALTHCARE, LLC	169,790	2.21	376	17	0.10	4.52
H4004: PMC MEDICARE CHOICE, LLC	20,725	1.54	32	3	0.14	9.38
H4005: TRIPLE S ADVANTAGE, INC.	16,303	1.53	25	3	0.18	12.00
H4006: MCS ADVANTAGE, INC.	-	-	1	0	-	0.00
H4011: MMM HEALTHCARE, LLC	-	-	4	0	-	0.00
H4012: TRIPLE-S SALUD, INC.	-	-	1	0	-	0.00
H4393: CATHOLIC MANAGED LONG TERM C	459	0.00	0	0	0.00	-
H4465: INDEPENDENCE CARE SYSTEM, IN	160	0.00	0	0	0.00	-
H4866: CUATRO LLC	3,190	0.00	0	0	0.00	-
H4876: CONSTELLATION HEALTH, LLC.	210	0.00	0	0	0.00	-
H4922: AGEWELL NEW YORK, LLC	3,191	2.19	7	2	0.63	28.57
H5042: CDPHP UNIVERSAL BENEFITS, IN	3,627	9.10	33	3	0.83	9.09
H5141: CLOVER INSURANCE COMPANY	17,967	4.84	87	25	1.39	28.74
H5441: HEALTHFIRST HEALTH PLAN, INC	1,067	1.87	2	0	0.00	0.00
H5526: HEALTHNOW NEW YORK INC.	17,600	2.16	38	7	0.40	18.42
H5528: GROUP HEALTH INCORPORATED	6,899	3.33	23	2	0.29	8.70
H5549: VNS CHOICE	23,243	17.08	397	15	0.65	3.78
H5577: MCS ADVANTAGE, INC.	206,146	1.58	325	3	0.01	0.92
H5732: TRIPLE-S SALUD, INC.	-	-	2	0	-	0.00
H5774: TRIPLE S ADVANTAGE, INC.	100,053	0.98	98	4	0.04	4.08
H5887: MMM HEALTHCARE, LLC.	-	-	2	0	-	0.00
H5989: CENTERLIGHT HEALTHCARE, INC.	1,111	31.50	35	14	12.60	40.00
H5991: AFFINITY HEALTH PLAN, INC.	10,957	2.28	25	6	0.55	24.00
H6308: AGEWELL NEW YORK, LLC	41	24.39	1	0	0.00	0.00

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H6334: NY HOTEL TRADES COUNCIL & HO	4,453	0.00	0	0	0.00	-
H6371: LUTHERAN SENIOR HEALTHCARE,	129	0.00	0	0	0.00	-
H6435: ELDERSERVE HEALTH, INC.	-	-	0	0	-	-
H6596: FALLON HEALTH WEINBERG, INC.	40	0.00	0	0	0.00	-
H6745: AMIDA CARE INC.	968	25.83	25	2	2.07	8.00
H6776: ELDERSERVE HEALTH, INC.	-	-	0	0	-	-
H6864: GUILDNET, INC.	647	21.64	14	1	1.55	7.14
H6887: INSPIRA HEALTH NETWORK LIFE,	200	0.00	0	0	0.00	-
H6974: ALPHACARE OF NEW YORK, INC.	37	0.00	0	0	0.00	-
H6988: CENTERS PLAN FOR HEALTHY LIV	801	47.44	38	10	12.48	26.32
H7522: MMM HEALTHCARE, LLC	5,370	1.68	9	1	0.19	11.11
H7971: HORIZON INSURANCE COMPANY	235	8.51	2	0	0.00	0.00
H8029: ELDERPLAN, INC.	289	27.68	8	1	3.46	12.50
H8056: AETNA BETTER HEALTH, INC. (N	53	0.00	0	0	0.00	-
H8150: INTEGRA MLTC, INC	-	-	2	0	-	0.00
H8266: CONSTELLATION HEALTH, LLC.	4,512	1.11	5	2	0.44	40.00
H8417: HEALTHPLUS NY, LLC	-	-	5	0	-	0.00
H8420: CENTERLIGHT HEALTHCARE, INC.	168	89.29	15	7	41.67	46.67
H8490: VNS CHOICE	1,937	34.59	67	1	0.52	1.49
H8777: COMPLETE SENIOR CARE, INC.	107	0.00	0	0	0.00	-
H8800: TOTAL SENIOR CARE, INC.	104	0.00	0	0	0.00	-
H8851: SENIOR WHOLE HEALTH OF NEW Y	76	0.00	0	0	0.00	-
H9115: METROPLUS HEALTH PLAN, INC.	183	0.00	0	0	0.00	-
H9122: ALPHACARE OF NEW YORK, INC.	1,036	5.79	6	1	0.97	16.67
H9323: BEACON HEALTH & SOCIAL SERVI	39	0.00	0	0	0.00	-
H9345: VILLAGE SENIOR SERVICES CORP	25	0.00	0	0	0.00	-
H9615: MVP HEALTH PLAN, INC.	23,214	4.57	106	10	0.43	9.43
H9859: MVP HEALTH PLAN, INC.	13,151	4.49	59	8	0.61	13.56
H9869: PARTNERS HEALTH PLAN, INC.	242	4.13	1	0	0.00	0.00

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Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
90091: UNITED MINE WORKERS OF AMERI	23,565	0.34	8	1	0.04	12.50
H0147: HEALTHKEEPERS, INC.	12,025	3.16	38	1	0.08	2.63
H0819: SENIOR LIFE YORK, INC.	120	0.00	0	0	0.00	-
H1239: KISSITO PACE OF ROANOKE, INC	92	0.00	0	0	0.00	-
H1659: PIEDMONT COMMUNITY HEALTHCAR	5,174	2.90	15	1	0.19	6.67
H2064: GEISINGER COMMUNITY HEALTH S	189	0.00	0	0	0.00	-
H2109: THE JOHNS HOPKINS HEALTH SYS	136	0.00	0	0	0.00	-
H2386: APPALACHIAN AGENCY FOR SENIO	92	0.00	0	0	0.00	-
H2537: SPIRITTRUST LUTHERAN LIFE	89	0.00	0	0	0.00	-
H2563: OPTIMA HEALTH PLAN	1,953	4.61	9	1	0.51	11.11
H2937: SENIOR LIFE GREENSBURG, INC.	168	0.00	0	0	0.00	-
H2941: SENTARA LIFE CARE CORPORATIO	242	0.00	0	0	0.00	-
H2992: SENIORLIFE WASHINGTON, INC.	455	0.00	0	0	0.00	-
H3060: VIECARE BUTLER, LLC	149	0.00	0	0	0.00	-
H3067: VIRGINIA PREMIER HEALTH PLAN	5,905	1.52	9	1	0.17	11.11
H3156: AMERIHEALTH HMO, INC.	19,191	11.36	218	23	1.20	10.55
H3473: CHARLOTTESVILLE AREA RETIREM	88	0.00	0	0	0.00	-
H3480: HUMANA HEALTH PLAN, INC.	10,282	4.18	43	1	0.10	2.33
H3672: HEALTH PLAN OF THE UPPER OHI	12,996	1.77	23	1	0.08	4.35
H3890: HOPKINS HEALTH ADVANTAGE, IN	4,381	5.71	25	6	1.37	24.00
H3907: UPMC HEALTH PLAN, INC.	125,871	11.66	1,468	45	0.36	3.07
H3908: TRINITY HEALTH LIFE PENNSYLV	431	0.00	0	0	0.00	-
H3909: QCC INSURANCE COMPANY	9,431	6.89	65	5	0.53	7.69
H3916: HIGHMARK SENIOR HEALTH COMPA	190,820	1.92	366	47	0.25	12.84
H3917: PITTSBURGH CARE PARTNERSHIP,	539	0.00	0	0	0.00	-
H3918: LIVING INDEPENDENCE FOR THE	551	0.00	0	0	0.00	-
H3919: ST. AGNES CONTINUING CARE CE	636	1.57	1	0	0.00	0.00
H3923: CAPITAL ADVANTAGE INSURANCE	14,076	3.91	55	8	0.57	14.55

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H3924: GEISINGER INDEMNITY INSURANC	16,043	1.68	27	6	0.37	22.22
H3925: PENNSYLVANIA PACE, INC.	173	0.00	0	0	0.00	-
H3952: KEYSTONE HEALTH PLAN EAST, I	90,866	8.29	753	60	0.66	7.97
H3954: GEISINGER HEALTH PLAN	71,437	2.74	196	18	0.25	9.18
H3957: HIGHMARK CHOICE COMPANY	117,693	2.30	271	22	0.19	8.12
H3961: HEALTHAMERICA OF CENTRAL PA.	-	-	1	0	-	0.00
H3962: KEYSTONE HEALTH PLAN CENTRAL	10,652	2.53	27	3	0.28	11.11
H4227: VISTA HEALTH PLAN, INC.	4,629	4.10	19	3	0.65	15.79
H4279: UPMC FOR YOU, INC	21,507	11.86	255	19	0.88	7.45
H4906: C AND O EMPLOYEES' HOSPITAL	2,155	0.00	0	0	0.00	-
H4999: THE LUTHERAN HOME FOR THE AG	95	0.00	0	0	0.00	-
H5037: MOUNTAIN EMPIRE OLDER CITIZE	92	0.00	0	0	0.00	-
H5106: HIGHMARK SENIOR SOLUTIONS CO	6,974	3.01	21	2	0.29	9.52
H5151: HEALTH PLAN OF THE UPPER OHI	-	-	1	0	-	0.00
H5493: LIFE AT ST. FRANCIS HEALTHCA	177	0.00	0	0	0.00	-
H5533: UPMC HEALTH NETWORK, INC.	8,810	10.78	95	5	0.57	5.26
H5902: SENIOR LIFE ALTOONA, INC.	219	0.00	0	0	0.00	-
H5932: GATEWAY HEALTH PLAN, INC.	51,506	6.15	317	9	0.17	2.84
H5978: SENIOR LIFE LEHIGH VALLEY, I	223	0.00	0	0	0.00	-
H6188: VIECARE ARMSTRONG, LLC	29	0.00	0	0	0.00	-
H6310: INOVACARES	111	0.00	0	0	0.00	-
H6551: LIFE ST. MARY	225	0.00	0	0	0.00	-
H7660: VIECARE BEAVER, LLC	464	0.00	0	0	0.00	-
H8067: PROVIDER PARTNERS HEALTH PLA	-	-	0	0	-	-
H8096: CENTRA HEALTH, INC.	167	0.00	0	0	0.00	-
H8604: THP INSURANCE COMPANY	1,071	1.87	2	0	0.00	0.00
H8655: RIVERSIDE RETIREMENT SERVICE	455	0.00	0	0	0.00	-
H8854: UNIVERSITY OF MARYLAND HEALT	3,123	30.42	95	9	2.88	9.47
H9068: ALBRIGHT CARE SERVICES	182	0.00	0	0	0.00	-
H9190: GATEWAY HEALTH PLAN OF OHIO,	7,384	22.75	168	0	0.00	0.00

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H9207: HEALTH PARTNERS PLANS, INC.	16,050	10.09	162	25	1.56	15.43
H9412: GEISINGER QUALITY OPTIONS, I	809	6.18	5	0	0.00	0.00
H9830: NEWCOURTLAND LIFE PROGRAM	451	0.00	0	0	0.00	-
H9915: MEDSTAR FAMILY CHOICE, INC.	9,496	16.53	157	25	2.63	15.92
X0001: LIMITED INCOME NET PROGRAM	-	-	1	0	-	0.00

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Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0104: BLUE CROSS AND BLUE SHIELD O	54,185	1.59	86	8	0.15	9.30
H0105: THE METHODIST OAKS	118	0.00	0	0	0.00	-
H0112: MORSE LIFE HOME CARE, INC.	208	0.00	0	0	0.00	-
H0154: VIVA HEALTH, INC.	43,422	2.97	129	8	0.18	6.20
H0712: WELLCARE OF CONNECTICUT, INC	6,841	3.51	24	3	0.44	12.50
H0839: VOANS SENIOR COMMUNITY CARE	162	0.00	0	0	0.00	-
H0879: CRESTPOINT HEALTH INSURANCE	-	-	0	0	-	-
H0913: WELLCARE HEALTH PLANS OF NEW	980	0.00	0	0	0.00	-
H1016: AVMED, INC.	30,506	1.54	47	0	0.00	0.00
H1026: HEALTH OPTIONS, INC.	61,847	5.98	370	18	0.29	4.86
H1032: WELLCARE OF FLORIDA, INC.	92,262	3.29	304	7	0.08	2.30
H1035: FLORIDA HEALTH CARE PLAN, IN	14,305	2.31	33	1	0.07	3.03
H1043: FLORIDA PACE CENTERS, INC.	448	0.00	0	0	0.00	-
H1047: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H1050: HUMANA MEDICAL PLAN, INC	-	-	1	0	-	0.00
H1099: HEALTH FIRST HEALTH PLANS	34,708	4.21	146	3	0.09	2.05
H1112: WELLCARE OF GEORGIA, INC.	37,870	2.69	102	3	0.08	2.94
H1264: WELLCARE OF TEXAS, INC.	34,456	3.89	134	2	0.06	1.49
H1357: CAROLINA SENIORCARE	168	0.00	0	0	0.00	-
H1416: HARMONY HEALTH PLAN, INC. (15,269	6.42	98	1	0.07	1.02
H1500: LIFE ST. JOSEPH OF THE PINES	245	0.00	0	0	0.00	-
H1533: STAYWELL SENIOR CARE, INC.	96	0.00	0	0	0.00	-
H1723: ABSOLUTE TOTAL CARE, INC.	2,160	3.24	7	1	0.46	14.29
H1903: WELLCARE HEALTH INSURANCE OF	10,534	21.45	226	2	0.19	0.88
H2400: SIGNATURE ADVANTAGE, LLC	143	0.00	0	0	0.00	-
H2491: WELLCARE HEALTH INSURANCE OF	7,805	1.15	9	0	0.00	0.00
H2533: MOLINA HEALTHCARE OF SOUTH C	1,975	7.59	15	5	2.53	33.33
H2758: BEHEALTHY FLORIDA, INC.	2,564	8.19	21	4	1.56	19.05

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H2962: ULTIMATE HEALTH PLANS, INC.	5,706	4.38	25	4	0.70	16.00
H3259: VOLUNTEER STATE HEALTH PLAN	11,297	1.59	18	1	0.09	5.56
H3291: PRUITTHEALTH PREMIER, INC.	301	0.00	0	0	0.00	-
H3361: WELLCARE OF NEW YORK, INC.	42,397	6.04	256	4	0.09	1.56
H3404: BLUE CROSS AND BLUE SHIELD O	37,630	2.13	80	14	0.37	17.50
H3421: AMERICA'S 1ST CHOICE HEALTH	2,867	1.05	3	0	0.00	0.00
H3430: SUNCOAST PACE, INC.	266	0.00	0	0	0.00	-
H3449: BLUE CROSS AND BLUE SHIELD O	69,872	2.56	179	15	0.21	8.38
H3942: ELDERHAUS INC.	105	0.00	0	0	0.00	-
H4053: GREENVILLE HEALTH SYSTEM	-	-	0	0	-	-
H4074: MERCY LIFE OF ALABAMA	161	0.00	0	0	0.00	-
H4203: PALMETTO HEALTH ALLIANCE	279	0.00	0	0	0.00	-
H4235: SENIOR TOTAL LIFE CARE, INC.	141	0.00	0	0	0.00	-
H4326: PACE @ HOME, INC.	109	0.00	0	0	0.00	-
H4402: ALEXIAN BROTHERS COMMUNITY S	265	0.00	0	0	0.00	-
H4714: PACE OF THE SOUTHERN PIEDMON	117	0.00	0	0	0.00	-
H4738: AMERICA'S 1ST CHOICE HEALTH	281	3.56	1	0	0.00	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	31,665	4.67	148	6	0.19	4.05
H5427: FREEDOM HEALTH, INC.	69,825	2.51	175	2	0.03	1.14
H5431: HEALTHSUN HEALTH PLANS, INC.	34,672	6.78	235	3	0.09	1.28
H5434: BLUE CROSS AND BLUE SHIELD O	10,657	7.51	80	14	1.31	17.50
H5594: OPTIMUM HEALTHCARE, INC.	44,692	3.11	139	1	0.02	0.72
H5698: HARMONY HEALTH PLAN, INC.	44,577	2.15	96	4	0.09	4.17
H5934: HOPE HOSPICE AND COMMUNITY S	294	0.00	0	0	0.00	-
H5938: CAPITAL HEALTH PLAN	18,891	1.91	36	2	0.11	5.56
H6059: PACE OF GUILFORD AND ROCKING	170	0.00	0	0	0.00	-
H6306: FIRSTCAROLINACARE INSURANCE	5,343	3.18	17	3	0.56	17.65
H6846: COMMUNITY CAREPARTNERS, INC.	70	0.00	0	0	0.00	-
H7542: ADVICARE, CORP.	3,631	0.28	1	0	0.00	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	96,253	7.51	723	40	0.42	5.53

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H8064: FIRSTCAROLINACARE INSURANCE	973	3.08	3	0	0.00	0.00
H8146: SECURITYCARE OF TENNESSEE, I	2,755	15.97	44	1	0.36	2.27
H8170: AMERICA'S 1ST CHOICE OF SOUT	228	0.00	0	0	0.00	-
H8213: SELECT HEALTH OF SOUTH CAROL	3,875	2.32	9	0	0.00	0.00
H8289: BAPTIST HEALTH PLAN, INC.	899	2.22	2	0	0.00	0.00
H9266: PIEDMONT HEALTH SERVICES, IN	227	0.00	0	0	0.00	-
H9285: ATLANTIS HEALTH PLAN, INC.	-	-	3	0	-	0.00
H9730: WELLCARE HEALTH INSURANCE CO	8,132	3.07	25	0	0.00	0.00
H9808: CARE N' CARE INSURANCE COMPA	6,262	0.64	4	0	0.00	0.00
H9857: PIEDMONT WELLSTAR HEALTHPLAN	-	-	21	1	-	4.76
H9870: UNIVERSITY HEALTH CARE, INC.	1,121	0.89	1	0	0.00	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	47,135	5.05	238	15	0.32	6.30

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TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2016, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0022: BUCKEYE COMMUNITY HEALTH PLA	10,266	3.12	32	5	0.49	15.63
H0141: MCLAREN HEALTH PLAN, INC.	402	0.00	0	0	0.00	-
H0192: AMERIHEALTH MICHIGAN, INC.	3,883	4.38	17	2	0.52	11.76
H0281: ILLINICARE HEALTH PLAN	5,051	1.58	8	0	0.00	0.00
H0336: HUMANA HEALTH PLAN, INC.	6,565	3.35	22	1	0.15	4.55
H0390: PACE OF SOUTHWEST MICHIGAN,	155	6.45	1	0	0.00	0.00
H0480: MERIDIAN HEALTH PLAN OF MICH	5,609	4.99	28	4	0.71	14.29
H0544: CAREMORE HEALTH PLAN	52,245	3.08	161	13	0.25	8.07
H0564: BLUE CROSS OF CALIFORNIA	21,556	1.21	26	3	0.14	11.54
H0735: UCARE MINNESOTA	522	1.92	1	0	0.00	0.00
H0773: HEALTH ALLIANCE CONNECT	-	-	1	0	-	0.00
H0927: HEALTH CARE SERVICE CORPORAT	13,690	1.61	22	9	0.66	40.91
H1310: COMPREHENSIVE SENIOR CARE CO	250	0.00	0	0	0.00	-
H1394: HMO COLORADO, INC.	425	14.12	6	0	0.00	0.00
H1417: HEALTH ALLIANCE CONNECT, INC	10,149	6.70	68	14	1.38	20.59
H1463: HEALTH ALLIANCE CONNECT, INC	8,597	12.10	104	31	3.61	29.81
H1493: CARESOURCE KENTUCKY CO.	198	10.10	2	0	0.00	0.00
H1517: ANTHEM INSURANCE COMPANIES,	2,681	4.48	12	3	1.12	25.00
H1595: HEALTHPLUS INSURANCE COMPANY	-	-	2	0	-	0.00
H1607: ANTHEM INSURANCE COMPANIES,	1,675	5.97	10	1	0.60	10.00
H1737: HEALTH ALLIANCE - MIDWEST, I	1,239	1.61	2	0	0.00	0.00
H1846: MOUNT CARMEL HEALTH INSURANC	2,507	1.60	4	0	0.00	0.00
H1849: ANTHEM HEALTH PLANS OF KENTU	7,353	2.99	22	3	0.41	13.64
H1894: AMERIGROUP WASHINGTON, INC.	1,442	5.55	8	0	0.00	0.00
H1977: UPPER PENINSULA HEALTH PLAN,	4,117	8.74	36	2	0.49	5.56
H2034: COMMUNITY CARE HEALTH PLAN,	275	18.18	5	0	0.00	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	238	0.00	0	0	0.00	-
H2237: INDEPENDENT CARE HEALTH PLAN	6,449	3.26	21	6	0.93	28.57

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TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2312: HEALTH ALLIANCE PLAN OF MICH	43,743	4.96	217	25	0.57	11.52
H2318: PACE SOUTHEAST MICHIGAN	451	0.00	0	0	0.00	-
H2320: PRIORITY HEALTH	87,290	7.77	678	10	0.11	1.47
H2322: ALLIANCE HEALTH AND LIFE INS	3,287	3.95	13	3	0.91	23.08
H2351: BLUE CARE NETWORK OF MICHIGA	-	-	1	0	-	0.00
H2354: HEALTH ALLIANCE PLAN OF MICH	17,525	2.68	47	8	0.46	17.02
H2416: PRIMEWEST RURAL MN HEALTH CA	1,912	0.00	0	0	0.00	-
H2417: ITASCA MEDICAL CARE	464	0.00	0	0	0.00	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,563	0.00	0	0	0.00	-
H2422: HEALTHPARTNERS, INC.	3,164	0.63	2	0	0.00	0.00
H2425: BLUE PLUS	7,865	0.64	5	0	0.00	0.00
H2450: MEDICA INSURANCE COMPANY	189,374	0.31	58	8	0.04	13.79
H2456: UCARE MINNESOTA	10,914	0.64	7	1	0.09	14.29
H2458: MEDICA HEALTH PLANS	10,668	0.56	6	1	0.09	16.67
H2459: UCARE MINNESOTA	81,263	2.87	233	16	0.20	6.87
H2461: BLUE CROSS AND BLUE SHIELD O	197,282	0.25	49	2	0.01	4.08
H2462: GROUP HEALTH PLAN, INC. (MN)	50,924	0.84	43	1	0.02	2.33
H2506: AETNA BETTER HEALTH, INC. (I	6,445	2.33	15	4	0.62	26.67
H2531: UNITEDHEALTHCARE COMMUNITY P	12,581	2.38	30	4	0.32	13.33
H2591: HEALTH ALLIANCE - MIDWEST, I	139	7.19	1	0	0.00	0.00
H2593: CAREMORE HEALTH PLAN OF ARIZ	11,990	8.67	104	5	0.42	4.81
H2835: THE CASCADE PACE, INC.	23	0.00	0	0	0.00	-
H2836: ANTHEM HEALTH PLANS, INC.	-	-	12	0	-	0.00
H2926: PRIMEWEST RURAL MN HEALTH CA	235	0.00	0	0	0.00	-
H2936: LIFECIRCLES	271	0.00	0	0	0.00	-
H3071: COMMUNITY CARE ALLIANCE OF I	4,027	0.00	0	0	0.00	-
H3233: PREMIER HEALTH INSURING CORP	9,341	7.28	68	11	1.18	16.18
H3240: AMERIGROUP NEW JERSEY, INC.	8,114	6.04	49	2	0.25	4.08
H3342: EMPIRE HEALTHCHOICE ASSURANC	6,861	8.16	56	1	0.15	1.79
H3370: EMPIRE HEALTHCHOICE HMO, INC	68,178	3.67	250	18	0.26	7.20

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3447: HEALTHKEEPERS, INC.	3,839	6.51	25	2	0.52	8.00
H3471: HEALTH ALLIANCE NORTHWEST HE	5,321	2.82	15	1	0.19	6.67
H3536: MATTHEW THORNTON HEALTH PLAN	871	2.30	2	0	0.00	0.00
H3613: MCGREGOR PACE	349	0.00	0	0	0.00	-
H3620: AULTCARE INSURANCE COMPANY	-	-	1	0	-	0.00
H3653: PARAMOUNT CARE, INC.	16,231	0.74	12	1	0.06	8.33
H3655: COMMUNITY INSURANCE COMPANY	135,456	3.01	408	24	0.18	5.88
H3660: SUMMACARE INC.	23,948	5.60	134	11	0.46	8.21
H3664: AULTCARE HEALTH INSURING COR	20,986	2.38	50	0	0.00	0.00
H3668: MOUNT CARMEL HEALTH PLAN, IN	54,326	1.20	65	5	0.09	7.69
H4036: ANTHEM INSURANCE COMPANIES,	26,225	1.72	45	5	0.19	11.11
H4118: THE WASHTENAW PACE	110	0.00	0	0	0.00	-
H4211: AMGP GEORGIA MANAGED CARE CO	-	-	1	0	-	0.00
H4270: UCARE HEALTH, INC.	-	-	4	1	-	25.00
H4346: CAREMORE HEALTH PLAN OF NEVA	6,936	4.18	29	1	0.14	3.45
H4497: MEDICAL MUTUAL OF OHIO	6,448	1.55	10	0	0.00	0.00
H4875: PRIORITY HEALTH	25,241	8.20	207	6	0.24	2.90
H4909: ANTHEM HEALTH PLANS OF VIRGI	906	1.10	1	1	1.10	100.00
H5124: FRANCISCAN ACO, INC.	54	0.00	0	0	0.00	-
H5207: COMMUNITY CARE HEALTH PLAN,	243	20.58	5	0	0.00	0.00
H5209: CARE WISCONSIN HEALTH PLAN,	1,249	0.80	1	0	0.00	0.00
H5211: SECURITY HEALTH PLAN OF WISC	43,521	2.85	124	20	0.46	16.13
H5212: COMMUNITY CARE, INC.	589	0.00	0	0	0.00	-
H5215: NETWORK HEALTH INSURANCE COR	62,311	3.55	221	51	0.82	23.08
H5262: GUNDERSEN HEALTH PLAN	14,446	9.07	131	22	1.52	16.79
H5264: DEAN HEALTH PLAN, INC.	24,059	1.21	29	4	0.17	13.79
H5280: MOLINA HEALTHCARE OF OHIO, I	10,435	3.35	35	7	0.67	20.00
H5422: BLUE CROSS BLUE SHIELD HEALT	1,989	6.54	13	0	0.00	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	33,910	6.66	226	10	0.29	4.42
H5475: MERIDIAN HEALTH PLAN OF MICH	2,938	14.98	44	5	1.70	11.36

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5508: ADVANTAGE HEALTH SOLUTIONS,	-	-	15	4	-	26.67
H5529: COMMUNITY INSURANCE COMPANY	-	-	9	0	-	0.00
H5530: ANTHEM HEALTH PLANS OF KENTU	3,723	4.57	17	1	0.27	5.88
H5610: CARE RESOURCES	198	0.00	0	0	0.00	-
H5685: HAP MIDWEST HEALTH PLAN, INC	705	9.93	7	0	0.00	0.00
H5703: SOUTH COUNTRY HEALTH ALLIANC	576	0.00	0	0	0.00	-
H5746: AMERIGROUP COMMUNITY CARE OF	1,940	3.09	6	0	0.00	0.00
H5779: MERIDIAN HEALTH PLAN OF ILLI	530	5.66	3	0	0.00	0.00
H5786: MERIDIAN HEALTH PLAN OF IOWA	-	-	1	0	-	0.00
H5817: AMERIGROUP TEXAS, INC.	32,462	2.90	94	1	0.03	1.06
H5854: ANTHEM HEALTH PLANS, INC.	15,717	6.94	109	9	0.57	8.26
H5883: BLUE CARE NETWORK OF MICHIGA	77,507	0.84	65	4	0.05	6.15
H6080: MERIDIAN HEALTH PLAN OF ILLI	5,580	6.09	34	5	0.90	14.71
H6140: WABASH MEMORIAL HOSPITAL ASS	1,661	0.00	0	0	0.00	-
H6141: SIDNEY HILLMAN HC	676	0.00	0	0	0.00	-
H6142: UNION HEALTH SERVICES, INC.	1,875	0.00	0	0	0.00	-
H6181: HEALTHPLUS NY, LLC	-	-	10	0	-	0.00
H6298: MEDICAL MUTUAL OF OHIO	5,384	9.84	53	8	1.49	15.09
H6360: HEALTHSPAN INTEGRATED CARE	10,387	7.12	74	9	0.87	12.16
H6723: MEDICAL MUTUAL OF OHIO	9,460	0.74	7	1	0.11	14.29
H6751: HEALTHSPRING OF TENNESSEE, I	6,382	2.04	13	2	0.31	15.38
H6786: ANTHEM HEALTH PLANS OF MAINE	53	18.87	1	0	0.00	0.00
H6787: VOANS SENIOR COMMUNITY CARE	71	0.00	0	0	0.00	-
H7172: AETNA BETTER HEALTH, INC. (O	13,599	6.77	92	20	1.47	21.74
H7200: AMERIGROUP TENNESSEE, INC.	8,893	2.47	22	1	0.11	4.55
H7220: INDIANA UNIVERSITY HEALTH PL	16,355	1.35	22	2	0.12	9.09
H7728: ANTHEM HEALTH PLANS OF NEW H	1,751	2.86	5	1	0.57	20.00
H7844: MOLINA HEALTHCARE OF MICHIGA	10,419	4.99	52	8	0.77	15.38
H8026: AETNA BETTER HEALTH OF MICH	7,472	0.54	4	1	0.13	25.00
H8046: MOLINA HEALTHCARE OF ILLINOI	4,170	12.47	52	11	2.64	21.15

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H8432: ANTHEM HEALTH PLANS OF MAINE	2,243	2.67	6	0	0.00	0.00
H8452: CARESOURCE	16,319	15.44	252	23	1.41	9.13
H8552: ANTHEM BLUE CROSS LIFE AND H	7,611	6.96	53	1	0.13	1.89
H8769: GENESYS REGIONAL MEDICAL CEN	22	0.00	0	0	0.00	-
H8991: AMERIGROUP FLORIDA, INC.	-	-	3	0	-	0.00
H9096: DEAN HEALTH PLAN, INC.	1,265	7.11	9	1	0.79	11.11
H9162: CARESOURCE INDIANA, INC.	862	52.20	45	2	2.32	4.44
H9185: A&D CHARITABLE FOUNDATION, I	45	0.00	0	0	0.00	-
H9487: FIDELIS SECURECARE OF MICHIG	2,198	9.55	21	2	0.91	9.52
H9525: COMPCARE HEALTH SERVICES INS	2,499	2.80	7	0	0.00	0.00
H9572: BCBS OF MICHIGAN MUTUAL INSU	347,565	0.12	42	2	0.01	4.76
H9689: HEALTH ALLIANCE CONNECT, INC	956	9.41	9	1	1.05	11.11
H9712: HAP MIDWEST HEALTH PLAN, INC	5,758	5.56	32	0	0.00	0.00
H9834: GUNDERSEN HEALTH PLAN OF MIN	691	4.34	3	0	0.00	0.00
H9886: HMO MISSOURI, INC.	4,493	2.23	10	0	0.00	0.00
H9947: BLUE CROSS AND BLUE SHIELD O	2,404	5.41	13	0	0.00	0.00
H9954: ANTHEM INSURANCE COMPANIES,	5,044	3.97	20	0	0.00	0.00
R5941: ANTHEM INSURANCE COMPANIES,	99,580	2.56	255	22	0.22	8.63

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by Region and Managed Care Organization

Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0107: HEALTH CARE SERVICE CORPORAT	19,149	3.50	67	9	0.47	13.43
H0150: HEALTHSPRING OF ALABAMA, INC	56,470	4.83	273	45	0.80	16.48
H0174: TODAY'S OPTIONS OF TEXAS, IN	225	4.44	1	0	0.00	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	30,526	1.87	57	2	0.07	3.51
H0354: CIGNA HEALTHCARE OF ARIZONA,	51,209	4.08	209	23	0.45	11.00
H0435: GLOBALHEALTH, INC.	1,323	0.76	1	0	0.00	0.00
H0439: CIGNA HEALTHCARE OF GEORGIA,	39,511	4.86	192	29	0.73	15.10
H1189: CHRISTUS HEALTH PLAN	249	0.00	0	0	0.00	-
H1415: HEALTHSPRING OF TENNESSEE, I	18,314	5.41	99	16	0.87	16.16
H1587: ARKANSAS SUPERIOR SELECT, IN	245	0.00	0	0	0.00	-
H1666: HCSC INSURANCE SERVICES COMP	11,433	8.22	94	20	1.75	21.28
H1904: PACE GREATER NEW ORLEANS	156	0.00	0	0	0.00	-
H1961: PEOPLES HEALTH, INC.	54,535	7.94	433	12	0.22	2.77
H2108: BRAVO HEALTH MID-ATLANTIC, I	19,867	10.07	200	27	1.36	13.50
H2165: HEALTHSPRING LIFE & HEALTH I	6,656	5.56	37	3	0.45	8.11
H2171: CARE N' CARE INSURANCE COMPA	375	0.00	0	0	0.00	-
H2676: HEALTHSPRING LIFE & HEALTH I	334	5.99	2	1	2.99	50.00
H2775: AMERICAN PROGRESSIVE LIFE &	13,349	6.22	83	11	0.82	13.25
H2816: AMERICAN PROGRESSIVE LIFE &	32,132	3.27	105	17	0.53	16.19
H2968: MEMORIAL HERMANN HEALTH INSU	1,513	7.27	11	3	1.98	27.27
H3204: PRESBYTERIAN HEALTH PLAN	37,006	7.00	259	28	0.76	10.81
H3206: PRESBYTERIAN INSURANCE COMPA	8,022	6.23	50	13	1.62	26.00
H3251: HEALTH CARE SERVICE CORPORAT	16,395	5.86	96	21	1.28	21.88
H3333: AMERICAN PROGRESSIVE LIFE &	-	-	15	5	-	33.33
H3706: GLOBALHEALTH, INC.	6,760	0.59	4	1	0.15	25.00
H3708: OKLAHOMA SUPERIOR SELECT, IN	177	0.00	0	0	0.00	-
H3755: COMMUNITY CARE HMO, INC	28,827	1.91	55	2	0.07	3.64
H3822: HEALTH CARE SERVICE CORPORAT	28,617	5.52	158	30	1.05	18.99

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H3945: CIGNA HEALTH AND LIFE INSURA	2,140	4.67	10	3	1.40	30.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	50,436	5.67	286	61	1.21	21.33
H3964: BRAVO HEALTH PENNSYLVANIA, I	-	-	1	0	-	0.00
H3979: GHS HEALTH MAINTENANCE ORGAN	4,769	7.34	35	8	1.68	22.86
H4142: CHEROKEE NATION COMPREHENSIV	144	0.00	0	0	0.00	-
H4198: COMMUNITYCARE GOVERNMENT PRO	823	3.65	3	0	0.00	0.00
H4213: USABLE MUTUAL INSURANCE COMP	16,023	0.06	1	0	0.00	0.00
H4305: TOTAL LIFE HEALTHCARE	168	0.00	0	0	0.00	-
H4407: HEALTHSPRING OF TENNESSEE, I	10,797	4.82	52	6	0.56	11.54
H4454: HEALTHSPRING OF TENNESSEE, I	92,678	2.65	246	33	0.36	13.41
H4506: SELECTCARE OF TEXAS, INC.	65,571	12.11	794	21	0.32	2.64
H4513: HEALTHSPRING LIFE & HEALTH I	95,737	4.24	406	43	0.45	10.59
H4517: AMARILLO MULTISVC CTR FR THE	131	0.00	0	0	0.00	-
H4518: BIENVIVIR SENIOR HEALTH SERV	874	0.00	0	0	0.00	-
H4525: SHA, L.L.C	3,028	1.65	5	0	0.00	0.00
H4528: HEALTHSPRING LIFE & HEALTH I	6,075	5.10	31	5	0.82	16.13
H4556: CONSOLIDATED ASSOC OF RAILRO	2,855	0.00	0	0	0.00	-
H4564: SCOTT AND WHITE HEALTH PLAN	29,150	1.51	44	0	0.00	0.00
H4579: HEALTHCARE PARTNERS PLANS, I	-	-	1	0	-	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	388	2.58	1	0	0.00	0.00
H5378: THE PYRAMID LIFE INSURANCE C	-	-	10	0	-	0.00
H5410: HEALTHSPRING OF FLORIDA	50,053	5.75	288	20	0.40	6.94
H5421: THE PYRAMID LIFE INSURANCE C	-	-	6	0	-	0.00
H5576: VANTAGE HEALTH PLAN, INC.	16,317	3.92	64	2	0.12	3.13
H5656: SELECTCARE HEALTH PLANS, INC	3,036	6.92	21	1	0.33	4.76
H5985: PHOENIX HEALTH PLANS, INC.	13,795	19.14	264	28	2.03	10.61
H6169: THE PYRAMID LIFE INSURANCE C	-	-	24	1	-	4.17
H6231: FRANCISCAN PACE, INC.	226	0.00	0	0	0.00	-
H6320: FRESENIUS HEALTH PLANS OF NO	97	0.00	0	0	0.00	-
H6328: CARE N' CARE INSURANCE COMPA	10,635	2.07	22	4	0.38	18.18

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H6342: COMPLETE HEALTH WITH PACE	-	-	0	0	-	-
H6361: TODAY'S OPTIONS OF NEW YORK,	-	-	0	0	-	-
H6453: HMO LOUISIANA, INC.	1,511	9.27	14	1	0.66	7.14
H6801: GHS MANAGED HEALTH CARE PLAN	4,596	11.97	55	12	2.61	21.82
H6870: SUPERIOR HEALTH PLAN, INC.	8,996	3.56	32	3	0.33	9.38
H6941: LIFE PACE	49	0.00	0	0	0.00	-
H6972: HEALTHSPRING LIFE & HEALTH I	1,487	8.07	12	0	0.00	0.00
H7020: CIGNA HEALTHCARE OF SOUTH CA	9,998	4.50	45	5	0.50	11.11
H7114: VALIR PACE FOUNDATION	90	22.22	2	0	0.00	0.00
H7115: MEMORIAL HERMANN HEALTH PLAN	4,008	9.73	39	7	1.75	17.95
H7787: HEALTHSPRING LIFE & HEALTH I	6,334	7.10	45	8	1.26	17.78
H7833: UNITEDHEALTHCARE COMMUNITY P	4,661	10.73	50	6	1.29	12.00
H7960: HARBOR HEALTH PLAN, INC.	647	3.09	2	0	0.00	0.00
H8091: USABLE MUTUAL INSURANCE COMP	920	0.00	0	0	0.00	-
H8133: GHS INSURANCE COMPANY	3,191	5.33	17	3	0.94	17.65
H8197: MOLINA HEALTHCARE OF TEXAS,	12,527	6.94	87	17	1.36	19.54
H8237: INSURANCE COMPANY OF SCOTT A	4,013	6.98	28	1	0.25	3.57
H8423: HEALTHSPRING LIFE & HEALTH I	1,889	2.65	5	0	0.00	0.00
H8554: ALLEGIAN HEALTH PLANS, INC.	2,203	20.88	46	4	1.82	8.70
H8634: HEALTH CARE SERVICE CORPORAT	24,390	6.48	158	38	1.56	24.05
H8786: AMERIGROUP TEXAS, INC.	13,643	2.42	33	1	0.07	3.03
H9312: FRESENIUS HEALTH PLANS INSUR	238	8.40	2	1	4.20	50.00
H9460: CIGNA HEALTHCARE OF ST LOUIS	1,882	3.19	6	0	0.00	0.00
H9699: HMO PARTNERS, INC.	2,378	0.42	1	0	0.00	0.00
H9725: CIGNA HEALTHCARE OF NORTH CA	8,682	6.68	58	8	0.92	13.79
H9998: LUBBOCK REGIONAL MENTAL HEAL	137	0.00	0	0	0.00	-

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TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2016, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=07: KANSAS CITY

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0028: CHA HMO, INC.	15,242	1.25	19	1	0.07	5.26
H0108: HUMANA HEALTH PLAN OF CALIFO	-	-	83	16	-	19.28
H0216: PACE IOWA	161	6.21	1	0	0.00	0.00
H0307: HUMANA HEALTH PLAN, INC.	-	-	1	0	-	0.00
H0317: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	110,667	2.52	279	7	0.06	2.51
H1036: HUMANA MEDICAL PLAN, INC.	456,652	0.93	426	47	0.10	11.03
H1291: HUMANA INSURANCE COMPANY OF	256	0.00	0	0	0.00	-
H1352: BLUE-ADVANTAGE PLUS OF KANSA	3,196	15.33	49	3	0.94	6.12
H1406: HUMANA HEALTH PLAN, INC.	55,937	1.22	68	5	0.09	7.35
H1418: HUMANA INSURANCE COMPANY	10,930	1.83	20	1	0.09	5.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	7,097	1.27	9	0	0.00	0.00
H1510: HUMANA INSURANCE COMPANY	45,675	1.25	57	2	0.04	3.51
H1651: MEDICAL ASSOCIATES HEALTH PL	10,829	0.09	1	0	0.00	0.00
H1714: VIA CHRISTI HEALTHCARE OUTRE	175	0.00	0	0	0.00	-
H1716: HUMANA INSURANCE COMPANY	11,108	1.53	17	1	0.09	5.88
H1906: HUMANA HEALTH BENEFIT PLAN O	-	-	1	0	-	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	136,405	1.19	163	14	0.10	8.59
H2012: HUMANA HEALTH PLAN, INC.	204,050	1.30	265	24	0.12	9.06
H2029: HUMANA INSURANCE OF PUERTO R	1,093	13.72	15	3	2.74	20.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	5,239	0.76	4	0	0.00	0.00
H2542: HUMANA INSURANCE COMPANY	-	-	2	1	-	50.00
H2609: ALEXIAN BROTHERS COMMUNITY S	-	-	0	0	-	-
H2610: ESSENCE HEALTHCARE, INC.	60,206	5.38	324	46	0.76	14.20
H2649: HUMANA HEALTH PLAN, INC.	221,480	1.28	283	20	0.09	7.07
H2944: HUMANA INSURANCE COMPANY	13,094	2.52	33	2	0.15	6.06
H2949: HUMANA HEALTH PLAN, INC.	44,003	1.50	66	13	0.30	19.70
H3405: HUMANA INSURANCE COMPANY	-	-	2	0	-	0.00

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TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2016, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3533: HUMANA HEALTH COMPANY OF NEW	11,183	2.50	28	2	0.18	7.14
H3619: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H4007: HUMANA HEALTH PLANS OF PUERT	36,905	1.22	45	1	0.03	2.22
H4141: HUMANA EMPLOYERS HEALTH PLAN	45,034	1.33	60	3	0.07	5.00
H4145: HUMANA REGIONAL HEALTH PLAN,	2,848	1.40	4	0	0.00	0.00
H4408: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H4461: CARITEN HEALTH PLAN INC.	109,320	1.20	131	6	0.05	4.58
H4490: MISSOURI MEDICARE SELECT, LL	209	0.00	0	0	0.00	-
H4510: HUMANA HEALTH PLAN OF TEXAS,	-	-	63	6	-	9.52
H4520: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H5041: HUMANA INSURANCE COMPANY	-	-	3	1	-	33.33
H5214: HUMANA INSURANCE COMPANY	-	-	3	1	-	33.33
H5216: HUMANA INSURANCE COMPANY	31,495	1.68	53	4	0.13	7.55
H5256: MEDICAL ASSOCIATES CLINIC HE	3,297	0.30	1	0	0.00	0.00
H5415: HUMANA HEALTH INSURANCE COMP	11,189	1.34	15	1	0.09	6.67
H5426: HUMANA ADVANTAGECARE PLAN, I	-	-	1	0	-	0.00
H5470: HUMANA INSURANCE COMPANY	-	-	1	1	-	100.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	74,744	1.39	104	2	0.03	1.92
H5619: ARCADIAN HEALTH PLAN, INC.	77,187	0.70	54	3	0.04	5.56
H5822: MIDLAND CARE CONNECTION	161	0.00	0	0	0.00	-
H5868: HUMANA INSURANCE COMPANY	-	-	3	1	-	33.33
H5970: HUMANA INSURANCE COMPANY OF	11,760	1.87	22	1	0.09	4.55
H6411: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H6609: HUMANA INSURANCE COMPANY	667,499	1.70	1,134	90	0.13	7.94
H6622: HUMANA WI HEALTH ORGANIZATIO	46,144	1.39	64	2	0.04	3.13
H6859: HUMANA MEDICAL PLAN OF PENNS	5,924	2.36	14	1	0.17	7.14
H7003: PACE NEBRASKA	121	0.00	0	0	0.00	-
H8145: HUMANA INSURANCE COMPANY	128,611	1.60	206	14	0.11	6.80
H8424: SIOUXLAND PACE, INC.	140	0.00	0	0	0.00	-
H8644: HUMANA INSURANCE COMPANY	-	-	1	1	-	100.00

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TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2016, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H8707: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H8908: HUMANA MEDICAL PLAN OF MICHIGAN	4,134	2.66	11	0	0.00	0.00
H8953: HUMANA HEALTH PLAN OF OHIO, INC.	48,290	1.91	92	8	0.17	8.70
H9503: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
R5826: HUMANA INSURANCE COMPANY	525,057	1.84	964	80	0.15	8.30

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TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2016, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0318: AETNA HEALTH, INC. (PA)	-	-	3	0	-	0.00
H0523: AETNA HEALTH OF CALIFORNIA I	15,908	2.64	42	5	0.31	11.90
H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE	24,107	2.32	56	1	0.04	1.79
H0613: TOTAL LONGTERM CARE, INC.	2,349	0.00	0	0	0.00	-
H0621: COLORADO ACCESS	-	-	2	0	-	0.00
H0657: COLORADO CHOICE HEALTH PLANS	929	0.00	0	0	0.00	-
H0901: AETNA HEALTH, INC. (PA)	-	-	1	0	-	0.00
H1013: COVENTRY HEALTH PLAN OF FLORIDA	-	-	14	0	-	0.00
H1109: AETNA HEALTH INC.(GA)	3,979	2.01	8	0	0.00	0.00
H1181: NETWORK HEALTH INSURANCE CORPORATION	1,776	1.69	3	0	0.00	0.00
H1419: AETNA HEALTH, INC. (PA)	-	-	1	0	-	0.00
H1608: COVENTRY HEALTH AND LIFE INSURANCE	134,079	0.95	128	10	0.07	7.81
H1609: AETNA HEALTH INC. (FL)	4,487	1.11	5	0	0.00	0.00
H1692: COVENTRY HEALTH CARE OF WEST VIRGINIA	5,028	2.78	14	0	0.00	0.00
H1994: SELECTHEALTH, INC.	37,881	5.94	225	14	0.37	6.22
H2112: AETNA HEALTH, INC. (PA)	-	-	2	0	-	0.00
H2611: COVENTRY HEALTH AND LIFE INSURANCE	-	-	3	0	-	0.00
H2663: COVENTRY HEALTH CARE OF MISSOURI	49,678	1.13	56	7	0.14	12.50
H2667: COVENTRY HEALTH CARE OF MISSOURI	22,778	0.75	17	0	0.00	0.00
H2672: COVENTRY HEALTH CARE OF MISSOURI	17,928	1.39	25	1	0.06	4.00
H2701: NEW WEST HEALTH SERVICES	14,225	4.71	67	9	0.63	13.43
H2792: GEISINGER QUALITY OPTIONS, INC.	-	-	5	1	-	20.00
H2815: VOANS SENIOR COMMUNITY CARE	289	0.00	0	0	0.00	-
H3152: AETNA HEALTH, INC. (NJ)	40,238	2.81	113	8	0.20	7.08
H3312: AETNA HEALTH, INC. (NY)	15,565	3.21	50	2	0.13	4.00
H3503: SANFORD HEART OF AMERICA HEALTH CARE	315	0.00	0	0	0.00	-
H3597: AETNA HEALTH INC. (ME)	6,581	3.19	21	1	0.15	4.76
H3623: AETNA HEALTH, INC. (PA)	-	-	9	1	-	11.11

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TABLE 5A - 2016
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3765: HEARTLANDPLAINS HEALTH	892	5.61	5	0	0.00	0.00
H3928: AETNA HEALTH INC. (LA)	1,293	2.32	3	0	0.00	0.00
H3931: AETNA HEALTH, INC, (PA)	53,747	2.29	123	11	0.20	8.94
H3959: AETNA HEALTH INC. (PA)	63,168	1.80	114	9	0.14	7.89
H4000: MEMORIAL HOSPITAL OF LARAMIE	108	0.00	0	0	0.00	-
H4388: SECURITY HEALTH PLAN OF WISC	843	1.19	1	0	0.00	0.00
H4488: HARVESTPLAINS HEALTH OF IOWA	384	23.44	9	0	0.00	0.00
H4523: AETNA HEALTH, INC. (TX)	25,429	1.89	48	3	0.12	6.25
H4524: AETNA LIFE INSURANCE COMPANY	-	-	8	2	-	25.00
H4649: IHC GROUP, INC.	-	-	1	0	-	0.00
H4652: UNION PACIFIC RAILROAD EMPLO	11,770	0.00	0	0	0.00	-
H4910: AETNA HEALTH, INC. (PA)	-	-	1	0	-	0.00
H5048: AETNA HEALTH, INC.	-	-	23	0	-	0.00
H5167: ROCKY MOUNTAIN HEALTH CARE S	347	0.00	0	0	0.00	-
H5302: AETNA HEALTH INC. (GA)	265	11.32	3	0	0.00	0.00
H5414: AETNA HEALTH INC. (FL)	67,368	1.01	68	4	0.06	5.88
H5509: COVENTRY HEALTH AND LIFE INS	-	-	18	2	-	11.11
H5521: AETNA LIFE INSURANCE COMPANY	691,789	2.50	1,731	131	0.19	7.57
H5522: HEALTHASSURANCE PENNSYLVANIA	69,648	1.68	117	13	0.19	11.11
H5608: DENVER HEALTH MEDICAL PLAN,	4,434	1.35	6	0	0.00	0.00
H5613: MVP HEALTH PLAN, INC.	503	3.98	2	1	1.99	50.00
H5793: AETNA HEALTH, INC. (CT)	24,862	4.83	120	12	0.48	10.00
H5813: AETNA HEALTH, INC. (PA)	-	-	3	0	-	0.00
H6560: COVENTRY HEALTH CARE OF VIRG	-	-	1	0	-	0.00
H6923: AETNA HEALTH, INC. (PA)	-	-	2	0	-	0.00
H6947: QUALCHOICE ADVANTAGE	1,532	11.75	18	1	0.65	5.56
H7149: AETNA HEALTH INC. (PA)	8,191	2.20	18	1	0.12	5.56
H7195: NORTHLAND PACE PROGRAM	131	0.00	0	0	0.00	-
H7301: COVENTRY HEALTH CARE OF ILLI	17,945	1.28	23	3	0.17	13.04
H7306: FIRST HEALTH LIFE & HEALTH I	-	-	2	0	-	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H7903: CLEARRIVER HEALTH	555	3.60	2	0	0.00	0.00
H7908: AETNA HEALTH, INC. (PA)	-	-	3	0	-	0.00
H8468: GEISINGER INDEMNITY INSURANC	-	-	17	1	-	5.88
H8649: AETNA HEALTH OF UTAH, INC	7,023	1.42	10	1	0.14	10.00
H8980: COVENTRY HEALTH AND LIFE INS	-	-	9	0	-	0.00
H9208: RIVERLINK HEALTH	2,416	9.11	22	0	0.00	0.00
H9302: SOUNDPATH HEALTH	26,925	4.75	128	4	0.15	3.13
H9492: STABLEVIEW HEALTH	198	15.15	3	0	0.00	0.00
H9788: HEALTHNOW NEW YORK INC.	-	-	7	1	-	14.29
H9847: COVENTRY HEALTH AND LIFE INS	-	-	2	0	-	0.00
R6694: AETNA LIFE INSURANCE COMPANY	2,198	3.18	7	0	0.00	0.00
S5810: AETNA LIFE INSURANCE COMPANY	-	-	4	0	-	0.00

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TABLE 5A - 2016
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Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0084: CARE IMPROVEMENT PLUS OF TEX	-	-	54	2	-	3.70
H0148: CARE1ST HEALTH PLAN	7,076	5.09	36	2	0.28	5.56
H0151: UNITEDHEALTHCARE OF ALABAMA,	36,512	2.30	84	0	0.00	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	44,437	2.34	104	0	0.00	0.00
H0294: CARE IMPROVEMENT PLUS WISCON	7,364	3.53	26	0	0.00	0.00
H0302: MEDISUN, INC.	61,418	9.82	603	71	1.16	11.77
H0303: PACIFICARE OF ARIZONA, INC.	-	-	41	0	-	0.00
H0316: UNITEDHEALTHCARE OF ARIZONA,	-	-	9	0	-	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	40,310	4.24	171	2	0.05	1.17
H0408: UNITEDHEALTHCARE INSURANCE C	2,312	3.46	8	0	0.00	0.00
H0502: THE CONTRA COSTA HEALTH PLAN	428	0.00	0	0	0.00	-
H0504: CALIFORNIA PHYSICIANS' SERVI	94,898	3.99	379	6	0.06	1.58
H0524: KAISER FOUNDATION HP, INC.	1,073,437	0.92	987	45	0.04	4.56
H0542: ALTAMED HEALTH SERVICES CORP	1,495	0.00	0	0	0.00	-
H0543: UHC OF CALIFORNIA	334,205	2.00	668	7	0.02	1.05
H0571: CHINESE COMMUNITY HEALTH PLA	8,512	2.00	17	1	0.12	5.88
H0609: PACIFICARE OF COLORADO, INC	244,053	1.06	259	0	0.00	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	5,139	6.03	31	0	0.00	0.00
H0630: KAISER FOUNDATION HP OF CO	102,908	0.89	92	4	0.04	4.35
H0710: UNITEDHEALTHCARE INSURANCE C	15,758	13.64	215	2	0.13	0.93
H0755: OXFORD HEALTH PLANS (CT), IN	43,028	3.11	134	3	0.07	2.24
H0838: UNIVERSAL CARE, INC.	10,895	1.19	13	1	0.09	7.69
H1045: PREFERRED CARE PARTNERS, INC	124,163	1.37	170	3	0.02	1.76
H1080: UNITEDHEALTHCARE OF FLORIDA,	-	-	25	0	-	0.00
H1108: UNITEDHEALTHCARE INSURANCE C	-	-	8	0	-	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	9,877	1.92	19	0	0.00	0.00
H1170: KAISER FOUNDATION HP OF GA,	26,365	1.74	46	3	0.11	6.52
H1230: KAISER FOUNDATION HP, INC.	32,240	0.22	7	0	0.00	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1286: UNITEDHEALTHCARE INSURANCE C	15,145	2.11	32	0	0.00	0.00
H1303: UNITEDHEALTHCARE INSURANCE C	-	-	8	1	-	12.50
H1509: UNITEDHEALTHCARE INSURANCE C	-	-	82	1	-	1.22
H1537: UNITEDHEALTHCARE INSURANCE C	1,184	0.84	1	0	0.00	0.00
H1944: UNITEDHEALTHCARE OF NEW ENGL	33,184	1.69	56	1	0.03	1.79
H2001: SIERRA HEALTH AND LIFE INSUR	724,567	3.66	2,652	34	0.05	1.28
H2111: UNITEDHEALTHCARE INSURANCE C	-	-	3	0	-	0.00
H2150: KAISER FNDN HP OF THE MID-AT	67,482	0.93	63	0	0.00	0.00
H2182: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00
H2226: UNITEDHEALTHCARE INSURANCE C	14,876	1.01	15	0	0.00	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	188,299	1.88	354	5	0.03	1.41
H2406: SIERRA HEALTH AND LIFE INSUR	2,038	1.96	4	0	0.00	0.00
H2654: UNITEDHEALTHCARE OF THE MIDW	78,439	1.78	140	1	0.01	0.71
H2802: UNITEDHEALTHCARE OF THE MIDL	30,218	1.89	57	0	0.00	0.00
H2803: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00
H2905: SIERRA HEALTH AND LIFE INSUR	3,396	1.18	4	1	0.29	25.00
H2931: HEALTH PLAN OF NEVADA, INC.	50,643	1.80	91	1	0.02	1.10
H2986: STANFORD HEALTHCARE ADVANTAG	1,022	0.00	0	0	0.00	-
H3107: OXFORD HEALTH PLANS (NJ), IN	77,080	2.36	182	3	0.04	1.65
H3113: OXFORD HEALTH PLANS (NJ), IN	13,027	3.30	43	2	0.15	4.65
H3132: AHF MCO OF FLORIDA, INC.	1,330	1.50	2	0	0.00	0.00
H3209: UNITEDHEALTHCARE INSURANCE C	-	-	8	0	-	0.00
H3237: HEALTH NET COMMUNITY SOLUTIO	18,277	2.95	54	4	0.22	7.41
H3307: OXFORD HEALTH PLANS (NY), IN	81,486	2.54	207	1	0.01	0.48
H3379: UNITEDHEALTHCARE OF NEW YORK	29,815	2.01	60	0	0.00	0.00
H3387: UNITEDHEALTHCARE OF NEW YORK	31,550	4.25	134	0	0.00	0.00
H3456: UNITEDHEALTHCARE OF NORTH CA	-	-	54	0	-	0.00
H3517: HUMBOLDT SENIOR RESOURCE CEN	85	0.00	0	0	0.00	-
H3659: UNITEDHEALTHCARE OF OHIO, IN	-	-	33	1	-	3.03
H3749: UNITEDHEALTHCARE OF OKLAHOMA	26,598	1.28	34	1	0.04	2.94

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3794: CARE IMPROVEMENT PLUS WISCON	277	10.83	3	0	0.00	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	93,984	0.83	78	0	0.00	0.00
H3812: UNITEDHEALTHCARE INSURANCE C	-	-	18	0	-	0.00
H3832: HAWAII MEDICAL SERVICE ASSOC	37,045	0.57	21	3	0.08	14.29
H3887: UNITEDHEALTHCARE OF THE MIDW	-	-	30	0	-	0.00
H3912: UNITEDHEALTHCARE INSURANCE C	-	-	2	0	-	0.00
H3921: UNITEDHEALTHCARE INSURANCE C	-	-	4	0	-	0.00
H4102: UNITEDHEALTHCARE OF NEW ENGL	-	-	7	0	-	0.00
H4456: UNITEDHEALTHCARE PLAN OF THE	-	-	26	0	-	0.00
H4514: UNITEDHEALTHCARE COMMUNITY P	31,682	4.83	153	0	0.00	0.00
H4522: UNITEDHEALTHCARE INSURANCE C	-	-	80	0	-	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	30,132	1.00	30	1	0.03	3.33
H4590: UNITEDHEALTHCARE BENEFITS OF	210,816	1.29	273	1	0.00	0.37
H4604: UNITEDHEALTHCARE OF UTAH, IN	54,389	0.88	48	0	0.00	0.00
H4837: UNITEDHEALTHCARE OF WISCONSI	-	-	16	0	-	0.00
H4931: UNIVERSITY CARE ADVANTAGE, I	6,172	7.29	45	8	1.30	17.78
H5005: UNITEDHEALTHCARE OF WASHINGT	-	-	15	0	-	0.00
H5008: UNITEDHEALTHCARE INSURANCE C	15,067	4.51	68	0	0.00	0.00
H5172: COMMUNITY HEALTH GROUP	4,806	0.21	1	0	0.00	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	334,549	1.48	495	5	0.01	1.01
H5322: CARE IMPROVEMENT PLUS SOUTH	2,417	2.48	6	0	0.00	0.00
H5355: IEHP HEALTH ACCESS	21,780	5.46	119	9	0.41	7.56
H5386: SHARP HEALTH PLAN	322	9.32	3	1	3.11	33.33
H5403: ON LOK SENIOR HEALTH SERVICE	1,273	0.00	0	0	0.00	-
H5405: CENTER FOR ELDERS INDEPENDEN	612	0.00	0	0	0.00	-
H5406: SUTTER HEALTH SACRAMENTO SIE	232	0.00	0	0	0.00	-
H5417: UNITEDHEALTHCARE INSURANCE C	-	-	5	0	-	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	37,825	1.22	46	1	0.03	2.17
H5424: UNITEDHEALTHCARE INSURANCE C	-	-	2	0	-	0.00
H5425: SCAN HEALTH PLAN	168,587	6.23	1,050	70	0.42	6.67

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2016 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2016, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5428: SAN MATEO HEALTH COMMISSION	728	2.75	2	0	0.00	0.00
H5430: ONECARE BY CARE1ST HEALTH PL	1,914	3.13	6	0	0.00	0.00
H5433: ORANGE COUNTY HEALTH AUTHORI	1,174	43.44	51	5	4.26	9.80
H5435: UNITEDHEALTHCARE INSURANCE C	38,914	4.99	194	2	0.05	1.03
H5507: UNITEDHEALTHCARE INSURANCE C	-	-	6	0	-	0.00
H5516: UNITEDHEALTHCARE INSURANCE C	-	-	5	0	-	0.00
H5532: UNITEDHEALTHCARE INSURANCE C	-	-	27	0	-	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	18,420	10.42	192	22	1.19	11.46
H5587: HEALTH CHOICE ARIZONA, INC.	9,567	7.73	74	12	1.25	16.22
H5609: GEMCARE HEALTH PLAN INC.	7,401	5.00	37	3	0.41	8.11
H5629: COMMUNITY ELDERCARE OF SAN D	429	6.99	3	0	0.00	0.00
H5640: IEHP HEALTH ACCESS	-	-	2	0	-	0.00
H5652: SIERRA HEALTH AND LIFE INSUR	4,678	1.28	6	0	0.00	0.00
H5749: UNITEDHEALTHCARE INSURANCE C	-	-	6	0	-	0.00
H5852: AIDS HEALTHCARE FOUNDATION	796	1.26	1	0	0.00	0.00
H5928: CARE1ST HEALTH PLAN	67,813	6.06	411	28	0.41	6.81
H5943: SCAN HEALTH PLAN	1,200	9.17	11	3	2.50	27.27
H5945: PROMINENCE HEALTHFIRST	4,572	1.53	7	0	0.00	0.00
H5969: ALOHCARE	825	1.21	1	0	0.00	0.00
H6050: KAISER FOUNDATION HP, INC.	66	0.00	0	0	0.00	-
H6052: KAISER FOUNDATION HP, INC.	904	7.74	7	0	0.00	0.00
H6053: SANTE FE EMPLOYEES HOSPITAL	680	0.00	0	0	0.00	-
H6079: TOTAL LONGTERM CARE, INC.	180	0.00	0	0	0.00	-
H6229: BLUE CROSS OF CALIFORNIA PAR	7,421	3.23	24	1	0.13	4.17
H6528: CARE IMPROVEMENT PLUS SOUTH	26,291	4.41	116	5	0.19	4.31
H6623: MARICOPA COUNTY SPECIAL HEAL	1,420	3.52	5	0	0.00	0.00
H6952: UNITEDHEALTHCARE COMMUNITY P	-	-	1	0	-	0.00
H7187: UNITEDHEALTHCARE OF WISCONSI	10,900	2.48	27	1	0.09	3.70
H7501: ORANGE COUNTY HEALTH AUTHORI	93	0.00	0	0	0.00	-
H7680: PROMINENCE HEALTHFIRST OF TE	1,353	0.00	0	0	0.00	-

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TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2016, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H7855: BRANDMAN CENTERS FOR SENIOR	167	0.00	0	0	0.00	-
H7885: SAN MATEO HEALTH COMMISSION	9,401	3.62	34	3	0.32	8.82
H7890: SANTA CLARA COUNTY HEALTH AU	8,108	1.11	9	0	0.00	0.00
H7949: PACIFICARE OF NEVADA, INC.	-	-	2	1	-	50.00
H8016: ORANGE COUNTY HEALTH AUTHORI	19,822	10.04	199	9	0.45	4.52
H8258: LOCAL INITIATIVE HEALTH AUTH	12,770	2.82	36	5	0.39	13.89
H8677: MOLINA HEALTHCARE OF CALIFOR	12,961	5.25	68	12	0.93	17.65
H8748: UNITEDHEALTHCARE INSURANCE C	3,465	3.17	11	0	0.00	0.00
H8764: ASPIRE HEALTH PLAN	1,491	6.71	10	3	2.01	30.00
H9003: KAISER FOUNDATION HP OF THE	83,252	1.51	126	3	0.04	2.38
H9011: UNITEDHEALTHCARE OF FLORIDA,	-	-	1	0	-	0.00
H9104: SCAN HEALTH PLAN	141	14.18	2	0	0.00	0.00
H9385: SCAN HEALTH PLAN ARIZONA	-	-	36	3	-	8.33
H9592: CENTRAL VALLEY MEDICAL SERVI	146	0.00	0	0	0.00	-
H9616: CENTRO DE SALUD DE LA COMUNI	98	0.00	0	0	0.00	-
H9685: MERCY MARICOPA INTEGRATED CA	-	-	2	0	-	0.00
R3175: UNITEDHEALTHCARE INSURANCE C	3,621	1.38	5	0	0.00	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH	67,154	5.72	384	13	0.19	3.39
R5287: UNITEDHEALTHCARE INSURANCE C	205,340	3.02	621	5	0.02	0.81
R5342: UNITEDHEALTHCARE INSURANCE C	105,347	3.63	382	3	0.03	0.79
R6801: CARE IMPROVEMENT PLUS OF TEX	80,747	9.91	800	16	0.20	2.00
R7444: UNITEDHEALTHCARE INSURANCE C	20,720	4.05	84	0	0.00	0.00
R9896: CARE IMPROVEMENT PLUS SOUTH	171,130	8.02	1,372	24	0.14	1.75

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TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2016, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0351: HEALTH NET OF ARIZONA, INC.	25,600	5.47	140	20	0.78	14.29
H0490: MOLINA HEALTHCARE OF OHIO, I	384	0.00	0	0	0.00	-
H0545: INTER VALLEY HEALTH PLAN, IN	22,853	1.79	41	1	0.04	2.44
H0562: HEALTH NET OF CALIFORNIA, INC	138,287	4.06	561	36	0.26	6.42
H0840: FAMILYCARE HEALTH PLANS, INC	130	0.00	0	0	0.00	-
H0908: BUCKEYE COMMUNITY HEALTH PLA	780	15.38	12	0	0.00	0.00
H1302: BLUE CROSS OF IDAHO CARE PLU	7,295	3.98	29	1	0.14	3.45
H1304: REGENCE BLUE SHIELD OF IDAHO	5,480	1.09	6	2	0.36	33.33
H1350: BLUE CROSS OF IDAHO CARE PLU	19,807	4.34	86	13	0.66	15.12
H1969: REGENCE BLUE SHIELD OF IDAHO	1,605	0.62	1	0	0.00	0.00
H1997: REGENCE BLUESHIELD	2,626	6.47	17	0	0.00	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,266	5.82	19	0	0.00	0.00
H2241: GOLDEN STATE MEDICARE HEALTH	6,980	7.88	55	6	0.86	10.91
H2323: FIDELIS SECURECARE OF MICHIG	-	-	8	0	-	0.00
H2879: MOLINA HEALTHCARE OF WISCONS	940	6.38	6	1	1.06	16.67
H2906: HOMETOWN HEALTH PLAN, INC.	3,259	4.91	16	2	0.61	12.50
H2960: HOMETOWN HEALTH PLAN, INC.	13,822	2.89	40	3	0.22	7.50
H3561: HEALTH NET COMMUNITY SOLUTIO	11,582	1.12	13	0	0.00	0.00
H3809: PROVIDENCE HEALTH & SERVICES	1,155	0.00	0	0	0.00	-
H3810: ALLCARE HEALTH PLAN, INC.	1,954	0.51	1	0	0.00	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	5,133	5.07	26	3	0.58	11.54
H3813: MODA HEALTH PLAN, INC.	15,734	10.42	164	42	2.67	25.61
H3814: ATRIO HEALTH PLANS	2,298	6.09	14	2	0.87	14.29
H3815: ALIGNMENT HEALTH PLAN	19,829	3.93	78	8	0.40	10.26
H3817: REGENCE BLUECROSS BLUESHIELD	53,044	1.94	103	8	0.15	7.77
H3818: FAMILYCARE HEALTH PLANS, INC	4,428	4.07	18	0	0.00	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	27,748	7.35	204	24	0.86	11.76
H4605: REGENCE BLUECROSS BLUESHIELD	10,731	1.68	18	1	0.09	5.56

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TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2016, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4754: PACIFICSOURCE COMMUNITY HEAL	10,008	2.90	29	2	0.20	6.90
H5007: PROVIDENCE HEALTH SYSTEM	518	5.79	3	0	0.00	0.00
H5009: REGENCE BLUESHIELD	21,448	2.38	51	2	0.09	3.92
H5010: ASURIS NORTHWEST HEALTH	1,350	2.22	3	0	0.00	0.00
H5050: GROUP HEALTH COOPERATIVE	90,255	7.32	661	57	0.63	8.62
H5190: SUNSHINE STATE HEALTH PLAN,	969	3.10	3	0	0.00	0.00
H5294: SUPERIOR HEALTH PLAN, INC.	847	8.26	7	0	0.00	0.00
H5439: HEALTH NET LIFE INSURANCE CO	670	20.90	14	1	1.49	7.14
H5520: HEALTH NET LIFE INSURANCE CO	37,793	4.18	158	15	0.40	9.49
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,643	9.74	16	1	0.61	6.25
H5628: MOLINA HEALTHCARE OF UTAH, I	8,531	12.43	106	29	3.40	27.36
H5649: CENTRAL HEALTH PLAN OF CALIF	32,951	1.34	44	5	0.15	11.36
H5810: MOLINA HEALTHCARE OF CALIFOR	4,231	9.45	40	5	1.18	12.50
H5823: MOLINA HEALTHCARE OF WASHING	9,779	8.28	81	21	2.15	25.93
H5826: COMMUNITY HEALTH PLAN OF WAS	7,254	8.82	64	16	2.21	25.00
H5859: HEALTH PLAN OF CAREOREGON, I	13,053	1.76	23	0	0.00	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	9,975	7.22	72	14	1.40	19.44
H5995: ATRIO HEALTH PLANS	3,293	4.56	15	3	0.91	20.00
H6237: REGENCE BLUECROSS BLUESHIELD	4,046	2.72	11	0	0.00	0.00
H6743: ATRIO HEALTH PLANS	8,806	2.61	23	2	0.23	8.70
H6815: HEALTH NET HEALTH PLAN OF OR	32,909	3.74	123	17	0.52	13.82
H6951: TRILLIUM COMMUNITY HEALTH PL	312	6.41	2	0	0.00	0.00
H7006: ATRIO HEALTH PLANS	3,479	4.89	17	3	0.86	17.65
H7173: PEACH STATE HEALTH PLAN, INC	313	15.97	5	0	0.00	0.00
H7245: PREMIERA BLUE CROSS	25,624	6.36	163	14	0.55	8.59
H7678: MOLINA HEALTHCARE OF TEXAS,	4,061	8.37	34	7	1.72	20.59
H8130: MOLINA HEALTHCARE OF FLORIDA	2,146	13.05	28	4	1.86	14.29
H8189: MANAGED HEALTH SERVICES INSU	997	3.01	3	0	0.00	0.00
H8506: MODA HEALTH PLAN, INC.	198	25.25	5	0	0.00	0.00
H8870: MOLINA HEALTHCARE OF ILLINOI	-	-	1	1	-	100.00

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TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2016, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H9047: PROVIDENCE HEALTH ASSURANCE	49,873	4.13	206	25	0.50	12.14
H9082: MOLINA HEALTHCARE OF NEW MEX	3,524	9.93	35	5	1.42	14.29
H9110: REGENCE BLUECROSS BLUESHIELD	1,586	1.26	2	0	0.00	0.00

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TABLE 5A - 2016
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2016, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
: TOTAL	18,406,349	3.11	57,246	4,053	0.22	7.08

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2016 divided by the mid-year enrollment, times 1,000.

TABLE 6 - 2016 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2016, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0137: COMMONWEALTH CARE ALLIANCE,	10,050	0.30	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H1660: HARVARD PILGRIM HEALTH CARE	2,178	3.21	7	6	85.71	0	0.00	0	0.00	0	0.00	1	14.29
H2224: SENIOR WHOLE HEALTH, LLC	10,798	0.56	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2225: COMMONWEALTH CARE ALLIANCE,	7,102	0.28	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	33,531	0.06	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2256: TUFTS ASSOCIATED HEALTH MAIN	106,697	0.72	77	64	83.12	10	12.99	0	0.00	2	2.60	1	1.30
H2261: BCBS OF MASSACHUSETTS HMO B	10,347	0.58	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H4152: BLUE CROSS & BLUE SHIELD OF	52,985	0.30	16	13	81.25	3	18.75	0	0.00	0	0.00	0	0.00
H5591: MARTIN'S POINT GENERATIONS A	36,057	0.11	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H6750: HARVARD PILGRIM HEALTH CARE	2,765	3.62	10	6	60.00	0	0.00	0	0.00	4	40.00	0	0.00
H7419: TUFTS HEALTH PUBLIC PLANS, I	2,914	2.75	8	4	50.00	3	37.50	0	0.00	1	12.50	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	9,158	1.09	10	6	60.00	4	40.00	0	0.00	0	0.00	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	18,330	3.16	58	45	77.59	12	20.69	0	0.00	1	1.72	0	0.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2016 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2016, and Distribution of Final
Decisions, by Region and Plan

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0423: METROPLUS HEALTH PLAN, INC.	8,579	0.47	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H0811: GUILDNET, INC.	827	1.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3154: HORIZON INSURANCE COMPANY	23,347	0.51	12	9	75.00	2	16.67	0	0.00	1	8.33	0	0.00
H3157: AETNA HEALTH PLANS OF NEW JE	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3305: MVP HEALTH PLAN, INC.	29,891	1.00	30	26	86.67	3	10.00	0	0.00	0	0.00	1	3.33
H3328: THE NEW YORK STATE CATHOLIC	58,619	0.70	41	27	65.85	4	9.76	1	2.44	5	12.20	4	9.76
H3330: HEALTH INSURANCE PLAN OF GRE	113,060	0.57	64	54	84.38	6	9.38	0	0.00	0	0.00	4	6.25
H3335: EXCELLUS HEALTH PLAN, INC.	46,425	1.27	59	45	76.27	13	22.03	0	0.00	0	0.00	1	1.69
H3337: LIBERTY HEALTH ADVANTAGE, IN	6,155	2.11	13	9	69.23	2	15.38	0	0.00	2	15.38	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS	3,885	0.51	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3347: ELDERPLAN, INC.	12,033	1.00	12	10	83.33	2	16.67	0	0.00	0	0.00	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	68,383	1.23	84	61	72.62	21	25.00	0	0.00	1	1.19	1	1.19
H3359: HEALTHFIRST HEALTH PLAN, INC	136,406	0.11	15	6	40.00	0	0.00	0	0.00	2	13.33	7	46.67
H3362: INDEPENDENT HEALTH ASSOCIATI	90,092	0.61	55	49	89.09	6	10.91	0	0.00	0	0.00	0	0.00
H3384: HEALTHNOW NEW YORK INC.	23,262	0.09	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS'	37,136	2.96	110	85	77.27	22	20.00	1	0.91	1	0.91	1	0.91
H3528: CONNECTICARE, INC.	56,389	0.60	34	30	88.24	4	11.76	0	0.00	0	0.00	0	0.00
H4003: MMM HEALTHCARE, LLC	169,790	0.09	16	13	81.25	2	12.50	0	0.00	0	0.00	1	6.25
H4004: PMC MEDICARE CHOICE, LLC	20,725	0.05	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H4005: TRIPLE S ADVANTAGE, INC.	16,303	0.12	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4922: AGEWELL NEW YORK, LLC	3,191	1.57	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	3,627	5.24	19	16	84.21	3	15.79	0	0.00	0	0.00	0	0.00
H5141: CLOVER INSURANCE COMPANY	17,967	0.89	16	12	75.00	3	18.75	0	0.00	0	0.00	1	6.25
H5441: HEALTHFIRST HEALTH PLAN, INC	1,067	0.94	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5526: HEALTHNOW NEW YORK INC.	17,600	0.40	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H5528: GROUP HEALTH INCORPORATED	6,899	0.72	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H5549: VNS CHOICE	23,243	0.65	15	6	40.00	5	33.33	0	0.00	4	26.67	0	0.00
H5577: MCS ADVANTAGE, INC.	206,146	0.05	10	5	50.00	1	10.00	0	0.00	1	10.00	3	30.00
H5774: TRIPLE S ADVANTAGE, INC.	100,053	0.04	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5991: AFFINITY HEALTH PLAN, INC.	10,957	0.82	9	3	33.33	5	55.56	0	0.00	1	11.11	0	0.00
H6864: GUILDNET, INC.	647	1.55	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2016 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2016, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H6988: CENTERS PLAN FOR HEALTHY LIV	801	1.25	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7522: MMM HEALTHCARE, LLC	5,370	0.19	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H7971: HORIZON INSURANCE COMPANY	235	8.51	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H8029: ELDERPLAN, INC.	289	6.92	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H8266: CONSTELLATION HEALTH, LLC.	4,512	0.22	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8490: VNS CHOICE	1,937	1.55	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	23,214	0.90	21	18	85.71	2	9.52	1	4.76	0	0.00	0	0.00
H9859: MVP HEALTH PLAN, INC.	13,151	1.22	16	13	81.25	2	12.50	0	0.00	1	6.25	0	0.00

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TABLE 6 - 2016 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2016, and Distribution of Final
Decisions, by Region and Plan

Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
90091: UNITED MINE WORKERS OF AMERI	23,565	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0147: HEALTHKEEPERS, INC.	12,025	0.58	7	4	57.14	1	14.29	0	0.00	1	14.29	1	14.29
H1659: PIEDMONT COMMUNITY HEALTHCAR	5,174	0.39	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H2563: OPTIMA HEALTH PLAN	1,953	0.51	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3067: VIRGINIA PREMIER HEALTH PLAN	5,905	0.51	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H3156: AMERIHEALTH HMO, INC.	19,191	2.19	42	29	69.05	11	26.19	0	0.00	1	2.38	1	2.38
H3480: HUMANA HEALTH PLAN, INC.	10,282	0.19	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H3672: HEALTH PLAN OF THE UPPER OHI	12,996	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3890: HOPKINS HEALTH ADVANTAGE, IN	4,381	1.83	8	1	12.50	1	12.50	0	0.00	2	25.00	4	50.00
H3907: UPMC HEALTH PLAN, INC.	125,871	1.45	183	168	91.80	9	4.92	0	0.00	3	1.64	3	1.64
H3909: QCC INSURANCE COMPANY	9,431	2.12	20	16	80.00	4	20.00	0	0.00	0	0.00	0	0.00
H3916: HIGHMARK SENIOR HEALTH COMPA	190,820	0.90	172	138	80.23	30	17.44	3	1.74	1	0.58	0	0.00
H3919: ST. AGNES CONTINUING CARE CE	636	1.57	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3923: CAPITAL ADVANTAGE INSURANCE	14,076	0.85	12	8	66.67	4	33.33	0	0.00	0	0.00	0	0.00
H3924: GEISINGER INDEMNITY INSURANC	16,043	0.31	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H3952: KEYSTONE HEALTH PLAN EAST, I	90,866	2.26	205	169	82.44	29	14.15	0	0.00	3	1.46	4	1.95
H3954: GEISINGER HEALTH PLAN	71,437	0.78	56	49	87.50	4	7.14	1	1.79	2	3.57	0	0.00
H3957: HIGHMARK CHOICE COMPANY	117,693	1.06	125	104	83.20	16	12.80	2	1.60	2	1.60	1	0.80
H3961: HEALTHAMERICA OF CENTRAL PA.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3962: KEYSTONE HEALTH PLAN CENTRAL	10,652	0.94	10	8	80.00	2	20.00	0	0.00	0	0.00	0	0.00
H4227: VISTA HEALTH PLAN, INC.	4,629	0.22	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H4279: UPMC FOR YOU, INC	21,507	2.46	53	45	84.91	7	13.21	0	0.00	1	1.89	0	0.00
H5106: HIGHMARK SENIOR SOLUTIONS CO	6,974	2.01	14	12	85.71	2	14.29	0	0.00	0	0.00	0	0.00
H5533: UPMC HEALTH NETWORK, INC.	8,810	1.82	16	13	81.25	3	18.75	0	0.00	0	0.00	0	0.00
H5932: GATEWAY HEALTH PLAN, INC.	51,506	0.99	51	47	92.16	4	7.84	0	0.00	0	0.00	0	0.00
H8854: UNIVERSITY OF MARYLAND HEALT	3,123	1.60	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H9190: GATEWAY HEALTH PLAN OF OHIO,	7,384	0.27	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H9207: HEALTH PARTNERS PLANS, INC.	16,050	1.37	22	18	81.82	4	18.18	0	0.00	0	0.00	0	0.00
H9412: GEISINGER QUALITY OPTIONS, I	809	1.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9915: MEDSTAR FAMILY CHOICE, INC.	9,496	0.74	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2016 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2016, and Distribution of Final
Decisions, by Region and Plan

Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD O	54,185	0.31	17	17	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0154: VIVA HEALTH, INC.	43,422	0.94	41	36	87.80	3	7.32	0	0.00	1	2.44	1	2.44
H1016: AVMED, INC.	30,506	0.23	7	5	71.43	0	0.00	0	0.00	1	14.29	1	14.29
H1026: HEALTH OPTIONS, INC.	61,847	0.71	44	38	86.36	5	11.36	0	0.00	0	0.00	1	2.27
H1032: WELLCARE OF FLORIDA, INC.	92,262	0.16	15	14	93.33	1	6.67	0	0.00	0	0.00	0	0.00
H1035: FLORIDA HEALTH CARE PLAN, IN	14,305	0.14	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS	34,708	0.29	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	37,870	0.16	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H1264: WELLCARE OF TEXAS, INC.	34,456	0.15	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1416: HARMONY HEALTH PLAN, INC. (15,269	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1903: WELLCARE HEALTH INSURANCE OF	10,534	0.19	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2533: MOLINA HEALTHCARE OF SOUTH C	1,975	2.53	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H2758: BEHEALTHY FLORIDA, INC.	2,564	1.95	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H2962: ULTIMATE HEALTH PLANS, INC.	5,706	0.35	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H3259: VOLUNTEER STATE HEALTH PLAN	11,297	0.35	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3361: WELLCARE OF NEW YORK, INC.	42,397	0.12	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H3404: BLUE CROSS AND BLUE SHIELD O	37,630	1.14	43	32	74.42	9	20.93	0	0.00	1	2.33	1	2.33
H3449: BLUE CROSS AND BLUE SHIELD O	69,872	1.43	100	86	86.00	10	10.00	0	0.00	1	1.00	3	3.00
H5087: EASY CHOICE HEALTH PLAN INC.	31,665	0.38	12	9	75.00	1	8.33	0	0.00	1	8.33	1	8.33
H5427: FREEDOM HEALTH, INC.	69,825	0.27	19	17	89.47	0	0.00	0	0.00	0	0.00	2	10.53
H5431: HEALTHSUN HEALTH PLANS, INC.	34,672	0.81	28	26	92.86	1	3.57	0	0.00	0	0.00	1	3.57
H5434: BLUE CROSS AND BLUE SHIELD O	10,657	0.66	7	4	57.14	3	42.86	0	0.00	0	0.00	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	44,692	0.43	19	18	94.74	0	0.00	0	0.00	1	5.26	0	0.00
H5698: HARMONY HEALTH PLAN, INC.	44,577	0.22	10	7	70.00	2	20.00	0	0.00	0	0.00	1	10.00
H5938: CAPITAL HEALTH PLAN	18,891	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6306: FIRSTCAROLINACARE INSURANCE	5,343	0.56	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	96,253	0.57	55	38	69.09	9	16.36	0	0.00	3	5.45	5	9.09
H8146: SECURITYCARE OF TENNESSEE, I	2,755	0.73	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8213: SELECT HEALTH OF SOUTH CAROL	3,875	0.26	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	47,135	0.66	31	26	83.87	3	9.68	0	0.00	1	3.23	1	3.23

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Region=05: CHICAGO

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H0022: BUCKEYE COMMUNITY HEALTH PLA	10,266	0.19	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0281: ILLINICARE HEALTH PLAN	5,051	0.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0480: MERIDIAN HEALTH PLAN OF MICH	5,609	1.78	10	8	80.00	2	20.00	0	0.00	0	0.00	0	0.00
H0544: CAREMORE HEALTH PLAN	52,245	0.27	14	10	71.43	3	21.43	1	7.14	0	0.00	0	0.00
H0564: BLUE CROSS OF CALIFORNIA	21,556	0.09	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0927: HEALTH CARE SERVICE CORPORAT	13,690	0.58	8	2	25.00	3	37.50	1	12.50	2	25.00	0	0.00
H1394: HMO COLORADO, INC.	425	4.71	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1417: HEALTH ALLIANCE CONNECT, INC	10,149	5.12	52	38	73.08	12	23.08	0	0.00	2	3.85	0	0.00
H1463: HEALTH ALLIANCE CONNECT, INC	8,597	9.54	82	53	64.63	28	34.15	0	0.00	1	1.22	0	0.00
H1517: ANTHEM INSURANCE COMPANIES,	2,681	0.37	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1607: ANTHEM INSURANCE COMPANIES,	1,675	1.19	2	0	0.00	1	50.00	0	0.00	0	0.00	1	50.00
H1737: HEALTH ALLIANCE - MIDWEST, I	1,239	0.81	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1846: MOUNT CARMEL HEALTH INSURANC	2,507	1.20	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1849: ANTHEM HEALTH PLANS OF KENTU	7,353	1.22	9	6	66.67	2	22.22	0	0.00	1	11.11	0	0.00
H1977: UPPER PENINSULA HEALTH PLAN,	4,117	0.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2237: INDEPENDENT CARE HEALTH PLAN	6,449	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2312: HEALTH ALLIANCE PLAN OF MICH	43,743	0.30	13	10	76.92	3	23.08	0	0.00	0	0.00	0	0.00
H2320: PRIORITY HEALTH	87,290	0.06	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H2322: ALLIANCE HEALTH AND LIFE INS	3,287	0.30	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H2422: HEALTHPARTNERS, INC.	3,164	0.32	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2450: MEDICA INSURANCE COMPANY	189,374	0.02	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H2458: MEDICA HEALTH PLANS	10,668	0.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2459: UCARE MINNESOTA	81,263	0.16	13	12	92.31	0	0.00	0	0.00	0	0.00	1	7.69
H2461: BLUE CROSS AND BLUE SHIELD O	197,282	0.01	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2462: GROUP HEALTH PLAN, INC. (MN)	50,924	0.02	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2506: AETNA BETTER HEALTH, INC. (I	6,445	0.31	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H2531: UNITEDHEALTHCARE COMMUNITY P	12,581	0.40	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2591: HEALTH ALLIANCE - MIDWEST, I	139	7.19	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2593: CAREMORE HEALTH PLAN OF ARIZ	11,990	0.25	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3233: PREMIER HEALTH INSURING CORP	9,341	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	8,114	0.62	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00

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Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3342: EMPIRE HEALTHCHOICE ASSURANC	6,861	0.44	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3370: EMPIRE HEALTHCHOICE HMO, INC	68,178	0.67	46	27	58.70	9	19.57	0	0.00	4	8.70	6	13.04
H3655: COMMUNITY INSURANCE COMPANY	135,456	0.51	69	48	69.57	9	13.04	0	0.00	1	1.45	11	15.94
H3660: SUMMACARE INC.	23,948	0.50	12	11	91.67	1	8.33	0	0.00	0	0.00	0	0.00
H3664: AULTCARE HEALTH INSURING COR	20,986	0.19	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3668: MOUNT CARMEL HEALTH PLAN, IN	54,326	0.40	22	17	77.27	4	18.18	1	4.55	0	0.00	0	0.00
H4036: ANTHEM INSURANCE COMPANIES,	26,225	0.53	14	8	57.14	1	7.14	0	0.00	2	14.29	3	21.43
H4346: CAREMORE HEALTH PLAN OF NEVA	6,936	0.14	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H4497: MEDICAL MUTUAL OF OHIO	6,448	0.31	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4875: PRIORITY HEALTH	25,241	0.20	5	3	60.00	2	40.00	0	0.00	0	0.00	0	0.00
H5211: SECURITY HEALTH PLAN OF WISC	43,521	0.76	33	29	87.88	3	9.09	0	0.00	0	0.00	1	3.03
H5215: NETWORK HEALTH INSURANCE COR	62,311	1.20	75	44	58.67	28	37.33	1	1.33	1	1.33	1	1.33
H5262: GUNDERSEN HEALTH PLAN	14,446	0.83	12	9	75.00	2	16.67	1	8.33	0	0.00	0	0.00
H5264: DEAN HEALTH PLAN, INC.	24,059	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5280: MOLINA HEALTHCARE OF OHIO, I	10,435	1.05	11	8	72.73	3	27.27	0	0.00	0	0.00	0	0.00
H5422: BLUE CROSS BLUE SHIELD HEALT	1,989	0.50	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	33,910	0.56	19	14	73.68	3	15.79	0	0.00	1	5.26	1	5.26
H5475: MERIDIAN HEALTH PLAN OF MICH	2,938	1.70	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H5529: COMMUNITY INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5530: ANTHEM HEALTH PLANS OF KENTU	3,723	0.81	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33
H5779: MERIDIAN HEALTH PLAN OF ILLI	530	1.89	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5817: AMERIGROUP TEXAS, INC.	32,462	0.65	21	16	76.19	0	0.00	0	0.00	3	14.29	2	9.52
H5854: ANTHEM HEALTH PLANS, INC.	15,717	0.64	10	7	70.00	1	10.00	0	0.00	0	0.00	2	20.00
H5883: BLUE CARE NETWORK OF MICHIGA	77,507	0.03	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	5,580	2.15	12	6	50.00	3	25.00	0	0.00	3	25.00	0	0.00
H6298: HEALTHSPAN INTEGRATED CARE	5,384	0.37	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6360: HEALTHSPAN INTEGRATED CARE	10,387	0.39	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H6751: HEALTHSPRING OF TENNESSEE, I	6,382	0.31	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7172: AETNA BETTER HEALTH, INC. (O	13,599	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7200: AMERIGROUP TENNESSEE, INC.	8,893	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PL	16,355	0.12	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H7728: ANTHEM HEALTH PLANS OF NEW H	1,751	1.14	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H7844: MOLINA HEALTHCARE OF MICHIGA	10,419	2.02	21	12	57.14	5	23.81	1	4.76	2	9.52	1	4.76

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TABLE 6 - 2016 EXPEDITED APPEALS
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H8046: MOLINA HEALTHCARE OF ILLINOI	4,170	1.20	5	3	60.00	1	20.00	0	0.00	0	0.00	1	20.00
H8432: ANTHEM HEALTH PLANS OF MAINE	2,243	0.45	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8452: CARESOURCE	16,319	0.37	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8552: ANTHEM BLUE CROSS LIFE AND H	7,611	0.39	3	0	0.00	0	0.00	0	0.00	1	33.33	2	66.67
H9096: DEAN HEALTH PLAN, INC.	1,265	0.79	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9162: CARESOURCE INDIANA, INC.	862	2.32	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9487: FIDELIS SECURECARE OF MICHIG	2,198	0.45	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9572: BCBS OF MICHIGAN MUTUAL INSU	347,565	0.01	5	3	60.00	0	0.00	0	0.00	1	20.00	1	20.00
H9689: HEALTH ALLIANCE CONNECT, INC	956	3.14	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H9947: BLUE CROSS AND BLUE SHIELD O	2,404	0.83	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H9954: ANTHEM INSURANCE COMPANIES,	5,044	0.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5941: ANTHEM INSURANCE COMPANIES,	99,580	0.77	77	55	71.43	6	7.79	0	0.00	1	1.30	15	19.48

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TABLE 6 - 2016 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2016, and Distribution of Final
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Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0107: HEALTH CARE SERVICE CORPORAT	19,149	0.99	19	11	57.89	3	15.79	0	0.00	3	15.79	2	10.53
H0150: HEALTHSPRING OF ALABAMA, INC	56,470	1.31	74	28	37.84	17	22.97	1	1.35	5	6.76	23	31.08
H0332: KS PLAN ADMINISTRATORS, LLC	30,526	0.56	17	16	94.12	1	5.88	0	0.00	0	0.00	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA,	51,209	1.13	58	42	72.41	11	18.97	2	3.45	1	1.72	2	3.45
H0439: CIGNA HEALTHCARE OF GEORGIA,	39,511	1.06	42	26	61.90	11	26.19	0	0.00	2	4.76	3	7.14
H1415: HEALTHSPRING OF TENNESSEE, I	18,314	0.93	17	11	64.71	2	11.76	2	11.76	0	0.00	2	11.76
H1666: HCSC INSURANCE SERVICES COMP	11,433	1.40	16	11	68.75	4	25.00	0	0.00	1	6.25	0	0.00
H1961: PEOPLES HEALTH, INC.	54,535	1.06	58	50	86.21	7	12.07	0	0.00	1	1.72	0	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, I	19,867	2.06	41	25	60.98	6	14.63	1	2.44	3	7.32	6	14.63
H2165: HEALTHSPRING LIFE & HEALTH I	6,656	2.25	15	7	46.67	2	13.33	0	0.00	2	13.33	4	26.67
H2775: AMERICAN PROGRESSIVE LIFE &	13,349	1.57	21	11	52.38	6	28.57	0	0.00	2	9.52	2	9.52
H2816: AMERICAN PROGRESSIVE LIFE &	32,132	0.06	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2968: MEMORIAL HERMANN HEALTH INSU	1,513	1.32	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	37,006	0.27	10	7	70.00	3	30.00	0	0.00	0	0.00	0	0.00
H3206: PRESBYTERIAN INSURANCE COMPA	8,022	0.50	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H3251: HEALTH CARE SERVICE CORPORAT	16,395	0.49	8	4	50.00	2	25.00	0	0.00	1	12.50	1	12.50
H3755: COMMUNITY CARE HMO, INC	28,827	0.03	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3822: HEALTH CARE SERVICE CORPORAT	28,617	0.21	6	1	16.67	3	50.00	0	0.00	1	16.67	1	16.67
H3945: CIGNA HEALTH AND LIFE INSURA	2,140	2.80	6	2	33.33	1	16.67	0	0.00	1	16.67	2	33.33
H3949: BRAVO HEALTH PENNSYLVANIA, I	50,436	1.94	98	60	61.22	20	20.41	1	1.02	3	3.06	14	14.29
H3964: BRAVO HEALTH PENNSYLVANIA, I	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3979: GHS HEALTH MAINTENANCE ORGAN	4,769	1.47	7	1	14.29	1	14.29	2	28.57	3	42.86	0	0.00
H4407: HEALTHSPRING OF TENNESSEE, I	10,797	1.20	13	8	61.54	2	15.38	0	0.00	0	0.00	3	23.08
H4454: HEALTHSPRING OF TENNESSEE, I	92,678	0.56	52	25	48.08	12	23.08	0	0.00	3	5.77	12	23.08
H4506: SELECTCARE OF TEXAS, INC.	65,571	2.76	181	166	91.71	9	4.97	0	0.00	4	2.21	2	1.10
H4513: HEALTHSPRING LIFE & HEALTH I	95,737	1.39	133	103	77.44	18	13.53	0	0.00	6	4.51	6	4.51
H4528: HEALTHSPRING LIFE & HEALTH I	6,075	1.48	9	5	55.56	2	22.22	0	0.00	0	0.00	2	22.22
H4564: SCOTT AND WHITE HEALTH PLAN	29,150	0.14	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	388	2.58	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5410: HEALTHSPRING OF FLORIDA	50,053	0.50	25	17	68.00	4	16.00	1	4.00	1	4.00	2	8.00
H5576: VANTAGE HEALTH PLAN, INC.	16,317	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H5985: PHOENIX HEALTH PLANS, INC.	13,795	0.65	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H6328: CARE N' CARE INSURANCE COMPA	10,635	0.47	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H6453: HMO LOUISIANA, INC.	1,511	2.65	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H6801: GHS MANAGED HEALTH CARE PLAN	4,596	0.87	4	1	25.00	1	25.00	1	25.00	1	25.00	0	0.00
H6870: SUPERIOR HEALTH PLAN, INC.	8,996	0.44	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6972: HEALTHSPRING LIFE & HEALTH I	1,487	1.34	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H7020: CIGNA HEALTHCARE OF SOUTH CA	9,998	0.50	5	2	40.00	2	40.00	0	0.00	0	0.00	1	20.00
H7115: MEMORIAL HERMANN HEALTH PLAN	4,008	2.25	9	4	44.44	4	44.44	0	0.00	0	0.00	1	11.11
H7787: HEALTHSPRING LIFE & HEALTH I	6,334	2.53	16	12	75.00	2	12.50	0	0.00	0	0.00	2	12.50
H7833: UNITEDHEALTHCARE COMMUNITY P	4,661	0.86	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8133: GHS INSURANCE COMPANY	3,191	0.31	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H8197: MOLINA HEALTHCARE OF TEXAS,	12,527	1.60	20	8	40.00	8	40.00	1	5.00	3	15.00	0	0.00
H8237: INSURANCE COMPANY OF SCOTT A	4,013	0.50	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8554: ALLEGIAN HEALTH PLANS, INC.	2,203	0.91	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H8634: HEALTH CARE SERVICE CORPORAT	24,390	1.48	36	22	61.11	9	25.00	1	2.78	2	5.56	2	5.56
H8786: AMERIGROUP TEXAS, INC.	13,643	0.44	6	4	66.67	0	0.00	0	0.00	0	0.00	2	33.33
H9460: CIGNA HEALTHCARE OF ST LOUIS	1,882	2.13	4	2	50.00	0	0.00	0	0.00	1	25.00	1	25.00
H9725: CIGNA HEALTHCARE OF NORTH CA	8,682	1.61	14	8	57.14	3	21.43	0	0.00	1	7.14	2	14.29

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Region=07: KANSAS CITY

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0028: CHA HMO, INC.	15,242	0.20	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0108: HUMANA HEALTH PLAN OF CALIFO	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	110,667	0.73	81	79	97.53	2	2.47	0	0.00	0	0.00	0	0.00
H1036: HUMANA MEDICAL PLAN, INC.	456,652	0.11	51	26	50.98	3	5.88	0	0.00	10	19.61	12	23.53
H1352: BLUE-ADVANTAGE PLUS OF KANSA	3,196	6.88	22	19	86.36	3	13.64	0	0.00	0	0.00	0	0.00
H1406: HUMANA HEALTH PLAN, INC.	55,937	0.11	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1418: HUMANA INSURANCE COMPANY	10,930	0.27	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	7,097	0.14	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1510: HUMANA INSURANCE COMPANY	45,675	0.26	12	5	41.67	0	0.00	0	0.00	0	0.00	7	58.33
H1716: HUMANA INSURANCE COMPANY	11,108	0.27	3	1	33.33	0	0.00	0	0.00	1	33.33	1	33.33
H1951: HUMANA HEALTH BENEFIT PLAN O	136,405	0.30	41	20	48.78	1	2.44	0	0.00	5	12.20	15	36.59
H2012: HUMANA HEALTH PLAN, INC.	204,050	0.21	43	19	44.19	2	4.65	0	0.00	15	34.88	7	16.28
H2486: HUMANA MEDICAL PLAN OF UTAH,	5,239	0.38	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00
H2610: ESSENCE HEALTHCARE, INC.	60,206	2.61	157	117	74.52	34	21.66	0	0.00	3	1.91	3	1.91
H2649: HUMANA HEALTH PLAN, INC.	221,480	0.25	56	27	48.21	2	3.57	0	0.00	15	26.79	12	21.43
H2944: HUMANA INSURANCE COMPANY	13,094	0.15	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H2949: HUMANA HEALTH PLAN, INC.	44,003	0.14	6	4	66.67	1	16.67	0	0.00	0	0.00	1	16.67
H3533: HUMANA HEALTH COMPANY OF NEW	11,183	0.36	4	3	75.00	0	0.00	0	0.00	0	0.00	1	25.00
H4007: HUMANA HEALTH PLANS OF PUERT	36,905	0.11	4	2	50.00	0	0.00	0	0.00	1	25.00	1	25.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	45,034	0.16	7	2	28.57	2	28.57	0	0.00	2	28.57	1	14.29
H4461: CARITEN HEALTH PLAN INC.	109,320	0.28	31	14	45.16	2	6.45	0	0.00	10	32.26	5	16.13
H5216: HUMANA INSURANCE COMPANY	31,495	0.22	7	3	42.86	0	0.00	0	0.00	3	42.86	1	14.29
H5415: HUMANA HEALTH INSURANCE COMP	11,189	0.45	5	4	80.00	0	0.00	0	0.00	0	0.00	1	20.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	74,744	0.25	19	8	42.11	0	0.00	0	0.00	3	15.79	8	42.11
H5619: ARCADIAN HEALTH PLAN, INC.	77,187	0.14	11	3	27.27	2	18.18	0	0.00	5	45.45	1	9.09
H5970: HUMANA INSURANCE COMPANY OF	11,760	0.77	9	2	22.22	1	11.11	0	0.00	2	22.22	4	44.44
H6609: HUMANA INSURANCE COMPANY	667,499	0.25	168	100	59.52	8	4.76	0	0.00	36	21.43	24	14.29
H6622: HUMANA WI HEALTH ORGANIZATIO	46,144	0.13	6	2	33.33	0	0.00	0	0.00	2	33.33	2	33.33
H8145: HUMANA INSURANCE COMPANY	128,611	0.13	17	11	64.71	0	0.00	0	0.00	2	11.76	4	23.53
H8908: HUMANA MEDICAL PLAN OF MICHI	4,134	0.24	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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H8953: HUMANA HEALTH PLAN OF OHIO,	48,290	0.31	15	6	40.00	2	13.33	1	6.67	2	13.33	4	26.67
R5826: HUMANA INSURANCE COMPANY	525,057	0.24	128	66	51.56	17	13.28	0	0.00	24	18.75	21	16.41

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Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0523: AETNA HEALTH OF CALIFORNIA I	15,908	0.69	11	8	72.73	2	18.18	0	0.00	0	0.00	1	9.09
H1109: AETNA HEALTH INC.(GA)	3,979	0.25	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1181: NETWORK HEALTH INSURANCE COR	1,776	0.56	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS	134,079	0.45	61	54	88.52	4	6.56	1	1.64	1	1.64	1	1.64
H1609: AETNA HEALTH INC. (FL)	4,487	0.22	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1692: COVENTRY HEALTH CARE OF WEST	5,028	0.99	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1994: SELECTHEALTH, INC.	37,881	0.11	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2663: COVENTRY HEALTH CARE OF MISS	49,678	0.36	18	12	66.67	5	27.78	1	5.56	0	0.00	0	0.00
H2667: COVENTRY HEALTH CARE OF MISS	22,778	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2672: COVENTRY HEALTH CARE OF MISS	17,928	0.50	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H2701: NEW WEST HEALTH SERVICES	14,225	0.49	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3152: AETNA HEALTH, INC. (NJ)	40,238	1.04	42	35	83.33	5	11.90	1	2.38	1	2.38	0	0.00
H3312: AETNA HEALTH, INC. (NY)	15,565	1.54	24	21	87.50	2	8.33	0	0.00	0	0.00	1	4.17
H3597: AETNA HEALTH INC. (ME)	6,581	0.61	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H3765: HEARTLANDPLAINS HEALTH	892	1.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3931: AETNA HEALTH INC. (PA)	53,747	1.06	57	44	77.19	9	15.79	0	0.00	1	1.75	3	5.26
H3959: AETNA HEALTH INC. (PA)	63,168	0.74	47	41	87.23	3	6.38	1	2.13	0	0.00	2	4.26
H4523: AETNA HEALTH, INC. (TX)	25,429	0.98	25	22	88.00	2	8.00	0	0.00	0	0.00	1	4.00
H4649: IHC GROUP, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5302: AETNA HEALTH INC. (GA)	265	3.77	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5414: AETNA HEALTH INC. (FL)	67,368	0.34	23	18	78.26	2	8.70	0	0.00	0	0.00	3	13.04
H5521: AETNA LIFE INSURANCE COMPANY	691,789	0.80	556	465	83.63	58	10.43	9	1.62	7	1.26	17	3.06
H5522: HEALTHASSURANCE PENNSYLVANIA	69,648	0.85	59	47	79.66	6	10.17	1	1.69	2	3.39	3	5.08
H5793: AETNA HEALTH INC. (CT)	24,862	0.64	16	14	87.50	2	12.50	0	0.00	0	0.00	0	0.00
H6947: QUALCHOICE ADVANTAGE	1,532	0.65	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7149: AETNA HEALTH INC. (PA)	8,191	0.98	8	7	87.50	0	0.00	1	12.50	0	0.00	0	0.00
H7301: COVENTRY HEALTH CARE OF ILLI	17,945	0.33	6	4	66.67	1	16.67	0	0.00	0	0.00	1	16.67
H8649: AETNA HEALTH OF UTAH, INC	7,023	0.43	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9208: RIVERLINK HEALTH	2,416	1.24	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9302: SOUNDPATH HEALTH	26,925	0.67	18	15	83.33	2	11.11	0	0.00	0	0.00	1	5.56
R6694: AETNA LIFE INSURANCE COMPANY	2,198	0.91	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2016 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2016, and Distribution of Final
Decisions, by Region and Plan

Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0151: UNITEDHEALTHCARE OF ALABAMA,	36,512	0.38	14	13	92.86	0	0.00	0	0.00	1	7.14	0	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	44,437	0.34	15	12	80.00	0	0.00	0	0.00	0	0.00	3	20.00
H0294: CARE IMPROVEMENT PLUS WISCON	7,364	0.41	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H0302: MEDISUN, INC.	61,418	1.22	75	64	85.33	10	13.33	0	0.00	1	1.33	0	0.00
H0303: PACIFICARE OF ARIZONA, INC.	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H0321: ARIZONA PHYSICIANS IPA, INC.	40,310	0.25	10	5	50.00	0	0.00	0	0.00	0	0.00	5	50.00
H0408: UNITEDHEALTHCARE INSURANCE C	2,312	0.43	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0504: CALIFORNIA PHYSICIANS' SERVI	94,898	0.61	58	35	60.34	2	3.45	1	1.72	10	17.24	10	17.24
H0524: KAISER FOUNDATION HP, INC.	1,073,437	0.12	128	106	82.81	11	8.59	0	0.00	2	1.56	9	7.03
H0543: UHC OF CALIFORNIA	334,205	0.67	225	209	92.89	1	0.44	1	0.44	5	2.22	9	4.00
H0609: PACIFICARE OF COLORADO, INC	244,053	0.27	67	62	92.54	0	0.00	0	0.00	5	7.46	0	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	5,139	1.75	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0630: KAISER FOUNDATION HP OF CO	102,908	0.11	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0710: UNITEDHEALTHCARE INSURANCE C	15,758	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	43,028	0.40	17	12	70.59	0	0.00	0	0.00	2	11.76	3	17.65
H1045: PREFERRED CARE PARTNERS, INC	124,163	0.26	32	31	96.88	0	0.00	0	0.00	0	0.00	1	3.13
H1170: KAISER FOUNDATION HP OF GA,	26,365	0.08	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H1230: KAISER FOUNDATION HP, INC.	32,240	0.03	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	15,145	0.66	10	7	70.00	0	0.00	0	0.00	2	20.00	1	10.00
H1944: UNITEDHEALTHCARE OF NEW ENGL	33,184	0.24	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	724,567	0.93	672	637	94.79	0	0.00	0	0.00	24	3.57	11	1.64
H2111: UNITEDHEALTHCARE INSURANCE C	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2150: KAISER FNDN HP OF THE MID-AT	67,482	0.09	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	188,299	0.51	96	83	86.46	2	2.08	0	0.00	6	6.25	5	5.21
H2654: UNITEDHEALTHCARE OF THE MIDW	78,439	0.31	24	21	87.50	1	4.17	0	0.00	2	8.33	0	0.00
H2802: UNITEDHEALTHCARE OF THE MIDL	30,218	0.33	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	50,643	0.75	38	34	89.47	1	2.63	0	0.00	3	7.89	0	0.00
H3107: OXFORD HEALTH PLANS (NJ), IN	77,080	0.36	28	26	92.86	0	0.00	0	0.00	1	3.57	1	3.57
H3113: OXFORD HEALTH PLANS (NJ), IN	13,027	0.38	5	2	40.00	0	0.00	0	0.00	1	20.00	2	40.00
H3237: HEALTH NET COMMUNITY SOLUTIO	18,277	0.44	8	6	75.00	1	12.50	0	0.00	0	0.00	1	12.50
H3307: OXFORD HEALTH PLANS (NY), IN	81,486	0.39	32	26	81.25	0	0.00	0	0.00	4	12.50	2	6.25

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TABLE 6 - 2016 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2016, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3379: UNITEDHEALTHCARE OF NEW YORK	29,815	0.30	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3387: UNITEDHEALTHCARE OF NEW YORK	31,550	0.19	6	4	66.67	0	0.00	0	0.00	1	16.67	1	16.67
H3749: UNITEDHEALTHCARE OF OKLAHOMA	26,598	0.41	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	93,984	0.19	18	16	88.89	0	0.00	0	0.00	0	0.00	2	11.11
H3832: HAWAII MEDICAL SERVICE ASSOC	37,045	0.16	6	4	66.67	1	16.67	0	0.00	0	0.00	1	16.67
H4514: UNITEDHEALTHCARE COMMUNITY P	31,682	1.42	45	42	93.33	0	0.00	0	0.00	3	6.67	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	30,132	0.37	11	10	90.91	0	0.00	0	0.00	1	9.09	0	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF	210,816	0.42	89	85	95.51	0	0.00	0	0.00	3	3.37	1	1.12
H4604: UNITEDHEALTHCARE OF UTAH, IN	54,389	0.31	17	12	70.59	0	0.00	0	0.00	3	17.65	2	11.76
H4931: UNIVERSITY CARE ADVANTAGE, I	6,172	0.81	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H5008: UNITEDHEALTHCARE INSURANCE C	15,067	0.80	12	10	83.33	0	0.00	0	0.00	2	16.67	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	334,549	0.37	124	112	90.32	3	2.42	0	0.00	3	2.42	6	4.84
H5355: IEHP HEALTH ACCESS	21,780	0.37	8	6	75.00	2	25.00	0	0.00	0	0.00	0	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	37,825	0.19	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H5425: SCAN HEALTH PLAN	168,587	0.66	112	86	76.79	17	15.18	0	0.00	5	4.46	4	3.57
H5433: ORANGE COUNTY HEALTH AUTHORI	1,174	0.85	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5435: UNITEDHEALTHCARE INSURANCE C	38,914	0.28	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5532: UNITEDHEALTHCARE INSURANCE C	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5587: HEALTH CHOICE ARIZONA, INC.	9,567	2.51	24	18	75.00	4	16.67	0	0.00	2	8.33	0	0.00
H5609: GEMCARE HEALTH PLAN INC.	7,401	0.14	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5640: IEHP HEALTH ACCESS	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5749: UNITEDHEALTHCARE INSURANCE C	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5928: CARE1ST HEALTH PLAN	67,813	0.19	13	8	61.54	5	38.46	0	0.00	0	0.00	0	0.00
H6229: BLUE CROSS OF CALIFORNIA PAR	7,421	0.27	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	26,291	0.42	11	10	90.91	0	0.00	0	0.00	1	9.09	0	0.00
H7187: UNITEDHEALTHCARE OF WISCONSI	10,900	0.18	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H7885: SAN MATEO HEALTH COMMISSION	9,401	0.32	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H8016: ORANGE COUNTY HEALTH AUTHORI	19,822	0.76	15	14	93.33	1	6.67	0	0.00	0	0.00	0	0.00
H8258: LOCAL INITIATIVE HEALTH AUTH	12,770	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8677: MOLINA HEALTHCARE OF CALIFOR	12,961	1.39	18	12	66.67	4	22.22	0	0.00	0	0.00	2	11.11
H8748: UNITEDHEALTHCARE INSURANCE C	3,465	0.58	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9003: KAISER FOUNDATION HP OF THE	83,252	0.07	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3175: UNITEDHEALTHCARE INSURANCE C	3,621	0.55	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2016 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2016, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
R3444: CARE IMPROVEMENT PLUS SOUTH	67,154	0.68	46	41	89.13	1	2.17	0	0.00	2	4.35	2	4.35
R5287: UNITEDHEALTHCARE INSURANCE C	205,340	0.53	108	107	99.07	0	0.00	0	0.00	1	0.93	0	0.00
R5342: UNITEDHEALTHCARE INSURANCE C	105,347	0.32	34	30	88.24	0	0.00	0	0.00	2	5.88	2	5.88
R6801: CARE IMPROVEMENT PLUS OF TEX	80,747	0.98	79	72	91.14	1	1.27	0	0.00	0	0.00	6	7.59
R7444: UNITEDHEALTHCARE INSURANCE C	20,720	0.43	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R9896: CARE IMPROVEMENT PLUS SOUTH	171,130	0.88	151	142	94.04	1	0.66	0	0.00	6	3.97	2	1.32

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TABLE 6 - 2016 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2016, and Distribution of Final
Decisions, by Region and Plan

Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0351: HEALTH NET OF ARIZONA, INC.	25,600	0.43	11	8	72.73	1	9.09	2	18.18	0	0.00	0	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	22,853	0.13	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0562: HEALTH NET OF CALIFORNIA,INC	138,287	0.82	113	91	80.53	18	15.93	0	0.00	3	2.65	1	0.88
H0908: BUCKEYE COMMUNITY HEALTH PLA	780	5.13	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1302: BLUE CROSS OF IDAHO CARE PLU	7,295	0.55	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1304: REGENCE BLUE SHIELD OF IDAHO	5,480	0.55	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO CARE PLU	19,807	0.20	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1997: REGENCE BLUESHIELD	2,626	1.14	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,266	0.61	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2241: GOLDEN STATE MEDICARE HEALTH	6,980	1.15	8	7	87.50	0	0.00	0	0.00	0	0.00	1	12.50
H2960: HOMETOWN HEALTH PLAN, INC.	13,822	0.14	2	0	0.00	0	0.00	0	0.00	0	0.00	2	100.00
H3561: HEALTH NET COMMUNITY SOLUTIO	11,582	0.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3813: MODA HEALTH PLAN, INC.	15,734	1.02	16	8	50.00	6	37.50	0	0.00	1	6.25	1	6.25
H3814: ATRIO HEALTH PLANS	2,298	0.87	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H3815: ALIGNMENT HEALTH PLAN	19,829	0.76	15	13	86.67	2	13.33	0	0.00	0	0.00	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	53,044	0.45	24	21	87.50	3	12.50	0	0.00	0	0.00	0	0.00
H3818: FAMILYCARE HEALTH PLANS, INC	4,428	0.23	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	27,748	1.33	37	27	72.97	9	24.32	0	0.00	1	2.70	0	0.00
H4605: REGENCE BLUECROSS BLUESHIELD	10,731	0.75	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H4754: PACIFICSOURCE COMMUNITY HEAL	10,008	0.90	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
H5009: REGENCE BLUESHIELD	21,448	0.98	21	17	80.95	1	4.76	0	0.00	1	4.76	2	9.52
H5010: ASURIS NORTHWEST HEALTH	1,350	0.74	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5050: GROUP HEALTH COOPERATIVE	90,255	2.03	183	152	83.06	30	16.39	0	0.00	1	0.55	0	0.00
H5294: SUPERIOR HEALTH PLAN, INC.	847	2.36	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5439: HEALTH NET LIFE INSURANCE CO	670	1.49	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5520: HEALTH NET LIFE INSURANCE CO	37,793	0.48	18	11	61.11	7	38.89	0	0.00	0	0.00	0	0.00
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,643	0.61	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	8,531	5.04	43	19	44.19	14	32.56	1	2.33	9	20.93	0	0.00
H5649: CENTRAL HEALTH PLAN OF CALIF	32,951	0.12	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	4,231	1.65	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H5823: MOLINA HEALTHCARE OF WASHING	9,779	2.05	20	11	55.00	5	25.00	1	5.00	2	10.00	1	5.00

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TABLE 6 - 2016 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2016, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5826: COMMUNITY HEALTH PLAN OF WAS	7,254	1.38	10	6	60.00	3	30.00	0	0.00	1	10.00	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	9,975	3.21	32	21	65.63	4	12.50	0	0.00	5	15.63	2	6.25
H5995: ATRIO HEALTH PLANS	3,293	0.61	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6237: REGENCE BLUECROSS BLUESHIELD	4,046	0.25	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OR	32,909	0.79	26	16	61.54	6	23.08	0	0.00	2	7.69	2	7.69
H7006: ATRIO HEALTH PLANS	3,479	0.29	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7245: PREMERA BLUE CROSS	25,624	0.12	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H7678: MOLINA HEALTHCARE OF TEXAS,	4,061	2.71	11	2	18.18	4	36.36	0	0.00	4	36.36	1	9.09
H8130: MOLINA HEALTHCARE OF FLORIDA	2,146	2.80	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H8870: MOLINA HEALTHCARE OF ILLINOI	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H9047: PROVIDENCE HEALTH ASSURANCE	49,873	0.18	9	7	77.78	0	0.00	0	0.00	1	11.11	1	11.11
H9082: MOLINA HEALTHCARE OF NEW MEX	3,524	1.99	7	4	57.14	1	14.29	0	0.00	2	28.57	0	0.00
H9110: REGENCE BLUECROSS BLUESHIELD	1,586	0.63	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2016 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2016, and Distribution of Final
Decisions, by Region and Plan

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2016	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
: TOTAL	18,406,349	0.52	9,550	7,511	78.65	1,050	10.99	50	0.52	446	4.67	493	5.16

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