

Medicare Part C QIC Reconsideration Data for 2018

Annual Report of Part C QIC Activity on Appeals Received in 2018

4/15/2018

Notes on CMS Reconsideration Data

The enclosed reports reflect data on appeals conducted by Medicare's Part C Independent Review Entity for the period 2018. A brief description of the data follows:

Table 1

Table 1 displays the distribution of final reconsideration decisions, by the general service classification for the appeal.

Reconsideration cases are included in this table if the case was received at MAXIMUS Federal during 2018. The decisions that are contained in the table reflect MAXIMUS Federal's determination, including reopening decisions if applicable. Please note that updates for later levels of appeals are not reflected in these data (e.g., Administrative Law Judge hearings). At the national level, the impact of subsequent appeals is not great. But the reader should be aware that the appeal process allows for further actions not reflected herein.

Service is a global classification of the contested care, based on the dollar value of the most expensive service at issue. A not insignificant portion of cases involve multiple contested services. The classification of a case employed here is based on the plan's account of the major item of contested care. This has obvious limitations, but serves as a crude descriptor of the contested situation.

The five outcomes of appeal presented in the table are *Recons Upheld* (uphold of the plan decision), *Recons Overturned* (overturn of the plan decision), *Recons Partly Overturned* (partial overturn of the plan decision), *Recons Dismissed* (dismissal of the appeal), and *Recons Withdrawn* (*withdrawal* of the appeal). Cases may be dismissed because MAXIMUS Federal does not have jurisdiction (e.g., in the instance where the enrollee is not eligible for benefits under a managed care plan) or because the appeal does not meet other requirements. The latter include appeals brought by representatives without a properly executed appointment of representative form, appeals brought by providers not under contract with the managed care organization without a properly executed Waiver of Liability form, or appeals in which there is no beneficiary liability. Withdrawn cases are valid appeals that have not been decided because a party to the appeal has requested that the appeal not go forward.

Table 2

The second table uses the same conventions as Table 1, substituting the CMS region responsible for oversight of the managed care organization for the service classification. Note that responsible region is the CMS regional office responsible for oversight, which may not be the physical region in which the plan resides.

Table 3

Table 3 presents the distribution of reconsideration decisions by service category within CMS region.

Table 4

Table 4 shows the distribution of appeals in 2018 by appeal priority and service category. Expedited Pre-Service appeals are those that must be completed within 72 hours of receipt of a valid request for appeal.

Standard Pre-Service appeals refer to denials of authorization that do not meet requirements of expedited appeals. Retrospective Claim appeals are those related to denials of payment (i.e., after a service has been provided).

Table 5

Table 5 contains plan specific reconsideration data, sorted by CMS region. Note that the designation of a plan is really a specific contract with CMS. These include Medicare Advantage (MA) plans (coordinated care plans, Medical Savings Account (MSA) plans, and Private Fee-for-Service (PFFS) plans), Cost Contracts, Health Care Prepayment Plans (HCPPs), Demonstration Projects, and PACE plans.

What we commonly think of as a single managed care organization may have multiple contracts at a given time. This is particularly true of the large chain managed care organizations. In some cases such entities will have multiple contracts within a given region, as well as contracts in different regions.

Plans are included in Table 5 if the reconsideration was **received** during 2018, or if the plan had any members enrolled as of July of the year. Enrollment figures are those from the mid-year point (i.e., July). Use of the mid-year figure is an arbitrary convention, employed because many reconsiderations (namely all retrospective denials) lag by months the actual enrollment underlying the dispute.

Some plans with reconsiderations during 2018 may have no enrollment during that calendar period. These reconsiderations reflect prior enrollments in specific contracts, and point to the lag between enrollment and a conflict over care being represented in the reconsideration system. The contract in question may have been terminated or converted to a new contract.

Still other plans do have enrollment during 2018 but have no reconsiderations received during the same time frame. This may also be a reflection of the lag issue, as in the case of new contracts.

Table 5 presents a calculation of the rate of reconsideration per 1,000 members per year. This calculation is based on the sum of reconsiderations received during the year, divided by the mid-year enrollment, multiplied by 1000. The presentation of a rate allows the reader to compare activity across plans even though the plans have widely different enrollment.

The last section of Table 5 gives totals across all plans and regions. Hence the reader can obtain counts of appeals, enrolled beneficiaries, and aggregate data on the rate of appeals nationally and distribution of final decisions.

Table 5A

Table 5A contains information about appeals that are overturned or partly overturned. The two categories are combined, and the sum is given, along with the percent of appeals that are overturned and the rate of overturns per 1,000 members. Data are presented by managed care contract within CMS Region.

Table 6

The final table contains comparable data to Table 5, but only on expedited appeals received during 2018.

TABLE 1
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2018, by Service

Appealed Service	Recons 2018	Recons Upheld	%	Recons Overturned	%	Recons Partly Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	25,288	19,348	76.51	1,094	4.33	144	0.57	4,664	18.44	34	0.13
2-Emergency Room	1,396	1,134	81.23	64	4.58	3	0.21	190	13.61	5	0.36
3-Inpatient Hospital	8,300	6,024	72.58	638	7.69	33	0.40	1,599	19.27	6	0.07
4-Clinic (Lab, X-ray)	12,952	9,439	72.88	1,127	8.70	77	0.59	2,295	17.72	14	0.11
5-Nursing Home Care	3,820	3,201	83.80	289	7.57	20	0.52	307	8.04	3	0.08
6-Therapies	2,328	1,814	77.92	134	5.76	36	1.55	340	14.60	4	0.17
7-Ambulance	3,640	3,069	84.31	59	1.62	7	0.19	502	13.79	3	0.08
8-Home Health Care	1,647	1,297	78.75	57	3.46	6	0.36	286	17.36	1	0.06
9-DME/Medical Supplies	10,949	9,913	90.54	244	2.23	29	0.26	757	6.91	5	0.05
10-OPD Mental Health	671	542	80.77	19	2.83	1	0.15	108	16.10	1	0.15
11-Hospice Care	291	282	96.91	1	0.34	0	0.00	8	2.75	0	0.00
12-Non-Medicare Benefit	13,101	10,905	83.24	416	3.18	100	0.76	1,660	12.67	20	0.15
TOTAL All Services	84,383	66,968	79.36	4,142	4.91	456	0.54	12,716	15.07	96	0.11

TABLE 2
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2018, by Region

Region	Recons 2018	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
01: Boston	2,347	2,068	88.11	174	7.41	11	0.47	90	3.83	4	0.17
02: New York	7,056	5,543	78.56	511	7.24	56	0.79	938	13.29	7	0.10
03: Philadelphia	4,529	4,037	89.14	188	4.15	30	0.66	267	5.90	7	0.15
04: Atlanta	5,601	4,674	83.45	228	4.07	26	0.46	664	11.86	9	0.16
05: Chicago	9,880	7,787	78.82	700	7.09	60	0.61	1,324	13.40	8	0.08
06: Dallas	6,036	4,206	69.68	788	13.06	46	0.76	993	16.45	2	0.03
07: Kansas City	9,431	7,093	75.21	517	5.48	85	0.90	1,715	18.18	19	0.20
08: Denver	5,966	5,289	88.65	176	2.95	25	0.42	468	7.84	8	0.13
09: San Francisco	31,286	24,414	78.03	694	2.22	97	0.31	6,053	19.35	28	0.09
10: Seattle	2,251	1,857	82.50	166	7.37	20	0.89	204	9.06	4	0.18
TOTAL All Regions	84,383	66,968	79.36	4,142	4.91	456	0.54	12,716	15.07	96	0.11

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2018, by Region and Service

Region=01: Boston

Appealed Service	Recons 2018	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	662	598	90.33	36	5.44	3	0.45	22	3.32	3	0.45
2-Emergency Room	58	57	98.28	0	0.00	0	0.00	1	1.72	0	0.00
3-Inpatient Hospital	186	158	84.95	18	9.68	0	0.00	10	5.38	0	0.00
4-Clinic (Lab, X-ray)	532	434	81.58	69	12.97	6	1.13	22	4.14	1	0.19
5-Nursing Home Care	159	142	89.31	14	8.81	0	0.00	3	1.89	0	0.00
6-Therapies	79	70	88.61	6	7.59	1	1.27	2	2.53	0	0.00
7-Ambulance	102	96	94.12	2	1.96	0	0.00	4	3.92	0	0.00
8-Home Health Care	15	12	80.00	0	0.00	0	0.00	3	20.00	0	0.00
9-DME/Medical Supplies	250	233	93.20	8	3.20	0	0.00	9	3.60	0	0.00
10-OPD Mental Health	19	16	84.21	2	10.53	0	0.00	1	5.26	0	0.00
11-Hospice Care	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	284	251	88.38	19	6.69	1	0.35	13	4.58	0	0.00
TOTAL All Services	2,347	2,068	88.11	174	7.41	11	0.47	90	3.83	4	0.17

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Region=02: New York

Appealed Service	Recons 2018	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	1,715	1,282	74.75	91	5.31	14	0.82	325	18.95	2	0.12
2-Emergency Room	103	79	76.70	5	4.85	0	0.00	19	18.45	0	0.00
3-Inpatient Hospital	892	568	63.68	158	17.71	6	0.67	160	17.94	0	0.00
4-Clinic (Lab, X-ray)	1,175	843	71.74	129	10.98	9	0.77	193	16.43	1	0.09
5-Nursing Home Care	552	483	87.50	41	7.43	4	0.72	24	4.35	0	0.00
6-Therapies	191	163	85.34	9	4.71	2	1.05	17	8.90	0	0.00
7-Ambulance	285	257	90.18	2	0.70	2	0.70	24	8.42	0	0.00
8-Home Health Care	70	45	64.29	5	7.14	0	0.00	19	27.14	1	1.43
9-DME/Medical Supplies	820	758	92.44	17	2.07	1	0.12	43	5.24	1	0.12
10-OPD Mental Health	68	58	85.29	2	2.94	0	0.00	8	11.76	0	0.00
11-Hospice Care	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
12-Non-Medicare Benefit	1,181	1,004	85.01	52	4.40	18	1.52	105	8.89	2	0.17
TOTAL All Services	7,056	5,543	78.56	511	7.24	56	0.79	938	13.29	7	0.10

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Region=03: Philadelphia

Appealed Service	Recons 2018	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	1,071	938	87.58	47	4.39	9	0.84	75	7.00	2	0.19
2-Emergency Room	134	121	90.30	3	2.24	0	0.00	10	7.46	0	0.00
3-Inpatient Hospital	681	611	89.72	40	5.87	3	0.44	25	3.67	2	0.29
4-Clinic (Lab, X-ray)	602	517	85.88	39	6.48	4	0.66	42	6.98	0	0.00
5-Nursing Home Care	263	220	83.65	23	8.75	5	1.90	13	4.94	2	0.76
6-Therapies	168	150	89.29	4	2.38	3	1.79	11	6.55	0	0.00
7-Ambulance	251	232	92.43	4	1.59	0	0.00	15	5.98	0	0.00
8-Home Health Care	46	31	67.39	7	15.22	1	2.17	7	15.22	0	0.00
9-DME/Medical Supplies	651	613	94.16	6	0.92	1	0.15	31	4.76	0	0.00
10-OPD Mental Health	28	25	89.29	1	3.57	0	0.00	2	7.14	0	0.00
12-Non-Medicare Benefit	634	579	91.32	14	2.21	4	0.63	36	5.68	1	0.16
TOTAL All Services	4,529	4,037	89.14	188	4.15	30	0.66	267	5.90	7	0.15

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Region=04: Atlanta

Appealed Service	Recons 2018	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	2,123	1,863	87.75	73	3.44	5	0.24	176	8.29	6	0.28
2-Emergency Room	147	137	93.20	3	2.04	0	0.00	7	4.76	0	0.00
3-Inpatient Hospital	488	345	70.70	34	6.97	8	1.64	101	20.70	0	0.00
4-Clinic (Lab, X-ray)	890	721	81.01	37	4.16	3	0.34	128	14.38	1	0.11
5-Nursing Home Care	202	163	80.69	24	11.88	0	0.00	15	7.43	0	0.00
6-Therapies	227	203	89.43	8	3.52	0	0.00	16	7.05	0	0.00
7-Ambulance	237	131	55.27	3	1.27	0	0.00	102	43.04	1	0.42
8-Home Health Care	60	45	75.00	4	6.67	1	1.67	10	16.67	0	0.00
9-DME/Medical Supplies	527	485	92.03	13	2.47	1	0.19	28	5.31	0	0.00
10-OPD Mental Health	48	47	97.92	0	0.00	0	0.00	1	2.08	0	0.00
11-Hospice Care	10	8	80.00	1	10.00	0	0.00	1	10.00	0	0.00
12-Non-Medicare Benefit	642	526	81.93	28	4.36	8	1.25	79	12.31	1	0.16
TOTAL All Services	5,601	4,674	83.45	228	4.07	26	0.46	664	11.86	9	0.16

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Region=05: Chicago

Appealed Service	Recons 2018	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	2,853	2,188	76.69	175	6.13	19	0.67	469	16.44	1	0.04
2-Emergency Room	94	63	67.02	4	4.26	1	1.06	26	27.66	0	0.00
3-Inpatient Hospital	904	711	78.65	73	8.08	3	0.33	117	12.94	0	0.00
4-Clinic (Lab, X-ray)	1,594	1,092	68.51	224	14.05	5	0.31	271	17.00	2	0.13
5-Nursing Home Care	728	594	81.59	82	11.26	1	0.14	51	7.01	0	0.00
6-Therapies	285	207	72.63	18	6.32	14	4.91	45	15.79	1	0.35
7-Ambulance	200	168	84.00	5	2.50	0	0.00	27	13.50	0	0.00
8-Home Health Care	229	171	74.67	10	4.37	1	0.44	47	20.52	0	0.00
9-DME/Medical Supplies	1,336	1,173	87.80	47	3.52	5	0.37	110	8.23	1	0.07
10-OPD Mental Health	61	45	73.77	1	1.64	0	0.00	14	22.95	1	1.64
11-Hospice Care	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	1,594	1,373	86.14	61	3.83	11	0.69	147	9.22	2	0.13
TOTAL All Services	9,880	7,787	78.82	700	7.09	60	0.61	1,324	13.40	8	0.08

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Region=06: Dallas

Appealed Service	Recons 2018	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	1,697	1,255	73.95	187	11.02	12	0.71	242	14.26	0	0.00
2-Emergency Room	101	78	77.23	9	8.91	0	0.00	13	12.87	1	0.99
3-Inpatient Hospital	733	519	70.80	102	13.92	2	0.27	110	15.01	0	0.00
4-Clinic (Lab, X-ray)	1,199	693	57.80	260	21.68	8	0.67	238	19.85	0	0.00
5-Nursing Home Care	241	190	78.84	25	10.37	0	0.00	26	10.79	0	0.00
6-Therapies	425	242	56.94	65	15.29	9	2.12	108	25.41	1	0.24
7-Ambulance	306	189	61.76	22	7.19	0	0.00	95	31.05	0	0.00
8-Home Health Care	84	53	63.10	14	16.67	2	2.38	15	17.86	0	0.00
9-DME/Medical Supplies	451	381	84.48	33	7.32	2	0.44	35	7.76	0	0.00
10-OPD Mental Health	20	17	85.00	2	10.00	0	0.00	1	5.00	0	0.00
11-Hospice Care	13	12	92.31	0	0.00	0	0.00	1	7.69	0	0.00
12-Non-Medicare Benefit	766	577	75.33	69	9.01	11	1.44	109	14.23	0	0.00
TOTAL All Services	6,036	4,206	69.68	788	13.06	46	0.76	993	16.45	2	0.03

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Region=07: Kansas City

Appealed Service	Recons 2018	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	2,263	1,552	68.58	157	6.94	26	1.15	522	23.07	5	0.22
2-Emergency Room	313	222	70.93	26	8.31	1	0.32	62	19.81	2	0.64
3-Inpatient Hospital	770	429	55.71	43	5.58	2	0.26	293	38.05	3	0.39
4-Clinic (Lab, X-ray)	1,840	1,411	76.68	154	8.37	11	0.60	262	14.24	2	0.11
5-Nursing Home Care	243	173	71.19	23	9.47	5	2.06	42	17.28	0	0.00
6-Therapies	146	116	79.45	2	1.37	2	1.37	26	17.81	0	0.00
7-Ambulance	334	269	80.54	7	2.10	2	0.60	56	16.77	0	0.00
8-Home Health Care	73	40	54.79	3	4.11	0	0.00	30	41.10	0	0.00
9-DME/Medical Supplies	1,148	987	85.98	42	3.66	9	0.78	109	9.49	0	0.00
10-OPD Mental Health	55	33	60.00	4	7.27	1	1.82	17	30.91	0	0.00
11-Hospice Care	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	2,243	1,858	82.84	56	2.50	26	1.16	296	13.20	7	0.31
TOTAL All Services	9,431	7,093	75.21	517	5.48	85	0.90	1,715	18.18	19	0.20

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Region=08: Denver

Appealed Service	Recons 2018	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	1,429	1,225	85.72	39	2.73	12	0.84	150	10.50	3	0.21
2-Emergency Room	63	57	90.48	2	3.17	0	0.00	4	6.35	0	0.00
3-Inpatient Hospital	1,270	1,146	90.24	50	3.94	3	0.24	71	5.59	0	0.00
4-Clinic (Lab, X-ray)	693	584	84.27	29	4.18	4	0.58	73	10.53	3	0.43
5-Nursing Home Care	340	289	85.00	18	5.29	1	0.29	32	9.41	0	0.00
6-Therapies	118	103	87.29	1	0.85	1	0.85	13	11.02	0	0.00
7-Ambulance	169	154	91.12	3	1.78	1	0.59	10	5.92	1	0.59
8-Home Health Care	62	39	62.90	8	12.90	0	0.00	15	24.19	0	0.00
9-DME/Medical Supplies	1,077	1,047	97.21	6	0.56	1	0.09	23	2.14	0	0.00
10-OPD Mental Health	81	62	76.54	0	0.00	0	0.00	19	23.46	0	0.00
11-Hospice Care	34	34	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	630	549	87.14	20	3.17	2	0.32	58	9.21	1	0.16
TOTAL All Services	5,966	5,289	88.65	176	2.95	25	0.42	468	7.84	8	0.13

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Region=09: San Francisco

Appealed Service	Recons 2018	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	10,736	7,835	72.98	237	2.21	38	0.35	2,614	24.35	12	0.11
2-Emergency Room	363	304	83.75	11	3.03	1	0.28	45	12.40	2	0.55
3-Inpatient Hospital	2,225	1,422	63.91	105	4.72	5	0.22	692	31.10	1	0.04
4-Clinic (Lab, X-ray)	4,073	2,887	70.88	143	3.51	21	0.52	1,019	25.02	3	0.07
5-Nursing Home Care	1,024	891	87.01	32	3.13	3	0.29	97	9.47	1	0.10
6-Therapies	623	510	81.86	15	2.41	4	0.64	93	14.93	1	0.16
7-Ambulance	1,655	1,484	89.67	10	0.60	1	0.06	159	9.61	1	0.06
8-Home Health Care	998	854	85.57	5	0.50	1	0.10	138	13.83	0	0.00
9-DME/Medical Supplies	4,387	3,961	90.29	59	1.34	7	0.16	357	8.14	3	0.07
10-OPD Mental Health	247	201	81.38	4	1.62	0	0.00	42	17.00	0	0.00
11-Hospice Care	216	211	97.69	0	0.00	0	0.00	5	2.31	0	0.00
12-Non-Medicare Benefit	4,739	3,854	81.33	73	1.54	16	0.34	792	16.71	4	0.08
TOTAL All Services	31,286	24,414	78.03	694	2.22	97	0.31	6,053	19.35	28	0.09

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National Summary of Final Decisions for Cases Received During 2018, by Region and Service

Region=10: Seattle

Appealed Service	Recons 2018	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	739	612	82.81	52	7.04	6	0.81	69	9.34	0	0.00
2-Emergency Room	20	16	80.00	1	5.00	0	0.00	3	15.00	0	0.00
3-Inpatient Hospital	151	115	76.16	15	9.93	1	0.66	20	13.25	0	0.00
4-Clinic (Lab, X-ray)	354	257	72.60	43	12.15	6	1.69	47	13.28	1	0.28
5-Nursing Home Care	68	56	82.35	7	10.29	1	1.47	4	5.88	0	0.00
6-Therapies	66	50	75.76	6	9.09	0	0.00	9	13.64	1	1.52
7-Ambulance	101	89	88.12	1	0.99	1	0.99	10	9.90	0	0.00
8-Home Health Care	10	7	70.00	1	10.00	0	0.00	2	20.00	0	0.00
9-DME/Medical Supplies	302	275	91.06	13	4.30	2	0.66	12	3.97	0	0.00
10-OPD Mental Health	44	38	86.36	3	6.82	0	0.00	3	6.82	0	0.00
11-Hospice Care	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	388	334	86.08	24	6.19	3	0.77	25	6.44	2	0.52
TOTAL All Services	2,251	1,857	82.50	166	7.37	20	0.89	204	9.06	4	0.18

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2018, by Appeal Priority and Service

Priority=Expedited Appeal

Appealed Service	Recons 2018	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	1,743	2.64	1,347	77.28	156	8.95	6	0.34	231	13.25	3	0.17
3-Inpatient Hospital	3,283	4.98	3,009	91.65	151	4.60	2	0.06	121	3.69	0	0.00
4-Clinic (Lab, X-ray)	979	1.48	535	54.65	214	21.86	10	1.02	217	22.17	3	0.31
5-Nursing Home Care	2,356	3.57	2,028	86.08	211	8.96	8	0.34	107	4.54	2	0.08
6-Therapies	387	0.59	297	76.74	29	7.49	9	2.33	52	13.44	0	0.00
7-Ambulance	995	1.51	984	98.89	3	0.30	0	0.00	8	0.80	0	0.00
8-Home Health Care	226	0.34	158	69.91	27	11.95	0	0.00	41	18.14	0	0.00
9-DME/Medical Supplies	1,270	1.92	1,098	86.46	37	2.91	0	0.00	135	10.63	0	0.00
10-OPD Mental Health	32	0.05	16	50.00	3	9.38	0	0.00	13	40.63	0	0.00
12-Non-Medicare Benefit	2,027	3.07	1,762	86.93	89	4.39	10	0.49	163	8.04	3	0.15
Priority	13,298	20.15	11,234		920		45		1,088		11	

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2018, by Appeal Priority and Service

Priority=Standard Service Denial

Appealed Service	Recons 2018	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	3,564	5.40	3,048	85.52	318	8.92	19	0.53	169	4.74	10	0.28
3-Inpatient Hospital	305	0.46	132	43.28	14	4.59	1	0.33	158	51.80	0	0.00
4-Clinic (Lab, X-ray)	1,535	2.33	1,087	70.81	300	19.54	9	0.59	136	8.86	3	0.20
5-Nursing Home Care	153	0.23	106	69.28	18	11.76	0	0.00	29	18.95	0	0.00
6-Therapies	565	0.86	443	78.41	21	3.72	17	3.01	82	14.51	2	0.35
7-Ambulance	251	0.38	246	98.01	1	0.40	0	0.00	4	1.59	0	0.00
8-Home Health Care	250	0.38	209	83.60	20	8.00	1	0.40	20	8.00	0	0.00
9-DME/Medical Supplies	4,589	6.95	4,295	93.59	93	2.03	12	0.26	185	4.03	3	0.07
10-OPD Mental Health	79	0.12	70	88.61	2	2.53	0	0.00	6	7.59	1	1.27
11-Hospice Care	2	0.00	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
12-Non-Medicare Benefit	4,196	6.36	3,838	91.47	146	3.48	29	0.69	177	4.22	6	0.14
Priority	15,489	23.47	13,475		933		88		967		25	

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2018, by Appeal Priority and Service

Priority=Standard Claim Denial

Appealed Service	Recons 2018	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	19,981	30.28	14,953	74.84	620	3.10	119	0.60	4,264	21.34	21	0.11
2-Emergency Room	1,396	2.12	1,134	81.23	64	4.58	3	0.21	190	13.61	5	0.36
3-Inpatient Hospital	4,712	7.14	2,883	61.18	473	10.04	30	0.64	1,320	28.01	6	0.13
4-Clinic (Lab, X-ray)	10,438	15.82	7,817	74.89	613	5.87	58	0.56	1,942	18.61	8	0.08
5-Nursing Home Care	1,311	1.99	1,067	81.39	60	4.58	12	0.92	171	13.04	1	0.08
6-Therapies	1,376	2.09	1,074	78.05	84	6.10	10	0.73	206	14.97	2	0.15
7-Ambulance	2,394	3.63	1,839	76.82	55	2.30	7	0.29	490	20.47	3	0.13
8-Home Health Care	1,171	1.77	930	79.42	10	0.85	5	0.43	225	19.21	1	0.09
9-DME/Medical Supplies	5,090	7.71	4,520	88.80	114	2.24	17	0.33	437	8.59	2	0.04
10-OPD Mental Health	560	0.85	456	81.43	14	2.50	1	0.18	89	15.89	0	0.00
11-Hospice Care	289	0.44	281	97.23	1	0.35	0	0.00	7	2.42	0	0.00
12-Non-Medicare Benefit	6,878	10.42	5,305	77.13	181	2.63	61	0.89	1,320	19.19	11	0.16
Priority	55,596	84.26	42,259		2,289		323		10,661		60	
	84,383	127.88	66,968		4,142		456		12,716		96	

TABLE 5 - 2018
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0137: COMMONWEALTH CARE ALLIANCE,	18,237	3.07	56	47	83.93	9	16.07	0	0.00	0	0.00	0	0.00
H0477: SERENITY CARE, INC.	342	0.00	0	0	-	0	-	0	-	0	-	0	-
H0809: MERCY LIFE, INC.	245	0.00	0	0	-	0	-	0	-	0	-	0	-
H1365: MARTIN'S POINT GENERATIONS A	2,113	4.26	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H1660: HARVARD PILGRIM HEALTH CARE	7,062	38.94	275	245	89.09	14	5.09	2	0.73	13	4.73	1	0.36
H2218: HARBOR HEALTH SERVICES, INC.	480	0.00	0	0	-	0	-	0	-	0	-	0	-
H2219: FALLON COMMUNITY HEALTH PLAN	1,158	0.00	0	0	-	0	-	0	-	0	-	0	-
H2220: UPHAMS CORNER HEALTH COMMITT	248	0.00	0	0	-	0	-	0	-	0	-	0	-
H2221: CAMBRIDGE PUBLIC HEALTH COMM	407	0.00	0	0	-	0	-	0	-	0	-	0	-
H2222: ELEMENT CARE, INC.	952	0.00	0	0	-	0	-	0	-	0	-	0	-
H2223: ELDER SVC PLN/E BOSTON HEALT	512	0.00	0	0	-	0	-	0	-	0	-	0	-
H2224: SENIOR WHOLE HEALTH, LLC	13,396	2.76	37	27	72.97	5	13.51	0	0.00	5	13.51	0	0.00
H2225: COMMONWEALTH CARE ALLIANCE,	9,133	2.74	25	23	92.00	2	8.00	0	0.00	0	0.00	0	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	39,921	2.88	115	105	91.30	6	5.22	0	0.00	4	3.48	0	0.00
H2249: ELDER SERVICE PLAN - E. BOST	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2254: KAISER FNDN HP OF MASSACHUSE	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2256: TUFTS ASSOCIATED HEALTH MAIN	101,562	8.88	902	858	95.12	21	2.33	2	0.22	21	2.33	0	0.00
H2261: BCBS OF MASSACHUSETTS HMO B	12,411	1.69	21	19	90.48	1	4.76	0	0.00	1	4.76	0	0.00
H2470: FALLON HEALTH WEINBERG, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4105: PACE ORGANIZATION OF RHODE I	268	0.00	0	0	-	0	-	0	-	0	-	0	-
H4152: BLUE CROSS & BLUE SHIELD OF	52,501	2.23	117	100	85.47	10	8.55	1	0.85	6	5.13	0	0.00
H5591: MARTIN'S POINT GENERATIONS A	42,347	3.80	161	130	80.75	19	11.80	2	1.24	10	6.21	0	0.00
H5992: SENIOR WHOLE HEALTH OF NEW Y	90	0.00	0	0	-	0	-	0	-	0	-	0	-
H6750: HARVARD PILGRIM HEALTH CARE	5,790	30.22	175	145	82.86	18	10.29	1	0.57	9	5.14	2	1.14
H7419: TUFTS HEALTH PUBLIC PLANS, I	2,656	8.28	22	14	63.64	5	22.73	0	0.00	3	13.64	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	8,906	7.19	64	52	81.25	10	15.63	0	0.00	1	1.56	1	1.56
H9001: FALLON COMMUNITY HEALTH PLAN	19,554	15.19	297	248	83.50	35	11.78	2	0.67	12	4.04	0	0.00
H9576: NEIGHBORHOOD HEALTH PLAN OF	13,393	4.26	57	37	64.91	17	29.82	1	1.75	2	3.51	0	0.00
H9585: BOSTON MEDICAL CENTER HEALTH	585	6.84	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00

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TABLE 5 - 2018
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0423: METROPLUS HEALTH PLAN, INC.	8,058	5.34	43	29	67.44	6	13.95	0	0.00	8	18.60	0	0.00
H0811: GUILDNET, INC.	428	0.00	0	0	-	0	-	0	-	0	-	0	-
H1234: LIFE ST. FRANCIS	285	0.00	0	0	-	0	-	0	-	0	-	0	-
H1518: CATHOLIC HEALTH SYSTEM BUFFA	241	4.15	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1777: CATHOLIC SPECIAL NEEDS PLAN,	1,757	0.57	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2168: VILLAGE SENIOR SERVICES CORP	657	12.18	8	2	25.00	1	12.50	0	0.00	5	62.50	0	0.00
H2773: QUALITY HEALTH PLANS OF NEW	4,257	3.29	14	6	42.86	4	28.57	1	7.14	3	21.43	0	0.00
H3018: CENTERS PLAN FOR HEALTHY LIV	28	0.00	0	0	-	0	-	0	-	0	-	0	-
H3054: CONSTELLATION HEALTH, LLC.	10,602	9.81	104	4	3.85	9	8.65	0	0.00	91	87.50	0	0.00
H3154: HORIZON INSURANCE COMPANY	22,889	7.82	179	116	64.80	2	1.12	2	1.12	58	32.40	1	0.56
H3227: KALOS HEALTH, INC.	45	22.22	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3302: CAPITAL AREA COMMUNITY HP	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3305: MVP HEALTH PLAN, INC.	35,855	11.63	417	356	85.37	44	10.55	7	1.68	9	2.16	1	0.24
H3308: CAPITAL AREA COMMUNITY HP	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3314: HEALTH INSURANCE PLAN OF GRE	114	0.00	0	0	-	0	-	0	-	0	-	0	-
H3321: LORETTO INDEPENDENT LIVING S	544	0.00	0	0	-	0	-	0	-	0	-	0	-
H3322: SENIOR CARE CONNECTION, INC.	203	0.00	0	0	-	0	-	0	-	0	-	0	-
H3327: TOUCHSTONE HEALTH HMO, INC.	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3329: CENTERLIGHT HEALTHCARE, INC.	2,384	28.10	67	36	53.73	20	29.85	1	1.49	10	14.93	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	116,927	3.82	447	340	76.06	22	4.92	7	1.57	78	17.45	0	0.00
H3331: INDEPENDENT LIVING FOR SENIO	732	0.00	0	0	-	0	-	0	-	0	-	0	-
H3335: EXCELLUS HEALTH PLAN, INC.	52,505	6.51	342	298	87.13	37	10.82	1	0.29	5	1.46	1	0.29
H3337: LIBERTY HEALTH ADVANTAGE, IN	-	-	128	84	65.63	19	14.84	1	0.78	24	18.75	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS	4,664	14.15	66	63	95.45	3	4.55	0	0.00	0	0.00	0	0.00
H3347: ELDERPLAN, INC.	10,810	7.77	84	71	84.52	7	8.33	1	1.19	5	5.95	0	0.00
H3350: PRUDENTIAL HCP OF NEW YORK,	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	96,134	6.03	580	522	90.00	45	7.76	6	1.03	7	1.21	0	0.00
H3359: HEALTHFIRST HEALTH PLAN, INC	153,251	2.79	427	346	81.03	3	0.70	4	0.94	74	17.33	0	0.00
H3362: INDEPENDENT HEALTH ASSOCIATI	65,473	17.73	1,161	1,083	93.28	34	2.93	3	0.26	40	3.45	1	0.09
H3368: CAPITAL AREA COMMUNITY HP	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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TABLE 5 - 2018
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3378: MDNY HEALTHCARE, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3384: HEALTHNOW NEW YORK INC.	32,244	0.93	30	29	96.67	0	0.00	0	0.00	0	0.00	1	3.33
H3388: CAPITAL DISTRICT PHYSICIANS'	38,651	7.30	282	252	89.36	24	8.51	3	1.06	3	1.06	0	0.00
H3493: LIFE AT LOURDES, INC.	189	0.00	0	0	-	0	-	0	-	0	-	0	-
H3528: CONNECTICARE, INC.	48,823	6.53	319	280	87.77	24	7.52	2	0.63	12	3.76	1	0.31
H4003: MMM HEALTHCARE, LLC	160,457	1.76	283	188	66.43	12	4.24	2	0.71	81	28.62	0	0.00
H4004: MMM HEALTHCARE, LLC	42,007	0.95	40	35	87.50	0	0.00	0	0.00	5	12.50	0	0.00
H4005: TRIPLE S ADVANTAGE, INC.	13,865	2.16	30	26	86.67	2	6.67	0	0.00	2	6.67	0	0.00
H4006: MCS ADVANTAGE, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4393: CATHOLIC MANAGED LONG TERM C	629	0.00	0	0	-	0	-	0	-	0	-	0	-
H4876: CONSTELLATION HEALTH, LLC.	7,412	1.21	9	4	44.44	0	0.00	0	0.00	5	55.56	0	0.00
H4922: AGEWELL NEW YORK, LLC	5,021	7.57	38	20	52.63	6	15.79	3	7.89	9	23.68	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	4,032	3.97	16	13	81.25	3	18.75	0	0.00	0	0.00	0	0.00
H5141: CLOVER INSURANCE COMPANY	31,385	3.70	116	66	56.90	21	18.10	0	0.00	29	25.00	0	0.00
H5441: HEALTHFIRST HEALTH PLAN, INC	1,004	0.00	0	0	-	0	-	0	-	0	-	0	-
H5526: HEALTHNOW NEW YORK INC.	19,007	1.47	28	26	92.86	1	3.57	0	0.00	1	3.57	0	0.00
H5528: GROUP HEALTH INCORPORATED	48	20.83	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5549: VNS CHOICE	14,254	37.67	537	355	66.11	71	13.22	6	1.12	105	19.55	0	0.00
H5577: MCS ADVANTAGE, INC.	206,595	1.65	340	256	75.29	4	1.18	2	0.59	78	22.94	0	0.00
H5774: TRIPLE S ADVANTAGE, INC.	98,195	0.97	95	81	85.26	2	2.11	1	1.05	11	11.58	0	0.00
H5989: CENTERLIGHT HEALTHCARE, INC.	481	14.55	7	3	42.86	1	14.29	0	0.00	3	42.86	0	0.00
H5991: HEALTH INSURANCE PLAN OF GRE	13,619	3.23	44	36	81.82	4	9.09	0	0.00	4	9.09	0	0.00
H6308: AGEWELL NEW YORK, LLC	245	4.08	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H6334: NY HOTEL TRADES COUNCIL & HO	4,859	0.00	0	0	-	0	-	0	-	0	-	0	-
H6371: LUTHERAN SENIOR HEALTHCARE,	121	0.00	0	0	-	0	-	0	-	0	-	0	-
H6435: ELDERSERVE HEALTH, INC.	18	0.00	0	0	-	0	-	0	-	0	-	0	-
H6596: FALLON HEALTH WEINBERG, INC.	114	0.00	0	0	-	0	-	0	-	0	-	0	-
H6776: ELDERSERVE HEALTH, INC.	273	0.00	0	0	-	0	-	0	-	0	-	0	-
H6864: GUILDNET, INC.	444	2.25	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H6887: INSPIRA HEALTH NETWORK LIFE,	245	0.00	0	0	-	0	-	0	-	0	-	0	-
H6988: CENTERS PLAN FOR HEALTHY LIV	1,645	80.85	133	81	60.90	26	19.55	2	1.50	24	18.05	0	0.00
H7522: MMM HEALTHCARE, LLC	2,331	0.86	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00

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Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H7619: ATLANTICARE HEALTH SERVICES,	30	0.00	0	0	-	0	-	0	-	0	-	0	-
H7971: HORIZON INSURANCE COMPANY	59,053	1.79	106	59	55.66	5	4.72	0	0.00	42	39.62	0	0.00
H8029: ELDERPLAN, INC.	459	0.00	0	0	-	0	-	0	-	0	-	0	-
H8266: CONSTELLATION HEALTH, LLC.	2,180	11.01	24	0	0.00	1	4.17	0	0.00	23	95.83	0	0.00
H8298: HORIZON HEALTHCARE OF NEW JE	6,812	0.88	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
H8490: VNS CHOICE	1,336	0.00	0	0	-	0	-	0	-	0	-	0	-
H8777: COMPLETE SENIOR CARE, INC.	114	8.77	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8800: TOTAL SENIOR CARE, INC.	93	0.00	0	0	-	0	-	0	-	0	-	0	-
H8851: SENIOR WHOLE HEALTH OF NEW Y	140	0.00	0	0	-	0	-	0	-	0	-	0	-
H9115: METROPLUS HEALTH PLAN, INC.	211	0.00	0	0	-	0	-	0	-	0	-	0	-
H9323: ACUTE CARE HEALTH SYSTEM, LL	100	0.00	0	0	-	0	-	0	-	0	-	0	-
H9345: VILLAGE SENIOR SERVICES CORP	22	0.00	0	0	-	0	-	0	-	0	-	0	-
H9615: MVP HEALTH PLAN, INC.	24,235	10.77	261	233	89.27	19	7.28	1	0.38	7	2.68	1	0.38
H9869: PARTNERS HEALTH PLAN, INC.	970	0.00	0	0	-	0	-	0	-	0	-	0	-

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Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
90091: UNITED MINE WORKERS OF AMERI	45,914	0.70	32	31	96.88	1	3.13	0	0.00	0	0.00	0	0.00
H0147: HEALTHKEEPERS, INC.	-	-	6	3	50.00	0	0.00	0	0.00	3	50.00	0	0.00
H0819: SENIOR LIFE YORK, INC.	209	0.00	0	0	-	0	-	0	-	0	-	0	-
H1225: HOPKINS HEALTH ADVANTAGE, IN	2,431	9.46	23	15	65.22	0	0.00	1	4.35	7	30.43	0	0.00
H1239: INNOVAGE VIRGINIA PACE-ROANO	128	0.00	0	0	-	0	-	0	-	0	-	0	-
H1659: PIEDMONT COMMUNITY HEALTHCAR	5,081	4.13	21	17	80.95	2	9.52	1	4.76	1	4.76	0	0.00
H2064: GEISINGER COMMUNITY HEALTH S	194	0.00	0	0	-	0	-	0	-	0	-	0	-
H2109: THE JOHNS HOPKINS HEALTH SYS	129	0.00	0	0	-	0	-	0	-	0	-	0	-
H2172: KAISER FDTN HLTH PLAN OF THE	3,345	0.60	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H2185: LIFEWORKS ADVANTAGE, LLC	758	7.92	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00
H2386: APPALACHIAN AGENCY FOR SENIO	87	0.00	0	0	-	0	-	0	-	0	-	0	-
H2469: AMERIGROUP VIRGINIA, INC.	-	-	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H2537: SPIRITRUST LUTHERAN LIFE	90	0.00	0	0	-	0	-	0	-	0	-	0	-
H2563: OPTIMA HEALTH PLAN	2,947	0.68	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2915: PENNSYLVANIA HEALTH & WELLNE	390	0.00	0	0	-	0	-	0	-	0	-	0	-
H2937: SENIOR LIFE GREENSBURG, INC.	192	0.00	0	0	-	0	-	0	-	0	-	0	-
H2941: SENTARA LIFE CARE CORPORATIO	224	0.00	0	0	-	0	-	0	-	0	-	0	-
H2992: SENIORLIFE WASHINGTON, INC.	535	0.00	0	0	-	0	-	0	-	0	-	0	-
H3060: VIECARE BUTLER, LLC	191	0.00	0	0	-	0	-	0	-	0	-	0	-
H3156: AMERIHEALTH HMO, INC.	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3473: CHARLOTTESVILLE AREA RETIREM	129	0.00	0	0	-	0	-	0	-	0	-	0	-
H3480: HUMANA HEALTH PLAN, INC.	-	-	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H3672: THE HEALTH PLAN OF WEST VIRG	14,421	1.32	19	18	94.74	1	5.26	0	0.00	0	0.00	0	0.00
H3890: HOPKINS HEALTH ADVANTAGE, IN	9,948	11.36	113	50	44.25	8	7.08	2	1.77	53	46.90	0	0.00
H3902: DELAWARE VALLEY HC, INC	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3907: UPMC HEALTH PLAN, INC.	143,218	8.73	1,251	1,199	95.84	18	1.44	6	0.48	23	1.84	5	0.40
H3908: TRINITY HEALTH LIFE PENNSYLV	480	0.00	0	0	-	0	-	0	-	0	-	0	-
H3909: QCC INSURANCE COMPANY	8,796	7.39	65	56	86.15	5	7.69	0	0.00	4	6.15	0	0.00
H3916: HIGHMARK SENIOR HEALTH COMPA	148,896	2.84	423	368	87.00	18	4.26	5	1.18	32	7.57	0	0.00
H3917: PITTSBURGH CARE PARTNERSHIP,	559	0.00	0	0	-	0	-	0	-	0	-	0	-

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H3918: LIVING INDEPENDENCE FOR THE	560	0.00	0	0	-	0	-	0	-	0	-	0	-
H3919: ST. AGNES CONTINUING CARE CE	688	0.00	0	0	-	0	-	0	-	0	-	0	-
H3923: CAPITAL ADVANTAGE INSURANCE	13,292	3.91	52	47	90.38	3	5.77	0	0.00	2	3.85	0	0.00
H3924: GEISINGER INDEMNITY INSURANC	24,957	1.56	39	38	97.44	1	2.56	0	0.00	0	0.00	0	0.00
H3925: PENNSYLVANIA PACE, INC.	193	0.00	0	0	-	0	-	0	-	0	-	0	-
H3930: SPARTAN PLAN NY, INC.	64	0.00	0	0	-	0	-	0	-	0	-	0	-
H3952: KEYSTONE HEALTH PLAN EAST, I	90,827	8.22	747	661	88.49	57	7.63	4	0.54	23	3.08	2	0.27
H3954: GEISINGER HEALTH PLAN	70,171	1.94	136	127	93.38	4	2.94	3	2.21	2	1.47	0	0.00
H3957: HIGHMARK CHOICE COMPANY	106,924	3.74	400	356	89.00	9	2.25	2	0.50	33	8.25	0	0.00
H3962: KEYSTONE HEALTH PLAN CENTRAL	15,902	4.15	66	60	90.91	4	6.06	0	0.00	2	3.03	0	0.00
H4093: PROVIDER PARTNERS HEALTH PLA	592	3.38	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4227: VISTA HEALTH PLAN, INC.	6,234	9.79	61	46	75.41	6	9.84	2	3.28	7	11.48	0	0.00
H4236: SPARTAN PLAN PA, INC.	119	0.00	0	0	-	0	-	0	-	0	-	0	-
H4279: UPMC FOR YOU, INC	25,966	8.28	215	204	94.88	6	2.79	1	0.47	4	1.86	0	0.00
H4778: SPARTAN PLAN IL, INC.	94	10.64	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4906: C AND O EMPLOYEES' HOSPITAL	1,938	0.00	0	0	-	0	-	0	-	0	-	0	-
H4950: PRUDENTIAL HEALTH CARE PLAN	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4999: THE LUTHERAN HOME FOR THE AG	202	0.00	0	0	-	0	-	0	-	0	-	0	-
H5037: MOUNTAIN EMPIRE OLDER CITIZE	92	0.00	0	0	-	0	-	0	-	0	-	0	-
H5106: HIGHMARK SENIOR SOLUTIONS CO	4,147	3.62	15	13	86.67	0	0.00	0	0.00	2	13.33	0	0.00
H5493: LIFE AT ST. FRANCIS HEALTHCA	230	0.00	0	0	-	0	-	0	-	0	-	0	-
H5533: UPMC HEALTH NETWORK, INC.	9,235	8.23	76	74	97.37	2	2.63	0	0.00	0	0.00	0	0.00
H5812: GEISINGER INDEMNITY INSURANC	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5902: SENIOR LIFE ALTOONA, INC.	276	0.00	0	0	-	0	-	0	-	0	-	0	-
H5932: GATEWAY HEALTH PLAN, INC.	48,834	5.37	262	244	93.13	4	1.53	0	0.00	14	5.34	0	0.00
H5978: SENIOR LIFE LEHIGH VALLEY, I	320	0.00	0	0	-	0	-	0	-	0	-	0	-
H6188: VIECARE ARMSTRONG, LLC	65	0.00	0	0	-	0	-	0	-	0	-	0	-
H6310: INOVACARES	113	0.00	0	0	-	0	-	0	-	0	-	0	-
H6551: LIFE ST. MARY	224	0.00	0	0	-	0	-	0	-	0	-	0	-
H7660: VIECARE BEAVER, LLC	450	0.00	0	0	-	0	-	0	-	0	-	0	-
H7802: SPARTAN PLAN VA, INC.	66	0.00	0	0	-	0	-	0	-	0	-	0	-
H8067: PROVIDER PARTNERS HEALTH PLA	299	3.34	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00

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H8096: CENTRA HEALTH, INC.	203	0.00	0	0	-	0	-	0	-	0	-	0	-
H8604: THP INSURANCE COMPANY	1,832	1.09	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8655: RIVERSIDE RETIREMENT SERVICE	387	0.00	0	0	-	0	-	0	-	0	-	0	-
H8854: UNIVERSITY OF MARYLAND HEALT	10,486	8.77	92	66	71.74	7	7.61	1	1.09	18	19.57	0	0.00
H9068: ALBRIGHT CARE SERVICES	176	0.00	0	0	-	0	-	0	-	0	-	0	-
H9153: WEST VIRGINIA SENIOR ADVANTA	496	6.05	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H9190: GATEWAY HEALTH PLAN OF OHIO,	10,605	12.64	134	109	81.34	4	2.99	0	0.00	21	15.67	0	0.00
H9207: HEALTH PARTNERS PLANS, INC.	20,597	8.06	166	137	82.53	24	14.46	2	1.20	3	1.81	0	0.00
H9408: VIBRA HEALTH PLAN, INC.	1,347	8.17	11	9	81.82	0	0.00	0	0.00	2	18.18	0	0.00
H9412: GEISINGER QUALITY OPTIONS, I	-	-	0	0	-	0	-	0	-	0	-	0	-
H9830: NEWCOURTLAND LIFE PROGRAM	610	0.00	0	0	-	0	-	0	-	0	-	0	-
H9877: VIRGINIA PREMIER HEALTH PLAN	3,543	1.13	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H9915: MEDSTAR FAMILY CHOICE, INC.	5,876	10.21	60	56	93.33	2	3.33	0	0.00	2	3.33	0	0.00

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Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0088: WELLCARE HEALTH INSURANCE OF	64	0.00	0	0	-	0	-	0	-	0	-	0	-
H0104: BLUE CROSS AND BLUE SHIELD O	89,511	0.84	75	67	89.33	3	4.00	1	1.33	4	5.33	0	0.00
H0105: THE METHODIST OAKS	105	0.00	0	0	-	0	-	0	-	0	-	0	-
H0111: WELLCARE OF GEORGIA, INC.	2,032	0.98	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0112: MORSE LIFE HOME CARE, INC.	397	0.00	0	0	-	0	-	0	-	0	-	0	-
H0117: WELLCARE OF OHIO, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0154: VIVA HEALTH, INC.	47,831	4.10	196	180	91.84	5	2.55	0	0.00	9	4.59	2	1.02
H0174: WELLCARE OF TEXAS, INC.	758	7.92	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC	8,531	9.14	78	62	79.49	12	15.38	0	0.00	4	5.13	0	0.00
H0839: VOANS SENIOR COMMUNITY CARE	171	0.00	0	0	-	0	-	0	-	0	-	0	-
H0913: WELLCARE HEALTH PLANS OF NEW	5,370	4.10	22	17	77.27	1	4.55	0	0.00	4	18.18	0	0.00
H1016: AVMED, INC.	28,830	1.87	54	48	88.89	2	3.70	0	0.00	4	7.41	0	0.00
H1026: HEALTH OPTIONS, INC.	48,071	6.05	291	220	75.60	13	4.47	0	0.00	58	19.93	0	0.00
H1032: WELLCARE OF FLORIDA, INC.	96,362	2.68	258	222	86.05	4	1.55	2	0.78	30	11.63	0	0.00
H1035: HEALTH OPTIONS, INC.	14,364	3.62	52	40	76.92	5	9.62	0	0.00	7	13.46	0	0.00
H1043: FLORIDA PACE CENTERS, INC.	650	0.00	0	0	-	0	-	0	-	0	-	0	-
H1054: PRUDENTIAL INSURANCE CO.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1069: PCA HEALTH PLANS OF FLORIDA,	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS	38,086	7.96	303	270	89.11	7	2.31	0	0.00	26	8.58	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	48,014	3.64	175	132	75.43	4	2.29	2	1.14	37	21.14	0	0.00
H1216: HARMONY HEALTH PLAN OF ILLIN	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1264: WELLCARE OF TEXAS, INC.	35,446	4.80	170	132	77.65	4	2.35	1	0.59	33	19.41	0	0.00
H1357: CAROLINA SENIORCARE	186	0.00	0	0	-	0	-	0	-	0	-	0	-
H1416: HARMONY HEALTH PLAN, INC.	85,175	4.56	388	307	79.12	3	0.77	1	0.26	77	19.85	0	0.00
H1500: LIFE ST. JOSEPH OF THE PINES	277	0.00	0	0	-	0	-	0	-	0	-	0	-
H1533: STAYWELL SENIOR CARE, INC.	105	0.00	0	0	-	0	-	0	-	0	-	0	-
H1723: ABSOLUTE TOTAL CARE, INC.	3,296	5.46	18	16	88.89	0	0.00	0	0.00	2	11.11	0	0.00
H1903: WELLCARE HEALTH INSURANCE OF	-	-	14	3	21.43	0	0.00	0	0.00	11	78.57	0	0.00
H2334: EON HEALTH, INC. (SC)	37	0.00	0	0	-	0	-	0	-	0	-	0	-
H2400: SIGNATURE ADVANTAGE, LLC	168	17.86	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00

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H2491: WELLCARE HEALTH INSURANCE OF	19,524	18.64	364	333	91.48	3	0.82	0	0.00	28	7.69	0	0.00
H2533: MOLINA HEALTHCARE OF SOUTH C	2,917	7.20	21	12	57.14	6	28.57	0	0.00	3	14.29	0	0.00
H2758: BEHEALTHY FLORIDA, INC.	9,689	14.45	140	123	87.86	14	10.00	0	0.00	3	2.14	0	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	32,232	5.24	169	141	83.43	10	5.92	0	0.00	18	10.65	0	0.00
H2816: AMERICAN PROGRESSIVE LIFE &	20,971	6.82	143	116	81.12	5	3.50	0	0.00	22	15.38	0	0.00
H2962: ULTIMATE HEALTH PLANS, INC.	6,776	9.00	61	54	88.52	1	1.64	1	1.64	5	8.20	0	0.00
H3259: VOLUNTEER STATE HEALTH PLAN	15,257	0.98	15	14	93.33	0	0.00	0	0.00	1	6.67	0	0.00
H3291: PRUITTHEALTH PREMIER, INC.	1,756	7.97	14	6	42.86	5	35.71	1	7.14	2	14.29	0	0.00
H3361: WELLCARE OF NEW YORK, INC.	42,974	4.07	175	138	78.86	1	0.57	3	1.71	33	18.86	0	0.00
H3404: BLUE CROSS AND BLUE SHIELD O	26,304	2.85	75	61	81.33	3	4.00	1	1.33	10	13.33	0	0.00
H3430: SUNCOAST PACE, INC.	307	0.00	0	0	-	0	-	0	-	0	-	0	-
H3449: BLUE CROSS AND BLUE SHIELD O	46,861	2.35	110	85	77.27	16	14.55	0	0.00	9	8.18	0	0.00
H3942: ELDERHAUS INC.	114	0.00	0	0	-	0	-	0	-	0	-	0	-
H4053: GREENVILLE HEALTH SYSTEM	53	0.00	0	0	-	0	-	0	-	0	-	0	-
H4074: MERCY LIFE OF ALABAMA	166	0.00	0	0	-	0	-	0	-	0	-	0	-
H4091: SIMPRA ADVANTAGE, INC.	1,876	3.20	6	3	50.00	1	16.67	0	0.00	2	33.33	0	0.00
H4203: PALMETTO HEALTH ALLIANCE	271	0.00	0	0	-	0	-	0	-	0	-	0	-
H4235: SENIOR TOTAL LIFE CARE, INC.	196	0.00	0	0	-	0	-	0	-	0	-	0	-
H4326: PACE @ HOME, INC.	135	0.00	0	0	-	0	-	0	-	0	-	0	-
H4402: ALEXIAN BROTHERS COMMUNITY S	265	0.00	0	0	-	0	-	0	-	0	-	0	-
H4506: SELECTCARE OF TEXAS, INC.	65,898	6.78	447	414	92.62	15	3.36	2	0.45	16	3.58	0	0.00
H4714: PACE OF THE SOUTHERN PIEDMON	147	0.00	0	0	-	0	-	0	-	0	-	0	-
H4868: WELLCARE OF NEW YORK, INC.	164	6.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	29,699	3.67	109	97	88.99	7	6.42	1	0.92	4	3.67	0	0.00
H5199: WELLCARE HEALTH INSURANCE OF	148	0.00	0	0	-	0	-	0	-	0	-	0	-
H5413: LIFEMASTERS SUPPORTED SELFCA	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5430: ONECARE BY CARE1ST HEALTH PL	2,055	1.95	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5434: BLUE CROSS AND BLUE SHIELD O	8,202	5.36	44	29	65.91	1	2.27	1	2.27	13	29.55	0	0.00
H5436: AVMED, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5656: SELECTCARE HEALTH PLANS, INC	2,058	7.77	16	11	68.75	2	12.50	0	0.00	3	18.75	0	0.00
H5698: HARMONY HEALTH PLAN, INC.	-	-	8	2	25.00	0	0.00	0	0.00	6	75.00	0	0.00
H5880: VOLUNTEER STATE HEALTH PLAN,	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H5934: HOPE HOSPICE AND COMMUNITY S	378	5.29	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5938: CAPITAL HEALTH PLAN	21,217	1.65	35	31	88.57	3	8.57	0	0.00	1	2.86	0	0.00
H6059: PACE OF GUILFORD AND ROCKING	195	0.00	0	0	-	0	-	0	-	0	-	0	-
H6306: FIRSTCAROLINACARE INSURANCE	6,517	0.92	6	3	50.00	0	0.00	0	0.00	3	50.00	0	0.00
H6351: LIBERTY ADVANTAGE, LLC	643	7.78	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H6846: MISSION HOSPITAL, INC.	145	0.00	0	0	-	0	-	0	-	0	-	0	-
H7165: BLUECROSS AND BLUESHIELD OF	63	0.00	0	0	-	0	-	0	-	0	-	0	-
H7326: WELLCARE OF SOUTH CAROLINA,	1,710	0.00	0	0	-	0	-	0	-	0	-	0	-
H7917: BLUECROSS BLUESHIELD OF TENN	122,995	5.79	712	645	90.59	27	3.79	4	0.56	29	4.07	7	0.98
H8003: BLUECROSS AND BLUESHIELD OF	2,521	2.78	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H8064: FIRSTCAROLINACARE INSURANCE	887	0.00	0	0	-	0	-	0	-	0	-	0	-
H8146: SECURITYCARE OF TENNESSEE, I	-	-	19	19	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8213: SELECT HEALTH OF SOUTH CAROL	5,080	7.48	38	24	63.16	2	5.26	0	0.00	12	31.58	0	0.00
H9266: PIEDMONT HEALTH SERVICES, IN	313	0.00	0	0	-	0	-	0	-	0	-	0	-
H9403: EON HEALTH, INC. (SC)	341	0.00	0	0	-	0	-	0	-	0	-	0	-
H9589: EON HEALTH, INC. (GA)	50	0.00	0	0	-	0	-	0	-	0	-	0	-
H9730: WELLCARE HEALTH INSURANCE CO	12,973	3.78	49	42	85.71	0	0.00	0	0.00	7	14.29	0	0.00
H9808: CARE N' CARE INSURANCE COMPA	14,408	2.15	31	27	87.10	2	6.45	1	3.23	1	3.23	0	0.00
H9870: UNIVERSITY HEALTH CARE, INC.	2,252	18.65	42	26	61.90	4	9.52	0	0.00	12	28.57	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	52,219	5.67	296	201	67.91	14	4.73	1	0.34	80	27.03	0	0.00

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Region=05: CHICAGO

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H0022: BUCKEYE COMMUNITY HEALTH PLA	12,577	1.51	19	15	78.95	1	5.26	0	0.00	3	15.79	0	0.00
H0192: AMERIHEALTH MICHIGAN, INC.	3,334	11.10	37	24	64.86	8	21.62	0	0.00	5	13.51	0	0.00
H0281: ILLINICARE HEALTH PLAN	7,652	1.70	13	10	76.92	1	7.69	0	0.00	2	15.38	0	0.00
H0336: HUMANA HEALTH PLAN, INC.	7,989	3.00	24	9	37.50	2	8.33	0	0.00	13	54.17	0	0.00
H0390: PACE OF SOUTHWEST MICHIGAN,	164	0.00	0	0	-	0	-	0	-	0	-	0	-
H0480: MERIDIAN HEALTH PLAN OF MICH	5,651	18.05	102	81	79.41	11	10.78	1	0.98	9	8.82	0	0.00
H0544: BLUE CROSS OF CALIFORNIA	101,035	3.88	392	330	84.18	25	6.38	2	0.51	34	8.67	1	0.26
H0564: BLUE CROSS OF CALIFORNIA	-	-	24	20	83.33	0	0.00	0	0.00	4	16.67	0	0.00
H0724: BUCKEYE HEALTH PLAN COMMUNIT	926	1.08	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0735: UCARE MINNESOTA	1,126	0.89	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0927: HEALTH CARE SERVICE CORPORAT	19,993	6.25	125	80	64.00	26	20.80	3	2.40	16	12.80	0	0.00
H1310: COMPREHENSIVE SENIOR CARE CO	387	0.00	0	0	-	0	-	0	-	0	-	0	-
H1394: HMO COLORADO, INC.	-	-	8	6	75.00	0	0.00	0	0.00	2	25.00	0	0.00
H1405: BCI HMO INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1463: HEALTH ALLIANCE CONNECT, INC	20,861	15.10	315	238	75.56	72	22.86	3	0.95	2	0.63	0	0.00
H1493: CARESOURCE KENTUCKY CO.	-	-	49	11	22.45	2	4.08	0	0.00	36	73.47	0	0.00
H1517: ANTHEM INSURANCE COMPANIES,	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1607: ANTHEM INSURANCE COMPANIES,	4,993	2.80	14	13	92.86	0	0.00	0	0.00	1	7.14	0	0.00
H1737: HEALTH ALLIANCE - MIDWEST, I	669	10.46	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1846: MOUNT CARMEL HEALTH INSURANC	788	2.54	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1849: ANTHEM HEALTH PLANS OF KENTU	-	-	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H1894: AMERIGROUP WASHINGTON, INC.	1,626	1.23	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1977: UPPER PENINSULA HEALTH PLAN,	4,525	24.31	110	79	71.82	28	25.45	0	0.00	3	2.73	0	0.00
H2034: COMMUNITY CARE HEALTH PLAN,	477	2.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	595	11.76	7	4	57.14	3	42.86	0	0.00	0	0.00	0	0.00
H2237: INDEPENDENT CARE HEALTH PLAN	7,915	13.01	103	85	82.52	8	7.77	0	0.00	10	9.71	0	0.00
H2318: PACE SOUTHEAST MICHIGAN	710	0.00	0	0	-	0	-	0	-	0	-	0	-
H2320: PRIORITY HEALTH	107,398	5.53	594	544	91.58	32	5.39	5	0.84	12	2.02	1	0.17
H2322: ALLIANCE HEALTH AND LIFE INS	3,689	1.90	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2354: HEALTH ALLIANCE PLAN OF MICH	57,652	1.86	107	94	87.85	2	1.87	2	1.87	9	8.41	0	0.00

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H2416: PRIMEWEST RURAL MN HEALTH CA	1,935	1.03	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2417: ITASCA MEDICAL CARE	460	0.00	0	0	-	0	-	0	-	0	-	0	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,844	1.08	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2422: HEALTHPARTNERS, INC.	3,215	0.00	0	0	-	0	-	0	-	0	-	0	-
H2425: BLUE PLUS	8,666	1.04	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2456: UCARE MINNESOTA	12,431	0.88	11	7	63.64	1	9.09	0	0.00	3	27.27	0	0.00
H2458: MEDICA HEALTH PLANS	11,014	0.27	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2459: UCARE MINNESOTA	80,066	3.02	242	202	83.47	18	7.44	4	1.65	18	7.44	0	0.00
H2461: BLUE CROSS AND BLUE SHIELD O	261,267	0.31	81	73	90.12	3	3.70	0	0.00	5	6.17	0	0.00
H2462: GROUP HEALTH PLAN, INC. (MN)	60,614	0.69	42	40	95.24	2	4.76	0	0.00	0	0.00	0	0.00
H2506: AETNA BETTER HEALTH, INC. (I	7,487	5.88	44	25	56.82	10	22.73	1	2.27	8	18.18	0	0.00
H2531: UNITEDHEALTHCARE COMMUNITY P	14,861	2.49	37	16	43.24	1	2.70	0	0.00	20	54.05	0	0.00
H2591: HEALTH ALLIANCE - MIDWEST, I	264	7.58	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2593: AMERIGROUP TEXAS, INC.	13,362	5.24	70	38	54.29	8	11.43	0	0.00	24	34.29	0	0.00
H2835: THE CASCADE PACE, INC.	91	0.00	0	0	-	0	-	0	-	0	-	0	-
H2836: ANTHEM HEALTH PLANS, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H2926: PRIMEWEST RURAL MN HEALTH CA	192	15.63	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H2936: LIFECIRCLES	287	0.00	0	0	-	0	-	0	-	0	-	0	-
H3071: COMMUNITY CARE ALLIANCE OF I	5,195	11.74	61	47	77.05	9	14.75	0	0.00	4	6.56	1	1.64
H3233: PREMIER HEALTH INSURING CORP	-	-	74	38	51.35	9	12.16	0	0.00	27	36.49	0	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	9,721	10.90	106	95	89.62	2	1.89	0	0.00	9	8.49	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANC	2,915	3.09	9	7	77.78	0	0.00	0	0.00	2	22.22	0	0.00
H3370: EMPIRE HEALTHCHOICE HMO, INC	-	-	68	57	83.82	2	2.94	0	0.00	9	13.24	0	0.00
H3416: HEALTHPARTNERS UNITYPOINT HE	1,043	0.96	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3447: HEALTHKEEPERS, INC.	10,195	6.18	63	51	80.95	2	3.17	0	0.00	10	15.87	0	0.00
H3471: HEALTH ALLIANCE NORTHWEST HE	7,488	8.15	61	49	80.33	12	19.67	0	0.00	0	0.00	0	0.00
H3536: MATTHEW THORNTON HEALTH PLAN	2,584	4.26	11	9	81.82	0	0.00	0	0.00	2	18.18	0	0.00
H3613: MCGREGOR PACE	375	0.00	0	0	-	0	-	0	-	0	-	0	-
H3653: PARAMOUNT CARE, INC.	15,943	1.38	22	19	86.36	1	4.55	0	0.00	2	9.09	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	175,836	3.26	574	494	86.06	18	3.14	5	0.87	57	9.93	0	0.00
H3660: SUMMACARE INC.	23,656	5.62	133	128	96.24	2	1.50	0	0.00	3	2.26	0	0.00
H3664: AULTCARE HEALTH INSURING COR	20,093	2.19	44	43	97.73	0	0.00	0	0.00	0	0.00	1	2.27

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H3668: MOUNT CARMEL HEALTH PLAN, IN	49,316	3.35	165	156	94.55	4	2.42	0	0.00	4	2.42	1	0.61
H4036: ANTHEM INSURANCE COMPANIES,	27,334	3.15	86	63	73.26	4	4.65	0	0.00	19	22.09	0	0.00
H4118: THE WASHTENAW PACE	159	0.00	0	0	-	0	-	0	-	0	-	0	-
H4262: BCBS OF MICHIGAN MUTUAL INSU	-	-	0	0	-	0	-	0	-	0	-	0	-
H4346: HMO COLORADO, INC.	10,695	5.61	60	54	90.00	1	1.67	0	0.00	5	8.33	0	0.00
H4497: MEDICAL MUTUAL OF OHIO	8,300	5.18	43	27	62.79	5	11.63	0	0.00	11	25.58	0	0.00
H4853: BRIGHT HEALTH COMPANY OF ARI	1,233	0.00	0	0	-	0	-	0	-	0	-	0	-
H4875: PRIORITY HEALTH	34,878	5.73	200	187	93.50	8	4.00	0	0.00	5	2.50	0	0.00
H4882: HEALTHPARTNERS, INC.	1,230	0.00	0	0	-	0	-	0	-	0	-	0	-
H4909: ANTHEM INSURANCE COMPANIES,	40,101	0.52	21	15	71.43	2	9.52	0	0.00	4	19.05	0	0.00
H5085: COMMUNITY PACE AT HOME, INC.	29	0.00	0	0	-	0	-	0	-	0	-	0	-
H5124: FRANCISCAN ACO, INC.	176	0.00	0	0	-	0	-	0	-	0	-	0	-
H5209: CARE WISCONSIN HEALTH PLAN,	1,852	3.78	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H5211: SECURITY HEALTH PLAN OF WISC	45,699	4.16	190	171	90.00	16	8.42	1	0.53	2	1.05	0	0.00
H5212: COMMUNITY CARE, INC.	552	0.00	0	0	-	0	-	0	-	0	-	0	-
H5215: NETWORK HEALTH INSURANCE COR	63,293	3.87	245	205	83.67	34	13.88	1	0.41	5	2.04	0	0.00
H5262: GUNDERSEN HEALTH PLAN	15,680	5.10	80	65	81.25	5	6.25	4	5.00	6	7.50	0	0.00
H5264: DEAN HEALTH PLAN, INC.	20,383	7.02	143	100	69.93	21	14.69	1	0.70	21	14.69	0	0.00
H5280: MOLINA HEALTHCARE OF OHIO, I	13,753	12.51	172	116	67.44	10	5.81	3	1.74	43	25.00	0	0.00
H5419: BLUE CROSS OF CALIFORNIA	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5422: BLUE CROSS BLUE SHIELD HEALT	4,928	3.25	16	16	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5427: FREEDOM HEALTH, INC.	77,899	3.92	305	271	88.85	2	0.66	0	0.00	32	10.49	0	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	43,247	3.17	137	131	95.62	2	1.46	0	0.00	4	2.92	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	55,888	13.24	740	698	94.32	20	2.70	4	0.54	18	2.43	0	0.00
H5475: MERIDIAN HEALTH PLAN OF MICH	12,253	22.04	270	227	84.07	21	7.78	3	1.11	19	7.04	0	0.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5530: ANTHEM HEALTH PLANS OF KENTU	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5575: FIDELIS SECURECARE OF NORTH	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	58,215	4.35	253	233	92.09	0	0.00	0	0.00	20	7.91	0	0.00
H5610: CARE RESOURCES	215	0.00	0	0	-	0	-	0	-	0	-	0	-
H5685: HAP MIDWEST HEALTH PLAN, INC	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5703: SOUTH COUNTRY HEALTH ALLIANC	597	3.35	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H5746: AMERIGROUP COMMUNITY CARE OF	1,534	3.91	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5779: MERIDIAN HEALTH PLAN OF ILLI	2,225	16.18	36	31	86.11	1	2.78	0	0.00	4	11.11	0	0.00
H5817: AMERIGROUP TEXAS, INC.	40,934	2.05	84	68	80.95	3	3.57	0	0.00	13	15.48	0	0.00
H5854: ANTHEM HEALTH PLANS, INC.	33,880	6.85	232	210	90.52	8	3.45	0	0.00	14	6.03	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGA	89,518	1.73	155	129	83.23	8	5.16	2	1.29	16	10.32	0	0.00
H5937: UCARE MINNESOTA	2,095	2.39	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H5959: BLUE CROSS AND BLUE SHIELD O	677	1.48	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	7,890	39.92	315	289	91.75	10	3.17	2	0.63	14	4.44	0	0.00
H6140: WABASH MEMORIAL HOSPITAL ASS	1,476	0.00	0	0	-	0	-	0	-	0	-	0	-
H6141: SIDNEY HILLMAN HC	584	0.00	0	0	-	0	-	0	-	0	-	0	-
H6142: UNION HEALTH SERVICES, INC.	1,907	0.00	0	0	-	0	-	0	-	0	-	0	-
H6298: MEDICAL MUTUAL OF OHIO	-	-	13	9	69.23	2	15.38	0	0.00	2	15.38	0	0.00
H6348: COORDINATED CARE CORPORATION	426	0.00	0	0	-	0	-	0	-	0	-	0	-
H6396: CARESOURCE	2,365	89.22	211	53	25.12	16	7.58	1	0.47	141	66.82	0	0.00
H6672: EON HEALTH, INC. (GA)	464	34.48	16	16	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6723: MEDICAL MUTUAL OF OHIO	22,352	5.64	126	86	68.25	7	5.56	0	0.00	33	26.19	0	0.00
H6751: HEALTHSPRING OF TENNESSEE, I	-	-	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H6786: ANTHEM HEALTH PLANS OF MAINE	75	13.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6787: VOANS SENIOR COMMUNITY CARE	160	0.00	0	0	-	0	-	0	-	0	-	0	-
H7172: AETNA BETTER HEALTH, INC. (O	15,907	15.65	249	171	68.67	60	24.10	5	2.01	13	5.22	0	0.00
H7200: AMERIGROUP TENNESSEE, INC.	11,948	1.84	22	14	63.64	2	9.09	0	0.00	6	27.27	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PL	14,269	6.03	86	75	87.21	8	9.30	2	2.33	1	1.16	0	0.00
H7728: ANTHEM HEALTH PLANS OF NEW H	20,084	1.89	38	28	73.68	1	2.63	1	2.63	8	21.05	0	0.00
H7844: MOLINA HEALTHCARE OF MICHIGA	11,055	5.97	66	50	75.76	7	10.61	2	3.03	7	10.61	0	0.00
H7853: BRIGHT HEALTH INSURANCE COMP	733	2.73	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8026: AETNA BETTER HEALTH OF MICH	7,890	4.94	39	18	46.15	7	17.95	0	0.00	14	35.90	0	0.00
H8046: MOLINA HEALTHCARE OF ILLINOI	3,759	14.10	53	29	54.72	14	26.42	0	0.00	9	16.98	1	1.89
H8170: AMERICA'S 1ST CHOICE OF SOUT	709	9.87	7	4	57.14	0	0.00	0	0.00	3	42.86	0	0.00
H8280: BRIGHT HEALTH INSURANCE COMP	53	0.00	0	0	-	0	-	0	-	0	-	0	-
H8432: EMPIRE HEALTHCHOICE HMO, INC	74,062	2.63	195	151	77.44	11	5.64	1	0.51	32	16.41	0	0.00
H8452: CARESOURCE	18,791	16.28	306	137	44.77	38	12.42	1	0.33	130	42.48	0	0.00
H8552: ANTHEM BLUE CROSS LIFE AND H	8,739	3.66	32	23	71.88	1	3.13	1	3.13	7	21.88	0	0.00

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TABLE 5 - 2018
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H8769: GENESYS AMBULATORY HEALTH SE	76	0.00	0	0	-	0	-	0	-	0	-	0	-
H9096: DEAN HEALTH PLAN, INC.	4,177	22.74	95	82	86.32	8	8.42	0	0.00	4	4.21	1	1.05
H9162: CARESOURCE INDIANA, INC.	-	-	107	16	14.95	2	1.87	0	0.00	89	83.18	0	0.00
H9185: A&D CHARITABLE FOUNDATION, I	109	0.00	0	0	-	0	-	0	-	0	-	0	-
H9487: MICHIGAN COMPLETE HEALTH, IN	2,819	13.83	39	21	53.85	4	10.26	0	0.00	13	33.33	1	2.56
H9525: COMPCARE HEALTH SERVICES INS	20,959	3.01	63	57	90.48	2	3.17	0	0.00	4	6.35	0	0.00
H9572: BCBS OF MICHIGAN MUTUAL INSU	427,051	0.58	247	120	48.58	9	3.64	1	0.40	117	47.37	0	0.00
H9712: HAP MIDWEST HEALTH PLAN, INC	5,049	1.78	9	1	11.11	4	44.44	0	0.00	4	44.44	0	0.00
H9834: GUNDERSEN HEALTH PLAN OF MIN	820	1.22	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9842: SAINT JOSEPH PACE	110	0.00	0	0	-	0	-	0	-	0	-	0	-
H9886: HMO MISSOURI, INC.	9,428	3.61	34	24	70.59	1	2.94	0	0.00	9	26.47	0	0.00
H9947: BLUE CROSS AND BLUE SHIELD O	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H9951: FIRSTSOLUTIONS DBA FIRST PLA	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9954: ANTHEM INSURANCE COMPANIES,	17,877	4.31	77	67	87.01	1	1.30	0	0.00	9	11.69	0	0.00
R5941: ANTHEM INSURANCE COMPANIES,	75,390	2.77	209	169	80.86	8	3.83	1	0.48	31	14.83	0	0.00

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Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0107: HEALTH CARE SERVICE CORPORAT	18,543	16.83	312	138	44.23	79	25.32	6	1.92	89	28.53	0	0.00
H0150: HEALTHSPRING LIFE & HEALTH I	45,784	3.47	159	146	91.82	7	4.40	0	0.00	6	3.77	0	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	32,717	2.32	76	72	94.74	1	1.32	0	0.00	3	3.95	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA,	43,003	4.07	175	147	84.00	16	9.14	0	0.00	12	6.86	0	0.00
H0435: GLOBALHEALTH, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0439: CIGNA HEALTHCARE OF GEORGIA,	23,743	5.10	121	109	90.08	6	4.96	3	2.48	3	2.48	0	0.00
H0453: HEALTHSOURCE, ARKANSAS, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1189: CHRISTUS HEALTH PLAN	1,346	7.43	10	5	50.00	0	0.00	0	0.00	5	50.00	0	0.00
H1343: FRESENIUS HEALTH PLANS OF TE	38	78.95	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1415: HEALTHSPRING LIFE & HEALTH I	10,402	5.19	54	44	81.48	4	7.41	0	0.00	6	11.11	0	0.00
H1587: ARKANSAS SUPERIOR SELECT, IN	1,862	1.07	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1666: HCSC INSURANCE SERVICES COMP	13,685	25.21	345	165	47.83	87	25.22	5	1.45	87	25.22	1	0.29
H1904: PACE GREATER NEW ORLEANS	171	0.00	0	0	-	0	-	0	-	0	-	0	-
H2032: INSURANCE COMPANY OF SCOTT A	953	5.25	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, I	17,540	6.21	109	90	82.57	13	11.93	1	0.92	5	4.59	0	0.00
H2165: HEALTHSPRING LIFE & HEALTH I	-	-	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
H2171: CARE N' CARE INSURANCE COMPA	861	6.97	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H2392: KANSAS SUPERIOR SELECT, INC.	95	0.00	0	0	-	0	-	0	-	0	-	0	-
H2968: MEMORIAL HERMANN HEALTH INSU	1,652	13.92	23	14	60.87	2	8.70	1	4.35	6	26.09	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	42,218	5.31	224	192	85.71	15	6.70	1	0.45	16	7.14	0	0.00
H3206: PRESBYTERIAN INSURANCE COMPA	3,118	9.94	31	22	70.97	7	22.58	1	3.23	1	3.23	0	0.00
H3251: HEALTH CARE SERVICE CORPORAT	9,996	16.71	167	79	47.31	37	22.16	1	0.60	50	29.94	0	0.00
H3262: FRESENIUS HEALTH PLANS OF NE	42	71.43	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H3706: GLOBALHEALTH, INC.	12,964	6.94	90	74	82.22	6	6.67	0	0.00	10	11.11	0	0.00
H3708: OKLAHOMA SUPERIOR SELECT, IN	221	0.00	0	0	-	0	-	0	-	0	-	0	-
H3755: COMMUNITY CARE HMO, INC	24,353	2.14	52	44	84.62	4	7.69	0	0.00	4	7.69	0	0.00
H3756: HEALTHCARE OKLAHOMA, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3822: HEALTH CARE SERVICE CORPORAT	37,052	8.53	316	135	42.72	77	24.37	0	0.00	104	32.91	0	0.00
H3945: CIGNA HEALTH AND LIFE INSURA	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	41,776	5.22	218	195	89.45	18	8.26	1	0.46	4	1.83	0	0.00

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H3979: GHS HEALTH MAINTENANCE ORGAN	4,189	29.60	124	57	45.97	24	19.35	4	3.23	39	31.45	0	0.00
H4142: CHEROKEE NATION COMPREHENSIV	129	0.00	0	0	-	0	-	0	-	0	-	0	-
H4198: COMMUNITYCARE GOVERNMENT PRO	3,105	2.58	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4213: USABLE MUTUAL INSURANCE COMP	12,794	0.39	5	2	40.00	1	20.00	0	0.00	2	40.00	0	0.00
H4305: TOTAL LIFE HEALTHCARE	188	0.00	0	0	-	0	-	0	-	0	-	0	-
H4407: HEALTHSPRING LIFE & HEALTH I	10,339	3.19	33	26	78.79	2	6.06	0	0.00	5	15.15	0	0.00
H4454: HEALTHSPRING OF TENNESSEE, I	79,125	3.80	301	271	90.03	22	7.31	2	0.66	6	1.99	0	0.00
H4513: HEALTHSPRING LIFE & HEALTH I	98,014	4.65	456	423	92.76	16	3.51	2	0.44	15	3.29	0	0.00
H4517: AMARILLO MULTISVC CTR FR THE	125	0.00	0	0	-	0	-	0	-	0	-	0	-
H4518: BIENVIVIR SENIOR HEALTH SERV	887	0.00	0	0	-	0	-	0	-	0	-	0	-
H4525: SHA, L.L.C	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4528: HEALTHSPRING LIFE & HEALTH I	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4531: HCSC INSURANCE SERVICES COMP	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4556: CONSOLIDATED ASSOC OF RAILRO	2,397	0.00	0	0	-	0	-	0	-	0	-	0	-
H4564: SCOTT AND WHITE HEALTH PLAN	27,912	3.58	100	74	74.00	13	13.00	0	0.00	13	13.00	0	0.00
H4580: HMO BLUE,NORTHEAST TEXAS	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	397	0.00	0	0	-	0	-	0	-	0	-	0	-
H5410: HEALTHSPRING OF FLORIDA	47,174	5.72	270	256	94.81	3	1.11	1	0.37	10	3.70	0	0.00
H5576: VANTAGE HEALTH PLAN, INC.	18,518	13.28	246	228	92.68	3	1.22	1	0.41	14	5.69	0	0.00
H5985: PHOENIX HEALTH PLANS, INC.	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H6231: FRANCISCAN PACE, INC.	276	0.00	0	0	-	0	-	0	-	0	-	0	-
H6320: FRESENIUS HEALTH PLANS OF NO	176	17.05	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H6328: CARE N' CARE INSURANCE COMPA	9,972	4.71	47	39	82.98	3	6.38	0	0.00	5	10.64	0	0.00
H6342: COMPLETE HEALTH WITH PACE	49	0.00	0	0	-	0	-	0	-	0	-	0	-
H6453: HMO LOUISIANA, INC.	11,451	9.69	111	90	81.08	10	9.01	0	0.00	11	9.91	0	0.00
H6801: GHS MANAGED HEALTH CARE PLAN	-	-	43	22	51.16	5	11.63	0	0.00	16	37.21	0	0.00
H6870: SUPERIOR HEALTH PLAN, INC.	9,130	2.30	21	13	61.90	5	23.81	0	0.00	3	14.29	0	0.00
H6941: LIFE PACE	111	0.00	0	0	-	0	-	0	-	0	-	0	-
H6972: HEALTHSPRING LIFE & HEALTH I	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H7020: CIGNA HEALTHCARE OF SOUTH CA	5,485	4.38	24	22	91.67	2	8.33	0	0.00	0	0.00	0	0.00
H7114: VALIR PACE FOUNDATION	180	0.00	0	0	-	0	-	0	-	0	-	0	-
H7115: MEMORIAL HERMANN HEALTH PLAN	4,214	17.09	72	48	66.67	11	15.28	0	0.00	13	18.06	0	0.00

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H7787: HEALTHSPRING LIFE & HEALTH I	2,081	6.73	14	14	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7833: UNITEDHEALTHCARE COMMUNITY P	4,935	4.26	21	13	61.90	0	0.00	0	0.00	8	38.10	0	0.00
H8091: USABLE MUTUAL INSURANCE COMP	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8133: GHS INSURANCE COMPANY	4,745	20.23	96	54	56.25	8	8.33	0	0.00	34	35.42	0	0.00
H8142: SCOTT AND WHITE HEALTH PLAN	437	6.86	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H8197: MOLINA HEALTHCARE OF TEXAS,	12,461	13.16	164	102	62.20	25	15.24	1	0.61	36	21.95	0	0.00
H8237: INSURANCE COMPANY OF SCOTT A	4,946	21.03	104	88	84.62	8	7.69	0	0.00	8	7.69	0	0.00
H8423: HEALTHSPRING LIFE & HEALTH I	2,014	1.49	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8554: GHS INSURANCE COMPANY	1,075	31.63	34	22	64.71	7	20.59	0	0.00	5	14.71	0	0.00
H8634: HEALTH CARE SERVICE CORPORAT	20,544	44.05	905	392	43.31	209	23.09	12	1.33	291	32.15	1	0.11
H8786: AMERIGROUP TEXAS, INC.	13,633	5.50	75	60	80.00	7	9.33	0	0.00	8	10.67	0	0.00
H9312: FRESENIUS HEALTH PLANS INSUR	264	87.12	23	14	60.87	7	30.43	0	0.00	2	8.70	0	0.00
H9460: CIGNA HEALTHCARE OF ST LOUIS	1,493	10.05	15	13	86.67	0	0.00	0	0.00	2	13.33	0	0.00
H9699: HMO PARTNERS, INC.	4,954	1.01	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H9725: CIGNA HEALTHCARE OF NORTH CA	5,855	3.93	23	20	86.96	2	8.70	0	0.00	1	4.35	0	0.00
H9998: LUBBOCK REGIONAL MENTAL HEAL	165	0.00	0	0	-	0	-	0	-	0	-	0	-

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Region=07: KANSAS CITY

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H0028: CHA HMO, INC.	19,429	1.39	27	22	81.48	0	0.00	0	0.00	5	18.52	0	0.00
H0108: HUMANA HEALTH PLAN OF CALIFO	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0216: PACE IOWA	281	7.12	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	115,724	2.91	337	315	93.47	4	1.19	1	0.30	17	5.04	0	0.00
H1036: HUMANA MEDICAL PLAN, INC.	467,437	1.78	832	627	75.36	44	5.29	4	0.48	155	18.63	2	0.24
H1352: BLUE-ADVANTAGE PLUS OF KANSA	10,046	14.73	148	127	85.81	11	7.43	0	0.00	9	6.08	1	0.68
H1406: HUMANA HEALTH PLAN, INC.	-	-	53	30	56.60	5	9.43	0	0.00	18	33.96	0	0.00
H1418: HUMANA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	84,812	1.30	110	82	74.55	4	3.64	0	0.00	24	21.82	0	0.00
H1510: HUMANA INSURANCE COMPANY	-	-	25	16	64.00	3	12.00	0	0.00	6	24.00	0	0.00
H1651: MEDICAL ASSOCIATES HEALTH PL	11,695	0.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1714: VIA CHRISTI HEALTHCARE OUTRE	181	0.00	0	0	-	0	-	0	-	0	-	0	-
H1716: HUMANA INSURANCE COMPANY	-	-	9	5	55.56	0	0.00	0	0.00	4	44.44	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	142,567	2.24	319	248	77.74	15	4.70	1	0.31	54	16.93	1	0.31
H2012: HUMANA HEALTH PLAN, INC.	-	-	118	84	71.19	10	8.47	1	0.85	23	19.49	0	0.00
H2029: HUMANA INSURANCE OF PUERTO R	1,117	1.79	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H2450: MEDICA INSURANCE COMPANY	152,481	1.00	152	116	76.32	6	3.95	27	17.76	3	1.97	0	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	3,237	2.47	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H2610: ESSENCE HEALTHCARE, INC.	64,959	7.16	465	399	85.81	33	7.10	3	0.65	28	6.02	2	0.43
H2649: HUMANA HEALTH PLAN, INC.	244,632	2.46	602	434	72.21	28	4.66	4	0.67	135	22.46	0	0.00
H2659: HMO MISSOURI, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2944: HUMANA INSURANCE COMPANY	8,084	5.32	43	26	60.47	2	4.65	0	0.00	15	34.88	0	0.00
H2949: HUMANA HEALTH PLAN, INC.	-	-	31	17	54.84	4	12.90	2	6.45	8	25.81	0	0.00
H3170: SAPPHIRE EDGE, INC.	1,082	0.92	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3533: HUMANA HEALTH COMPANY OF NEW	19,261	3.58	69	50	72.46	1	1.45	0	0.00	18	26.09	0	0.00
H4007: HUMANA HEALTH PLANS OF PUERT	33,163	0.39	13	4	30.77	3	23.08	1	7.69	5	38.46	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	48,884	2.29	112	80	71.43	7	6.25	0	0.00	24	21.43	1	0.89
H4145: HUMANA REGIONAL HEALTH PLAN,	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4172: NHC ADVANTAGE, LLC	121	24.79	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4461: CARITEN HEALTH PLAN INC.	110,426	1.71	189	142	75.13	8	4.23	1	0.53	38	20.11	0	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H4490: MISSOURI MEDICARE SELECT, LL	137	0.00	0	0	-	0	-	0	-	0	-	0	-
H4520: HUMANA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5216: HUMANA INSURANCE COMPANY	1,151,071	2.25	2,586	2,061	79.70	128	4.95	16	0.62	375	14.50	6	0.23
H5256: MEDICAL ASSOCIATES CLINIC HE	3,544	0.00	0	0	-	0	-	0	-	0	-	0	-
H5415: HUMANA HEALTH INSURANCE COMP	-	-	107	72	67.29	10	9.35	0	0.00	24	22.43	1	0.93
H5416: ARCADIAN HEALTH PLAN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	76,505	2.48	190	128	67.37	14	7.37	1	0.53	47	24.74	0	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	296,687	1.31	389	270	69.41	23	5.91	2	0.51	93	23.91	1	0.26
H5822: MIDLAND CARE CONNECTION	213	0.00	0	0	-	0	-	0	-	0	-	0	-
H5970: HUMANA INSURANCE COMPANY OF	9,629	4.67	45	25	55.56	9	20.00	0	0.00	11	24.44	0	0.00
H6154: MEDICA HEALTH PLANS	216	4.63	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6502: MISSOURI VALLEY LIFE AND HEA	1,121	6.24	7	5	71.43	0	0.00	1	14.29	1	14.29	0	0.00
H6609: HUMANA INSURANCE COMPANY	-	-	650	418	64.31	49	7.54	5	0.77	175	26.92	3	0.46
H6622: HUMANA WI HEALTH ORGANIZATIO	207,731	1.58	329	230	69.91	23	6.99	4	1.22	72	21.88	0	0.00
H6859: HUMANA MEDICAL PLAN OF PENNS	-	-	10	6	60.00	1	10.00	0	0.00	3	30.00	0	0.00
H7003: PACE NEBRASKA	165	6.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8145: HUMANA INSURANCE COMPANY	81,286	2.76	224	169	75.45	9	4.02	1	0.45	45	20.09	0	0.00
H8424: SIOUXLAND PACE, INC.	174	17.24	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H8908: HUMANA MEDICAL PLAN OF MICH	7,990	2.88	23	10	43.48	3	13.04	0	0.00	10	43.48	0	0.00
H8953: HUMANA HEALTH PLAN OF OHIO,	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9438: BLUESTEM PACE, INC.	46	0.00	0	0	-	0	-	0	-	0	-	0	-
R0110: HUMANA INSURANCE COMPANY	43,165	1.16	50	44	88.00	1	2.00	0	0.00	5	10.00	0	0.00
R0865: HUMANA INSURANCE COMPANY	44,187	1.34	59	41	69.49	2	3.39	0	0.00	16	27.12	0	0.00
R0923: HUMANA INSURANCE COMPANY	9,757	1.95	19	11	57.89	1	5.26	0	0.00	7	36.84	0	0.00
R1390: HUMANA INSURANCE COMPANY	66,721	1.81	121	93	76.86	8	6.61	0	0.00	20	16.53	0	0.00
R1532: HUMANA INSURANCE COMPANY	5,692	1.05	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3392: HUMANA INSURANCE COMPANY	48,000	2.13	102	76	74.51	6	5.88	1	0.98	19	18.63	0	0.00
R3887: HUMANA INSURANCE COMPANY	16,844	2.61	44	30	68.18	2	4.55	0	0.00	12	27.27	0	0.00
R4182: HUMANA INSURANCE COMPANY	59,292	2.07	123	97	78.86	6	4.88	1	0.81	19	15.45	0	0.00
R4845: HUMANA INSURANCE COMPANY	6,148	1.95	12	8	66.67	1	8.33	0	0.00	3	25.00	0	0.00
R5361: HUMANA INSURANCE COMPANY	21,043	2.66	56	44	78.57	3	5.36	0	0.00	8	14.29	1	1.79
R5495: HUMANA INSURANCE COMPANY	11,371	1.76	20	13	65.00	2	10.00	0	0.00	5	25.00	0	0.00

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TABLE 5 - 2018
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
R5826: HUMANA INSURANCE COMPANY	39,707	12.84	510	345	67.65	28	5.49	8	1.57	129	25.29	0	0.00
R7220: HUMANA INSURANCE COMPANY	7,781	1.41	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R7315: HUMANA INSURANCE COMPANY	19,834	1.87	37	29	78.38	0	0.00	0	0.00	8	21.62	0	0.00
S5884: HUMANA INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0523: AETNA HEALTH OF CALIFORNIA I	14,341	2.51	36	30	83.33	0	0.00	0	0.00	5	13.89	1	2.78
H0613: TOTAL LONGTERM CARE, INC.	2,878	0.35	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0619: PACIFICARE OF COLORADO, INC	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0657: FRIDAY HEALTH PLANS OF COLOR	916	1.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1100: INNOVATION HEALTH INSURANCE	397	7.56	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1109: AETNA HEALTH INC.(GA)	4,977	2.41	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1181: NETWORK HEALTH INSURANCE COR	1,722	2.32	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS	159,096	1.59	253	234	92.49	5	1.98	1	0.40	11	4.35	2	0.79
H1609: AETNA HEALTH INC. (FL)	61,622	2.30	142	125	88.03	10	7.04	1	0.70	6	4.23	0	0.00
H1610: COVENTRY HEALTH CARE OF VIRG	814	13.51	11	9	81.82	1	9.09	0	0.00	1	9.09	0	0.00
H1692: COVENTRY HEALTH CARE OF WEST	6,574	2.89	19	18	94.74	0	0.00	0	0.00	1	5.26	0	0.00
H1787: GOOD SAMARITAN INSURANCE PLA	235	25.53	6	2	33.33	1	16.67	0	0.00	3	50.00	0	0.00
H1994: SELECTHEALTH, INC.	40,723	3.17	129	112	86.82	4	3.10	3	2.33	10	7.75	0	0.00
H2663: COVENTRY HEALTH CARE OF MISS	84,237	1.39	117	106	90.60	3	2.56	1	0.85	7	5.98	0	0.00
H2815: VOANS SENIOR COMMUNITY CARE	295	0.00	0	0	-	0	-	0	-	0	-	0	-
H2829: INNOVATION HEALTH PLAN, INC.	1,693	0.00	0	0	-	0	-	0	-	0	-	0	-
H3152: AETNA HEALTH INC. (NJ)	44,476	4.14	184	167	90.76	5	2.72	0	0.00	12	6.52	0	0.00
H3312: AETNA HEALTH INC. (NY)	10,663	6.28	67	61	91.04	2	2.99	2	2.99	2	2.99	0	0.00
H3503: SANFORD HEART OF AMERICA HEA	327	0.00	0	0	-	0	-	0	-	0	-	0	-
H3597: AETNA HEALTH INC. (ME)	6,207	2.90	18	16	88.89	1	5.56	0	0.00	1	5.56	0	0.00
H3765: HEARTLANDPLAINS HEALTH	551	14.52	8	6	75.00	1	12.50	0	0.00	1	12.50	0	0.00
H3928: AETNA HEALTH, INC. (LA)	1,505	4.65	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H3931: AETNA HEALTH INC. (PA)	73,439	4.38	322	283	87.89	5	1.55	0	0.00	33	10.25	1	0.31
H3959: AETNA HEALTH INC. (PA)	64,939	2.19	142	134	94.37	3	2.11	0	0.00	5	3.52	0	0.00
H4000: MEMORIAL HOSPITAL OF LARAMIE	138	0.00	0	0	-	0	-	0	-	0	-	0	-
H4069: ROCKY MOUNTAIN HOSPITAL AND	-	-	0	0	-	0	-	0	-	0	-	0	-
H4388: SECURITY HEALTH PLAN OF WISC	4,631	4.53	21	20	95.24	1	4.76	0	0.00	0	0.00	0	0.00
H4523: AETNA HEALTH INC. (TX)	36,816	6.63	244	231	94.67	3	1.23	0	0.00	10	4.10	0	0.00
H4652: UNION PACIFIC RAILROAD EMPLO	11,727	0.00	0	0	-	0	-	0	-	0	-	0	-
H5167: ROCKY MOUNTAIN HEALTH CARE S	572	0.00	0	0	-	0	-	0	-	0	-	0	-

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H5302: AETNA HEALTH INC. (GA)	297	6.73	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5414: AETNA HEALTH INC. (FL)	-	-	8	5	62.50	2	25.00	0	0.00	1	12.50	0	0.00
H5509: COVENTRY HEALTH AND LIFE INS	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5521: AETNA LIFE INSURANCE COMPANY	1,039,442	3.26	3,387	3,099	91.50	83	2.45	12	0.35	190	5.61	3	0.09
H5522: HEALTHASSURANCE PENNSYLVANIA	70,235	1.75	123	103	83.74	0	0.00	1	0.81	19	15.45	0	0.00
H5608: DENVER HEALTH MEDICAL PLAN,	4,540	6.83	31	21	67.74	2	6.45	0	0.00	8	25.81	0	0.00
H5613: MVP HEALTH PLAN, INC.	221	27.15	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H5793: AETNA HEALTH INC. (CT)	15,700	4.52	71	62	87.32	4	5.63	1	1.41	4	5.63	0	0.00
H5832: AETNA HEALTH, INC. (PA)	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6947: QUALCHOICE ADVANTAGE	1,093	15.55	17	12	70.59	0	0.00	0	0.00	5	29.41	0	0.00
H7149: AETNA HEALTH INC. (PA)	5,865	1.53	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
H7195: NORTHLAND PACE PROGRAM	172	0.00	0	0	-	0	-	0	-	0	-	0	-
H7262: TRU COMMUNITY CARE	78	0.00	0	0	-	0	-	0	-	0	-	0	-
H7301: COVENTRY HEALTH CARE OF ILLI	23,602	1.44	34	32	94.12	0	0.00	0	0.00	2	5.88	0	0.00
H7511: GOOD SAMARITAN INSURANCE PLA	418	9.57	4	1	25.00	1	25.00	0	0.00	2	50.00	0	0.00
H8649: AETNA HEALTH OF UTAH, INC	6,404	1.41	9	5	55.56	2	22.22	0	0.00	2	22.22	0	0.00
H8967: GOOD SAMARITAN INSURANCE PLA	166	6.02	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8980: COVENTRY HEALTH AND LIFE INS	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9208: RIVERLINK HEALTH	1,716	13.40	23	19	82.61	0	0.00	0	0.00	4	17.39	0	0.00
R6694: AETNA LIFE INSURANCE COMPANY	4,531	3.09	14	14	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0148: CARE1ST HEALTH PLAN	5,398	0.37	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0169: UNITEDHEALTHCARE OF THE MIDW	12,684	2.13	27	27	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	57,325	2.48	142	60	42.25	1	0.70	0	0.00	81	57.04	0	0.00
H0294: CARE IMPROVEMENT PLUS WISCON	11,285	4.08	46	40	86.96	0	0.00	0	0.00	6	13.04	0	0.00
H0302: MEDISUN, INC.	54,573	14.68	801	556	69.41	89	11.11	3	0.37	152	18.98	1	0.12
H0321: ARIZONA PHYSICIANS IPA, INC.	53,735	3.13	168	34	20.24	1	0.60	2	1.19	131	77.98	0	0.00
H0408: UNITEDHEALTHCARE INSURANCE C	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0432: UNITEDHEALTHCARE OF ALABAMA,	7,169	4.46	32	30	93.75	1	3.13	0	0.00	1	3.13	0	0.00
H0502: THE CONTRA COSTA HEALTH PLAN	444	0.00	0	0	-	0	-	0	-	0	-	0	-
H0504: CALIFORNIA PHYSICIANS' SERVI	83,954	5.16	433	356	82.22	16	3.70	4	0.92	55	12.70	2	0.46
H0524: KAISER FOUNDATION HP, INC.	1,163,898	0.83	963	848	88.06	27	2.80	1	0.10	84	8.72	3	0.31
H0542: ALTAMED HEALTH SERVICES CORP	1,814	0.00	0	0	-	0	-	0	-	0	-	0	-
H0543: UHC OF CALIFORNIA	348,880	2.26	789	651	82.51	12	1.52	2	0.25	124	15.72	0	0.00
H0571: CHINESE COMMUNITY HEALTH PLA	4,897	6.13	30	22	73.33	4	13.33	0	0.00	4	13.33	0	0.00
H0602: ROCKY MOUNTAIN HEALTH MAINT	16,643	6.01	100	85	85.00	4	4.00	4	4.00	4	4.00	3	3.00
H0609: PACIFICARE OF COLORADO, INC	291,679	2.96	862	621	72.04	6	0.70	3	0.35	232	26.91	0	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	7,196	7.50	54	46	85.19	0	0.00	0	0.00	8	14.81	0	0.00
H0630: KAISER FOUNDATION HP OF CO	110,883	1.34	149	135	90.60	6	4.03	0	0.00	7	4.70	1	0.67
H0710: UNITEDHEALTHCARE INSURANCE C	26,024	8.88	231	205	88.74	1	0.43	0	0.00	25	10.82	0	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	144,072	5.93	854	714	83.61	2	0.23	1	0.12	137	16.04	0	0.00
H0838: UNIVERSAL CARE, INC.	28,178	0.89	25	21	84.00	4	16.00	0	0.00	0	0.00	0	0.00
H1045: PREFERRED CARE PARTNERS, INC	180,521	4.18	755	573	75.89	1	0.13	3	0.40	177	23.44	1	0.13
H1111: UNITEDHEALTHCARE OF GEORGIA,	14,525	5.51	80	62	77.50	1	1.25	0	0.00	17	21.25	0	0.00
H1170: KAISER FOUNDATION HP OF GA,	29,117	1.00	29	28	96.55	1	3.45	0	0.00	0	0.00	0	0.00
H1230: KAISER FOUNDATION HP, INC.	31,825	0.25	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	17,378	1.84	32	25	78.13	1	3.13	0	0.00	6	18.75	0	0.00
H1509: UNITEDHEALTHCARE INSURANCE C	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1537: UNITEDHEALTHCARE INSURANCE C	2,145	5.13	11	5	45.45	0	0.00	0	0.00	6	54.55	0	0.00
H1944: UNITEDHEALTHCARE OF NEW ENGL	58,847	3.01	177	152	85.88	1	0.56	0	0.00	24	13.56	0	0.00

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H1961: PEOPLES HEALTH, INC.	62,999	2.65	167	153	91.62	9	5.39	0	0.00	5	2.99	0	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	1,264,670	4.80	6,075	4,364	71.84	81	1.33	13	0.21	1,610	26.50	7	0.12
H2150: KAISER FNDN HP OF THE MID-AT	72,205	0.90	65	52	80.00	7	10.77	1	1.54	5	7.69	0	0.00
H2226: UNITEDHEALTHCARE INSURANCE C	17,384	1.96	34	8	23.53	0	0.00	0	0.00	26	76.47	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	237,709	3.57	848	642	75.71	12	1.42	1	0.12	192	22.64	1	0.12
H2241: GOLDEN STATE MEDICARE HEALTH	9,777	9.21	90	72	80.00	11	12.22	0	0.00	7	7.78	0	0.00
H2247: UNITEDHEALTHCARE COMMUNITY P	538	20.45	11	9	81.82	0	0.00	0	0.00	2	18.18	0	0.00
H2406: UNITEDHEALTHCARE INSURANCE C	21,315	1.55	33	26	78.79	1	3.03	1	3.03	5	15.15	0	0.00
H2654: UNITEDHEALTHCARE OF THE MIDW	-	-	9	2	22.22	0	0.00	0	0.00	7	77.78	0	0.00
H2802: UNITEDHEALTHCARE OF THE MIDL	232,780	3.87	901	738	81.91	9	1.00	1	0.11	153	16.98	0	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	48,658	2.40	117	108	92.31	1	0.85	0	0.00	8	6.84	0	0.00
H2986: STANFORD HEALTHCARE ADVANTAG	2,883	2.08	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3107: OXFORD HEALTH PLANS (NJ), IN	-	-	19	8	42.11	0	0.00	0	0.00	11	57.89	0	0.00
H3113: OXFORD HEALTH PLANS (NJ), IN	35,989	3.58	129	62	48.06	1	0.78	0	0.00	66	51.16	0	0.00
H3132: AHF MCO OF FLORIDA, INC.	1,541	0.00	0	0	-	0	-	0	-	0	-	0	-
H3164: AMERICHOICE OF NEW JERSEY, I	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H3237: HEALTH NET COMMUNITY SOLUTIO	13,140	4.87	64	55	85.94	5	7.81	0	0.00	4	6.25	0	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	86,477	6.05	523	432	82.60	0	0.00	2	0.38	89	17.02	0	0.00
H3379: UNITEDHEALTHCARE OF NEW YORK	41,700	4.56	190	107	56.32	0	0.00	1	0.53	82	43.16	0	0.00
H3387: UNITEDHEALTHCARE OF NEW YORK	82,781	3.58	296	135	45.61	3	1.01	0	0.00	158	53.38	0	0.00
H3456: UNITEDHEALTHCARE OF NORTH CA	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3464: UNITEDHEALTHCARE OF ARKANSAS	3,939	6.60	26	26	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3517: HUMBOLDT SENIOR RESOURCE CEN	139	0.00	0	0	-	0	-	0	-	0	-	0	-
H3572: AHF MCO OF GEORGIA, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H3659: UNITEDHEALTHCARE OF OHIO, IN	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3749: UNITEDHEALTHCARE OF OKLAHOMA	31,869	3.01	96	71	73.96	2	2.08	0	0.00	23	23.96	0	0.00
H3794: CARE IMPROVEMENT PLUS WISCON	6,943	5.33	37	33	89.19	0	0.00	0	0.00	4	10.81	0	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	130,732	1.66	217	158	72.81	1	0.46	1	0.46	57	26.27	0	0.00
H3815: ALIGNMENT HEALTH PLAN	38,656	4.55	176	154	87.50	7	3.98	0	0.00	14	7.95	1	0.57
H3832: HAWAII MEDICAL SERVICE ASSOC	36,332	0.41	15	10	66.67	3	20.00	1	6.67	1	6.67	0	0.00
H3887: UNITEDHEALTHCARE OF THE MIDW	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H4089: UNITEDHEALTHCARE OF LOUISIAN	557	104.13	58	58	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H4456: UNITEDHEALTHCARE PLAN OF THE	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4514: UNITEDHEALTHCARE COMMUNITY P	30,112	9.33	281	250	88.97	2	0.71	0	0.00	29	10.32	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	75,149	3.26	245	208	84.90	3	1.22	1	0.41	33	13.47	0	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF	244,893	1.95	478	380	79.50	3	0.63	5	1.05	90	18.83	0	0.00
H4604: UNITEDHEALTHCARE OF UTAH, IN	75,235	1.21	91	64	70.33	2	2.20	0	0.00	25	27.47	0	0.00
H4931: BANNER - UNIVERSITY CARE ADV	10,313	8.05	83	63	75.90	14	16.87	1	1.20	4	4.82	1	1.20
H5008: UNITEDHEALTHCARE INSURANCE C	36,225	19.99	724	701	96.82	0	0.00	0	0.00	23	3.18	0	0.00
H5050: KAISER FOUNDATION HEALTH PLA	92,865	10.71	995	846	85.03	37	3.72	5	0.50	107	10.75	0	0.00
H5172: COMMUNITY HEALTH GROUP	5,912	0.51	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	481,683	3.05	1,468	1,198	81.61	13	0.89	4	0.27	253	17.23	0	0.00
H5322: CARE IMPROVEMENT PLUS SOUTH	24,433	6.55	160	138	86.25	0	0.00	0	0.00	22	13.75	0	0.00
H5355: IEHP HEALTH ACCESS	26,033	8.41	219	193	88.13	4	1.83	4	1.83	18	8.22	0	0.00
H5386: SHARP HEALTH PLAN	2,045	11.74	24	22	91.67	2	8.33	0	0.00	0	0.00	0	0.00
H5403: ON LOK SENIOR HEALTH SERVICE	1,281	0.00	0	0	-	0	-	0	-	0	-	0	-
H5405: CENTER FOR ELDERS INDEPENDEN	618	0.00	0	0	-	0	-	0	-	0	-	0	-
H5406: SUTTER VALLEY HOSPITALS	266	0.00	0	0	-	0	-	0	-	0	-	0	-
H5417: UNITEDHEALTHCARE INSURANCE C	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	44,851	4.30	193	154	79.79	1	0.52	0	0.00	38	19.69	0	0.00
H5424: UNITEDHEALTHCARE INSURANCE C	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5425: SCAN HEALTH PLAN	193,958	5.72	1,109	977	88.10	70	6.31	3	0.27	57	5.14	2	0.18
H5428: SAN MATEO HEALTH COMMISSION	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5433: ORANGE COUNTY HEALTH AUTHORI	1,432	11.17	16	15	93.75	1	6.25	0	0.00	0	0.00	0	0.00
H5435: UNITEDHEALTHCARE INSURANCE C	25,582	11.96	306	212	69.28	3	0.98	0	0.00	91	29.74	0	0.00
H5440: UNITEDHEALTHCARE INSURANCE C	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5496: IMPERIAL HEALTH PLAN OF CALI	345	2.90	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5580: MERCY CARE	18,824	7.22	136	116	85.29	8	5.88	4	2.94	7	5.15	1	0.74
H5587: HEALTH CHOICE ARIZONA, INC.	9,602	13.96	134	77	57.46	26	19.40	0	0.00	30	22.39	1	0.75
H5609: CALIFORNIA PHYSICIANS' SERVI	-	-	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5629: COMMUNITY ELDERCARE OF SAN D	576	0.00	0	0	-	0	-	0	-	0	-	0	-
H5640: IEHP HEALTH ACCESS	-	-	10	8	80.00	1	10.00	0	0.00	1	10.00	0	0.00
H5649: CENTRAL HEALTH PLAN OF CALIF	39,775	3.04	121	114	94.21	2	1.65	0	0.00	5	4.13	0	0.00
H5652: SIERRA HEALTH AND LIFE INSUR	4,751	1.05	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00

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H5852: AIDS HEALTHCARE FOUNDATION	711	1.41	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5928: CARE1ST HEALTH PLAN	66,153	5.85	387	295	76.23	19	4.91	2	0.52	71	18.35	0	0.00
H5943: SCAN HEALTH PLAN	1,499	20.68	31	21	67.74	6	19.35	0	0.00	4	12.90	0	0.00
H5945: PROMINENCE HEALTHFIRST	5,801	20.86	121	32	26.45	20	16.53	2	1.65	67	55.37	0	0.00
H5969: ALOHACARE	1,612	0.00	0	0	-	0	-	0	-	0	-	0	-
H6050: KAISER FOUNDATION HP, INC.	38	0.00	0	0	-	0	-	0	-	0	-	0	-
H6052: KAISER FOUNDATION HP, INC.	642	0.00	0	0	-	0	-	0	-	0	-	0	-
H6053: SANTE FE EMPLOYEES HOSPITAL	675	0.00	0	0	-	0	-	0	-	0	-	0	-
H6079: TOTAL LONGTERM CARE, INC.	381	2.62	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6229: BLUE CROSS OF CALIFORNIA PAR	6,356	5.35	34	21	61.76	3	8.82	0	0.00	10	29.41	0	0.00
H6526: UNITEDHEALTHCARE OF NEW MEXI	1,280	8.59	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	4,897	7.96	39	34	87.18	0	0.00	0	0.00	5	12.82	0	0.00
H6623: MARICOPA COUNTY SPECIAL HEAL	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7187: UNITEDHEALTHCARE OF WISCONSI	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7317: HAWAII MEDICAL SERVICE ASSOC	52	0.00	0	0	-	0	-	0	-	0	-	0	-
H7445: UNITEDHEALTHCARE OF ILLINOIS	-	-	0	0	-	0	-	0	-	0	-	0	-
H7464: UNITEDHEALTHCARE OF THE MID-	1,343	2.98	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7501: ORANGE COUNTY HEALTH AUTHORI	147	0.00	0	0	-	0	-	0	-	0	-	0	-
H7680: PROMINENCE HEALTHFIRST OF TE	1,416	11.30	16	5	31.25	2	12.50	0	0.00	9	56.25	0	0.00
H7855: BRANDMAN CENTERS FOR SENIOR	203	0.00	0	0	-	0	-	0	-	0	-	0	-
H7885: SAN MATEO HEALTH COMMISSION	9,019	6.99	63	45	71.43	10	15.87	0	0.00	8	12.70	0	0.00
H7890: SANTA CLARA COUNTY HEALTH AU	7,523	5.72	43	31	72.09	4	9.30	0	0.00	8	18.60	0	0.00
H8016: ORANGE COUNTY HEALTH AUTHORI	14,956	14.58	218	177	81.19	25	11.47	4	1.83	12	5.50	0	0.00
H8211: MAMSI LIFE AND HEALTH INSURA	1,255	1.59	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H8258: LOCAL INITIATIVE HEALTH AUTH	15,744	5.34	84	72	85.71	5	5.95	1	1.19	6	7.14	0	0.00
H8677: MOLINA HEALTHCARE OF CALIFOR	11,371	5.80	66	41	62.12	9	13.64	1	1.52	14	21.21	1	1.52
H8748: UNITEDHEALTHCARE INSURANCE C	13,430	5.96	80	58	72.50	1	1.25	0	0.00	21	26.25	0	0.00
H8764: ASPIRE HEALTH PLAN	3,313	19.32	64	56	87.50	7	10.94	0	0.00	1	1.56	0	0.00
H8768: UNITEDHEALTHCARE INSURANCE C	4,745	1.48	7	4	57.14	0	0.00	0	0.00	3	42.86	0	0.00
H9003: KAISER FOUNDATION HP OF THE	92,038	1.25	115	106	92.17	2	1.74	2	1.74	5	4.35	0	0.00
H9104: SCAN HEALTH PLAN	49	61.22	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9592: CENTRAL VALLEY MEDICAL SERVI	287	0.00	0	0	-	0	-	0	-	0	-	0	-

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H9616: CENTRO DE SALUD DE LA COMUNI	231	0.00	0	0	-	0	-	0	-	0	-	0	-
R1548: UNITEDHEALTHCARE INSURANCE C	21,260	1.55	33	28	84.85	0	0.00	0	0.00	5	15.15	0	0.00
R3175: UNITEDHEALTHCARE INSURANCE C	4,253	1.88	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH	84,418	12.59	1,063	926	87.11	9	0.85	0	0.00	128	12.04	0	0.00
R5287: UNITEDHEALTHCARE INSURANCE C	-	-	30	7	23.33	1	3.33	0	0.00	22	73.33	0	0.00
R5329: SIERRA HEALTH AND LIFE INSUR	4,945	1.21	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5342: UNITEDHEALTHCARE INSURANCE C	103,177	6.06	625	445	71.20	7	1.12	1	0.16	171	27.36	1	0.16
R6801: CARE IMPROVEMENT PLUS OF TEX	121,765	9.18	1,118	873	78.09	6	0.54	5	0.45	234	20.93	0	0.00
R7444: UNITEDHEALTHCARE INSURANCE C	470,753	6.46	3,043	2,489	81.79	33	1.08	7	0.23	514	16.89	0	0.00
R9896: CARE IMPROVEMENT PLUS SOUTH	-	-	42	14	33.33	0	0.00	0	0.00	28	66.67	0	0.00
S0522: SYMPHONIX HEALTH INSURANCE,	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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H0029: COORDINATED CARE OF WASHINGT	160	0.00	0	0	-	0	-	0	-	0	-	0	-
H0062: SUPERIOR HEALTHPLAN COMMUNIT	1,019	3.93	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H0351: HEALTH NET OF ARIZONA, INC.	16,949	5.37	91	70	76.92	7	7.69	1	1.10	13	14.29	0	0.00
H0490: MOLINA HEALTHCARE OF OHIO, I	283	17.67	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	22,330	1.39	31	25	80.65	2	6.45	0	0.00	4	12.90	0	0.00
H0562: HEALTH NET OF CALIFORNIA,INC	121,877	2.78	339	277	81.71	34	10.03	1	0.29	25	7.37	2	0.59
H0908: BUCKEYE COMMUNITY HEALTH PLA	507	1.97	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1302: BLUE CROSS OF IDAHO CARE PLU	785	6.37	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1304: REGENCE BLUESHIELD OF IDAHO	5,461	2.01	11	8	72.73	1	9.09	0	0.00	2	18.18	0	0.00
H1350: BLUE CROSS OF IDAHO CARE PLU	25,298	13.36	338	279	82.54	23	6.80	10	2.96	26	7.69	0	0.00
H1372: MARQUIS ADVANTAGE, INC.	432	0.00	0	0	-	0	-	0	-	0	-	0	-
H1436: ABSOLUTE TOTAL CARE, INC.	2,587	1.55	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1664: HOME STATE HEALTH PLAN, INC.	390	0.00	0	0	-	0	-	0	-	0	-	0	-
H1969: REGENCE BLUESHIELD OF IDAHO	2,356	3.82	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1997: REGENCE BLUESHIELD	3,008	4.65	14	14	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	2,632	1.14	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H2879: MOLINA HEALTHCARE OF WISCONS	1,031	7.76	8	4	50.00	2	25.00	0	0.00	2	25.00	0	0.00
H2906: HOMETOWN HEALTH PLAN, INC.	3,873	4.39	17	9	52.94	2	11.76	1	5.88	5	29.41	0	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	15,031	6.99	105	85	80.95	8	7.62	2	1.90	10	9.52	0	0.00
H3328: THE NEW YORK STATE CATHOLIC	71,940	3.48	250	140	56.00	29	11.60	0	0.00	81	32.40	0	0.00
H3499: COORDINATED CARE CORPORATION	427	0.00	0	0	-	0	-	0	-	0	-	0	-
H3561: HEALTH NET COMMUNITY SOLUTIO	16,868	2.67	45	40	88.89	0	0.00	0	0.00	5	11.11	0	0.00
H3809: PROVIDENCE HEALTH & SERVICES	1,355	0.00	0	0	-	0	-	0	-	0	-	0	-
H3810: ALLCARE HEALTH PLAN, INC.	2,814	3.20	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	5,095	3.53	18	13	72.22	2	11.11	0	0.00	3	16.67	0	0.00
H3813: MODA HEALTH PLAN, INC.	17,570	6.03	106	84	79.25	9	8.49	2	1.89	10	9.43	1	0.94
H3814: ATRIO HEALTH PLANS	2,391	6.69	16	12	75.00	2	12.50	0	0.00	2	12.50	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	48,340	2.42	117	104	88.89	8	6.84	0	0.00	5	4.27	0	0.00
H3818: FAMILYCARE HEALTH PLANS, INC	-	-	13	2	15.38	2	15.38	1	7.69	8	61.54	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	20,068	5.33	107	94	87.85	3	2.80	0	0.00	10	9.35	0	0.00

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H4605: REGENCE BLUECROSS BLUESHIELD	8,213	2.80	23	22	95.65	1	4.35	0	0.00	0	0.00	0	0.00
H4754: PACIFICSOURCE COMMUNITY HEAL	10,103	5.34	54	50	92.59	4	7.41	0	0.00	0	0.00	0	0.00
H5002: GROUP HEALTH COOPERATIVE OF	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5007: PROVIDENCE HEALTH SYSTEM	622	3.22	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5009: REGENCE BLUESHIELD	19,204	3.07	59	54	91.53	3	5.08	0	0.00	2	3.39	0	0.00
H5010: ASURIS NORTHWEST HEALTH	951	2.10	2	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
H5117: LOUISIANA HEALTHCARE CONNECT	82	0.00	0	0	-	0	-	0	-	0	-	0	-
H5162: STERLING LIFE INSURANCE COMP	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5190: SUNSHINE STATE HEALTH PLAN,	2,189	2.74	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H5294: SUPERIOR HEALTH PLAN, INC.	1,700	1.76	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5439: HEALTH NET LIFE INSURANCE CO	36,140	1.58	57	41	71.93	7	12.28	1	1.75	7	12.28	1	1.75
H5520: HEALTH NET LIFE INSURANCE CO	-	-	17	14	82.35	0	0.00	0	0.00	3	17.65	0	0.00
H5590: BRIDGEWAY HEALTH SOLUTIONS	599	5.01	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	11,261	5.68	64	38	59.38	9	14.06	0	0.00	17	26.56	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	1,926	6.75	13	8	61.54	1	7.69	0	0.00	3	23.08	1	7.69
H5823: MOLINA HEALTHCARE OF WASHING	9,920	5.75	57	42	73.68	4	7.02	1	1.75	10	17.54	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WAS	8,093	4.08	33	21	63.64	4	12.12	1	3.03	7	21.21	0	0.00
H5859: HEALTH PLAN OF CAREOREGON, I	12,944	5.72	74	71	95.95	1	1.35	1	1.35	1	1.35	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	11,625	8.52	99	66	66.67	9	9.09	0	0.00	24	24.24	0	0.00
H5995: ATRIO HEALTH PLANS	3,316	8.75	29	23	79.31	4	13.79	0	0.00	2	6.90	0	0.00
H6237: REGENCE BLUECROSS BLUESHIELD	5,444	4.04	22	20	90.91	1	4.55	0	0.00	1	4.55	0	0.00
H6550: SUNFLOWER STATE HEALTH PLAN,	114	8.77	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6743: ATRIO HEALTH PLANS	10,863	3.59	39	30	76.92	6	15.38	0	0.00	3	7.69	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OR	36,815	2.47	91	74	81.32	3	3.30	0	0.00	14	15.38	0	0.00
H7006: ATRIO HEALTH PLANS	3,426	8.76	30	28	93.33	2	6.67	0	0.00	0	0.00	0	0.00
H7173: PEACH STATE HEALTH PLAN, INC	1,297	4.63	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7245: PREMIERA BLUE CROSS	19,021	3.05	58	42	72.41	4	6.90	1	1.72	11	18.97	0	0.00
H7678: MOLINA HEALTHCARE OF TEXAS,	1,593	8.79	14	10	71.43	1	7.14	0	0.00	3	21.43	0	0.00
H8130: MOLINA HEALTHCARE OF FLORIDA	2,611	6.51	17	10	58.82	1	5.88	1	5.88	5	29.41	0	0.00
H8189: MANAGED HEALTH SERVICES, WIS	1,052	7.60	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H8506: MODA HEALTH PLAN, INC.	641	14.04	9	7	77.78	0	0.00	0	0.00	2	22.22	0	0.00
H9047: PROVIDENCE HEALTH ASSURANCE	56,361	4.77	269	231	85.87	25	9.29	0	0.00	13	4.83	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2018 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2018
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H9082: MOLINA HEALTHCARE OF NEW MEX	5,025	11.94	60	42	70.00	6	10.00	1	1.67	11	18.33	0	0.00
H9276: SUNSHINE HEALTH COMMUNITY SO	2,566	0.39	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9287: HEALTH NET COMMUNITY SOLUTIO	3,013	1.33	4	1	25.00	1	25.00	0	0.00	2	50.00	0	0.00
H9302: PREMIERA BLUE CROSS	22,720	7.31	166	125	75.30	2	1.20	0	0.00	39	23.49	0	0.00
H9630: ARKANSAS HEALTH AND WELLNESS	4,622	3.25	15	14	93.33	0	0.00	0	0.00	1	6.67	0	0.00
H9811: MAGNOLIA HEALTH PLAN, INC.	499	4.01	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
Unspe: Unspecified	-	-	200	100	51.02	0	0.00	0	0.00	95	48.47	1	0.51

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2018 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2018
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
: TOTAL	21,363,014	3.95	84,383	66,968	79.37	4,142	4.91	456	0.54	12,716	15.07	96	0.11

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2018 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5A - 2018
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0137: COMMONWEALTH CARE ALLIANCE,	18,237	3.07	56	9	0.49	16.07
H0477: SERENITY CARE, INC.	342	0.00	0	0	0.00	-
H0809: MERCY LIFE, INC.	245	0.00	0	0	0.00	-
H1365: MARTIN'S POINT GENERATIONS A	2,113	4.26	9	1	0.47	11.11
H1660: HARVARD PILGRIM HEALTH CARE	7,062	38.94	275	16	2.27	5.82
H2218: HARBOR HEALTH SERVICES, INC.	480	0.00	0	0	0.00	-
H2219: FALLON COMMUNITY HEALTH PLAN	1,158	0.00	0	0	0.00	-
H2220: UPHAMS CORNER HEALTH COMMITT	248	0.00	0	0	0.00	-
H2221: CAMBRIDGE PUBLIC HEALTH COMM	407	0.00	0	0	0.00	-
H2222: ELEMENT CARE, INC.	952	0.00	0	0	0.00	-
H2223: ELDER SVC PLN/E BOSTON HEALT	512	0.00	0	0	0.00	-
H2224: SENIOR WHOLE HEALTH, LLC	13,396	2.76	37	5	0.37	13.51
H2225: COMMONWEALTH CARE ALLIANCE,	9,133	2.74	25	2	0.22	8.00
H2230: BCBS OF MASSACHUSETTS HMO B	39,921	2.88	115	6	0.15	5.22
H2249: ELDER SERVICE PLAN - E. BOST	-	-	1	0	-	0.00
H2254: KAISER FNDN HP OF MASSACHUSE	-	-	1	0	-	0.00
H2256: TUFTS ASSOCIATED HEALTH MAIN	101,562	8.88	902	23	0.23	2.55
H2261: BCBS OF MASSACHUSETTS HMO B	12,411	1.69	21	1	0.08	4.76
H2470: FALLON HEALTH WEINBERG, INC.	-	-	1	0	-	0.00
H4105: PACE ORGANIZATION OF RHODE I	268	0.00	0	0	0.00	-
H4152: BLUE CROSS & BLUE SHIELD OF	52,501	2.23	117	11	0.21	9.40
H5591: MARTIN'S POINT GENERATIONS A	42,347	3.80	161	21	0.50	13.04
H5992: SENIOR WHOLE HEALTH OF NEW Y	90	0.00	0	0	0.00	-
H6750: HARVARD PILGRIM HEALTH CARE	5,790	30.22	175	19	3.28	10.86
H7419: TUFTS HEALTH PUBLIC PLANS, I	2,656	8.28	22	5	1.88	22.73
H8578: HEALTH NEW ENGLAND, INC.	8,906	7.19	64	10	1.12	15.63
H9001: FALLON COMMUNITY HEALTH PLAN	19,554	15.19	297	37	1.89	12.46
H9576: NEIGHBORHOOD HEALTH PLAN OF	13,393	4.26	57	18	1.34	31.58
H9585: BOSTON MEDICAL CENTER HEALTH	585	6.84	4	1	1.71	25.00

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TABLE 5A - 2018
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0423: METROPLUS HEALTH PLAN, INC.	8,058	5.34	43	6	0.74	13.95
H0811: GUILDNET, INC.	428	0.00	0	0	0.00	-
H1234: LIFE ST. FRANCIS	285	0.00	0	0	0.00	-
H1518: CATHOLIC HEALTH SYSTEM BUFFA	241	4.15	1	0	0.00	0.00
H1777: CATHOLIC SPECIAL NEEDS PLAN,	1,757	0.57	1	0	0.00	0.00
H2168: VILLAGE SENIOR SERVICES CORP	657	12.18	8	1	1.52	12.50
H2773: QUALITY HEALTH PLANS OF NEW	4,257	3.29	14	5	1.17	35.71
H3018: CENTERS PLAN FOR HEALTHY LIV	28	0.00	0	0	0.00	-
H3054: CONSTELLATION HEALTH, LLC.	10,602	9.81	104	9	0.85	8.65
H3154: HORIZON INSURANCE COMPANY	22,889	7.82	179	4	0.17	2.23
H3227: KALOS HEALTH, INC.	45	22.22	1	1	22.22	100.00
H3302: CAPITAL AREA COMMUNITY HP	-	-	1	0	-	0.00
H3305: MVP HEALTH PLAN, INC.	35,855	11.63	417	51	1.42	12.23
H3308: CAPITAL AREA COMMUNITY HP	-	-	1	0	-	0.00
H3314: HEALTH INSURANCE PLAN OF GRE	114	0.00	0	0	0.00	-
H3321: LORETTO INDEPENDENT LIVING S	544	0.00	0	0	0.00	-
H3322: SENIOR CARE CONNECTION, INC.	203	0.00	0	0	0.00	-
H3327: TOUCHSTONE HEALTH HMO, INC.	-	-	1	1	-	100.00
H3329: CENTERLIGHT HEALTHCARE, INC.	2,384	28.10	67	21	8.81	31.34
H3330: HEALTH INSURANCE PLAN OF GRE	116,927	3.82	447	29	0.25	6.49
H3331: INDEPENDENT LIVING FOR SENIO	732	0.00	0	0	0.00	-
H3335: EXCELLUS HEALTH PLAN, INC.	52,505	6.51	342	38	0.72	11.11
H3337: LIBERTY HEALTH ADVANTAGE, IN	-	-	128	20	-	15.63
H3344: INDEPENDENT HEALTH BENEFITS	4,664	14.15	66	3	0.64	4.55
H3347: ELDERPLAN, INC.	10,810	7.77	84	8	0.74	9.52
H3350: PRUDENTIAL HCP OF NEW YORK,	-	-	1	0	-	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	96,134	6.03	580	51	0.53	8.79
H3359: HEALTHFIRST HEALTH PLAN, INC	153,251	2.79	427	7	0.05	1.64
H3362: INDEPENDENT HEALTH ASSOCIATI	65,473	17.73	1,161	37	0.57	3.19
H3368: CAPITAL AREA COMMUNITY HP	-	-	2	0	-	0.00

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TABLE 5A - 2018
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3378: MDNY HEALTHCARE, INC.	-	-	1	0	-	0.00
H3384: HEALTHNOW NEW YORK INC.	32,244	0.93	30	0	0.00	0.00
H3388: CAPITAL DISTRICT PHYSICIANS'	38,651	7.30	282	27	0.70	9.57
H3493: LIFE AT LOURDES, INC.	189	0.00	0	0	0.00	-
H3528: CONNECTICARE, INC.	48,823	6.53	319	26	0.53	8.15
H4003: MMM HEALTHCARE, LLC	160,457	1.76	283	14	0.09	4.95
H4004: MMM HEALTHCARE, LLC	42,007	0.95	40	0	0.00	0.00
H4005: TRIPLE S ADVANTAGE, INC.	13,865	2.16	30	2	0.14	6.67
H4006: MCS ADVANTAGE, INC.	-	-	1	0	-	0.00
H4393: CATHOLIC MANAGED LONG TERM C	629	0.00	0	0	0.00	-
H4876: CONSTELLATION HEALTH, LLC.	7,412	1.21	9	0	0.00	0.00
H4922: AGEWELL NEW YORK, LLC	5,021	7.57	38	9	1.79	23.68
H5042: CDPHP UNIVERSAL BENEFITS, IN	4,032	3.97	16	3	0.74	18.75
H5141: CLOVER INSURANCE COMPANY	31,385	3.70	116	21	0.67	18.10
H5441: HEALTHFIRST HEALTH PLAN, INC	1,004	0.00	0	0	0.00	-
H5526: HEALTHNOW NEW YORK INC.	19,007	1.47	28	1	0.05	3.57
H5528: GROUP HEALTH INCORPORATED	48	20.83	1	0	0.00	0.00
H5549: VNS CHOICE	14,254	37.67	537	77	5.40	14.34
H5577: MCS ADVANTAGE, INC.	206,595	1.65	340	6	0.03	1.76
H5774: TRIPLE S ADVANTAGE, INC.	98,195	0.97	95	3	0.03	3.16
H5989: CENTERLIGHT HEALTHCARE, INC.	481	14.55	7	1	2.08	14.29
H5991: HEALTH INSURANCE PLAN OF GRE	13,619	3.23	44	4	0.29	9.09
H6308: AGEWELL NEW YORK, LLC	245	4.08	1	0	0.00	0.00
H6334: NY HOTEL TRADES COUNCIL & HO	4,859	0.00	0	0	0.00	-
H6371: LUTHERAN SENIOR HEALTHCARE,	121	0.00	0	0	0.00	-
H6435: ELDERSERVE HEALTH, INC.	18	0.00	0	0	0.00	-
H6596: FALLON HEALTH WEINBERG, INC.	114	0.00	0	0	0.00	-
H6776: ELDERSERVE HEALTH, INC.	273	0.00	0	0	0.00	-
H6864: GUILDNET, INC.	444	2.25	1	1	2.25	100.00
H6887: INSPIRA HEALTH NETWORK LIFE,	245	0.00	0	0	0.00	-
H6988: CENTERS PLAN FOR HEALTHY LIV	1,645	80.85	133	28	17.02	21.05
H7522: MMM HEALTHCARE, LLC	2,331	0.86	2	1	0.43	50.00

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TABLE 5A - 2018
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H7619: ATLANTICARE HEALTH SERVICES,	30	0.00	0	0	0.00	-
H7971: HORIZON INSURANCE COMPANY	59,053	1.79	106	5	0.08	4.72
H8029: ELDERPLAN, INC.	459	0.00	0	0	0.00	-
H8266: CONSTELLATION HEALTH, LLC.	2,180	11.01	24	1	0.46	4.17
H8298: HORIZON HEALTHCARE OF NEW JE	6,812	0.88	6	1	0.15	16.67
H8490: VNS CHOICE	1,336	0.00	0	0	0.00	-
H8777: COMPLETE SENIOR CARE, INC.	114	8.77	1	0	0.00	0.00
H8800: TOTAL SENIOR CARE, INC.	93	0.00	0	0	0.00	-
H8851: SENIOR WHOLE HEALTH OF NEW Y	140	0.00	0	0	0.00	-
H9115: METROPLUS HEALTH PLAN, INC.	211	0.00	0	0	0.00	-
H9323: ACUTE CARE HEALTH SYSTEM, LL	100	0.00	0	0	0.00	-
H9345: VILLAGE SENIOR SERVICES CORP	22	0.00	0	0	0.00	-
H9615: MVP HEALTH PLAN, INC.	24,235	10.77	261	20	0.83	7.66
H9869: PARTNERS HEALTH PLAN, INC.	970	0.00	0	0	0.00	-

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TABLE 5A - 2018
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
90091: UNITED MINE WORKERS OF AMERI	45,914	0.70	32	1	0.02	3.13
H0147: HEALTHKEEPERS, INC.	-	-	6	0	-	0.00
H0819: SENIOR LIFE YORK, INC.	209	0.00	0	0	0.00	-
H1225: HOPKINS HEALTH ADVANTAGE, IN	2,431	9.46	23	1	0.41	4.35
H1239: INNOVAGE VIRGINIA PACE-ROANO	128	0.00	0	0	0.00	-
H1659: PIEDMONT COMMUNITY HEALTHCAR	5,081	4.13	21	3	0.59	14.29
H2064: GEISINGER COMMUNITY HEALTH S	194	0.00	0	0	0.00	-
H2109: THE JOHNS HOPKINS HEALTH SYS	129	0.00	0	0	0.00	-
H2172: KAISER FDTN HLTH PLAN OF THE	3,345	0.60	2	0	0.00	0.00
H2185: LIFEWORKS ADVANTAGE, LLC	758	7.92	6	0	0.00	0.00
H2386: APPALACHIAN AGENCY FOR SENIO	87	0.00	0	0	0.00	-
H2469: AMERIGROUP VIRGINIA, INC.	-	-	5	0	-	0.00
H2537: SPIRITTRUST LUTHERAN LIFE	90	0.00	0	0	0.00	-
H2563: OPTIMA HEALTH PLAN	2,947	0.68	2	0	0.00	0.00
H2915: PENNSYLVANIA HEALTH & WELLNE	390	0.00	0	0	0.00	-
H2937: SENIOR LIFE GREENSBURG, INC.	192	0.00	0	0	0.00	-
H2941: SENTARA LIFE CARE CORPORATIO	224	0.00	0	0	0.00	-
H2992: SENIORLIFE WASHINGTON, INC.	535	0.00	0	0	0.00	-
H3060: VIECARE BUTLER, LLC	191	0.00	0	0	0.00	-
H3156: AMERIHEALTH HMO, INC.	-	-	2	0	-	0.00
H3473: CHARLOTTESVILLE AREA RETIREM	129	0.00	0	0	0.00	-
H3480: HUMANA HEALTH PLAN, INC.	-	-	5	0	-	0.00
H3672: THE HEALTH PLAN OF WEST VIRG	14,421	1.32	19	1	0.07	5.26
H3890: HOPKINS HEALTH ADVANTAGE, IN	9,948	11.36	113	10	1.01	8.85
H3902: DELAWARE VALLEY HC, INC	-	-	1	0	-	0.00
H3907: UPMC HEALTH PLAN, INC.	143,218	8.73	1,251	24	0.17	1.92
H3908: TRINITY HEALTH LIFE PENNSYLV	480	0.00	0	0	0.00	-
H3909: QCC INSURANCE COMPANY	8,796	7.39	65	5	0.57	7.69
H3916: HIGHMARK SENIOR HEALTH COMPA	148,896	2.84	423	23	0.15	5.44
H3917: PITTSBURGH CARE PARTNERSHIP,	559	0.00	0	0	0.00	-

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TABLE 5A - 2018
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3918: LIVING INDEPENDENCE FOR THE	560	0.00	0	0	0.00	-
H3919: ST. AGNES CONTINUING CARE CE	688	0.00	0	0	0.00	-
H3923: CAPITAL ADVANTAGE INSURANCE	13,292	3.91	52	3	0.23	5.77
H3924: GEISINGER INDEMNITY INSURANC	24,957	1.56	39	1	0.04	2.56
H3925: PENNSYLVANIA PACE, INC.	193	0.00	0	0	0.00	-
H3930: SPARTAN PLAN NY, INC.	64	0.00	0	0	0.00	-
H3952: KEYSTONE HEALTH PLAN EAST, I	90,827	8.22	747	61	0.67	8.17
H3954: GEISINGER HEALTH PLAN	70,171	1.94	136	7	0.10	5.15
H3957: HIGHMARK CHOICE COMPANY	106,924	3.74	400	11	0.10	2.75
H3962: KEYSTONE HEALTH PLAN CENTRAL	15,902	4.15	66	4	0.25	6.06
H4093: PROVIDER PARTNERS HEALTH PLA	592	3.38	2	0	0.00	0.00
H4227: VISTA HEALTH PLAN, INC.	6,234	9.79	61	8	1.28	13.11
H4236: SPARTAN PLAN PA, INC.	119	0.00	0	0	0.00	-
H4279: UPMC FOR YOU, INC	25,966	8.28	215	7	0.27	3.26
H4778: SPARTAN PLAN IL, INC.	94	10.64	1	0	0.00	0.00
H4906: C AND O EMPLOYEES' HOSPITAL	1,938	0.00	0	0	0.00	-
H4950: PRUDENTIAL HEALTH CARE PLAN	-	-	1	0	-	0.00
H4999: THE LUTHERAN HOME FOR THE AG	202	0.00	0	0	0.00	-
H5037: MOUNTAIN EMPIRE OLDER CITIZE	92	0.00	0	0	0.00	-
H5106: HIGHMARK SENIOR SOLUTIONS CO	4,147	3.62	15	0	0.00	0.00
H5493: LIFE AT ST. FRANCIS HEALTHCA	230	0.00	0	0	0.00	-
H5533: UPMC HEALTH NETWORK, INC.	9,235	8.23	76	2	0.22	2.63
H5812: GEISINGER INDEMNITY INSURANC	-	-	1	0	-	0.00
H5902: SENIOR LIFE ALTOONA, INC.	276	0.00	0	0	0.00	-
H5932: GATEWAY HEALTH PLAN, INC.	48,834	5.37	262	4	0.08	1.53
H5978: SENIOR LIFE LEHIGH VALLEY, I	320	0.00	0	0	0.00	-
H6188: VIECARE ARMSTRONG, LLC	65	0.00	0	0	0.00	-
H6310: INOVACARES	113	0.00	0	0	0.00	-
H6551: LIFE ST. MARY	224	0.00	0	0	0.00	-
H7660: VIECARE BEAVER, LLC	450	0.00	0	0	0.00	-
H7802: SPARTAN PLAN VA, INC.	66	0.00	0	0	0.00	-
H8067: PROVIDER PARTNERS HEALTH PLA	299	3.34	1	1	3.34	100.00

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TABLE 5A - 2018
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H8096: CENTRA HEALTH, INC.	203	0.00	0	0	0.00	-
H8604: THP INSURANCE COMPANY	1,832	1.09	2	0	0.00	0.00
H8655: RIVERSIDE RETIREMENT SERVICE	387	0.00	0	0	0.00	-
H8854: UNIVERSITY OF MARYLAND HEALT	10,486	8.77	92	8	0.76	8.70
H9068: ALBRIGHT CARE SERVICES	176	0.00	0	0	0.00	-
H9153: WEST VIRGINIA SENIOR ADVANTA	496	6.05	3	0	0.00	0.00
H9190: GATEWAY HEALTH PLAN OF OHIO,	10,605	12.64	134	4	0.38	2.99
H9207: HEALTH PARTNERS PLANS, INC.	20,597	8.06	166	26	1.26	15.66
H9408: VIBRA HEALTH PLAN, INC.	1,347	8.17	11	0	0.00	0.00
H9412: GEISINGER QUALITY OPTIONS, I	-	-	0	0	-	-
H9830: NEWCOURTLAND LIFE PROGRAM	610	0.00	0	0	0.00	-
H9877: VIRGINIA PREMIER HEALTH PLAN	3,543	1.13	4	1	0.28	25.00
H9915: MEDSTAR FAMILY CHOICE, INC.	5,876	10.21	60	2	0.34	3.33

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TABLE 5A - 2018
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0088: WELLCARE HEALTH INSURANCE OF	64	0.00	0	0	0.00	-
H0104: BLUE CROSS AND BLUE SHIELD O	89,511	0.84	75	4	0.04	5.33
H0105: THE METHODIST OAKS	105	0.00	0	0	0.00	-
H0111: WELLCARE OF GEORGIA, INC.	2,032	0.98	2	0	0.00	0.00
H0112: MORSE LIFE HOME CARE, INC.	397	0.00	0	0	0.00	-
H0117: WELLCARE OF OHIO, INC.	-	-	1	0	-	0.00
H0154: VIVA HEALTH, INC.	47,831	4.10	196	5	0.10	2.55
H0174: WELLCARE OF TEXAS, INC.	758	7.92	6	0	0.00	0.00
H0712: WELLCARE OF CONNECTICUT, INC	8,531	9.14	78	12	1.41	15.38
H0839: VOANS SENIOR COMMUNITY CARE	171	0.00	0	0	0.00	-
H0913: WELLCARE HEALTH PLANS OF NEW	5,370	4.10	22	1	0.19	4.55
H1016: AVMED, INC.	28,830	1.87	54	2	0.07	3.70
H1026: HEALTH OPTIONS, INC.	48,071	6.05	291	13	0.27	4.47
H1032: WELLCARE OF FLORIDA, INC.	96,362	2.68	258	6	0.06	2.33
H1035: HEALTH OPTIONS, INC.	14,364	3.62	52	5	0.35	9.62
H1043: FLORIDA PACE CENTERS, INC.	650	0.00	0	0	0.00	-
H1054: PRUDENTIAL INSURANCE CO.	-	-	1	0	-	0.00
H1069: PCA HEALTH PLANS OF FLORIDA,	-	-	2	0	-	0.00
H1099: HEALTH FIRST HEALTH PLANS	38,086	7.96	303	7	0.18	2.31
H1112: WELLCARE OF GEORGIA, INC.	48,014	3.64	175	6	0.12	3.43
H1216: HARMONY HEALTH PLAN OF ILLIN	-	-	1	0	-	0.00
H1264: WELLCARE OF TEXAS, INC.	35,446	4.80	170	5	0.14	2.94
H1357: CAROLINA SENIORCARE	186	0.00	0	0	0.00	-
H1416: HARMONY HEALTH PLAN, INC.	85,175	4.56	388	4	0.05	1.03
H1500: LIFE ST. JOSEPH OF THE PINES	277	0.00	0	0	0.00	-
H1533: STAYWELL SENIOR CARE, INC.	105	0.00	0	0	0.00	-
H1723: ABSOLUTE TOTAL CARE, INC.	3,296	5.46	18	0	0.00	0.00
H1903: WELLCARE HEALTH INSURANCE OF	-	-	14	0	-	0.00
H2334: EON HEALTH, INC. (SC)	37	0.00	0	0	0.00	-
H2400: SIGNATURE ADVANTAGE, LLC	168	17.86	3	0	0.00	0.00

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TABLE 5A - 2018
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2491: WELLCARE HEALTH INSURANCE OF	19,524	18.64	364	3	0.15	0.82
H2533: MOLINA HEALTHCARE OF SOUTH C	2,917	7.20	21	6	2.06	28.57
H2758: BEHEALTHY FLORIDA, INC.	9,689	14.45	140	14	1.44	10.00
H2775: AMERICAN PROGRESSIVE LIFE &	32,232	5.24	169	10	0.31	5.92
H2816: AMERICAN PROGRESSIVE LIFE &	20,971	6.82	143	5	0.24	3.50
H2962: ULTIMATE HEALTH PLANS, INC.	6,776	9.00	61	2	0.30	3.28
H3259: VOLUNTEER STATE HEALTH PLAN	15,257	0.98	15	0	0.00	0.00
H3291: PRUITTHEALTH PREMIER, INC.	1,756	7.97	14	6	3.42	42.86
H3361: WELLCARE OF NEW YORK, INC.	42,974	4.07	175	4	0.09	2.29
H3404: BLUE CROSS AND BLUE SHIELD O	26,304	2.85	75	4	0.15	5.33
H3430: SUNCOAST PACE, INC.	307	0.00	0	0	0.00	-
H3449: BLUE CROSS AND BLUE SHIELD O	46,861	2.35	110	16	0.34	14.55
H3942: ELDERHAUS INC.	114	0.00	0	0	0.00	-
H4053: GREENVILLE HEALTH SYSTEM	53	0.00	0	0	0.00	-
H4074: MERCY LIFE OF ALABAMA	166	0.00	0	0	0.00	-
H4091: SIMPRA ADVANTAGE, INC.	1,876	3.20	6	1	0.53	16.67
H4203: PALMETTO HEALTH ALLIANCE	271	0.00	0	0	0.00	-
H4235: SENIOR TOTAL LIFE CARE, INC.	196	0.00	0	0	0.00	-
H4326: PACE @ HOME, INC.	135	0.00	0	0	0.00	-
H4402: ALEXIAN BROTHERS COMMUNITY S	265	0.00	0	0	0.00	-
H4506: SELECTCARE OF TEXAS, INC.	65,898	6.78	447	17	0.26	3.80
H4714: PACE OF THE SOUTHERN PIEDMON	147	0.00	0	0	0.00	-
H4868: WELLCARE OF NEW YORK, INC.	164	6.10	1	0	0.00	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	29,699	3.67	109	8	0.27	7.34
H5199: WELLCARE HEALTH INSURANCE OF	148	0.00	0	0	0.00	-
H5413: LIFEMASTERS SUPPORTED SELFCA	-	-	1	0	-	0.00
H5430: ONECARE BY CARE1ST HEALTH PL	2,055	1.95	4	0	0.00	0.00
H5434: BLUE CROSS AND BLUE SHIELD O	8,202	5.36	44	2	0.24	4.55
H5436: AVMED, INC.	-	-	1	0	-	0.00
H5656: SELECTCARE HEALTH PLANS, INC	2,058	7.77	16	2	0.97	12.50
H5698: HARMONY HEALTH PLAN, INC.	-	-	8	0	-	0.00
H5880: VOLUNTEER STATE HEALTH PLAN,	-	-	1	0	-	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5934: HOPE HOSPICE AND COMMUNITY S	378	5.29	2	0	0.00	0.00
H5938: CAPITAL HEALTH PLAN	21,217	1.65	35	3	0.14	8.57
H6059: PACE OF GUILFORD AND ROCKING	195	0.00	0	0	0.00	-
H6306: FIRSTCAROLINACARE INSURANCE	6,517	0.92	6	0	0.00	0.00
H6351: LIBERTY ADVANTAGE, LLC	643	7.78	5	0	0.00	0.00
H6846: MISSION HOSPITAL, INC.	145	0.00	0	0	0.00	-
H7165: BLUECROSS AND BLUESHIELD OF	63	0.00	0	0	0.00	-
H7326: WELLCARE OF SOUTH CAROLINA,	1,710	0.00	0	0	0.00	-
H7917: BLUECROSS BLUESHIELD OF TENN	122,995	5.79	712	31	0.25	4.35
H8003: BLUECROSS AND BLUESHIELD OF	2,521	2.78	7	1	0.40	14.29
H8064: FIRSTCAROLINACARE INSURANCE	887	0.00	0	0	0.00	-
H8146: SECURITYCARE OF TENNESSEE, I	-	-	19	0	-	0.00
H8213: SELECT HEALTH OF SOUTH CAROL	5,080	7.48	38	2	0.39	5.26
H9266: PIEDMONT HEALTH SERVICES, IN	313	0.00	0	0	0.00	-
H9403: EON HEALTH, INC. (SC)	341	0.00	0	0	0.00	-
H9589: EON HEALTH, INC. (GA)	50	0.00	0	0	0.00	-
H9730: WELLCARE HEALTH INSURANCE CO	12,973	3.78	49	0	0.00	0.00
H9808: CARE N' CARE INSURANCE COMPA	14,408	2.15	31	3	0.21	9.68
H9870: UNIVERSITY HEALTH CARE, INC.	2,252	18.65	42	4	1.78	9.52
R3332: BLUE CROSS AND BLUE SHIELD O	52,219	5.67	296	15	0.29	5.07

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by Region and Managed Care Organization

Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0022: BUCKEYE COMMUNITY HEALTH PLA	12,577	1.51	19	1	0.08	5.26
H0192: AMERIHEALTH MICHIGAN, INC.	3,334	11.10	37	8	2.40	21.62
H0281: ILLINICARE HEALTH PLAN	7,652	1.70	13	1	0.13	7.69
H0336: HUMANA HEALTH PLAN, INC.	7,989	3.00	24	2	0.25	8.33
H0390: PACE OF SOUTHWEST MICHIGAN,	164	0.00	0	0	0.00	-
H0480: MERIDIAN HEALTH PLAN OF MICH	5,651	18.05	102	12	2.12	11.76
H0544: BLUE CROSS OF CALIFORNIA	101,035	3.88	392	27	0.27	6.89
H0564: BLUE CROSS OF CALIFORNIA	-	-	24	0	-	0.00
H0724: BUCKEYE HEALTH PLAN COMMUNIT	926	1.08	1	0	0.00	0.00
H0735: UCARE MINNESOTA	1,126	0.89	1	0	0.00	0.00
H0927: HEALTH CARE SERVICE CORPORAT	19,993	6.25	125	29	1.45	23.20
H1310: COMPREHENSIVE SENIOR CARE CO	387	0.00	0	0	0.00	-
H1394: HMO COLORADO, INC.	-	-	8	0	-	0.00
H1405: BCI HMO INC.	-	-	1	0	-	0.00
H1463: HEALTH ALLIANCE CONNECT, INC	20,861	15.10	315	75	3.60	23.81
H1493: CARESOURCE KENTUCKY CO.	-	-	49	2	-	4.08
H1517: ANTHEM INSURANCE COMPANIES,	-	-	2	0	-	0.00
H1607: ANTHEM INSURANCE COMPANIES,	4,993	2.80	14	0	0.00	0.00
H1737: HEALTH ALLIANCE - MIDWEST, I	669	10.46	7	0	0.00	0.00
H1846: MOUNT CARMEL HEALTH INSURANC	788	2.54	2	0	0.00	0.00
H1849: ANTHEM HEALTH PLANS OF KENTU	-	-	4	0	-	0.00
H1894: AMERIGROUP WASHINGTON, INC.	1,626	1.23	2	0	0.00	0.00
H1977: UPPER PENINSULA HEALTH PLAN,	4,525	24.31	110	28	6.19	25.45
H2034: COMMUNITY CARE HEALTH PLAN,	477	2.10	1	0	0.00	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	595	11.76	7	3	5.04	42.86
H2237: INDEPENDENT CARE HEALTH PLAN	7,915	13.01	103	8	1.01	7.77
H2318: PACE SOUTHEAST MICHIGAN	710	0.00	0	0	0.00	-
H2320: PRIORITY HEALTH	107,398	5.53	594	37	0.34	6.23
H2322: ALLIANCE HEALTH AND LIFE INS	3,689	1.90	7	0	0.00	0.00
H2354: HEALTH ALLIANCE PLAN OF MICH	57,652	1.86	107	4	0.07	3.74

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2416: PRIMEWEST RURAL MN HEALTH CA	1,935	1.03	2	0	0.00	0.00
H2417: ITASCA MEDICAL CARE	460	0.00	0	0	0.00	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,844	1.08	2	0	0.00	0.00
H2422: HEALTHPARTNERS, INC.	3,215	0.00	0	0	0.00	-
H2425: BLUE PLUS	8,666	1.04	9	0	0.00	0.00
H2456: UCARE MINNESOTA	12,431	0.88	11	1	0.08	9.09
H2458: MEDICA HEALTH PLANS	11,014	0.27	3	0	0.00	0.00
H2459: UCARE MINNESOTA	80,066	3.02	242	22	0.27	9.09
H2461: BLUE CROSS AND BLUE SHIELD O	261,267	0.31	81	3	0.01	3.70
H2462: GROUP HEALTH PLAN, INC. (MN)	60,614	0.69	42	2	0.03	4.76
H2506: AETNA BETTER HEALTH, INC. (I	7,487	5.88	44	11	1.47	25.00
H2531: UNITEDHEALTHCARE COMMUNITY P	14,861	2.49	37	1	0.07	2.70
H2591: HEALTH ALLIANCE - MIDWEST, I	264	7.58	2	0	0.00	0.00
H2593: AMERIGROUP TEXAS, INC.	13,362	5.24	70	8	0.60	11.43
H2835: THE CASCADE PACE, INC.	91	0.00	0	0	0.00	-
H2836: ANTHEM HEALTH PLANS, INC.	-	-	0	0	-	-
H2926: PRIMEWEST RURAL MN HEALTH CA	192	15.63	3	2	10.42	66.67
H2936: LIFECIRCLES	287	0.00	0	0	0.00	-
H3071: COMMUNITY CARE ALLIANCE OF I	5,195	11.74	61	9	1.73	14.75
H3233: PREMIER HEALTH INSURING CORP	-	-	74	9	-	12.16
H3240: AMERIGROUP NEW JERSEY, INC.	9,721	10.90	106	2	0.21	1.89
H3342: EMPIRE HEALTHCHOICE ASSURANC	2,915	3.09	9	0	0.00	0.00
H3370: EMPIRE HEALTHCHOICE HMO, INC	-	-	68	2	-	2.94
H3416: HEALTHPARTNERS UNITYPOINT HE	1,043	0.96	1	0	0.00	0.00
H3447: HEALTHKEEPERS, INC.	10,195	6.18	63	2	0.20	3.17
H3471: HEALTH ALLIANCE NORTHWEST HE	7,488	8.15	61	12	1.60	19.67
H3536: MATTHEW THORNTON HEALTH PLAN	2,584	4.26	11	0	0.00	0.00
H3613: MCGREGOR PACE	375	0.00	0	0	0.00	-
H3653: PARAMOUNT CARE, INC.	15,943	1.38	22	1	0.06	4.55
H3655: COMMUNITY INSURANCE COMPANY	175,836	3.26	574	23	0.13	4.01
H3660: SUMMACARE INC.	23,656	5.62	133	2	0.08	1.50
H3664: AULTCARE HEALTH INSURING COR	20,093	2.19	44	0	0.00	0.00

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H3668: MOUNT CARMEL HEALTH PLAN, IN	49,316	3.35	165	4	0.08	2.42
H4036: ANTHEM INSURANCE COMPANIES,	27,334	3.15	86	4	0.15	4.65
H4118: THE WASHTENAW PACE	159	0.00	0	0	0.00	-
H4262: BCBS OF MICHIGAN MUTUAL INSU	-	-	0	0	-	-
H4346: HMO COLORADO, INC.	10,695	5.61	60	1	0.09	1.67
H4497: MEDICAL MUTUAL OF OHIO	8,300	5.18	43	5	0.60	11.63
H4853: BRIGHT HEALTH COMPANY OF ARI	1,233	0.00	0	0	0.00	-
H4875: PRIORITY HEALTH	34,878	5.73	200	8	0.23	4.00
H4882: HEALTHPARTNERS, INC.	1,230	0.00	0	0	0.00	-
H4909: ANTHEM INSURANCE COMPANIES,	40,101	0.52	21	2	0.05	9.52
H5085: COMMUNITY PACE AT HOME, INC.	29	0.00	0	0	0.00	-
H5124: FRANCISCAN ACO, INC.	176	0.00	0	0	0.00	-
H5209: CARE WISCONSIN HEALTH PLAN,	1,852	3.78	7	0	0.00	0.00
H5211: SECURITY HEALTH PLAN OF WISC	45,699	4.16	190	17	0.37	8.95
H5212: COMMUNITY CARE, INC.	552	0.00	0	0	0.00	-
H5215: NETWORK HEALTH INSURANCE COR	63,293	3.87	245	35	0.55	14.29
H5262: GUNDERSEN HEALTH PLAN	15,680	5.10	80	9	0.57	11.25
H5264: DEAN HEALTH PLAN, INC.	20,383	7.02	143	22	1.08	15.38
H5280: MOLINA HEALTHCARE OF OHIO, I	13,753	12.51	172	13	0.95	7.56
H5419: BLUE CROSS OF CALIFORNIA	-	-	1	0	-	0.00
H5422: BLUE CROSS BLUE SHIELD HEALT	4,928	3.25	16	0	0.00	0.00
H5427: FREEDOM HEALTH, INC.	77,899	3.92	305	2	0.03	0.66
H5431: HEALTHSUN HEALTH PLANS, INC.	43,247	3.17	137	2	0.05	1.46
H5471: SIMPLY HEALTHCARE PLANS, INC	55,888	13.24	740	24	0.43	3.24
H5475: MERIDIAN HEALTH PLAN OF MICH	12,253	22.04	270	24	1.96	8.89
H5508: ADVANTAGE HEALTH SOLUTIONS,	-	-	1	0	-	0.00
H5530: ANTHEM HEALTH PLANS OF KENTU	-	-	2	0	-	0.00
H5575: FIDELIS SECURECARE OF NORTH	-	-	1	0	-	0.00
H5594: OPTIMUM HEALTHCARE, INC.	58,215	4.35	253	0	0.00	0.00
H5610: CARE RESOURCES	215	0.00	0	0	0.00	-
H5685: HAP MIDWEST HEALTH PLAN, INC	-	-	1	0	-	0.00
H5703: SOUTH COUNTRY HEALTH ALLIANC	597	3.35	2	0	0.00	0.00

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H5746: AMERIGROUP COMMUNITY CARE OF	1,534	3.91	6	0	0.00	0.00
H5779: MERIDIAN HEALTH PLAN OF ILLI	2,225	16.18	36	1	0.45	2.78
H5817: AMERIGROUP TEXAS, INC.	40,934	2.05	84	3	0.07	3.57
H5854: ANTHEM HEALTH PLANS, INC.	33,880	6.85	232	8	0.24	3.45
H5883: BLUE CARE NETWORK OF MICHIGA	89,518	1.73	155	10	0.11	6.45
H5937: UCARE MINNESOTA	2,095	2.39	5	0	0.00	0.00
H5959: BLUE CROSS AND BLUE SHIELD O	677	1.48	1	0	0.00	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	7,890	39.92	315	12	1.52	3.81
H6140: WABASH MEMORIAL HOSPITAL ASS	1,476	0.00	0	0	0.00	-
H6141: SIDNEY HILLMAN HC	584	0.00	0	0	0.00	-
H6142: UNION HEALTH SERVICES, INC.	1,907	0.00	0	0	0.00	-
H6298: MEDICAL MUTUAL OF OHIO	-	-	13	2	-	15.38
H6348: COORDINATED CARE CORPORATION	426	0.00	0	0	0.00	-
H6396: CARESOURCE	2,365	89.22	211	17	7.19	8.06
H6672: EON HEALTH, INC. (GA)	464	34.48	16	0	0.00	0.00
H6723: MEDICAL MUTUAL OF OHIO	22,352	5.64	126	7	0.31	5.56
H6751: HEALTHSPRING OF TENNESSEE, I	-	-	3	1	-	33.33
H6786: ANTHEM HEALTH PLANS OF MAINE	75	13.33	1	0	0.00	0.00
H6787: VOANS SENIOR COMMUNITY CARE	160	0.00	0	0	0.00	-
H7172: AETNA BETTER HEALTH, INC. (O	15,907	15.65	249	65	4.09	26.10
H7200: AMERIGROUP TENNESSEE, INC.	11,948	1.84	22	2	0.17	9.09
H7220: INDIANA UNIVERSITY HEALTH PL	14,269	6.03	86	10	0.70	11.63
H7728: ANTHEM HEALTH PLANS OF NEW H	20,084	1.89	38	2	0.10	5.26
H7844: MOLINA HEALTHCARE OF MICHIGA	11,055	5.97	66	9	0.81	13.64
H7853: BRIGHT HEALTH INSURANCE COMP	733	2.73	2	0	0.00	0.00
H8026: AETNA BETTER HEALTH OF MICH	7,890	4.94	39	7	0.89	17.95
H8046: MOLINA HEALTHCARE OF ILLINOI	3,759	14.10	53	14	3.72	26.42
H8170: AMERICA'S 1ST CHOICE OF SOUT	709	9.87	7	0	0.00	0.00
H8280: BRIGHT HEALTH INSURANCE COMP	53	0.00	0	0	0.00	-
H8432: EMPIRE HEALTHCHOICE HMO, INC	74,062	2.63	195	12	0.16	6.15
H8452: CARESOURCE	18,791	16.28	306	39	2.08	12.75
H8552: ANTHEM BLUE CROSS LIFE AND H	8,739	3.66	32	2	0.23	6.25

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TABLE 5A - 2018
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H8769: GENESYS AMBULATORY HEALTH SE	76	0.00	0	0	0.00	-
H9096: DEAN HEALTH PLAN, INC.	4,177	22.74	95	8	1.92	8.42
H9162: CARESOURCE INDIANA, INC.	-	-	107	2	-	1.87
H9185: A&D CHARITABLE FOUNDATION, I	109	0.00	0	0	0.00	-
H9487: MICHIGAN COMPLETE HEALTH, IN	2,819	13.83	39	4	1.42	10.26
H9525: COMPCARE HEALTH SERVICES INS	20,959	3.01	63	2	0.10	3.17
H9572: BCBS OF MICHIGAN MUTUAL INSU	427,051	0.58	247	10	0.02	4.05
H9712: HAP MIDWEST HEALTH PLAN, INC	5,049	1.78	9	4	0.79	44.44
H9834: GUNDERSEN HEALTH PLAN OF MIN	820	1.22	1	0	0.00	0.00
H9842: SAINT JOSEPH PACE	110	0.00	0	0	0.00	-
H9886: HMO MISSOURI, INC.	9,428	3.61	34	1	0.11	2.94
H9947: BLUE CROSS AND BLUE SHIELD O	-	-	2	0	-	0.00
H9951: FIRSTSOLUTIONS DBA FIRST PLA	-	-	1	0	-	0.00
H9954: ANTHEM INSURANCE COMPANIES,	17,877	4.31	77	1	0.06	1.30
R5941: ANTHEM INSURANCE COMPANIES,	75,390	2.77	209	9	0.12	4.31

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TABLE 5A - 2018
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0107: HEALTH CARE SERVICE CORPORAT	18,543	16.83	312	85	4.58	27.24
H0150: HEALTHSPRING LIFE & HEALTH I	45,784	3.47	159	7	0.15	4.40
H0332: KS PLAN ADMINISTRATORS, LLC	32,717	2.32	76	1	0.03	1.32
H0354: CIGNA HEALTHCARE OF ARIZONA,	43,003	4.07	175	16	0.37	9.14
H0435: GLOBALHEALTH, INC.	-	-	1	0	-	0.00
H0439: CIGNA HEALTHCARE OF GEORGIA,	23,743	5.10	121	9	0.38	7.44
H0453: HEALTHSOURCE, ARKANSAS, INC.	-	-	1	0	-	0.00
H1189: CHRISTUS HEALTH PLAN	1,346	7.43	10	0	0.00	0.00
H1343: FRESENIUS HEALTH PLANS OF TE	38	78.95	3	1	26.32	33.33
H1415: HEALTHSPRING LIFE & HEALTH I	10,402	5.19	54	4	0.38	7.41
H1587: ARKANSAS SUPERIOR SELECT, IN	1,862	1.07	2	0	0.00	0.00
H1666: HCSC INSURANCE SERVICES COMP	13,685	25.21	345	92	6.72	26.67
H1904: PACE GREATER NEW ORLEANS	171	0.00	0	0	0.00	-
H2032: INSURANCE COMPANY OF SCOTT A	953	5.25	5	0	0.00	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, I	17,540	6.21	109	14	0.80	12.84
H2165: HEALTHSPRING LIFE & HEALTH I	-	-	6	1	-	16.67
H2171: CARE N' CARE INSURANCE COMPA	861	6.97	6	0	0.00	0.00
H2392: KANSAS SUPERIOR SELECT, INC.	95	0.00	0	0	0.00	-
H2968: MEMORIAL HERMANN HEALTH INSU	1,652	13.92	23	3	1.82	13.04
H3204: PRESBYTERIAN HEALTH PLAN	42,218	5.31	224	16	0.38	7.14
H3206: PRESBYTERIAN INSURANCE COMPA	3,118	9.94	31	8	2.57	25.81
H3251: HEALTH CARE SERVICE CORPORAT	9,996	16.71	167	38	3.80	22.75
H3262: FRESENIUS HEALTH PLANS OF NE	42	71.43	3	1	23.81	33.33
H3706: GLOBALHEALTH, INC.	12,964	6.94	90	6	0.46	6.67
H3708: OKLAHOMA SUPERIOR SELECT, IN	221	0.00	0	0	0.00	-
H3755: COMMUNITY CARE HMO, INC	24,353	2.14	52	4	0.16	7.69
H3756: HEALTHCARE OKLAHOMA, INC.	-	-	1	0	-	0.00
H3822: HEALTH CARE SERVICE CORPORAT	37,052	8.53	316	77	2.08	24.37
H3945: CIGNA HEALTH AND LIFE INSURA	-	-	2	0	-	0.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	41,776	5.22	218	19	0.45	8.72

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Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3979: GHS HEALTH MAINTENANCE ORGAN	4,189	29.60	124	28	6.68	22.58
H4142: CHEROKEE NATION COMPREHENSIV	129	0.00	0	0	0.00	-
H4198: COMMUNITYCARE GOVERNMENT PRO	3,105	2.58	8	0	0.00	0.00
H4213: USABLE MUTUAL INSURANCE COMP	12,794	0.39	5	1	0.08	20.00
H4305: TOTAL LIFE HEALTHCARE	188	0.00	0	0	0.00	-
H4407: HEALTHSPRING LIFE & HEALTH I	10,339	3.19	33	2	0.19	6.06
H4454: HEALTHSPRING OF TENNESSEE, I	79,125	3.80	301	24	0.30	7.97
H4513: HEALTHSPRING LIFE & HEALTH I	98,014	4.65	456	18	0.18	3.95
H4517: AMARILLO MULTISVC CTR FR THE	125	0.00	0	0	0.00	-
H4518: BIENVIVIR SENIOR HEALTH SERV	887	0.00	0	0	0.00	-
H4525: SHA, L.L.C	-	-	1	0	-	0.00
H4528: HEALTHSPRING LIFE & HEALTH I	-	-	2	0	-	0.00
H4531: HCSC INSURANCE SERVICES COMP	-	-	2	0	-	0.00
H4556: CONSOLIDATED ASSOC OF RAILRO	2,397	0.00	0	0	0.00	-
H4564: SCOTT AND WHITE HEALTH PLAN	27,912	3.58	100	13	0.47	13.00
H4580: HMO BLUE,NORTHEAST TEXAS	-	-	1	0	-	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	397	0.00	0	0	0.00	-
H5410: HEALTHSPRING OF FLORIDA	47,174	5.72	270	4	0.08	1.48
H5576: VANTAGE HEALTH PLAN, INC.	18,518	13.28	246	4	0.22	1.63
H5985: PHOENIX HEALTH PLANS, INC.	-	-	2	0	-	0.00
H6231: FRANCISCAN PACE, INC.	276	0.00	0	0	0.00	-
H6320: FRESENIUS HEALTH PLANS OF NO	176	17.05	3	1	5.68	33.33
H6328: CARE N' CARE INSURANCE COMPA	9,972	4.71	47	3	0.30	6.38
H6342: COMPLETE HEALTH WITH PACE	49	0.00	0	0	0.00	-
H6453: HMO LOUISIANA, INC.	11,451	9.69	111	10	0.87	9.01
H6801: GHS MANAGED HEALTH CARE PLAN	-	-	43	5	-	11.63
H6870: SUPERIOR HEALTH PLAN, INC.	9,130	2.30	21	5	0.55	23.81
H6941: LIFE PACE	111	0.00	0	0	0.00	-
H6972: HEALTHSPRING LIFE & HEALTH I	-	-	2	0	-	0.00
H7020: CIGNA HEALTHCARE OF SOUTH CA	5,485	4.38	24	2	0.36	8.33
H7114: VALIR PACE FOUNDATION	180	0.00	0	0	0.00	-
H7115: MEMORIAL HERMANN HEALTH PLAN	4,214	17.09	72	11	2.61	15.28

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Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H7787: HEALTHSPRING LIFE & HEALTH I	2,081	6.73	14	0	0.00	0.00
H7833: UNITEDHEALTHCARE COMMUNITY P	4,935	4.26	21	0	0.00	0.00
H8091: USABLE MUTUAL INSURANCE COMP	-	-	1	0	-	0.00
H8133: GHS INSURANCE COMPANY	4,745	20.23	96	8	1.69	8.33
H8142: SCOTT AND WHITE HEALTH PLAN	437	6.86	3	0	0.00	0.00
H8197: MOLINA HEALTHCARE OF TEXAS,	12,461	13.16	164	26	2.09	15.85
H8237: INSURANCE COMPANY OF SCOTT A	4,946	21.03	104	8	1.62	7.69
H8423: HEALTHSPRING LIFE & HEALTH I	2,014	1.49	3	0	0.00	0.00
H8554: GHS INSURANCE COMPANY	1,075	31.63	34	7	6.51	20.59
H8634: HEALTH CARE SERVICE CORPORAT	20,544	44.05	905	221	10.76	24.42
H8786: AMERIGROUP TEXAS, INC.	13,633	5.50	75	7	0.51	9.33
H9312: FRESENIUS HEALTH PLANS INSUR	264	87.12	23	7	26.52	30.43
H9460: CIGNA HEALTHCARE OF ST LOUIS	1,493	10.05	15	0	0.00	0.00
H9699: HMO PARTNERS, INC.	4,954	1.01	5	0	0.00	0.00
H9725: CIGNA HEALTHCARE OF NORTH CA	5,855	3.93	23	2	0.34	8.70
H9998: LUBBOCK REGIONAL MENTAL HEAL	165	0.00	0	0	0.00	-

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TABLE 5A - 2018
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=07: KANSAS CITY

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0028: CHA HMO, INC.	19,429	1.39	27	0	0.00	0.00
H0108: HUMANA HEALTH PLAN OF CALIFO	-	-	1	0	-	0.00
H0216: PACE IOWA	281	7.12	2	0	0.00	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	115,724	2.91	337	5	0.04	1.48
H1036: HUMANA MEDICAL PLAN, INC.	467,437	1.78	832	48	0.10	5.77
H1352: BLUE-ADVANTAGE PLUS OF KANSA	10,046	14.73	148	11	1.09	7.43
H1406: HUMANA HEALTH PLAN, INC.	-	-	53	5	-	9.43
H1418: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	84,812	1.30	110	4	0.05	3.64
H1510: HUMANA INSURANCE COMPANY	-	-	25	3	-	12.00
H1651: MEDICAL ASSOCIATES HEALTH PL	11,695	0.09	1	0	0.00	0.00
H1714: VIA CHRISTI HEALTHCARE OUTRE	181	0.00	0	0	0.00	-
H1716: HUMANA INSURANCE COMPANY	-	-	9	0	-	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	142,567	2.24	319	16	0.11	5.02
H2012: HUMANA HEALTH PLAN, INC.	-	-	118	11	-	9.32
H2029: HUMANA INSURANCE OF PUERTO R	1,117	1.79	2	0	0.00	0.00
H2450: MEDICA INSURANCE COMPANY	152,481	1.00	152	33	0.22	21.71
H2486: HUMANA MEDICAL PLAN OF UTAH,	3,237	2.47	8	0	0.00	0.00
H2610: ESSENCE HEALTHCARE, INC.	64,959	7.16	465	36	0.55	7.74
H2649: HUMANA HEALTH PLAN, INC.	244,632	2.46	602	32	0.13	5.32
H2659: HMO MISSOURI, INC.	-	-	1	0	-	0.00
H2944: HUMANA INSURANCE COMPANY	8,084	5.32	43	2	0.25	4.65
H2949: HUMANA HEALTH PLAN, INC.	-	-	31	6	-	19.35
H3170: SAPPHIRE EDGE, INC.	1,082	0.92	1	0	0.00	0.00
H3533: HUMANA HEALTH COMPANY OF NEW	19,261	3.58	69	1	0.05	1.45
H4007: HUMANA HEALTH PLANS OF PUERT	33,163	0.39	13	4	0.12	30.77
H4141: HUMANA EMPLOYERS HEALTH PLAN	48,884	2.29	112	7	0.14	6.25
H4145: HUMANA REGIONAL HEALTH PLAN,	-	-	1	0	-	0.00
H4172: NHC ADVANTAGE, LLC	121	24.79	3	0	0.00	0.00
H4461: CARITEN HEALTH PLAN INC.	110,426	1.71	189	9	0.08	4.76

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4490: MISSOURI MEDICARE SELECT, LL	137	0.00	0	0	0.00	-
H4520: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H5216: HUMANA INSURANCE COMPANY	1,151,071	2.25	2,586	144	0.13	5.57
H5256: MEDICAL ASSOCIATES CLINIC HE	3,544	0.00	0	0	0.00	-
H5415: HUMANA HEALTH INSURANCE COMP	-	-	107	10	-	9.35
H5416: ARCADIAN HEALTH PLAN, INC.	-	-	1	0	-	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	76,505	2.48	190	15	0.20	7.89
H5619: ARCADIAN HEALTH PLAN, INC.	296,687	1.31	389	25	0.08	6.43
H5822: MIDLAND CARE CONNECTION	213	0.00	0	0	0.00	-
H5970: HUMANA INSURANCE COMPANY OF	9,629	4.67	45	9	0.93	20.00
H6154: MEDICA HEALTH PLANS	216	4.63	1	0	0.00	0.00
H6502: MISSOURI VALLEY LIFE AND HEA	1,121	6.24	7	1	0.89	14.29
H6609: HUMANA INSURANCE COMPANY	-	-	650	54	-	8.31
H6622: HUMANA WI HEALTH ORGANIZATIO	207,731	1.58	329	27	0.13	8.21
H6859: HUMANA MEDICAL PLAN OF PENNS	-	-	10	1	-	10.00
H7003: PACE NEBRASKA	165	6.06	1	0	0.00	0.00
H8145: HUMANA INSURANCE COMPANY	81,286	2.76	224	10	0.12	4.46
H8424: SIOUXLAND PACE, INC.	174	17.24	3	0	0.00	0.00
H8908: HUMANA MEDICAL PLAN OF MICH	7,990	2.88	23	3	0.38	13.04
H8953: HUMANA HEALTH PLAN OF OHIO,	-	-	1	0	-	0.00
H9438: BLUESTEM PACE, INC.	46	0.00	0	0	0.00	-
R0110: HUMANA INSURANCE COMPANY	43,165	1.16	50	1	0.02	2.00
R0865: HUMANA INSURANCE COMPANY	44,187	1.34	59	2	0.05	3.39
R0923: HUMANA INSURANCE COMPANY	9,757	1.95	19	1	0.10	5.26
R1390: HUMANA INSURANCE COMPANY	66,721	1.81	121	8	0.12	6.61
R1532: HUMANA INSURANCE COMPANY	5,692	1.05	6	0	0.00	0.00
R3392: HUMANA INSURANCE COMPANY	48,000	2.13	102	7	0.15	6.86
R3887: HUMANA INSURANCE COMPANY	16,844	2.61	44	2	0.12	4.55
R4182: HUMANA INSURANCE COMPANY	59,292	2.07	123	7	0.12	5.69
R4845: HUMANA INSURANCE COMPANY	6,148	1.95	12	1	0.16	8.33
R5361: HUMANA INSURANCE COMPANY	21,043	2.66	56	3	0.14	5.36
R5495: HUMANA INSURANCE COMPANY	11,371	1.76	20	2	0.18	10.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
R5826: HUMANA INSURANCE COMPANY	39,707	12.84	510	36	0.91	7.06
R7220: HUMANA INSURANCE COMPANY	7,781	1.41	11	0	0.00	0.00
R7315: HUMANA INSURANCE COMPANY	19,834	1.87	37	0	0.00	0.00
S5884: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00

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Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0523: AETNA HEALTH OF CALIFORNIA I	14,341	2.51	36	0	0.00	0.00
H0613: TOTAL LONGTERM CARE, INC.	2,878	0.35	1	0	0.00	0.00
H0619: PACIFICARE OF COLORADO, INC	-	-	1	0	-	0.00
H0657: FRIDAY HEALTH PLANS OF COLOR	916	1.09	1	0	0.00	0.00
H1100: INNOVATION HEALTH INSURANCE	397	7.56	3	0	0.00	0.00
H1109: AETNA HEALTH INC.(GA)	4,977	2.41	12	0	0.00	0.00
H1181: NETWORK HEALTH INSURANCE COR	1,722	2.32	4	1	0.58	25.00
H1608: COVENTRY HEALTH AND LIFE INS	159,096	1.59	253	6	0.04	2.37
H1609: AETNA HEALTH INC. (FL)	61,622	2.30	142	11	0.18	7.75
H1610: COVENTRY HEALTH CARE OF VIRG	814	13.51	11	1	1.23	9.09
H1692: COVENTRY HEALTH CARE OF WEST	6,574	2.89	19	0	0.00	0.00
H1787: GOOD SAMARITAN INSURANCE PLA	235	25.53	6	1	4.26	16.67
H1994: SELECTHEALTH, INC.	40,723	3.17	129	7	0.17	5.43
H2663: COVENTRY HEALTH CARE OF MISS	84,237	1.39	117	4	0.05	3.42
H2815: VOANS SENIOR COMMUNITY CARE	295	0.00	0	0	0.00	-
H2829: INNOVATION HEALTH PLAN, INC.	1,693	0.00	0	0	0.00	-
H3152: AETNA HEALTH INC. (NJ)	44,476	4.14	184	5	0.11	2.72
H3312: AETNA HEALTH INC. (NY)	10,663	6.28	67	4	0.38	5.97
H3503: SANFORD HEART OF AMERICA HEA	327	0.00	0	0	0.00	-
H3597: AETNA HEALTH INC. (ME)	6,207	2.90	18	1	0.16	5.56
H3765: HEARTLANDPLAINS HEALTH	551	14.52	8	1	1.81	12.50
H3928: AETNA HEALTH, INC. (LA)	1,505	4.65	7	0	0.00	0.00
H3931: AETNA HEALTH INC. (PA)	73,439	4.38	322	5	0.07	1.55
H3959: AETNA HEALTH INC. (PA)	64,939	2.19	142	3	0.05	2.11
H4000: MEMORIAL HOSPITAL OF LARAMIE	138	0.00	0	0	0.00	-
H4069: ROCKY MOUNTAIN HOSPITAL AND	-	-	0	0	-	-
H4388: SECURITY HEALTH PLAN OF WISC	4,631	4.53	21	1	0.22	4.76
H4523: AETNA HEALTH INC. (TX)	36,816	6.63	244	3	0.08	1.23
H4652: UNION PACIFIC RAILROAD EMPLO	11,727	0.00	0	0	0.00	-
H5167: ROCKY MOUNTAIN HEALTH CARE S	572	0.00	0	0	0.00	-

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H5302: AETNA HEALTH INC. (GA)	297	6.73	2	0	0.00	0.00
H5414: AETNA HEALTH INC. (FL)	-	-	8	2	-	25.00
H5509: COVENTRY HEALTH AND LIFE INS	-	-	1	0	-	0.00
H5521: AETNA LIFE INSURANCE COMPANY	1,039,442	3.26	3,387	95	0.09	2.80
H5522: HEALTHASSURANCE PENNSYLVANIA	70,235	1.75	123	1	0.01	0.81
H5608: DENVER HEALTH MEDICAL PLAN,	4,540	6.83	31	2	0.44	6.45
H5613: MVP HEALTH PLAN, INC.	221	27.15	6	1	4.52	16.67
H5793: AETNA HEALTH INC. (CT)	15,700	4.52	71	5	0.32	7.04
H5832: AETNA HEALTH, INC. (PA)	-	-	1	0	-	0.00
H6947: QUALCHOICE ADVANTAGE	1,093	15.55	17	0	0.00	0.00
H7149: AETNA HEALTH INC. (PA)	5,865	1.53	9	0	0.00	0.00
H7195: NORTHLAND PACE PROGRAM	172	0.00	0	0	0.00	-
H7262: TRU COMMUNITY CARE	78	0.00	0	0	0.00	-
H7301: COVENTRY HEALTH CARE OF ILLI	23,602	1.44	34	0	0.00	0.00
H7511: GOOD SAMARITAN INSURANCE PLA	418	9.57	4	1	2.39	25.00
H8649: AETNA HEALTH OF UTAH, INC	6,404	1.41	9	2	0.31	22.22
H8967: GOOD SAMARITAN INSURANCE PLA	166	6.02	1	0	0.00	0.00
H8980: COVENTRY HEALTH AND LIFE INS	-	-	1	0	-	0.00
H9208: RIVERLINK HEALTH	1,716	13.40	23	0	0.00	0.00
R6694: AETNA LIFE INSURANCE COMPANY	4,531	3.09	14	0	0.00	0.00

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TABLE 5A - 2018
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by Region and Managed Care Organization

Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0148: CARE1ST HEALTH PLAN	5,398	0.37	2	0	0.00	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	-	-	2	0	-	0.00
H0169: UNITEDHEALTHCARE OF THE MIDW	12,684	2.13	27	0	0.00	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	57,325	2.48	142	1	0.02	0.70
H0294: CARE IMPROVEMENT PLUS WISCON	11,285	4.08	46	0	0.00	0.00
H0302: MEDISUN, INC.	54,573	14.68	801	92	1.69	11.49
H0321: ARIZONA PHYSICIANS IPA, INC.	53,735	3.13	168	3	0.06	1.79
H0408: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00
H0432: UNITEDHEALTHCARE OF ALABAMA,	7,169	4.46	32	1	0.14	3.13
H0502: THE CONTRA COSTA HEALTH PLAN	444	0.00	0	0	0.00	-
H0504: CALIFORNIA PHYSICIANS' SERVI	83,954	5.16	433	20	0.24	4.62
H0524: KAISER FOUNDATION HP, INC.	1,163,898	0.83	963	28	0.02	2.91
H0542: ALTAMED HEALTH SERVICES CORP	1,814	0.00	0	0	0.00	-
H0543: UHC OF CALIFORNIA	348,880	2.26	789	14	0.04	1.77
H0571: CHINESE COMMUNITY HEALTH PLA	4,897	6.13	30	4	0.82	13.33
H0602: ROCKY MOUNTAIN HEALTH MAINT	16,643	6.01	100	8	0.48	8.00
H0609: PACIFICARE OF COLORADO, INC	291,679	2.96	862	9	0.03	1.04
H0624: UNITEDHEALTHCARE INSURANCE C	7,196	7.50	54	0	0.00	0.00
H0630: KAISER FOUNDATION HP OF CO	110,883	1.34	149	6	0.05	4.03
H0710: UNITEDHEALTHCARE INSURANCE C	26,024	8.88	231	1	0.04	0.43
H0755: OXFORD HEALTH PLANS (CT), IN	144,072	5.93	854	3	0.02	0.35
H0838: UNIVERSAL CARE, INC.	28,178	0.89	25	4	0.14	16.00
H1045: PREFERRED CARE PARTNERS, INC	180,521	4.18	755	4	0.02	0.53
H1111: UNITEDHEALTHCARE OF GEORGIA,	14,525	5.51	80	1	0.07	1.25
H1170: KAISER FOUNDATION HP OF GA,	29,117	1.00	29	1	0.03	3.45
H1230: KAISER FOUNDATION HP, INC.	31,825	0.25	8	1	0.03	12.50
H1286: UNITEDHEALTHCARE INSURANCE C	17,378	1.84	32	1	0.06	3.13
H1509: UNITEDHEALTHCARE INSURANCE C	-	-	2	0	-	0.00
H1537: UNITEDHEALTHCARE INSURANCE C	2,145	5.13	11	0	0.00	0.00
H1944: UNITEDHEALTHCARE OF NEW ENGL	58,847	3.01	177	1	0.02	0.56

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1961: PEOPLES HEALTH, INC.	62,999	2.65	167	9	0.14	5.39
H2001: SIERRA HEALTH AND LIFE INSUR	1,264,670	4.80	6,075	94	0.07	1.55
H2150: KAISER FNDN HP OF THE MID-AT	72,205	0.90	65	8	0.11	12.31
H2226: UNITEDHEALTHCARE INSURANCE C	17,384	1.96	34	0	0.00	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	237,709	3.57	848	13	0.05	1.53
H2241: GOLDEN STATE MEDICARE HEALTH	9,777	9.21	90	11	1.13	12.22
H2247: UNITEDHEALTHCARE COMMUNITY P	538	20.45	11	0	0.00	0.00
H2406: UNITEDHEALTHCARE INSURANCE C	21,315	1.55	33	2	0.09	6.06
H2654: UNITEDHEALTHCARE OF THE MIDW	-	-	9	0	-	0.00
H2802: UNITEDHEALTHCARE OF THE MIDL	232,780	3.87	901	10	0.04	1.11
H2931: HEALTH PLAN OF NEVADA, INC.	48,658	2.40	117	1	0.02	0.85
H2986: STANFORD HEALTHCARE ADVANTAG	2,883	2.08	6	0	0.00	0.00
H3107: OXFORD HEALTH PLANS (NJ), IN	-	-	19	0	-	0.00
H3113: OXFORD HEALTH PLANS (NJ), IN	35,989	3.58	129	1	0.03	0.78
H3132: AHF MCO OF FLORIDA, INC.	1,541	0.00	0	0	0.00	-
H3164: AMERICHOICE OF NEW JERSEY, I	-	-	2	0	-	0.00
H3237: HEALTH NET COMMUNITY SOLUTIO	13,140	4.87	64	5	0.38	7.81
H3307: OXFORD HEALTH PLANS (NY), IN	86,477	6.05	523	2	0.02	0.38
H3379: UNITEDHEALTHCARE OF NEW YORK	41,700	4.56	190	1	0.02	0.53
H3387: UNITEDHEALTHCARE OF NEW YORK	82,781	3.58	296	3	0.04	1.01
H3456: UNITEDHEALTHCARE OF NORTH CA	-	-	1	0	-	0.00
H3464: UNITEDHEALTHCARE OF ARKANSAS	3,939	6.60	26	0	0.00	0.00
H3517: HUMBOLDT SENIOR RESOURCE CEN	139	0.00	0	0	0.00	-
H3572: AHF MCO OF GEORGIA, INC.	-	-	0	0	-	-
H3659: UNITEDHEALTHCARE OF OHIO, IN	-	-	1	0	-	0.00
H3749: UNITEDHEALTHCARE OF OKLAHOMA	31,869	3.01	96	2	0.06	2.08
H3794: CARE IMPROVEMENT PLUS WISCON	6,943	5.33	37	0	0.00	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	130,732	1.66	217	2	0.02	0.92
H3815: ALIGNMENT HEALTH PLAN	38,656	4.55	176	7	0.18	3.98
H3832: HAWAII MEDICAL SERVICE ASSOC	36,332	0.41	15	4	0.11	26.67
H3887: UNITEDHEALTHCARE OF THE MIDW	-	-	2	0	-	0.00
H4089: UNITEDHEALTHCARE OF LOUISIAN	557	104.13	58	0	0.00	0.00

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H4456: UNITEDHEALTHCARE PLAN OF THE	-	-	1	0	-	0.00
H4514: UNITEDHEALTHCARE COMMUNITY P	30,112	9.33	281	2	0.07	0.71
H4527: PHYSICIANS HEALTH CHOICE OF	75,149	3.26	245	4	0.05	1.63
H4590: UNITEDHEALTHCARE BENEFITS OF	244,893	1.95	478	8	0.03	1.67
H4604: UNITEDHEALTHCARE OF UTAH, IN	75,235	1.21	91	2	0.03	2.20
H4931: BANNER - UNIVERSITY CARE ADV	10,313	8.05	83	15	1.45	18.07
H5008: UNITEDHEALTHCARE INSURANCE C	36,225	19.99	724	0	0.00	0.00
H5050: KAISER FOUNDATION HEALTH PLA	92,865	10.71	995	42	0.45	4.22
H5172: COMMUNITY HEALTH GROUP	5,912	0.51	3	0	0.00	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	481,683	3.05	1,468	17	0.04	1.16
H5322: CARE IMPROVEMENT PLUS SOUTH	24,433	6.55	160	0	0.00	0.00
H5355: IEHP HEALTH ACCESS	26,033	8.41	219	8	0.31	3.65
H5386: SHARP HEALTH PLAN	2,045	11.74	24	2	0.98	8.33
H5403: ON LOK SENIOR HEALTH SERVICE	1,281	0.00	0	0	0.00	-
H5405: CENTER FOR ELDERS INDEPENDEN	618	0.00	0	0	0.00	-
H5406: SUTTER VALLEY HOSPITALS	266	0.00	0	0	0.00	-
H5417: UNITEDHEALTHCARE INSURANCE C	-	-	2	0	-	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	44,851	4.30	193	1	0.02	0.52
H5424: UNITEDHEALTHCARE INSURANCE C	-	-	3	0	-	0.00
H5425: SCAN HEALTH PLAN	193,958	5.72	1,109	73	0.38	6.58
H5428: SAN MATEO HEALTH COMMISSION	-	-	1	0	-	0.00
H5433: ORANGE COUNTY HEALTH AUTHORI	1,432	11.17	16	1	0.70	6.25
H5435: UNITEDHEALTHCARE INSURANCE C	25,582	11.96	306	3	0.12	0.98
H5440: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00
H5496: IMPERIAL HEALTH PLAN OF CALI	345	2.90	1	0	0.00	0.00
H5580: MERCY CARE	18,824	7.22	136	12	0.64	8.82
H5587: HEALTH CHOICE ARIZONA, INC.	9,602	13.96	134	26	2.71	19.40
H5609: CALIFORNIA PHYSICIANS' SERVI	-	-	10	0	-	0.00
H5629: COMMUNITY ELDERCARE OF SAN D	576	0.00	0	0	0.00	-
H5640: IEHP HEALTH ACCESS	-	-	10	1	-	10.00
H5649: CENTRAL HEALTH PLAN OF CALIF	39,775	3.04	121	2	0.05	1.65
H5652: SIERRA HEALTH AND LIFE INSUR	4,751	1.05	5	0	0.00	0.00

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H5852: AIDS HEALTHCARE FOUNDATION	711	1.41	1	0	0.00	0.00
H5928: CARE1ST HEALTH PLAN	66,153	5.85	387	21	0.32	5.43
H5943: SCAN HEALTH PLAN	1,499	20.68	31	6	4.00	19.35
H5945: PROMINENCE HEALTHFIRST	5,801	20.86	121	22	3.79	18.18
H5969: ALOHACARE	1,612	0.00	0	0	0.00	-
H6050: KAISER FOUNDATION HP, INC.	38	0.00	0	0	0.00	-
H6052: KAISER FOUNDATION HP, INC.	642	0.00	0	0	0.00	-
H6053: SANTE FE EMPLOYEES HOSPITAL	675	0.00	0	0	0.00	-
H6079: TOTAL LONGTERM CARE, INC.	381	2.62	1	0	0.00	0.00
H6229: BLUE CROSS OF CALIFORNIA PAR	6,356	5.35	34	3	0.47	8.82
H6526: UNITEDHEALTHCARE OF NEW MEXI	1,280	8.59	11	0	0.00	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	4,897	7.96	39	0	0.00	0.00
H6623: MARICOPA COUNTY SPECIAL HEAL	-	-	1	0	-	0.00
H7187: UNITEDHEALTHCARE OF WISCONSI	-	-	1	0	-	0.00
H7317: HAWAII MEDICAL SERVICE ASSOC	52	0.00	0	0	0.00	-
H7445: UNITEDHEALTHCARE OF ILLINOIS	-	-	0	0	-	-
H7464: UNITEDHEALTHCARE OF THE MID-	1,343	2.98	4	0	0.00	0.00
H7501: ORANGE COUNTY HEALTH AUTHORI	147	0.00	0	0	0.00	-
H7680: PROMINENCE HEALTHFIRST OF TE	1,416	11.30	16	2	1.41	12.50
H7855: BRANDMAN CENTERS FOR SENIOR	203	0.00	0	0	0.00	-
H7885: SAN MATEO HEALTH COMMISSION	9,019	6.99	63	10	1.11	15.87
H7890: SANTA CLARA COUNTY HEALTH AU	7,523	5.72	43	4	0.53	9.30
H8016: ORANGE COUNTY HEALTH AUTHORI	14,956	14.58	218	29	1.94	13.30
H8211: MAMSI LIFE AND HEALTH INSURA	1,255	1.59	2	0	0.00	0.00
H8258: LOCAL INITIATIVE HEALTH AUTH	15,744	5.34	84	6	0.38	7.14
H8677: MOLINA HEALTHCARE OF CALIFOR	11,371	5.80	66	10	0.88	15.15
H8748: UNITEDHEALTHCARE INSURANCE C	13,430	5.96	80	1	0.07	1.25
H8764: ASPIRE HEALTH PLAN	3,313	19.32	64	7	2.11	10.94
H8768: UNITEDHEALTHCARE INSURANCE C	4,745	1.48	7	0	0.00	0.00
H9003: KAISER FOUNDATION HP OF THE	92,038	1.25	115	4	0.04	3.48
H9104: SCAN HEALTH PLAN	49	61.22	3	0	0.00	0.00
H9592: CENTRAL VALLEY MEDICAL SERVI	287	0.00	0	0	0.00	-

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H9616: CENTRO DE SALUD DE LA COMUNI	231	0.00	0	0	0.00	-
R1548: UNITEDHEALTHCARE INSURANCE C	21,260	1.55	33	0	0.00	0.00
R3175: UNITEDHEALTHCARE INSURANCE C	4,253	1.88	8	0	0.00	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH	84,418	12.59	1,063	9	0.11	0.85
R5287: UNITEDHEALTHCARE INSURANCE C	-	-	30	1	-	3.33
R5329: SIERRA HEALTH AND LIFE INSUR	4,945	1.21	6	0	0.00	0.00
R5342: UNITEDHEALTHCARE INSURANCE C	103,177	6.06	625	8	0.08	1.28
R6801: CARE IMPROVEMENT PLUS OF TEX	121,765	9.18	1,118	11	0.09	0.98
R7444: UNITEDHEALTHCARE INSURANCE C	470,753	6.46	3,043	40	0.08	1.31
R9896: CARE IMPROVEMENT PLUS SOUTH	-	-	42	0	-	0.00
S0522: SYMPHONIX HEALTH INSURANCE,	-	-	1	0	-	0.00

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Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0029: COORDINATED CARE OF WASHINGT	160	0.00	0	0	0.00	-
H0062: SUPERIOR HEALTHPLAN COMMUNIT	1,019	3.93	4	0	0.00	0.00
H0351: HEALTH NET OF ARIZONA, INC.	16,949	5.37	91	8	0.47	8.79
H0490: MOLINA HEALTHCARE OF OHIO, I	283	17.67	5	0	0.00	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	22,330	1.39	31	2	0.09	6.45
H0562: HEALTH NET OF CALIFORNIA,INC	121,877	2.78	339	35	0.29	10.32
H0908: BUCKEYE COMMUNITY HEALTH PLA	507	1.97	1	0	0.00	0.00
H1302: BLUE CROSS OF IDAHO CARE PLU	785	6.37	5	0	0.00	0.00
H1304: REGENCE BLUESHIELD OF IDAHO	5,461	2.01	11	1	0.18	9.09
H1350: BLUE CROSS OF IDAHO CARE PLU	25,298	13.36	338	33	1.30	9.76
H1372: MARQUIS ADVANTAGE, INC.	432	0.00	0	0	0.00	-
H1436: ABSOLUTE TOTAL CARE, INC.	2,587	1.55	4	0	0.00	0.00
H1664: HOME STATE HEALTH PLAN, INC.	390	0.00	0	0	0.00	-
H1969: REGENCE BLUESHIELD OF IDAHO	2,356	3.82	9	0	0.00	0.00
H1997: REGENCE BLUESHIELD	3,008	4.65	14	0	0.00	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	2,632	1.14	3	2	0.76	66.67
H2879: MOLINA HEALTHCARE OF WISCONS	1,031	7.76	8	2	1.94	25.00
H2906: HOMETOWN HEALTH PLAN, INC.	3,873	4.39	17	3	0.77	17.65
H2960: HOMETOWN HEALTH PLAN, INC.	15,031	6.99	105	10	0.67	9.52
H3328: THE NEW YORK STATE CATHOLIC	71,940	3.48	250	29	0.40	11.60
H3499: COORDINATED CARE CORPORATION	427	0.00	0	0	0.00	-
H3561: HEALTH NET COMMUNITY SOLUTIO	16,868	2.67	45	0	0.00	0.00
H3809: PROVIDENCE HEALTH & SERVICES	1,355	0.00	0	0	0.00	-
H3810: ALLCARE HEALTH PLAN, INC.	2,814	3.20	9	1	0.36	11.11
H3811: SAMARITAN HEALTH PLANS, INC.	5,095	3.53	18	2	0.39	11.11
H3813: MODA HEALTH PLAN, INC.	17,570	6.03	106	11	0.63	10.38
H3814: ATRIO HEALTH PLANS	2,391	6.69	16	2	0.84	12.50
H3817: REGENCE BLUECROSS BLUESHIELD	48,340	2.42	117	8	0.17	6.84
H3818: FAMILYCARE HEALTH PLANS, INC	-	-	13	3	-	23.08
H3864: PACIFICSOURCE COMMUNITY HEAL	20,068	5.33	107	3	0.15	2.80

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H4605: REGENCE BLUECROSS BLUESHIELD	8,213	2.80	23	1	0.12	4.35
H4754: PACIFICSOURCE COMMUNITY HEAL	10,103	5.34	54	4	0.40	7.41
H5002: GROUP HEALTH COOPERATIVE OF	-	-	1	0	-	0.00
H5007: PROVIDENCE HEALTH SYSTEM	622	3.22	2	0	0.00	0.00
H5009: REGENCE BLUESHIELD	19,204	3.07	59	3	0.16	5.08
H5010: ASURIS NORTHWEST HEALTH	951	2.10	2	1	1.05	50.00
H5117: LOUISIANA HEALTHCARE CONNECT	82	0.00	0	0	0.00	-
H5162: STERLING LIFE INSURANCE COMP	-	-	1	0	-	0.00
H5190: SUNSHINE STATE HEALTH PLAN,	2,189	2.74	6	0	0.00	0.00
H5294: SUPERIOR HEALTH PLAN, INC.	1,700	1.76	3	0	0.00	0.00
H5439: HEALTH NET LIFE INSURANCE CO	36,140	1.58	57	8	0.22	14.04
H5520: HEALTH NET LIFE INSURANCE CO	-	-	17	0	-	0.00
H5590: BRIDGEWAY HEALTH SOLUTIONS	599	5.01	3	0	0.00	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	11,261	5.68	64	9	0.80	14.06
H5810: MOLINA HEALTHCARE OF CALIFOR	1,926	6.75	13	1	0.52	7.69
H5823: MOLINA HEALTHCARE OF WASHING	9,920	5.75	57	5	0.50	8.77
H5826: COMMUNITY HEALTH PLAN OF WAS	8,093	4.08	33	5	0.62	15.15
H5859: HEALTH PLAN OF CAREOREGON, I	12,944	5.72	74	2	0.15	2.70
H5926: MOLINA HEALTHCARE OF MICHIGA	11,625	8.52	99	9	0.77	9.09
H5995: ATRIO HEALTH PLANS	3,316	8.75	29	4	1.21	13.79
H6237: REGENCE BLUECROSS BLUESHIELD	5,444	4.04	22	1	0.18	4.55
H6550: SUNFLOWER STATE HEALTH PLAN,	114	8.77	1	0	0.00	0.00
H6743: ATRIO HEALTH PLANS	10,863	3.59	39	6	0.55	15.38
H6815: HEALTH NET HEALTH PLAN OF OR	36,815	2.47	91	3	0.08	3.30
H7006: ATRIO HEALTH PLANS	3,426	8.76	30	2	0.58	6.67
H7173: PEACH STATE HEALTH PLAN, INC	1,297	4.63	6	0	0.00	0.00
H7245: PREMIERA BLUE CROSS	19,021	3.05	58	5	0.26	8.62
H7678: MOLINA HEALTHCARE OF TEXAS,	1,593	8.79	14	1	0.63	7.14
H8130: MOLINA HEALTHCARE OF FLORIDA	2,611	6.51	17	2	0.77	11.76
H8189: MANAGED HEALTH SERVICES, WIS	1,052	7.60	8	1	0.95	12.50
H8506: MODA HEALTH PLAN, INC.	641	14.04	9	0	0.00	0.00
H9047: PROVIDENCE HEALTH ASSURANCE	56,361	4.77	269	25	0.44	9.29

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2018 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2018
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H9082: MOLINA HEALTHCARE OF NEW MEX	5,025	11.94	60	7	1.39	11.67
H9276: SUNSHINE HEALTH COMMUNITY SO	2,566	0.39	1	0	0.00	0.00
H9287: HEALTH NET COMMUNITY SOLUTIO	3,013	1.33	4	1	0.33	25.00
H9302: PREMERA BLUE CROSS	22,720	7.31	166	2	0.09	1.20
H9630: ARKANSAS HEALTH AND WELLNESS	4,622	3.25	15	0	0.00	0.00
H9811: MAGNOLIA HEALTH PLAN, INC.	499	4.01	2	0	0.00	0.00
Unspe: Unspecified	-	-	200	0	-	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2018 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2018
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2018, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
: TOTAL	21,363,014	3.95	84,383	4,598	0.22	5.45

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2018 divided by the mid-year enrollment, times 1,000.

TABLE 6 - 2018 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0137: COMMONWEALTH CARE ALLIANCE,	18,237	0.27	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H1365: MARTIN'S POINT GENERATIONS A	2,113	0.47	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1660: HARVARD PILGRIM HEALTH CARE	7,062	5.24	37	29	78.38	4	10.81	1	2.70	3	8.11	0	0.00
H2224: SENIOR WHOLE HEALTH, LLC	13,396	0.75	10	6	60.00	4	40.00	0	0.00	0	0.00	0	0.00
H2225: COMMONWEALTH CARE ALLIANCE,	9,133	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	39,921	0.25	10	8	80.00	1	10.00	0	0.00	1	10.00	0	0.00
H2256: TUFTS ASSOCIATED HEALTH MAIN	101,562	0.74	75	61	81.33	8	10.67	0	0.00	6	8.00	0	0.00
H2261: BCBS OF MASSACHUSETTS HMO B	12,411	0.24	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H4152: BLUE CROSS & BLUE SHIELD OF	52,501	0.95	50	42	84.00	6	12.00	0	0.00	2	4.00	0	0.00
H5591: MARTIN'S POINT GENERATIONS A	42,347	0.59	25	15	60.00	4	16.00	1	4.00	5	20.00	0	0.00
H6750: HARVARD PILGRIM HEALTH CARE	5,790	4.15	24	16	66.67	7	29.17	0	0.00	1	4.17	0	0.00
H7419: TUFTS HEALTH PUBLIC PLANS, I	2,656	5.65	15	7	46.67	5	33.33	0	0.00	3	20.00	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	8,906	1.91	17	14	82.35	3	17.65	0	0.00	0	0.00	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	19,554	4.91	96	79	82.29	15	15.63	1	1.04	1	1.04	0	0.00
H9576: NEIGHBORHOOD HEALTH PLAN OF	13,393	1.72	23	12	52.17	11	47.83	0	0.00	0	0.00	0	0.00
H9585: BOSTON MEDICAL CENTER HEALTH	585	1.71	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2018 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0423: METROPLUS HEALTH PLAN, INC.	8,058	1.74	14	9	64.29	4	28.57	0	0.00	1	7.14	0	0.00
H2773: QUALITY HEALTH PLANS OF NEW	4,257	0.47	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3154: HORIZON INSURANCE COMPANY	22,889	0.52	12	11	91.67	1	8.33	0	0.00	0	0.00	0	0.00
H3305: MVP HEALTH PLAN, INC.	35,855	4.46	160	132	82.50	21	13.13	2	1.25	4	2.50	1	0.63
H3330: HEALTH INSURANCE PLAN OF GRE	116,927	0.54	63	40	63.49	6	9.52	0	0.00	17	26.98	0	0.00
H3335: EXCELLUS HEALTH PLAN, INC.	52,505	2.00	105	81	77.14	23	21.90	0	0.00	0	0.00	1	0.95
H3344: INDEPENDENT HEALTH BENEFITS	4,664	1.72	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3347: ELDERPLAN, INC.	10,810	0.65	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H3350: PRUDENTIAL HCP OF NEW YORK,	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	96,134	1.61	155	125	80.65	24	15.48	1	0.65	5	3.23	0	0.00
H3359: HEALTHFIRST HEALTH PLAN, INC	153,251	0.25	39	11	28.21	0	0.00	0	0.00	28	71.79	0	0.00
H3362: INDEPENDENT HEALTH ASSOCIATI	65,473	1.33	87	78	89.66	6	6.90	1	1.15	2	2.30	0	0.00
H3378: MDNY HEALTHCARE, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3384: HEALTHNOW NEW YORK INC.	32,244	0.09	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS'	38,651	3.23	125	112	89.60	12	9.60	1	0.80	0	0.00	0	0.00
H3528: CONNECTICARE, INC.	48,823	0.57	28	22	78.57	4	14.29	0	0.00	2	7.14	0	0.00
H4003: MMM HEALTHCARE, LLC	160,457	0.02	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H4004: MMM HEALTHCARE, LLC	42,007	0.05	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4005: TRIPLE S ADVANTAGE, INC.	13,865	0.29	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H4922: AGEWELL NEW YORK, LLC	5,021	0.80	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	4,032	1.98	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5141: CLOVER INSURANCE COMPANY	31,385	1.37	43	20	46.51	4	9.30	0	0.00	19	44.19	0	0.00
H5526: HEALTHNOW NEW YORK INC.	19,007	0.42	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5549: VNS CHOICE	14,254	0.42	6	3	50.00	2	33.33	0	0.00	1	16.67	0	0.00
H5577: MCS ADVANTAGE, INC.	206,595	0.05	11	10	90.91	0	0.00	0	0.00	1	9.09	0	0.00
H5774: TRIPLE S ADVANTAGE, INC.	98,195	0.06	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H5991: AFFINITY HEALTH PLAN, INC.	13,619	0.22	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H6988: CENTERS PLAN FOR HEALTHY LIV	1,645	4.86	8	5	62.50	2	25.00	0	0.00	1	12.50	0	0.00
H7971: HORIZON INSURANCE COMPANY	59,053	0.34	20	15	75.00	3	15.00	0	0.00	2	10.00	0	0.00
H8298: HORIZON HEALTHCARE OF NEW JE	6,812	0.29	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	24,235	3.18	77	67	87.01	9	11.69	0	0.00	1	1.30	0	0.00

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TABLE 6 - 2018 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1225: HOPKINS HEALTH ADVANTAGE, IN	2,431	0.82	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1659: PIEDMONT COMMUNITY HEALTHCAR	5,081	0.39	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H2185: LIFEWORKS ADVANTAGE, LLC	758	1.32	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3672: THE HEALTH PLAN OF WEST VIRG	14,421	0.14	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3890: HOPKINS HEALTH ADVANTAGE, IN	9,948	0.40	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H3907: UPMC HEALTH PLAN, INC.	143,218	0.80	115	109	94.78	4	3.48	0	0.00	2	1.74	0	0.00
H3909: QCC INSURANCE COMPANY	8,796	3.07	27	23	85.19	3	11.11	0	0.00	1	3.70	0	0.00
H3916: HIGHMARK SENIOR HEALTH COMPA	148,896	1.13	168	155	92.26	7	4.17	1	0.60	5	2.98	0	0.00
H3923: CAPITAL ADVANTAGE INSURANCE	13,292	0.75	10	8	80.00	2	20.00	0	0.00	0	0.00	0	0.00
H3924: GEISINGER INDEMNITY INSURANC	24,957	0.56	14	13	92.86	1	7.14	0	0.00	0	0.00	0	0.00
H3952: KEYSTONE HEALTH PLAN EAST, I	90,827	3.08	280	226	80.71	35	12.50	2	0.71	16	5.71	1	0.36
H3954: GEISINGER HEALTH PLAN	70,171	0.80	56	53	94.64	1	1.79	2	3.57	0	0.00	0	0.00
H3957: HIGHMARK CHOICE COMPANY	106,924	1.47	157	147	93.63	7	4.46	0	0.00	3	1.91	0	0.00
H3962: KEYSTONE HEALTH PLAN CENTRAL	15,902	0.57	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H4227: VISTA HEALTH PLAN, INC.	6,234	0.80	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H4279: UPMC FOR YOU, INC	25,966	1.73	45	43	95.56	2	4.44	0	0.00	0	0.00	0	0.00
H5106: HIGHMARK SENIOR SOLUTIONS CO	4,147	1.93	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5533: UPMC HEALTH NETWORK, INC.	9,235	1.73	16	15	93.75	1	6.25	0	0.00	0	0.00	0	0.00
H5932: GATEWAY HEALTH PLAN, INC.	48,834	1.27	62	59	95.16	0	0.00	0	0.00	3	4.84	0	0.00
H8854: UNIVERSITY OF MARYLAND HEALT	10,486	0.86	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H9190: GATEWAY HEALTH PLAN OF OHIO,	10,605	0.75	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H9207: HEALTH PARTNERS PLANS, INC.	20,597	1.07	22	15	68.18	6	27.27	0	0.00	1	4.55	0	0.00
H9915: MEDSTAR FAMILY CHOICE, INC.	5,876	0.85	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2018 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD O	89,511	0.40	36	33	91.67	3	8.33	0	0.00	0	0.00	0	0.00
H0117: WELLCARE OF OHIO, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0154: VIVA HEALTH, INC.	47,831	1.09	52	50	96.15	1	1.92	0	0.00	1	1.92	0	0.00
H0174: WELLCARE OF TEXAS, INC.	758	1.32	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC	8,531	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0913: WELLCARE HEALTH PLANS OF NEW	5,370	0.37	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1016: AVMED, INC.	28,830	0.59	17	14	82.35	1	5.88	0	0.00	2	11.76	0	0.00
H1026: HEALTH OPTIONS, INC.	48,071	1.04	50	45	90.00	3	6.00	0	0.00	2	4.00	0	0.00
H1032: WELLCARE OF FLORIDA, INC.	96,362	0.17	16	15	93.75	0	0.00	0	0.00	1	6.25	0	0.00
H1035: HEALTH OPTIONS, INC.	14,364	0.14	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1054: PRUDENTIAL INSURANCE CO.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS	38,086	1.10	42	40	95.24	2	4.76	0	0.00	0	0.00	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	48,014	0.27	13	11	84.62	1	7.69	0	0.00	1	7.69	0	0.00
H1264: WELLCARE OF TEXAS, INC.	35,446	0.34	12	9	75.00	0	0.00	0	0.00	3	25.00	0	0.00
H1416: HARMONY HEALTH PLAN, INC.	85,175	0.07	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1723: ABSOLUTE TOTAL CARE, INC.	3,296	0.30	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2400: SIGNATURE ADVANTAGE, LLC	168	5.95	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2491: WELLCARE HEALTH INSURANCE OF	19,524	0.31	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2533: MOLINA HEALTHCARE OF SOUTH C	2,917	3.09	9	5	55.56	4	44.44	0	0.00	0	0.00	0	0.00
H2758: BEHEALTHY FLORIDA, INC.	9,689	2.89	28	23	82.14	5	17.86	0	0.00	0	0.00	0	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	32,232	0.53	17	14	82.35	3	17.65	0	0.00	0	0.00	0	0.00
H2816: AMERICAN PROGRESSIVE LIFE &	20,971	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3259: VOLUNTEER STATE HEALTH PLAN	15,257	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3361: WELLCARE OF NEW YORK, INC.	42,974	0.09	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H3404: BLUE CROSS AND BLUE SHIELD O	26,304	1.18	31	27	87.10	2	6.45	1	3.23	1	3.23	0	0.00
H3449: BLUE CROSS AND BLUE SHIELD O	46,861	1.26	59	44	74.58	11	18.64	0	0.00	4	6.78	0	0.00
H4506: SELECTCARE OF TEXAS, INC.	65,898	1.64	108	102	94.44	3	2.78	1	0.93	2	1.85	0	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	29,699	0.07	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5434: BLUE CROSS AND BLUE SHIELD O	8,202	1.34	11	8	72.73	1	9.09	0	0.00	2	18.18	0	0.00
H5475: MERIDIAN HEALTH PLAN OF MICH	12,253	1.96	24	18	75.00	5	20.83	0	0.00	1	4.17	0	0.00
H5656: SELECTCARE HEALTH PLANS, INC	2,058	4.37	9	7	77.78	0	0.00	0	0.00	2	22.22	0	0.00
H5779: MERIDIAN HEALTH PLAN OF ILLI	2,225	1.80	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H5938: CAPITAL HEALTH PLAN	21,217	0.09	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2018 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H6306: FIRSTCAROLINACARE INSURANCE	6,517	0.31	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	122,995	0.44	54	45	83.33	6	11.11	0	0.00	3	5.56	0	0.00
H8213: SELECT HEALTH OF SOUTH CAROL	5,080	0.39	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9730: WELLCARE HEALTH INSURANCE CO	12,973	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9808: CARE N' CARE INSURANCE COMPA	14,408	0.35	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9870: UNIVERSITY HEALTH CARE, INC.	2,252	2.22	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	52,219	0.82	43	32	74.42	6	13.95	1	2.33	4	9.30	0	0.00

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TABLE 6 - 2018 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0022: BUCKEYE COMMUNITY HEALTH PLA	12,577	0.32	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H0192: AMERIHEALTH MICHIGAN, INC.	3,334	1.20	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0281: ILLINICARE HEALTH PLAN	7,652	0.13	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0336: HUMANA HEALTH PLAN, INC.	7,989	0.50	4	1	25.00	2	50.00	0	0.00	1	25.00	0	0.00
H0480: MERIDIAN HEALTH PLAN OF MICH	5,651	1.77	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0544: BLUE CROSS OF CALIFORNIA	101,035	0.63	64	51	79.69	9	14.06	0	0.00	4	6.25	0	0.00
H0564: BLUE CROSS OF CALIFORNIA	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0724: BUCKEYE HEALTH PLAN COMMUNIT	926	1.08	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0927: HEALTH CARE SERVICE CORPORAT	19,993	1.55	31	15	48.39	9	29.03	1	3.23	6	19.35	0	0.00
H1463: HEALTH ALLIANCE CONNECT, INC	20,861	6.90	144	113	78.47	27	18.75	2	1.39	2	1.39	0	0.00
H1607: ANTHEM INSURANCE COMPANIES,	4,993	1.80	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
H1737: HEALTH ALLIANCE - MIDWEST, I	669	5.98	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1846: MOUNT CARMEL HEALTH INSURANC	788	1.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1849: ANTHEM HEALTH PLANS OF KENTU	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2237: INDEPENDENT CARE HEALTH PLAN	7,915	0.38	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2320: PRIORITY HEALTH	107,398	0.18	19	14	73.68	4	21.05	0	0.00	1	5.26	0	0.00
H2322: ALLIANCE HEALTH AND LIFE INS	3,689	0.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2354: HEALTH ALLIANCE PLAN OF MICH	57,652	0.14	8	6	75.00	1	12.50	0	0.00	1	12.50	0	0.00
H2425: BLUE PLUS	8,666	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2458: MEDICA HEALTH PLANS	11,014	0.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2459: UCARE MINNESOTA	80,066	0.07	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2461: BLUE CROSS AND BLUE SHIELD O	261,267	0.01	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2462: GROUP HEALTH PLAN, INC. (MN)	60,614	0.07	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2506: AETNA BETTER HEALTH, INC. (I	7,487	3.47	26	17	65.38	6	23.08	0	0.00	3	11.54	0	0.00
H2531: UNITEDHEALTHCARE COMMUNITY P	14,861	0.54	8	6	75.00	0	0.00	0	0.00	2	25.00	0	0.00
H2593: AMERIGROUP TEXAS, INC.	13,362	0.52	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H3071: COMMUNITY CARE ALLIANCE OF I	5,195	6.16	32	28	87.50	2	6.25	0	0.00	1	3.13	1	3.13
H3233: PREMIER HEALTH INSURING CORP	-	-	9	5	55.56	4	44.44	0	0.00	0	0.00	0	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	9,721	1.34	13	10	76.92	1	7.69	0	0.00	2	15.38	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANC	2,915	1.03	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H3447: HEALTHKEEPERS, INC.	10,195	0.59	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
H3471: HEALTH ALLIANCE NORTHWEST HE	7,488	2.00	15	8	53.33	7	46.67	0	0.00	0	0.00	0	0.00
H3536: MATTHEW THORNTON HEALTH PLAN	2,584	1.55	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3655: COMMUNITY INSURANCE COMPANY	175,836	1.21	213	184	86.38	8	3.76	0	0.00	21	9.86	0	0.00
H3660: SUMMACARE INC.	23,656	0.55	13	12	92.31	1	7.69	0	0.00	0	0.00	0	0.00
H3664: AULTCARE HEALTH INSURING COR	20,093	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3668: MOUNT CARMEL HEALTH PLAN, IN	49,316	0.55	27	25	92.59	2	7.41	0	0.00	0	0.00	0	0.00
H4036: ANTHEM INSURANCE COMPANIES,	27,334	1.13	31	20	64.52	1	3.23	0	0.00	10	32.26	0	0.00
H4346: HMO COLORADO, INC.	10,695	0.47	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4875: PRIORITY HEALTH	34,878	0.14	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4909: ANTHEM INSURANCE COMPANIES,	40,101	0.30	12	7	58.33	2	16.67	0	0.00	3	25.00	0	0.00
H5211: SECURITY HEALTH PLAN OF WISC	45,699	2.69	123	106	86.18	16	13.01	1	0.81	0	0.00	0	0.00
H5215: NETWORK HEALTH INSURANCE COR	63,293	1.36	86	70	81.40	15	17.44	0	0.00	1	1.16	0	0.00
H5262: GUNDERSEN HEALTH PLAN	15,680	0.77	12	11	91.67	1	8.33	0	0.00	0	0.00	0	0.00
H5264: DEAN HEALTH PLAN, INC.	20,383	0.15	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H5280: MOLINA HEALTHCARE OF OHIO, I	13,753	3.85	53	46	86.79	6	11.32	0	0.00	1	1.89	0	0.00
H5422: BLUE CROSS BLUE SHIELD HEALT	4,928	0.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5427: FREEDOM HEALTH, INC.	77,899	0.33	26	24	92.31	0	0.00	0	0.00	2	7.69	0	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	43,247	0.90	39	39	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	55,888	0.72	40	33	82.50	4	10.00	1	2.50	2	5.00	0	0.00
H5530: ANTHEM HEALTH PLANS OF KENTU	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	58,215	0.45	26	26	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5817: AMERIGROUP TEXAS, INC.	40,934	0.49	20	18	90.00	0	0.00	0	0.00	2	10.00	0	0.00
H5854: ANTHEM HEALTH PLANS, INC.	33,880	0.77	26	21	80.77	2	7.69	0	0.00	3	11.54	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGA	89,518	0.06	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5937: UCARE MINNESOTA	2,095	1.43	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	7,890	1.01	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H6396: CARESOURCE	2,365	0.42	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6723: MEDICAL MUTUAL OF OHIO	22,352	0.09	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7172: AETNA BETTER HEALTH, INC. (O	15,907	0.57	9	7	77.78	1	11.11	0	0.00	1	11.11	0	0.00
H7200: AMERIGROUP TENNESSEE, INC.	11,948	0.50	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PL	14,269	0.56	8	6	75.00	2	25.00	0	0.00	0	0.00	0	0.00
H7728: ANTHEM HEALTH PLANS OF NEW H	20,084	0.85	17	12	70.59	1	5.88	0	0.00	4	23.53	0	0.00
H7844: MOLINA HEALTHCARE OF MICHIGA	11,055	2.80	31	25	80.65	2	6.45	2	6.45	2	6.45	0	0.00
H7853: BRIGHT HEALTH INSURANCE COMP	733	2.73	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8026: AETNA BETTER HEALTH OF MICH	7,890	1.52	12	5	41.67	4	33.33	0	0.00	3	25.00	0	0.00
H8046: MOLINA HEALTHCARE OF ILLINOI	3,759	4.52	17	11	64.71	3	17.65	0	0.00	3	17.65	0	0.00
H8170: AMERICA'S 1ST CHOICE OF SOUT	709	1.41	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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H8432: EMPIRE HEALTHCHOICE HMO, INC	74,062	0.73	54	30	55.56	5	9.26	0	0.00	19	35.19	0	0.00
H8452: CARESOURCE	18,791	0.48	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00
H8552: ANTHEM BLUE CROSS LIFE AND H	8,739	0.23	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H9096: DEAN HEALTH PLAN, INC.	4,177	0.72	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9487: MICHIGAN COMPLETE HEALTH, IN	2,819	1.42	4	2	50.00	0	0.00	0	0.00	1	25.00	1	25.00
H9525: COMPCARE HEALTH SERVICES INS	20,959	1.05	22	20	90.91	1	4.55	0	0.00	1	4.55	0	0.00
H9572: BCBS OF MICHIGAN MUTUAL INSU	427,051	0.06	26	16	61.54	0	0.00	0	0.00	10	38.46	0	0.00
H9712: HAP MIDWEST HEALTH PLAN, INC	5,049	0.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9886: HMO MISSOURI, INC.	9,428	0.74	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H9954: ANTHEM INSURANCE COMPANIES,	17,877	1.45	26	25	96.15	0	0.00	0	0.00	1	3.85	0	0.00
R5941: ANTHEM INSURANCE COMPANIES,	75,390	1.45	109	92	84.40	5	4.59	0	0.00	12	11.01	0	0.00
Unspe: Unspecified	-	-	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00

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Region=06: DALLAS

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H0107: HEALTH CARE SERVICE CORPORAT	18,543	2.86	53	25	47.17	15	28.30	0	0.00	13	24.53	0	0.00
H0150: HEALTHSPRING LIFE & HEALTH I	45,784	0.92	42	38	90.48	4	9.52	0	0.00	0	0.00	0	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	32,717	0.09	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA,	43,003	1.33	57	42	73.68	8	14.04	0	0.00	7	12.28	0	0.00
H0439: CIGNA HEALTHCARE OF GEORGIA,	23,743	0.88	21	16	76.19	3	14.29	1	4.76	1	4.76	0	0.00
H0453: HEALTHSOURCE, ARKANSAS, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	22,330	0.27	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1415: HEALTHSPRING LIFE & HEALTH I	10,402	0.67	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00
H1587: ARKANSAS SUPERIOR SELECT, IN	1,862	0.54	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1666: HCSC INSURANCE SERVICES COMP	13,685	4.24	58	33	56.90	13	22.41	2	3.45	10	17.24	0	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, I	17,540	2.74	48	40	83.33	7	14.58	1	2.08	0	0.00	0	0.00
H2171: CARE N' CARE INSURANCE COMPA	861	1.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	42,218	0.02	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3206: PRESBYTERIAN INSURANCE COMPA	3,118	0.32	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3251: HEALTH CARE SERVICE CORPORAT	9,996	2.00	20	10	50.00	7	35.00	0	0.00	3	15.00	0	0.00
H3706: GLOBALHEALTH, INC.	12,964	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3755: COMMUNITY CARE HMO, INC	24,353	0.12	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3822: HEALTH CARE SERVICE CORPORAT	37,052	0.49	18	6	33.33	7	38.89	0	0.00	5	27.78	0	0.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	41,776	2.32	97	84	86.60	11	11.34	0	0.00	2	2.06	0	0.00
H3979: GHS HEALTH MAINTENANCE ORGAN	4,189	2.15	9	4	44.44	3	33.33	0	0.00	2	22.22	0	0.00
H4198: COMMUNITYCARE GOVERNMENT PRO	3,105	0.32	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4407: HEALTHSPRING LIFE & HEALTH I	10,339	0.48	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H4454: HEALTHSPRING LIFE & HEALTH I	79,125	1.36	108	92	85.19	14	12.96	2	1.85	0	0.00	0	0.00
H4513: HEALTHSPRING LIFE & HEALTH I	98,014	2.16	212	197	92.92	12	5.66	1	0.47	2	0.94	0	0.00
H4564: SCOTT AND WHITE HEALTH PLAN	27,912	0.21	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H4580: HMO BLUE,NORTHEAST TEXAS	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5410: HEALTHSPRING OF FLORIDA	47,174	0.74	35	34	97.14	0	0.00	1	2.86	0	0.00	0	0.00
H5576: VANTAGE HEALTH PLAN, INC.	18,518	0.43	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H6328: CARE N' CARE INSURANCE COMPA	9,972	1.60	16	15	93.75	1	6.25	0	0.00	0	0.00	0	0.00
H6453: HMO LOUISIANA, INC.	11,451	4.37	50	47	94.00	2	4.00	0	0.00	1	2.00	0	0.00
H6801: GHS MANAGED HEALTH CARE PLAN	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H6870: SUPERIOR HEALTH PLAN, INC.	9,130	0.55	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H7020: CIGNA HEALTHCARE OF SOUTH CA	5,485	1.09	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00

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H7115: MEMORIAL HERMANN HEALTH PLAN	4,214	0.71	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	2,081	1.92	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7833: UNITEDHEALTHCARE COMMUNITY P	4,935	1.22	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8133: GHS INSURANCE COMPANY	4,745	1.69	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8142: SCOTT AND WHITE HEALTH PLAN	437	2.29	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8197: MOLINA HEALTHCARE OF TEXAS,	12,461	4.01	50	37	74.00	8	16.00	0	0.00	5	10.00	0	0.00
H8237: INSURANCE COMPANY OF SCOTT A	4,946	2.43	12	10	83.33	2	16.67	0	0.00	0	0.00	0	0.00
H8554: GHS INSURANCE COMPANY	1,075	0.93	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8634: HEALTH CARE SERVICE CORPORAT	20,544	3.60	74	35	47.30	18	24.32	4	5.41	17	22.97	0	0.00
H8786: AMERIGROUP TEXAS, INC.	13,633	2.93	40	35	87.50	4	10.00	0	0.00	1	2.50	0	0.00
H9312: FRESENIUS HEALTH PLANS INSUR	264	3.79	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9460: CIGNA HEALTHCARE OF ST LOUIS	1,493	3.35	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9725: CIGNA HEALTHCARE OF NORTH CA	5,855	1.54	9	6	66.67	2	22.22	0	0.00	1	11.11	0	0.00

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Region=07: KANSAS CITY

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H0028: CHA HMO, INC.	19,429	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	115,724	0.72	83	81	97.59	1	1.20	0	0.00	1	1.20	0	0.00
H1036: HUMANA MEDICAL PLAN, INC.	467,437	0.09	44	31	70.45	2	4.55	0	0.00	11	25.00	0	0.00
H1352: BLUE-ADVANTAGE PLUS OF KANSA	10,046	8.26	83	74	89.16	7	8.43	0	0.00	1	1.20	1	1.20
H1468: HUMANA BENEFIT PLAN OF ILLIN	84,812	0.21	18	12	66.67	1	5.56	0	0.00	5	27.78	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	142,567	0.19	27	20	74.07	2	7.41	0	0.00	5	18.52	0	0.00
H2012: HUMANA HEALTH PLAN, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2450: MEDICA INSURANCE COMPANY	152,481	0.01	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2610: ESSENCE HEALTHCARE, INC.	64,959	3.33	216	194	89.81	15	6.94	1	0.46	5	2.31	1	0.46
H2649: HUMANA HEALTH PLAN, INC.	244,632	0.16	40	30	75.00	2	5.00	0	0.00	8	20.00	0	0.00
H2949: HUMANA HEALTH PLAN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3533: HUMANA HEALTH COMPANY OF NEW	19,261	0.21	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	48,884	0.31	15	13	86.67	0	0.00	0	0.00	2	13.33	0	0.00
H4461: CARITEN HEALTH PLAN INC.	110,426	0.14	15	11	73.33	1	6.67	0	0.00	3	20.00	0	0.00
H5216: HUMANA INSURANCE COMPANY	1,151,071	0.46	524	444	84.73	17	3.24	1	0.19	62	11.83	0	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	76,505	0.34	26	16	61.54	1	3.85	0	0.00	9	34.62	0	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	296,687	0.17	49	31	63.27	5	10.20	1	2.04	12	24.49	0	0.00
H5970: HUMANA INSURANCE COMPANY OF	9,629	0.73	7	5	71.43	1	14.29	0	0.00	1	14.29	0	0.00
H6502: MISSOURI VALLEY LIFE AND HEA	1,121	2.68	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6609: HUMANA INSURANCE COMPANY	-	-	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H6622: HUMANA WI HEALTH ORGANIZATIO	207,731	0.16	34	22	64.71	3	8.82	0	0.00	9	26.47	0	0.00
H8145: HUMANA INSURANCE COMPANY	81,286	0.11	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
H8424: SIOUXLAND PACE, INC.	174	5.75	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8908: HUMANA MEDICAL PLAN OF MICH	7,990	0.38	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
R0110: HUMANA INSURANCE COMPANY	43,165	0.25	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R0865: HUMANA INSURANCE COMPANY	44,187	0.41	18	15	83.33	1	5.56	0	0.00	2	11.11	0	0.00
R0923: HUMANA INSURANCE COMPANY	9,757	0.51	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
R1390: HUMANA INSURANCE COMPANY	66,721	0.34	23	17	73.91	1	4.35	0	0.00	5	21.74	0	0.00
R3392: HUMANA INSURANCE COMPANY	48,000	0.31	15	11	73.33	1	6.67	0	0.00	3	20.00	0	0.00
R3887: HUMANA INSURANCE COMPANY	16,844	0.12	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R4182: HUMANA INSURANCE COMPANY	59,292	0.39	23	17	73.91	1	4.35	0	0.00	5	21.74	0	0.00
R4845: HUMANA INSURANCE COMPANY	6,148	0.33	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
R5361: HUMANA INSURANCE COMPANY	21,043	0.81	17	15	88.24	0	0.00	0	0.00	2	11.76	0	0.00

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TABLE 6 - 2018 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
R5495: HUMANA INSURANCE COMPANY	11,371	0.53	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00
R5826: HUMANA INSURANCE COMPANY	39,707	0.25	10	4	40.00	2	20.00	0	0.00	4	40.00	0	0.00
R7315: HUMANA INSURANCE COMPANY	19,834	0.25	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00

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TABLE 6 - 2018 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
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Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0490: MOLINA HEALTHCARE OF OHIO, I	283	3.53	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0523: AETNA HEALTH OF CALIFORNIA I	14,341	0.56	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1109: AETNA HEALTH INC.(GA)	4,977	0.60	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS	159,096	0.48	77	72	93.51	3	3.90	0	0.00	2	2.60	0	0.00
H1609: AETNA HEALTH INC. (FL)	61,622	0.88	54	53	98.15	1	1.85	0	0.00	0	0.00	0	0.00
H1692: COVENTRY HEALTH CARE OF WEST	6,574	0.91	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H1994: SELECTHEALTH, INC.	40,723	0.12	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2663: COVENTRY HEALTH CARE OF MISS	84,237	0.33	28	25	89.29	2	7.14	0	0.00	1	3.57	0	0.00
H2879: MOLINA HEALTHCARE OF WISCONS	1,031	4.85	5	2	40.00	2	40.00	0	0.00	1	20.00	0	0.00
H3152: AETNA HEALTH INC. (NJ)	44,476	0.58	26	23	88.46	2	7.69	0	0.00	1	3.85	0	0.00
H3312: AETNA HEALTH INC. (NY)	10,663	0.84	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H3597: AETNA HEALTH INC. (ME)	6,207	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3928: AETNA HEALTH, INC. (LA)	1,505	1.33	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3931: AETNA HEALTH INC. (PA)	73,439	0.82	60	58	96.67	1	1.67	0	0.00	1	1.67	0	0.00
H3959: AETNA HEALTH INC. (PA)	64,939	0.66	43	40	93.02	1	2.33	0	0.00	2	4.65	0	0.00
H4388: SECURITY HEALTH PLAN OF WISC	4,631	1.08	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H4523: AETNA HEALTH INC. (TX)	36,816	2.96	109	105	96.33	2	1.83	0	0.00	2	1.83	0	0.00
H5302: AETNA HEALTH INC. (GA)	297	3.37	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5414: AETNA HEALTH INC. (FL)	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5521: AETNA LIFE INSURANCE COMPANY	1,039,442	1.05	1,095	1,023	93.42	46	4.20	1	0.09	25	2.28	0	0.00
H5522: HEALTHASSURANCE PENNSYLVANIA	70,235	0.44	31	29	93.55	0	0.00	0	0.00	2	6.45	0	0.00
H5613: MVP HEALTH PLAN, INC.	221	4.52	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	11,261	1.86	21	12	57.14	3	14.29	0	0.00	6	28.57	0	0.00
H5793: AETNA HEALTH INC. (CT)	15,700	0.38	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	1,926	1.56	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5823: MOLINA HEALTHCARE OF WASHING	9,920	1.81	18	13	72.22	1	5.56	0	0.00	4	22.22	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	11,625	3.53	41	27	65.85	3	7.32	0	0.00	11	26.83	0	0.00
H7149: AETNA HEALTH INC. (PA)	5,865	0.51	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7301: COVENTRY HEALTH CARE OF ILLI	23,602	0.30	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00
H7678: MOLINA HEALTHCARE OF TEXAS,	1,593	2.51	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8649: AETNA HEALTH OF UTAH, INC	6,404	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9208: RIVERLINK HEALTH	1,716	1.75	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R6694: AETNA LIFE INSURANCE COMPANY	4,531	0.22	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2018 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0169: UNITEDHEALTHCARE OF THE MIDW	12,684	0.55	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	57,325	0.56	32	22	68.75	1	3.13	0	0.00	9	28.13	0	0.00
H0294: CARE IMPROVEMENT PLUS WISCON	11,285	0.35	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0302: MEDISUN, INC.	54,573	1.15	63	53	84.13	4	6.35	1	1.59	5	7.94	0	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	53,735	0.20	11	5	45.45	0	0.00	0	0.00	6	54.55	0	0.00
H0432: UNITEDHEALTHCARE OF ALABAMA,	7,169	1.81	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0504: CALIFORNIA PHYSICIANS' SERVI	83,954	0.60	50	31	62.00	4	8.00	1	2.00	14	28.00	0	0.00
H0524: KAISER FOUNDATION HP, INC.	1,163,898	0.11	130	122	93.85	6	4.62	0	0.00	2	1.54	0	0.00
H0543: UHC OF CALIFORNIA	348,880	0.65	228	196	85.96	1	0.44	0	0.00	31	13.60	0	0.00
H0571: CHINESE COMMUNITY HEALTH PLA	4,897	0.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0609: PACIFICARE OF COLORADO, INC	291,679	0.34	100	71	71.00	1	1.00	0	0.00	28	28.00	0	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	7,196	1.81	13	10	76.92	0	0.00	0	0.00	3	23.08	0	0.00
H0630: KAISER FOUNDATION HP OF CO	110,883	0.15	17	15	88.24	2	11.76	0	0.00	0	0.00	0	0.00
H0710: UNITEDHEALTHCARE INSURANCE C	26,024	0.19	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	144,072	0.36	52	48	92.31	0	0.00	0	0.00	4	7.69	0	0.00
H1045: PREFERRED CARE PARTNERS, INC	180,521	0.54	97	80	82.47	0	0.00	0	0.00	17	17.53	0	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	14,525	0.28	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	17,378	0.29	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H1944: UNITEDHEALTHCARE OF NEW ENGL	58,847	0.36	21	18	85.71	0	0.00	0	0.00	3	14.29	0	0.00
H1961: PEOPLES HEALTH, INC.	62,999	1.24	78	71	91.03	7	8.97	0	0.00	0	0.00	0	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	1,264,670	0.67	850	772	90.82	2	0.24	0	0.00	74	8.71	2	0.24
H2150: KAISER FNDN HP OF THE MID-AT	72,205	0.08	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2226: UNITEDHEALTHCARE INSURANCE C	17,384	0.35	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	237,709	0.53	125	109	87.20	0	0.00	0	0.00	16	12.80	0	0.00
H2241: GOLDEN STATE MEDICARE HEALTH	9,777	2.66	26	19	73.08	6	23.08	0	0.00	1	3.85	0	0.00
H2406: SIERRA HEALTH AND LIFE INSUR	21,315	0.19	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H2802: UNITEDHEALTHCARE OF THE MIDL	232,780	0.49	115	100	86.96	1	0.87	0	0.00	14	12.17	0	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	48,658	0.97	47	45	95.74	0	0.00	0	0.00	2	4.26	0	0.00
H3113: OXFORD HEALTH PLANS (NJ), IN	35,989	0.56	20	13	65.00	0	0.00	0	0.00	7	35.00	0	0.00
H3237: HEALTH NET COMMUNITY SOLUTIO	13,140	0.30	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	86,477	0.58	50	48	96.00	0	0.00	0	0.00	2	4.00	0	0.00
H3379: UNITEDHEALTHCARE OF NEW YORK	41,700	0.46	19	14	73.68	0	0.00	0	0.00	5	26.32	0	0.00
H3387: UNITEDHEALTHCARE OF NEW YORK	82,781	0.24	20	8	40.00	0	0.00	0	0.00	12	60.00	0	0.00

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H3464: UNITEDHEALTHCARE OF ARKANSAS	3,939	0.76	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3749: UNITEDHEALTHCARE OF OKLAHOMA	31,869	0.50	16	13	81.25	0	0.00	0	0.00	3	18.75	0	0.00
H3794: CARE IMPROVEMENT PLUS WISCON	6,943	0.29	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	130,732	0.28	36	23	63.89	0	0.00	0	0.00	13	36.11	0	0.00
H3815: ALIGNMENT HEALTH PLAN	38,656	0.62	24	22	91.67	2	8.33	0	0.00	0	0.00	0	0.00
H4514: UNITEDHEALTHCARE COMMUNITY P	30,112	1.66	50	43	86.00	0	0.00	0	0.00	7	14.00	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	75,149	0.52	39	27	69.23	0	0.00	0	0.00	12	30.77	0	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF	244,893	0.50	122	86	70.49	0	0.00	0	0.00	36	29.51	0	0.00
H4604: UNITEDHEALTHCARE OF UTAH, IN	75,235	0.17	13	12	92.31	0	0.00	0	0.00	1	7.69	0	0.00
H4931: BANNER - UNIVERSITY CARE ADV	10,313	0.39	4	2	50.00	0	0.00	0	0.00	1	25.00	1	25.00
H5008: UNITEDHEALTHCARE INSURANCE C	36,225	0.66	24	22	91.67	0	0.00	0	0.00	2	8.33	0	0.00
H5050: KAISER FOUNDATION HEALTH PLA	92,865	3.78	351	327	93.16	20	5.70	0	0.00	4	1.14	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	481,683	0.39	189	158	83.60	3	1.59	0	0.00	28	14.81	0	0.00
H5322: CARE IMPROVEMENT PLUS SOUTH	24,433	1.47	36	30	83.33	0	0.00	0	0.00	6	16.67	0	0.00
H5355: IEHP HEALTH ACCESS	26,033	0.27	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5386: SHARP HEALTH PLAN	2,045	0.98	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	44,851	0.71	32	27	84.38	0	0.00	0	0.00	5	15.63	0	0.00
H5425: SCAN HEALTH PLAN	193,958	0.62	120	103	85.83	11	9.17	0	0.00	6	5.00	0	0.00
H5433: ORANGE COUNTY HEALTH AUTHORI	1,432	0.70	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5435: UNITEDHEALTHCARE INSURANCE C	25,582	0.35	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5580: MERCY CARE	18,824	0.42	8	6	75.00	1	12.50	0	0.00	0	0.00	1	12.50
H5587: HEALTH CHOICE ARIZONA, INC.	9,602	2.92	28	18	64.29	9	32.14	0	0.00	1	3.57	0	0.00
H5609: CALIFORNIA PHYSICIANS' SERVI	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5649: CENTRAL HEALTH PLAN OF CALIF	39,775	0.20	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5652: SIERRA HEALTH AND LIFE INSUR	4,751	0.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5928: CARE1ST HEALTH PLAN	66,153	0.24	16	14	87.50	1	6.25	1	6.25	0	0.00	0	0.00
H5943: SCAN HEALTH PLAN	1,499	0.67	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5945: PROMINENCE HEALTHFIRST	5,801	0.52	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H6229: BLUE CROSS OF CALIFORNIA PAR	6,356	0.47	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H6526: UNITEDHEALTHCARE OF NEW MEXI	1,280	0.78	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	4,897	0.41	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H7680: PROMINENCE HEALTHFIRST OF TE	1,416	0.71	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7885: SAN MATEO HEALTH COMMISSION	9,019	0.33	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H7890: SANTA CLARA COUNTY HEALTH AU	7,523	0.66	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H8016: ORANGE COUNTY HEALTH AUTHORI	14,956	0.40	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00

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H8211: MAMSI LIFE AND HEALTH INSURA	1,255	0.80	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8258: LOCAL INITIATIVE HEALTH AUTH	15,744	0.32	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8677: MOLINA HEALTHCARE OF CALIFOR	11,371	1.41	16	11	68.75	1	6.25	1	6.25	3	18.75	0	0.00
H8748: UNITEDHEALTHCARE INSURANCE C	13,430	0.52	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8764: ASPIRE HEALTH PLAN	3,313	0.30	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H8768: UNITEDHEALTHCARE INSURANCE C	4,745	0.42	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H9003: KAISER FOUNDATION HP OF THE	92,038	0.10	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
R1548: UNITEDHEALTHCARE INSURANCE C	21,260	0.52	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH	84,418	0.91	77	71	92.21	0	0.00	0	0.00	6	7.79	0	0.00
R5342: UNITEDHEALTHCARE INSURANCE C	103,177	0.32	33	27	81.82	0	0.00	0	0.00	6	18.18	0	0.00
R6801: CARE IMPROVEMENT PLUS OF TEX	121,765	1.50	183	173	94.54	2	1.09	0	0.00	8	4.37	0	0.00
R7444: UNITEDHEALTHCARE INSURANCE C	470,753	0.82	388	354	91.24	3	0.77	0	0.00	31	7.99	0	0.00

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TABLE 6 - 2018 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0351: HEALTH NET OF ARIZONA, INC.	16,949	0.24	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H0562: HEALTH NET OF CALIFORNIA, INC	121,877	0.56	68	54	79.41	14	20.59	0	0.00	0	0.00	0	0.00
H1304: REGENCE BLUESHIELD OF IDAHO	5,461	0.55	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H1350: BLUE CROSS OF IDAHO CARE PLU	25,298	1.42	36	26	72.22	7	19.44	0	0.00	3	8.33	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	2,632	0.38	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3328: THE NEW YORK STATE CATHOLIC	71,940	0.36	26	14	53.85	3	11.54	0	0.00	9	34.62	0	0.00
H3561: HEALTH NET COMMUNITY SOLUTIO	16,868	0.59	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00
H3810: ALLCARE HEALTH PLAN, INC.	2,814	0.36	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3813: MODA HEALTH PLAN, INC.	17,570	0.74	13	6	46.15	5	38.46	0	0.00	2	15.38	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	48,340	0.37	18	14	77.78	3	16.67	0	0.00	1	5.56	0	0.00
H3818: FAMILYCARE HEALTH PLANS, INC	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3864: PACIFCSOURCE COMMUNITY HEAL	20,068	1.25	25	23	92.00	0	0.00	0	0.00	2	8.00	0	0.00
H4605: REGENCE BLUECROSS BLUESHIELD	8,213	1.34	11	10	90.91	1	9.09	0	0.00	0	0.00	0	0.00
H4754: PACIFCSOURCE COMMUNITY HEAL	10,103	1.19	12	10	83.33	2	16.67	0	0.00	0	0.00	0	0.00
H5009: REGENCE BLUESHIELD	19,204	0.26	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H5439: HEALTH NET LIFE INSURANCE CO	36,140	0.17	6	2	33.33	4	66.67	0	0.00	0	0.00	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WAS	8,093	0.74	6	5	83.33	0	0.00	1	16.67	0	0.00	0	0.00
H5859: HEALTH PLAN OF CAREOREGON, I	12,944	0.23	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5995: ATRIO HEALTH PLANS	3,316	0.30	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6237: REGENCE BLUECROSS BLUESHIELD	5,444	0.37	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H6743: ATRIO HEALTH PLANS	10,863	0.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OR	36,815	0.05	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H7245: PREMIERA BLUE CROSS	19,021	0.26	5	3	60.00	1	20.00	1	20.00	0	0.00	0	0.00
H8130: MOLINA HEALTHCARE OF FLORIDA	2,611	2.68	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H8189: MANAGED HEALTH SERVICES, WIS	1,052	0.95	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9047: PROVIDENCE HEALTH ASSURANCE	56,361	0.30	17	14	82.35	3	17.65	0	0.00	0	0.00	0	0.00
H9082: MOLINA HEALTHCARE OF NEW MEX	5,025	2.79	14	11	78.57	2	14.29	0	0.00	1	7.14	0	0.00
H9302: PREMIERA BLUE CROSS	22,720	0.79	18	16	88.89	0	0.00	0	0.00	2	11.11	0	0.00

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TABLE 6 - 2018 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2018, and Distribution of Final
Decisions, by Region and Plan

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2018	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
: TOTAL	21,363,014	0.62	13,298	11,234	84.48	920	6.92	45	0.34	1,088	8.18	11	0.08

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TABLE 6 - 2018 EXPEDITED APPEALS
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