

**TABLE 1**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2009, by Service**

Appealed Service	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partly Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld	\$ Dismissed	\$ W/drawn
<b>Practitioner Services</b>	18686	6517	34.88	1552	8.31	296	1.58	9846	52.69	475	2.54	\$26,423,873	\$2,403,970	\$9,424,976	\$13923229	\$671,697
<b>OPD Mental Health</b>	398	151	37.94	41	10.30	14	3.52	188	47.24	4	1.01	\$673,651	\$81,244	\$267,429	\$318,207	\$6,770
<b>Hospice Care</b>	93	64	68.82	2	2.15	1	1.08	25	26.88	1	1.08	\$129,379	\$3,478	\$89,730	\$34,779	\$1,391
<b>Non-Medicare Benefit</b>	5491	3417	62.23	509	9.27	148	2.70	1293	23.55	124	2.26	\$5,171,753	\$549,104	\$3,288,033	\$1,217,825	\$116,791
<b>Emergency Room</b>	1659	560	33.76	235	14.17	32	1.93	799	48.16	33	1.99	\$1,514,667	\$229,163	\$525,888	\$729,487	\$30,129
<b>Inpatient Hospital</b>	5521	1755	31.79	696	12.61	206	3.73	2762	50.03	102	1.85	\$57,363,300	\$8,301,626	\$19304657	\$28697235	\$1,059,782
<b>Clinic (Lab, X-ray)</b>	14527	4468	30.76	1849	12.73	258	1.78	7590	52.25	362	2.49	\$13,216,519	\$1,799,565	\$4,182,305	\$6,905,306	\$329,344
<b>Nursing Home Care</b>	3102	1657	53.42	537	17.31	246	7.93	611	19.70	51	1.64	\$48,571,054	\$10334267	\$27871204	\$9,567,026	\$798,557
<b>Therapies</b>	1571	923	58.75	127	8.08	42	2.67	436	27.75	43	2.74	\$1,857,063	\$174,949	\$1,115,893	\$515,391	\$50,830
<b>Ambulance</b>	3134	1314	41.93	164	5.23	34	1.08	1558	49.71	64	2.04	\$3,875,880	\$223,846	\$1,646,074	\$1,926,810	\$79,150
<b>Home Health Care</b>	676	280	41.42	82	12.13	15	2.22	280	41.42	19	2.81	\$2,273,557	\$301,011	\$966,934	\$941,710	\$63,902
<b>DME/Medical Supplies</b>	7220	4065	56.30	655	9.07	153	2.12	2134	29.56	213	2.95	\$7,675,221	\$777,621	\$4,402,622	\$2,268,549	\$226,430
<b>TOTAL All Services</b>	62078	25171	40.55	6449	10.39	1445	2.33	27522	44.33	1491	2.40	\$168,745,918	\$25179845	\$73085747	\$67045554	\$3,434,773

*Dollar figures are estimates based on records received during 2009 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*

**TABLE 2**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2009, by Region**

Region	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld	\$ Dismissed	\$ W/drawn
<b>01: Boston</b>	1710	1123	65.67	195	11.40	65	3.80	286	16.73	41	2.40	\$5,687,813	\$912,172	\$4,047,742	\$615,010	\$112,889
<b>02: New York</b>	4414	1847	41.84	777	17.60	142	3.22	1512	34.25	136	3.08	\$14,516,976	\$3,390,634	\$6,541,387	\$4,290,513	\$294,441
<b>03: Philadelphia</b>	4498	2601	57.83	523	11.63	138	3.07	1151	25.59	85	1.89	\$15,004,740	\$2,820,154	\$8,745,167	\$3,210,386	\$229,033
<b>04: Atlanta</b>	12244	2090	17.07	484	3.95	89	0.73	9390	76.69	191	1.56	\$27,650,433	\$2,044,840	\$4,460,564	\$20710527	\$434,502
<b>05: Chicago</b>	3586	1816	50.64	702	19.58	109	3.04	836	23.31	123	3.43	\$12,060,927	\$3,322,234	\$6,002,366	\$2,434,476	\$301,851
<b>06: Dallas</b>	1428	679	47.55	125	8.75	49	3.43	532	37.25	43	3.01	\$4,225,209	\$578,237	\$1,921,763	\$1,616,380	\$108,829
<b>07: Kansas City</b>	10283	4309	41.90	1249	12.15	226	2.20	4271	41.53	228	2.22	\$18,297,032	\$2,456,537	\$7,828,128	\$7,606,135	\$406,232
<b>08: Denver</b>	3519	1315	37.37	359	10.20	70	1.99	1701	48.34	74	2.10	\$9,034,397	\$1,364,169	\$3,227,802	\$4,262,883	\$179,544
<b>09: San Francisco</b>	17217	7417	43.08	1629	9.46	441	2.56	7311	42.46	419	2.43	\$51,456,649	\$6,259,977	\$23182054	\$21014604	\$1,000,014
<b>10: Seattle</b>	3179	1974	62.09	406	12.77	116	3.65	532	16.73	151	4.75	\$10,811,742	\$2,030,891	\$7,128,774	\$1,284,641	\$367,437
<b>TOTAL All Regions</b>	62078	25171	40.55	6449	10.39	1445	2.33	27522	44.33	1491	2.40	\$168,745,918	\$25179845	\$73085747	\$67045554	\$3,434,773

*Dollar figures are estimates based on records received during 2009 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2009, by Region and Service**

**Region=01: Boston**

Appealed Service	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	1710	1123	65.67	195	11.40	65	3.80	286	16.73	41	2.40	\$5,687,813	\$912,172	\$4,047,742
<b>Practitioner Services</b>	426	302	70.89	40	9.39	13	3.05	64	15.02	7	1.64	\$602,407	\$65,756	\$436,250
<b>OPD Mental Health</b>	19	6	31.58	0	0.00	1	5.26	12	63.16	0	0.00	\$32,159	\$846	\$11,002
<b>Hospice Care</b>	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$1,391	\$0	\$1,391
<b>Non-Medicare Benefit</b>	216	173	80.09	12	5.56	3	1.39	20	9.26	8	3.70	\$203,442	\$12,715	\$164,355
<b>Emergency Room</b>	29	22	75.86	1	3.45	1	3.45	5	17.24	0	0.00	\$26,477	\$1,370	\$20,543
<b>Inpatient Hospital</b>	120	82	68.33	14	11.67	8	6.67	12	10.00	4	3.33	\$1,246,802	\$187,020	\$893,542
<b>Clinic (Lab, X-ray)</b>	364	158	43.41	79	21.70	17	4.67	99	27.20	11	3.02	\$331,164	\$79,607	\$151,480
<b>Nursing Home Care</b>	178	121	67.98	25	14.04	18	10.11	12	6.74	2	1.12	\$2,787,120	\$532,371	\$2,035,537
<b>Therapies</b>	51	34	66.67	8	15.69	2	3.92	4	7.84	3	5.88	\$60,287	\$10,639	\$41,373
<b>Ambulance</b>	119	80	67.23	8	6.72	1	0.84	28	23.53	2	1.68	\$147,170	\$10,512	\$99,556
<b>Home Health Care</b>	22	17	77.27	1	4.55	0	0.00	3	13.64	1	4.55	\$73,992	\$3,363	\$57,175
<b>DME/Medical Supplies</b>	165	127	76.97	7	4.24	1	0.61	27	16.36	3	1.82	\$175,403	\$7,973	\$135,539

**Region=02: New York**

Appealed Service	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	4414	1847	41.84	777	17.60	142	3.22	1512	34.25	136	3.08	\$14,516,976	\$3,390,634	\$6,541,387
<b>Practitioner Services</b>	938	329	35.07	74	7.89	14	1.49	497	52.99	24	2.56	\$1,326,426	\$114,542	\$475,138
<b>OPD Mental Health</b>	17	10	58.82	4	23.53	1	5.88	2	11.76	0	0.00	\$28,774	\$7,617	\$17,772
<b>Hospice Care</b>	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00	\$2,782	\$0	\$0
<b>Non-Medicare Benefit</b>	462	255	55.19	94	20.35	14	3.03	91	19.70	8	1.73	\$435,139	\$95,128	\$246,767
<b>Emergency Room</b>	55	14	25.45	7	12.73	1	1.82	33	60.00	0	0.00	\$50,215	\$6,848	\$13,239

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**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2009, by Region and Service**

Appealed Service	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
Inpatient Hospital	455	135	29.67	67	14.73	38	8.35	208	45.71	7	1.54	\$4,727,459	\$893,542	\$1,600,063
Clinic (Lab, X-ray)	1278	498	38.97	301	23.55	19	1.49	407	31.85	53	4.15	\$1,162,712	\$282,490	\$461,718
Nursing Home Care	358	190	53.07	100	27.93	24	6.70	39	10.89	5	1.40	\$5,605,557	\$1,753,694	\$3,162,912
Therapies	136	57	41.91	19	13.97	7	5.15	48	35.29	5	3.68	\$160,764	\$26,597	\$71,516
Ambulance	115	44	38.26	4	3.48	6	5.22	60	52.17	1	0.87	\$142,223	\$8,657	\$58,126
Home Health Care	104	38	36.54	33	31.73	2	1.92	26	25.00	5	4.81	\$349,778	\$114,351	\$131,167
DME/Medical Supplies	494	277	56.07	74	14.98	16	3.24	99	20.04	28	5.67	\$525,147	\$87,170	\$302,969

**Region=03: Philadelphia**

Appealed Service	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	4498	2601	57.83	523	11.63	138	3.07	1151	25.59	85	1.89	\$15,004,740	\$2,820,154	\$8,745,167
Practitioner Services	866	429	49.54	85	9.82	13	1.50	322	37.18	17	1.96	\$1,224,611	\$129,390	\$615,841
OPD Mental Health	11	8	72.73	1	9.09	0	0.00	1	9.09	1	9.09	\$18,618	\$1,693	\$13,541
Hospice Care	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$4,174	\$0	\$4,174
Non-Medicare Benefit	608	472	77.63	43	7.07	14	2.30	73	12.01	6	0.99	\$572,651	\$47,093	\$451,151
Emergency Room	91	59	64.84	10	10.99	1	1.10	20	21.98	1	1.10	\$83,083	\$9,587	\$54,324
Inpatient Hospital	600	344	57.33	104	17.33	24	4.00	122	20.33	6	1.00	\$6,234,012	\$1,205,242	\$3,698,847
Clinic (Lab, X-ray)	632	235	37.18	96	15.19	18	2.85	270	42.72	13	2.06	\$574,987	\$95,528	\$221,989
Nursing Home Care	296	151	51.01	58	19.59	31	10.47	51	17.23	5	1.69	\$4,634,762	\$1,150,862	\$2,607,054
Therapies	279	209	74.91	25	8.96	8	2.87	31	11.11	6	2.15	\$329,803	\$34,281	\$251,785
Ambulance	231	148	64.07	3	1.30	2	0.87	74	32.03	4	1.73	\$285,682	\$4,947	\$184,271
Home Health Care	46	21	45.65	9	19.57	2	4.35	12	26.09	2	4.35	\$154,710	\$33,633	\$73,992
DME/Medical Supplies	835	522	62.51	89	10.66	25	2.99	175	20.96	24	2.87	\$887,647	\$107,900	\$568,200

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**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2009, by Region and Service**

**Region=04: Atlanta**

Appealed Service	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	12244	2090	17.07	484	3.95	89	0.73	9390	76.69	191	1.56	\$27,650,433	\$2,044,840	\$4,460,564
<b>Practitioner Services</b>	4329	537	12.40	90	2.08	11	0.25	3626	83.76	65	1.50	\$6,121,639	\$135,047	\$767,149
<b>OPD Mental Health</b>	44	13	29.55	3	6.82	2	4.55	26	59.09	0	0.00	\$74,474	\$6,770	\$23,696
<b>Hospice Care</b>	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00	\$6,956	\$0	\$4,174
<b>Non-Medicare Benefit</b>	722	336	46.54	54	7.48	14	1.94	305	42.24	13	1.80	\$680,023	\$57,453	\$323,058
<b>Emergency Room</b>	135	15	11.11	7	5.19	1	0.74	110	81.48	2	1.48	\$123,255	\$6,848	\$14,152
<b>Inpatient Hospital</b>	1132	122	10.78	90	7.95	16	1.41	881	77.83	23	2.03	\$11,761,503	\$1,018,222	\$1,350,703
<b>Clinic (Lab, X-ray)</b>	3954	593	15.00	106	2.68	13	0.33	3179	80.40	63	1.59	\$3,597,310	\$102,351	\$545,419
<b>Nursing Home Care</b>	200	53	26.50	32	16.00	11	5.50	104	52.00	0	0.00	\$3,131,596	\$587,174	\$915,992
<b>Therapies</b>	158	52	32.91	7	4.43	4	2.53	92	58.23	3	1.90	\$186,770	\$10,639	\$63,833
<b>Ambulance</b>	607	67	11.04	39	6.43	1	0.16	496	81.71	4	0.66	\$750,689	\$48,850	\$83,479
<b>Home Health Care</b>	86	18	20.93	1	1.16	1	1.16	64	74.42	2	2.33	\$289,240	\$5,045	\$62,220
<b>DME/Medical Supplies</b>	872	281	32.22	55	6.31	15	1.72	505	57.91	16	1.83	\$926,980	\$66,441	\$306,690

**Region=05: Chicago**

Appealed Service	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	3586	1816	50.64	702	19.58	109	3.04	836	23.31	123	3.43	\$12,060,927	\$3,322,234	\$6,002,366
<b>Practitioner Services</b>	975	454	46.56	175	17.95	18	1.85	287	29.44	41	4.21	\$1,378,748	\$260,194	\$654,728
<b>OPD Mental Health</b>	27	19	70.37	5	18.52	0	0.00	3	11.11	0	0.00	\$45,700	\$8,463	\$32,159
<b>Hospice Care</b>	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$1,391	\$0	\$1,391
<b>Non-Medicare Benefit</b>	360	213	59.17	48	13.33	12	3.33	74	20.56	13	3.61	\$339,070	\$50,860	\$206,267
<b>Emergency Room</b>	47	25	53.19	6	12.77	3	6.38	12	25.53	1	2.13	\$42,911	\$6,848	\$24,195

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**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2009, by Region and Service**

Appealed Service	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
Inpatient Hospital	303	138	45.54	78	25.74	8	2.64	74	24.42	5	1.65	\$3,148,176	\$851,982	\$1,475,383
Clinic (Lab, X-ray)	758	332	43.80	179	23.61	21	2.77	189	24.93	37	4.88	\$689,621	\$172,405	\$311,603
Nursing Home Care	353	162	45.89	105	29.75	25	7.08	53	15.01	8	2.27	\$5,527,267	\$1,839,813	\$2,732,318
Therapies	93	53	56.99	14	15.05	3	3.23	20	21.51	3	3.23	\$109,934	\$18,322	\$64,424
Ambulance	94	62	65.96	10	10.64	3	3.19	17	18.09	2	2.13	\$116,252	\$14,222	\$78,532
Home Health Care	22	14	63.64	1	4.55	1	4.55	6	27.27	0	0.00	\$73,992	\$5,045	\$48,767
DME/Medical Supplies	553	343	62.03	81	14.65	15	2.71	101	18.26	13	2.35	\$587,867	\$94,080	\$372,599

**Region=06: Dallas**

Appealed Service	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	1428	679	47.55	125	8.75	49	3.43	532	37.25	43	3.01	\$4,225,209	\$578,237	\$1,921,763
Practitioner Services	449	216	48.11	43	9.58	7	1.56	164	36.53	19	4.23	\$634,931	\$65,756	\$310,395
OPD Mental Health	11	6	54.55	0	0.00	0	0.00	5	45.45	0	0.00	\$18,618	\$0	\$10,156
Hospice Care	4	2	50.00	0	0.00	0	0.00	1	25.00	1	25.00	\$5,565	\$0	\$2,782
Non-Medicare Benefit	148	84	56.76	15	10.14	12	8.11	36	24.32	1	0.68	\$139,395	\$19,779	\$84,767
Emergency Room	19	8	42.11	0	0.00	0	0.00	10	52.63	1	5.26	\$17,347	\$0	\$7,304
Inpatient Hospital	146	41	28.08	13	8.90	7	4.79	82	56.16	3	2.05	\$1,516,943	\$171,435	\$462,356
Clinic (Lab, X-ray)	195	63	32.31	24	12.31	3	1.54	98	50.26	7	3.59	\$177,409	\$23,200	\$58,681
Nursing Home Care	78	40	51.28	12	15.38	10	12.82	14	17.95	2	2.56	\$1,221,322	\$266,186	\$704,609
Therapies	46	30	65.22	3	6.52	0	0.00	12	26.09	1	2.17	\$54,376	\$3,546	\$35,463
Ambulance	47	26	55.32	1	2.13	0	0.00	19	40.43	1	2.13	\$58,126	\$1,237	\$32,155
Home Health Care	34	14	41.18	2	5.88	2	5.88	16	47.06	0	0.00	\$114,351	\$10,090	\$50,449
DME/Medical Supplies	251	149	59.36	12	4.78	8	3.19	75	29.88	7	2.79	\$266,826	\$17,009	\$162,647

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**TABLE 3**  
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**National Summary of Final Decisions and Value of Contested Claims**  
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**Region=07: Kansas City**

Appealed Service	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	10283	4309	41.90	1249	12.15	226	2.20	4271	41.53	228	2.22	\$18,297,032	\$2,456,537	\$7,828,128
<b>Practitioner Services</b>	3472	1317	37.93	344	9.91	65	1.87	1669	48.07	77	2.22	\$4,909,755	\$532,409	\$1,908,328
<b>OPD Mental Health</b>	97	19	19.59	8	8.25	3	3.09	66	68.04	1	1.03	\$164,181	\$16,080	\$34,698
<b>Hospice Care</b>	37	26	70.27	1	2.70	1	2.70	9	24.32	0	0.00	\$51,473	\$2,087	\$36,866
<b>Non-Medicare Benefit</b>	1203	795	66.08	123	10.22	33	2.74	226	18.79	26	2.16	\$1,133,058	\$131,389	\$764,319
<b>Emergency Room</b>	223	68	30.49	22	9.87	6	2.69	123	55.16	4	1.79	\$203,599	\$22,825	\$64,823
<b>Inpatient Hospital</b>	502	205	40.84	58	11.55	19	3.78	209	41.63	11	2.19	\$5,215,790	\$701,326	\$2,228,659
<b>Clinic (Lab, X-ray)</b>	3031	1094	36.09	498	16.43	55	1.81	1314	43.35	70	2.31	\$2,757,573	\$478,095	\$1,020,329
<b>Nursing Home Care</b>	124	53	42.74	18	14.52	7	5.65	43	34.68	3	2.42	\$1,941,590	\$336,647	\$884,676
<b>Therapies</b>	258	150	58.14	17	6.59	3	1.16	80	31.01	8	3.10	\$304,979	\$21,869	\$179,087
<b>Ambulance</b>	274	63	22.99	22	8.03	13	4.74	170	62.04	6	2.19	\$338,861	\$35,247	\$85,952
<b>Home Health Care</b>	64	24	37.50	8	12.50	2	3.13	29	45.31	1	1.56	\$215,248	\$30,269	\$84,081
<b>DME/Medical Supplies</b>	998	495	49.60	130	13.03	19	1.90	333	33.37	21	2.10	\$1,060,924	\$148,295	\$536,309

**Region=08: Denver**

Appealed Service	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	3519	1315	37.37	359	10.20	70	1.99	1701	48.34	74	2.10	\$9,034,397	\$1,364,169	\$3,227,802
<b>Practitioner Services</b>	1203	439	36.49	108	8.98	19	1.58	614	51.04	23	1.91	\$1,701,162	\$166,157	\$634,224
<b>OPD Mental Health</b>	8	2	25.00	0	0.00	0	0.00	6	75.00	0	0.00	\$13,541	\$0	\$3,385
<b>Hospice Care</b>	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00	\$6,956	\$0	\$4,174
<b>Non-Medicare Benefit</b>	288	181	62.85	21	7.29	7	2.43	70	24.31	9	3.13	\$271,256	\$23,076	\$173,773
<b>Emergency Room</b>	139	45	32.37	35	25.18	2	1.44	55	39.57	2	1.44	\$126,907	\$32,868	\$41,998

*Dollar figures are estimates based on records received during 2009 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2009, by Region and Service**

Appealed Service	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
Inpatient Hospital	336	77	22.92	46	13.69	7	2.08	201	59.82	5	1.49	\$3,491,047	\$514,306	\$836,397
Clinic (Lab, X-ray)	638	184	28.84	66	10.34	13	2.04	359	56.27	16	2.51	\$580,446	\$65,960	\$173,315
Nursing Home Care	120	55	45.83	25	20.83	12	10.00	25	20.83	3	2.50	\$1,878,958	\$485,397	\$955,137
Therapies	90	49	54.44	8	8.89	1	1.11	30	33.33	2	2.22	\$106,388	\$10,048	\$58,513
Ambulance	319	95	29.78	20	6.27	4	1.25	192	60.19	8	2.51	\$394,514	\$27,208	\$119,962
Home Health Care	29	12	41.38	2	6.90	0	0.00	13	44.83	2	6.90	\$97,534	\$6,727	\$40,359
DME/Medical Supplies	344	173	50.29	28	8.14	5	1.45	134	38.95	4	1.16	\$365,689	\$32,423	\$186,565

**Region=09: San Francisco**

Appealed Service	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	17217	7417	43.08	1629	9.46	441	2.56	7311	42.46	419	2.43	\$51,456,649	\$6,259,977	\$23182054
Practitioner Services	5316	2074	39.01	491	9.24	112	2.11	2480	46.65	159	2.99	\$7,517,356	\$773,513	\$3,012,033
OPD Mental Health	146	56	38.36	17	11.64	5	3.42	66	45.21	2	1.37	\$247,118	\$33,006	\$99,017
Hospice Care	29	20	68.97	1	3.45	0	0.00	8	27.59	0	0.00	\$40,344	\$1,391	\$27,823
Non-Medicare Benefit	1108	652	58.84	68	6.14	28	2.53	336	30.32	24	2.17	\$1,043,581	\$77,233	\$627,279
Emergency Room	881	277	31.44	147	16.69	16	1.82	423	48.01	18	2.04	\$804,353	\$141,515	\$260,205
Inpatient Hospital	1759	521	29.62	210	11.94	72	4.09	925	52.59	31	1.76	\$18,276,045	\$2,555,945	\$5,787,241
Clinic (Lab, X-ray)	3043	991	32.57	379	12.45	85	2.79	1531	50.31	57	1.87	\$2,768,491	\$383,476	\$940,268
Nursing Home Care	1010	585	57.92	94	9.31	63	6.24	254	25.15	14	1.39	\$15,814,560	\$1,965,076	\$9,653,145
Therapies	374	227	60.70	20	5.35	11	2.94	108	28.88	8	2.14	\$442,102	\$30,143	\$274,836
Ambulance	1118	592	52.95	40	3.58	4	0.36	461	41.23	21	1.88	\$1,382,653	\$51,942	\$734,612
Home Health Care	232	98	42.24	20	8.62	4	1.72	104	44.83	6	2.59	\$780,274	\$73,992	\$336,325
DME/Medical Supplies	2201	1324	60.15	142	6.45	41	1.86	615	27.94	79	3.59	\$2,339,773	\$172,746	\$1,429,271

*Dollar figures are estimates based on records received during 2009 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2009, by Region and Service**

Region=10: Seattle

Appealed Service	Recons 2009	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
<b>TOTAL All Services</b>	3179	1974	62.09	406	12.77	116	3.65	532	16.73	151	4.75	\$10,811,742	\$2,030,891	\$7,128,774
<b>Practitioner Services</b>	712	420	58.99	102	14.33	24	3.37	123	17.28	43	6.04	\$1,006,839	\$161,207	\$610,891
<b>OPD Mental Health</b>	18	12	66.67	3	16.67	2	11.11	1	5.56	0	0.00	\$30,467	\$6,770	\$22,004
<b>Hospice Care</b>	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00	\$8,347	\$0	\$6,956
<b>Non-Medicare Benefit</b>	376	256	68.09	31	8.24	11	2.93	62	16.49	16	4.26	\$354,139	\$34,378	\$246,296
<b>Emergency Room</b>	40	27	67.50	0	0.00	1	2.50	8	20.00	4	10.00	\$36,520	\$457	\$25,108
<b>Inpatient Hospital</b>	168	90	53.57	16	9.52	7	4.17	48	28.57	7	4.17	\$1,745,523	\$202,605	\$971,467
<b>Clinic (Lab, X-ray)</b>	634	320	50.47	121	19.09	14	2.21	144	22.71	35	5.52	\$576,807	\$116,453	\$297,501
<b>Nursing Home Care</b>	385	247	64.16	68	17.66	45	11.69	16	4.16	9	2.34	\$6,028,322	\$1,417,047	\$4,219,826
<b>Therapies</b>	86	62	72.09	6	6.98	3	3.49	11	12.79	4	4.65	\$101,660	\$8,866	\$75,063
<b>Ambulance</b>	210	137	65.24	17	8.10	0	0.00	41	19.52	15	7.14	\$259,711	\$21,024	\$169,431
<b>Home Health Care</b>	37	24	64.86	5	13.51	1	2.70	7	18.92	0	0.00	\$124,440	\$18,498	\$82,400
<b>DME/Medical Supplies</b>	507	374	73.77	37	7.30	8	1.58	70	13.81	18	3.55	\$538,966	\$43,585	\$401,833

*Dollar figures are estimates based on records received during 2009 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*

**TABLE 4**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2009, by Appeal Priority and Service**

**Priority=Standard Service Denial**

Appealed Service	Recons 2009	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
Practitioner Services	2561	4.13	1568	61.23	418	16.32	79	3.08	382	14.92	114	4.45	\$3,621,510
OPD Mental Health	75	0.12	55	73.33	7	9.33	6	8.00	6	8.00	1	1.33	\$126,944
Hospice Care	2	0.00	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	\$2,782
Non-Medicare Benefit	1310	2.11	765	58.40	221	16.87	37	2.82	255	19.47	32	2.44	\$1,233,837
Emergency Room	1	0.00	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	\$913
Inpatient Hospital	46	0.07	13	28.26	3	6.52	2	4.35	26	56.52	2	4.35	\$477,941
Clinic (Lab, X-ray)	1605	2.59	681	42.43	430	26.79	44	2.74	372	23.18	78	4.86	\$1,460,213
Nursing Home Care	48	0.08	10	20.83	3	6.25	2	4.17	31	64.58	2	4.17	\$751,583
Therapies	493	0.79	319	64.71	51	10.34	14	2.84	89	18.05	20	4.06	\$582,770
Ambulance	83	0.13	35	42.17	2	2.41	1	1.20	42	50.60	3	3.61	\$102,648
Home Health Care	178	0.29	96	53.93	27	15.17	2	1.12	46	25.84	7	3.93	\$598,659
DME/Medical Supplies	3707	5.97	2443	65.90	324	8.74	95	2.56	709	19.13	136	3.67	\$3,940,726
<b>Priority</b>	<b>10109</b>	<b>16.28</b>	<b>5986</b>		<b>1486</b>		<b>282</b>		<b>1960</b>		<b>395</b>		<b>\$12,900,526</b>

**Priority=Standard Claim Denial**

Appealed Service	Recons 2009	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
Practitioner Services	15565	25.07	4552	29.25	1023	6.57	203	1.30	9449	60.71	338	2.17	\$22,010,467
OPD Mental Health	314	0.51	90	28.66	32	10.19	8	2.55	181	57.64	3	0.96	\$531,473
Hospice Care	89	0.14	61	68.54	2	2.25	1	1.12	24	26.97	1	1.12	\$123,814
Non-Medicare Benefit	3982	6.41	2543	63.86	234	5.88	102	2.56	1019	25.59	84	2.11	\$3,750,487
Emergency Room	1658	2.67	560	33.78	235	14.17	32	1.93	798	48.13	33	1.99	\$1,513,754
Inpatient Hospital	4714	7.59	1298	27.53	543	11.52	181	3.84	2620	55.58	72	1.53	\$48,978,554
Clinic (Lab, X-ray)	12223	19.69	3407	27.87	1175	9.61	193	1.58	7203	58.93	245	2.00	\$11,120,363
Nursing Home Care	1458	2.35	691	47.39	193	13.24	114	7.82	440	30.18	20	1.37	\$22,829,335
Therapies	893	1.44	476	53.30	45	5.04	21	2.35	330	36.95	21	2.35	\$1,055,606

**TABLE 4**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2009, by Appeal Priority and Service**

Appealed Service	Recons 2009	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
Ambulance	3029	4.88	1264	41.73	160	5.28	32	1.06	1514	49.98	59	1.95	\$3,746,025
Home Health Care	401	0.65	136	33.92	23	5.74	8	2.00	226	56.36	8	2.00	\$1,348,663
DME/Medical Supplies	3263	5.26	1462	44.81	299	9.16	46	1.41	1399	42.87	57	1.75	\$3,468,732
<b>Priority</b>	<b>47589</b>	<b>76.66</b>	<b>16540</b>		<b>3964</b>		<b>941</b>		<b>25203</b>		<b>941</b>		<b>\$120,477,273</b>

**Priority=Expedited Appeal**

Appealed Service	Recons 2009	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
Practitioner Services	560	0.90	397	70.89	111	19.82	14	2.50	15	2.68	23	4.11	\$791,896
OPD Mental Health	9	0.01	6	66.67	2	22.22	0	0.00	1	11.11	0	0.00	\$15,233
Hospice Care	2	0.00	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$2,782
Non-Medicare Benefit	199	0.32	109	54.77	54	27.14	9	4.52	19	9.55	8	4.02	\$187,430
Inpatient Hospital	761	1.23	444	58.34	150	19.71	23	3.02	116	15.24	28	3.68	\$7,906,805
Clinic (Lab, X-ray)	699	1.13	380	54.36	244	34.91	21	3.00	15	2.15	39	5.58	\$635,943
Nursing Home Care	1596	2.57	956	59.90	341	21.37	130	8.15	140	8.77	29	1.82	\$24,990,136
Therapies	185	0.30	128	69.19	31	16.76	7	3.78	17	9.19	2	1.08	\$218,687
Ambulance	22	0.04	15	68.18	2	9.09	1	4.55	2	9.09	2	9.09	\$27,208
Home Health Care	97	0.16	48	49.48	32	32.99	5	5.15	8	8.25	4	4.12	\$326,235
DME/Medical Supplies	250	0.40	160	64.00	32	12.80	12	4.80	26	10.40	20	8.00	\$265,762
<b>Priority</b>	<b>4380</b>	<b>7.06</b>	<b>2645</b>		<b>999</b>		<b>222</b>		<b>359</b>		<b>155</b>		<b>\$35,368,119</b>
	<b>62078</b>	<b>100.00</b>	<b>25171</b>		<b>6449</b>		<b>1445</b>		<b>27522</b>		<b>1491</b>		<b>\$168,745,918</b>

**TABLE 5 - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2009, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=01: BOSTON

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0318: AETNA HEALTH INC.	1,287	3.89	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H0322: AETNA LIFE INSURANCE COMPANY	385	5.19	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0346: PACE VERMONT, INC.	59	0.00	0	0	-	0	-	0	-	0	-	0	-
H0523: AETNA HEALTH OF CALIFORNIA, INC.	28,021	3.10	87	66	75.86	7	8.05	3	3.45	9	10.34	2	2.30
H0768: AETNA LIFE INSURANCE COMPANY	378	7.94	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H0901: AETNA HEALTH INC.	141	14.18	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H0902: AETNA LIFE INSURANCE COMPANY	44	0.00	0	0	-	0	-	0	-	0	-	0	-
H1109: AETNA HEALTH INC.(GEORGIA)	1,506	1.33	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1110: AETNA LIFE INSURANCE COMPANY	350	0.00	0	0	-	0	-	0	-	0	-	0	-
H1326: PRIORITY HEALTH	-	-	0	0	-	0	-	0	-	0	-	0	-
H1419: AETNA HEALTH OF ILLINOIS, INC.	1,075	1.86	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1420: AETNA LIFE INSURANCE COMPANY	717	6.97	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H2047: AETNA LIFE INSURANCE COMPANY	162	6.17	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2112: AETNA HEALTH INC. (MARYLAND)	5,766	4.34	25	14	56.00	5	20.00	2	8.00	2	8.00	2	8.00
H2206: HARVARD PILGRIM HEALTH CARE	-	-	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H2218: HARBOR HEALTH SERVICES	297	0.00	0	0	-	0	-	0	-	0	-	0	-
H2219: FALLON COMMUNITY HEALTH PLAN	594	0.00	0	0	-	0	-	0	-	0	-	0	-
H2220: UPHAMS CORNER HEALTH COMMITTEE, INC.	146	0.00	0	0	-	0	-	0	-	0	-	0	-
H2221: ELDER SRVC PLN/CAMBRIDGE HEALTH ALLIANCE	203	0.00	0	0	-	0	-	0	-	0	-	0	-
H2222: ELDER SERVICE PLAN OF THE NORTH SHORE	602	0.00	0	0	-	0	-	0	-	0	-	0	-
H2223: ELDER SVC PLN/E BOSTON HEALTH CENTER	283	0.00	0	0	-	0	-	0	-	0	-	0	-
H2224: SENIOR WHOLE HEALTH, LLC	4,901	0.41	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H2225: COMMONWEALTH CARE ALLIANCE, INC.	2,030	1.48	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H2229: TUFTS ASSOCIATED HMO, INC.	4,935	0.00	0	0	-	0	-	0	-	0	-	0	-
H2230: BLUE CROSS AND BLUE SHIELD OF MA HMO BLUE, INC.	1,543	3.24	5	2	40.00	2	40.00	1	20.00	0	0.00	0	0.00

*Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2009 divided by the mid-year (July) enrollment, times 1,000.*

**TABLE 5 - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2009, and Distribution of Final**  
**Decisions, by Region and Plan**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H2256: TUFTS ASSOCIATED HMO, INC.	74,873	1.59	119	102	85.71	8	6.72	5	4.20	1	0.84	3	2.52
H2261: BLUE CROSS AND BLUE SHIELD OF MA HMO BLUE, INC.	31,311	2.81	88	61	69.32	15	17.05	6	6.82	1	1.14	5	5.68
H2320: PRIORITY HEALTH	16,310	0.55	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H2411: FALLON COMMUNITY HEALTH PLAN	609	0.00	0	0	-	0	-	0	-	0	-	0	-
H3011: BLUE CROSS AND BLUE SHIELD OF MASS. HMO BLUE, INC.	919	0.00	0	0	-	0	-	0	-	0	-	0	-
H3057: TUFTS ASSOCIATED HEALTH MAINTENANCE ORGANIZATION,	1,568	0.00	0	0	-	0	-	0	-	0	-	0	-
H3152: AETNA HEALTH, INC.	36,702	4.09	150	89	59.33	22	14.67	6	4.00	28	18.67	5	3.33
H3312: AETNA HEALTH INC.	15,403	4.61	71	46	64.79	13	18.31	2	2.82	7	9.86	3	4.23
H3597: AETNA HEALTH	1,536	0.65	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3623: AETNA HEALTH, INC.	3,003	3.33	10	6	60.00	0	0.00	0	0.00	4	40.00	0	0.00
H3624: AETNA LIFE INSURANCE COMPANY	369	5.42	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3931: AETNA HEALTH INC	41,568	2.31	96	83	86.46	3	3.13	2	2.08	7	7.29	1	1.04
H4105: PACE ORGANIZATION OF RHODE ISLAND	150	0.00	0	0	-	0	-	0	-	0	-	0	-
H4152: BLUE CROSS AND BLUE SHIELD OF RHODE ISLAND	39,712	6.98	277	113	40.79	35	12.64	10	3.61	113	40.79	6	2.17
H4362: AETNA LIFE INSURANCE COMPANY	709	7.05	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4523: AETNA HEALTH INC.	4,663	1.50	7	2	28.57	1	14.29	1	14.29	3	42.86	0	0.00
H4524: AETNA LIFE INSURANCE COMPANY	2,337	1.28	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H4781: AETNA LIFE INSURANCE COMPANY	93	10.75	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4910: AETNA HEALTH INC.	311	3.22	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4911: AETNA LIFE INSURANCE COMPANY	258	0.00	0	0	-	0	-	0	-	0	-	0	-
H5144: AETNA LIFE INSURANCE COMPANY	207	4.83	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5414: AETNA HEALTH INC.	2,751	2.54	7	1	14.29	1	14.29	0	0.00	4	57.14	1	14.29
H5437: AETNA LIFE INSURANCE COMPANY	808	7.43	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H5510: AETNA LIFE INSURANCE COMPANY	3,713	6.46	24	14	58.33	2	8.33	1	4.17	6	25.00	1	4.17
H5512: AETNA LIFE INSURANCE COMPANY	8,068	8.43	68	47	69.12	10	14.71	1	1.47	8	11.76	2	2.94
H5521: AETNA LIFE INSURANCE COMPANY	12,752	5.72	73	57	78.08	5	6.85	1	1.37	9	12.33	1	1.37
H5531: AETNA LIFE INSURANCE COMPANY	1,438	7.65	11	6	54.55	1	9.09	1	9.09	3	27.27	0	0.00

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H5591: MARTIN'S POINT GENERATIONS, LLC	2,384	0.00	0	0	-	0	-	0	-	0	-	0	-
H5736: AETNA LIFE INSURANCE COMPANY	240,391	1.12	269	184	68.40	16	5.95	11	4.09	53	19.70	5	1.86
H5793: AETNA HEALTH INC.	2,250	0.44	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5813: AETNA HEALTH, INC	952	3.15	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H5832: AETNA HEALTH INC.	169	23.67	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H5950: AETNA HEALTH INC.	101	0.00	0	0	-	0	-	0	-	0	-	0	-
H5992: SENIOR WHOLE HEALTH, LLC	722	2.77	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H6923: AETNA HEALTH	418	4.78	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7226: HARVARD PILGRIM HEALTH CARE INC.	27,421	0.07	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H7908: AETNA HEALTH	723	4.15	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	666	0.00	0	0	-	0	-	0	-	0	-	0	-
H9001: FALLON COMMUNITY HEALTH PLAN	29,628	7.83	232	167	71.98	35	15.09	12	5.17	14	6.03	4	1.72
H9663: AETNA LIFE INSURANCE COMPANY	38	0.00	0	0	-	0	-	0	-	0	-	0	-
R5595: AETNA LIFE INSURANCE COMPANY	1,706	5.86	10	5	50.00	2	20.00	0	0.00	3	30.00	0	0.00

**Region=02: NEW YORK**

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E6036: ASOCIACION DE MAESTROS DE PUERTO RICO	2,029	0.00	0	0	-	0	-	0	-	0	-	0	-
H0046: PROSALUD HMO CORPORATION	320	12.50	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H0423: METROPLUS HEALTH PLAN, INC.	1,766	2.83	5	3	60.00	1	20.00	1	20.00	0	0.00	0	0.00
H0706: AETNA HEALTH INC.	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1234: LIFE ST. FRANCIS	11	0.00	0	0	-	0	-	0	-	0	-	0	-
H1777: CATHOLIC SPECIAL NEEDS PLAN, LLC	578	0.00	0	0	-	0	-	0	-	0	-	0	-
H1991: HORIZON BLUE CROSS BLUE SHIELD OF NJ	-	-	0	0	-	0	-	0	-	0	-	0	-
H2291: PROSALUD HMO, CORP.	131	0.00	0	0	-	0	-	0	-	0	-	0	-

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H2648: HEALTHNOW NEW YORK, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H3109: HORIZON HEALTHCARE OF NJ,INC	-	-	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H3154: HORIZON HEALTHCARE OF NEW JERSEY, INC.	54,800	9.56	524	249	47.52	163	31.11	16	3.05	78	14.89	18	3.44
H3195: PAN AMERICAN LIFE INSURANCE CO. OF PUERTO RICO INC	164	0.00	0	0	-	0	-	0	-	0	-	0	-
H3214: FIRST MEDICAL HEALTH PLAN (OF FLORIDA)	274	0.00	0	0	-	0	-	0	-	0	-	0	-
H3240: AMERIGROUP NEW JERSEY, INC.	1,211	13.21	16	11	68.75	0	0.00	0	0.00	5	31.25	0	0.00
H3304: EXCELLUS HEALTH PLAN, INC.	58	0.00	0	0	-	0	-	0	-	0	-	0	-
H3305: MVP HEALTH PLAN, INC.	70,912	1.33	94	53	56.38	20	21.28	6	6.38	11	11.70	4	4.26
H3314: HIP OF GREATER NEW YORK	1,390	0.00	0	0	-	0	-	0	-	0	-	0	-
H3321: INDEPENDENT LIVING SRVCS OF CENTRAL NY	370	0.00	0	0	-	0	-	0	-	0	-	0	-
H3322: SENIOR CARE CONNECTION, INC.	121	0.00	0	0	-	0	-	0	-	0	-	0	-
H3327: TOUCHSTONE HEALTH HMO, INC.	13,897	14.82	206	61	29.61	37	17.96	17	8.25	89	43.20	2	0.97
H3328: NEW YORK STATE CATHOLIC HLTH PLAN INC	4,879	2.46	12	8	66.67	1	8.33	1	8.33	1	8.33	1	8.33
H3329: COMPREHENSIVE CARE MANAGEMENT CORP.	2,020	0.00	0	0	-	0	-	0	-	0	-	0	-
H3330: HIP OF GREATER NEW YORK	130,864	6.04	791	269	34.01	133	16.81	22	2.78	345	43.62	22	2.78
H3331: INDEPENDENT LIVING FOR SENIORS, INC.	278	0.00	0	0	-	0	-	0	-	0	-	0	-
H3335: EXCELLUS HEALTH PLAN, INC.	24,337	4.15	101	67	66.34	23	22.77	4	3.96	5	4.95	2	1.98
H3336: NEIGHBORHOOD HEALTH PROVIDERS LLC	3,103	1.29	4	0	0.00	2	50.00	0	0.00	2	50.00	0	0.00
H3337: LIBERTY HEALTH ADVANTAGE, INC.	2,852	2.81	8	3	37.50	2	25.00	1	12.50	1	12.50	1	12.50
H3338: NATIONAL HEALTH PLAN NETWORK INC.	178	0.00	0	0	-	0	-	0	-	0	-	0	-
H3344: INDEPENDENT HEALTH BENEFITS CORPORATION	3,265	1.23	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H3346: MVP HEALTH PLAN, INC.	1,375	2.91	4	2	50.00	1	25.00	0	0.00	0	0.00	1	25.00
H3347: ELDERPLAN, INC.	994	17.10	17	5	29.41	2	11.76	0	0.00	10	58.82	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	48,758	4.43	216	135	62.50	39	18.06	11	5.09	28	12.96	3	1.39
H3356: EXCELLUS HEALTH PLAN, INC.	2,952	2.03	6	3	50.00	2	33.33	1	16.67	0	0.00	0	0.00
H3359: MANAGED HEALTH, INC.	83,483	4.67	390	106	27.18	64	16.41	10	2.56	179	45.90	31	7.95
H3362: INDEPENDENT HEALTH ASSOCIATION, INC.	51,018	1.49	76	66	86.84	3	3.95	0	0.00	5	6.58	2	2.63

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H3366: TOUCHSTONE HEALTH HMO, INC.	147	81.63	12	2	16.67	2	16.67	1	8.33	7	58.33	0	0.00
H3378: MDNY HEALTHCARE, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3384: HEALTHNOW NEW YORK INC	36,114	2.10	76	55	72.37	14	18.42	1	1.32	6	7.89	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS' HEALTH PLAN, INC.	20,973	4.86	102	62	60.78	21	20.59	5	4.90	13	12.75	1	0.98
H3493: LIFE AT LOURDES, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H3528: CONNECTICARE, INC.	15,583	4.30	67	31	46.27	3	4.48	3	4.48	28	41.79	2	2.99
H4003: MMM HEALTHCARE, INC.	130,991	1.18	155	99	63.87	37	23.87	1	0.65	15	9.68	3	1.94
H4004: PREFERRED MEDICARE CHOICE, INC.	52,620	0.99	52	34	65.38	12	23.08	2	3.85	3	5.77	1	1.92
H4005: TRIPLE-S SALUD, INC.	35,526	4.36	155	79	50.97	53	34.19	2	1.29	16	10.32	5	3.23
H4006: MCS ADVANTAGE INC.	43,240	2.24	97	51	52.58	11	11.34	3	3.09	31	31.96	1	1.03
H4009: SDM HEALTHCARE MANAGEMENT, INC.	6,209	1.29	8	3	37.50	0	0.00	0	0.00	5	62.50	0	0.00
H4011: FIRST MEDICAL HEALTH PLAN, INC.	10,310	0.87	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00
H4012: TRIPLE-S SALUD, INC.	23,248	2.19	51	19	37.25	20	39.22	2	3.92	7	13.73	3	5.88
H5042: CDPHP UNIVERSAL BENEFITS, INC.	2,430	0.41	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5270: PAN AMERICAN LIFE INSURANCE COMPANY OF PUERTO RICO	-	-	0	0	-	0	-	0	-	0	-	0	-
H5526: HEALTHNOW NEW YORK INC.	19,127	2.35	45	31	68.89	12	26.67	1	2.22	1	2.22	0	0.00
H5528: GROUP HEALTH INCORPORATED	20,678	10.30	213	59	27.70	37	17.37	12	5.63	94	44.13	11	5.16
H5549: VNS CHOICE	2,575	38.45	99	32	32.32	16	16.16	8	8.08	42	42.42	1	1.01
H5577: MCS ADVANTAGE INC.	40,819	1.62	66	24	36.36	5	7.58	2	3.03	33	50.00	2	3.03
H5732: TRIPLE-S SALUD, INC.	1,452	0.69	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5746: AMERIGROUP NEW MEXICO, INC.	910	17.58	16	4	25.00	2	12.50	0	0.00	10	62.50	0	0.00
H5760: MCS ADVANTAGE, INC.	6,013	0.83	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H5774: AMERICAN HEALTH, INC.	24,635	0.69	17	8	47.06	3	17.65	1	5.88	4	23.53	1	5.88
H5817: AMERIGROUP TEXAS, INC.	5,595	7.86	44	19	43.18	3	6.82	0	0.00	20	45.45	2	4.55
H5821: MAPFRE LIFE INSURANCE COMPANY	9,730	0.21	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5887: FIRST MEDICAL HEALTH PLAN, INC.	1,522	1.97	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5896: AMERIGROUP MARYLAND, INC.	2,378	9.25	22	6	27.27	3	13.64	0	0.00	12	54.55	1	4.55

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H5989: COMPREHENSIVE CARE MANAGEMENT CORP.	47	0.00	0	0	-	0	-	0	-	0	-	0	-
H5991: AFFINITY HEALTH PLAN, INC.	1,829	8.75	16	9	56.25	2	12.50	1	6.25	4	25.00	0	0.00
H6181: AMERIGROUP NEW YORK, LLC	520	21.15	11	1	9.09	0	0.00	0	0.00	9	81.82	1	9.09
H6264: HEALTHPLUS PHSP, INC.	275	0.00	0	0	-	0	-	0	-	0	-	0	-
H6331: BORO MEDICAL CENTER	1,690	0.00	0	0	-	0	-	0	-	0	-	0	-
H6334: NY HOTEL TRADES COUNCIL and HOTEL ASSN OF NYC	3,832	0.00	0	0	-	0	-	0	-	0	-	0	-
H6504: CONNECTICARE INSURANCE COMPANY, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H6806: MVP HEALTH PLAN, INC.	16,772	0.42	7	3	42.86	2	28.57	1	14.29	1	14.29	0	0.00
H6864: GUILDNET, INC.	150	0.00	0	0	-	0	-	0	-	0	-	0	-
H7015: HEALTHFIRST HEALTH PLAN OF NEW JERSEY, INC.	2,969	0.00	0	0	-	0	-	0	-	0	-	0	-
H7200: AMERIGROUP TENNESSEE, INC.	880	18.18	16	5	31.25	0	0.00	0	0.00	11	68.75	0	0.00
H7981: MCS LIFE INSURANCE COMPANY	-	-	0	0	-	0	-	0	-	0	-	0	-
H8800: TOTAL SENIOR CARE, INC.	13	0.00	0	0	-	0	-	0	-	0	-	0	-
H8805: ELDERPLAN, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H8991: AMERIGROUP FLORIDA, INC.	1,510	6.62	10	3	30.00	0	0.00	0	0.00	7	70.00	0	0.00
H9101: ELDERPLAN, INC. - SHMO	14,765	35.76	528	128	24.24	17	3.22	6	1.14	364	68.94	13	2.46
H9519: INDEPENDENT HEALTH BENEFITS CORPORATION	794	0.00	0	0	-	0	-	0	-	0	-	0	-
H9615: MVP HEALTH PLAN, INC.	1,170	3.42	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H9859: MVP HEALTH PLAN, INC,	6,650	3.01	20	11	55.00	4	20.00	0	0.00	5	25.00	0	0.00

**Region=03: PHILADELPHIA**

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90091: UNITED MINE WORKERS OF AMERICA HEALTH & RETIREMENT	35,908	0.25	9	3	33.33	3	33.33	0	0.00	2	22.22	1	11.11
H0084: CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	-	-	0	0	-	0	-	0	-	0	-	0	-
H0097: QCC INSURANCE COMPANY	175	0.00	0	0	-	0	-	0	-	0	-	0	-

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H1254: UPMC HEALTH BENEFITS, INC.	7,775	5.40	42	4	9.52	1	2.38	0	0.00	37	88.10	0	0.00
H1355: BRAVO HEALTH INSURANCE COMPANY, INC.	13	0.00	0	0	-	0	-	0	-	0	-	0	-
H1643: HM HEALTH INSURANCE COMPANY	567	5.29	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2064: GEISINGER COMMUNITY HEALTH SERVICES	109	0.00	0	0	-	0	-	0	-	0	-	0	-
H2108: BRAVO HEALTH MID- ATLANTIC INC.	12,182	17.40	212	37	17.45	3	1.42	1	0.47	165	77.83	6	2.83
H2109: JOHNS HOPKINS HEALTH SYSTEM, INC.	128	0.00	0	0	-	0	-	0	-	0	-	0	-
H2110: AETNA HEALTH INC.	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H2169: UPMC HEALTH PLAN INC.	69	0.00	0	0	-	0	-	0	-	0	-	0	-
H2386: APPALACHIAN AGENCY FOR SENIOR CITIZENS, INC.	27	0.00	0	0	-	0	-	0	-	0	-	0	-
H2537: LIFE LUTHERAN	13	0.00	0	0	-	0	-	0	-	0	-	0	-
H2699: LIFE AT HOME, LLC	58	0.00	0	0	-	0	-	0	-	0	-	0	-
H2788: GROUP HOSPITALIZATION AND MEDICAL SERVICES, INC.	62	32.26	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2941: SENTARA LIFE CARE CORPORATION, INC	119	0.00	0	0	-	0	-	0	-	0	-	0	-
H3112: AMERIHEALTH HMO_INC	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3156: AMERIHEALTH HMO_INC	2,096	6.68	14	9	64.29	1	7.14	2	14.29	2	14.29	0	0.00
H3672: HOMETOWN HEALTH PLAN	8,433	2.02	17	10	58.82	3	17.65	2	11.76	2	11.76	0	0.00
H3902: DELAWARE VALLEY HC, INC	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3907: UNIVERSITY OF PITTSBURGH MEDICAL CENTER	71,942	4.80	345	98	28.41	13	3.77	4	1.16	230	66.67	0	0.00
H3908: TRUSTEES OF THE UNIVERSITY OF PENNSYLVANIA	346	0.00	0	0	-	0	-	0	-	0	-	0	-
H3909: QCC INSURANCE COMPANY	14,748	5.97	88	72	81.82	9	10.23	2	2.27	3	3.41	2	2.27
H3914: AETNA HEALTH INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3916: HIGHMARK, INC.	84,543	7.62	644	491	76.24	73	11.34	22	3.42	44	6.83	14	2.17
H3917: PITTSBURGH CARE PARTNERSHIP, INC.	305	0.00	0	0	-	0	-	0	-	0	-	0	-
H3918: LIVING INDEPENDENCE FOR THE ELDERLY	323	0.00	0	0	-	0	-	0	-	0	-	0	-
H3919: ST. AGNES CONTINUING CARE CENTER	254	0.00	0	0	-	0	-	0	-	0	-	0	-
H3923: CAPITAL ADVANTAGE INSURANCE COMPANY	9,683	5.27	51	29	56.86	8	15.69	4	7.84	9	17.65	1	1.96
H3924: GEISINGER INDEMNITY INSURANCE COMPANY	1,312	3.05	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00

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H3925: PENNSYLVANIA PACE, INC.	152	0.00	0	0	-	0	-	0	-	0	-	0	-
H3949: BRAVO HEALTH PENNSYLVANIA INC.	19,119	10.41	199	45	22.61	13	6.53	3	1.51	137	68.84	1	0.50
H3951: AETNA U.S. HEALTHCARE	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3952: KEYSTONE HEALTH PLAN EAST, INC.	122,649	5.10	626	441	70.45	93	14.86	36	5.75	39	6.23	17	2.72
H3954: GEISINGER HEALTH PLAN	35,083	2.99	105	76	72.38	6	5.71	3	2.86	19	18.10	1	0.95
H3956: AETNA HEALTH PLANS OF CENTRA	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3957: KEYSTONE HEALTH PLAN WEST, INC.	169,749	6.77	1,149	854	74.33	143	12.45	30	2.61	105	9.14	17	1.48
H3962: KEYSTONE HEALTH PLAN CENTRAL, INC.	17,769	5.18	92	51	55.43	11	11.96	3	3.26	26	28.26	1	1.09
H3964: BRAVO HEALTH PENNSYLVANIA, INC.	22,984	4.74	109	30	27.52	4	3.67	1	0.92	71	65.14	3	2.75
H4528: BRAVO HEALTH TEXAS, INC.	14,095	9.79	138	9	6.52	1	0.72	0	0.00	127	92.03	1	0.72
H4906: C AND O EMPLOYEES' HOSPITAL ASSOCIATION	2,842	0.00	0	0	-	0	-	0	-	0	-	0	-
H4908: OPTIMA HEALTH INSURANCE COMPANY	4,660	1.07	5	3	60.00	2	40.00	0	0.00	0	0.00	0	0.00
H5037: MOUNTAIN EMPIRE OLDER CITIZENS, INCX.	43	0.00	0	0	-	0	-	0	-	0	-	0	-
H5106: HIGHMARK HEALTH INSURANCE COMPANY	8,601	7.91	68	53	77.94	5	7.35	2	2.94	7	10.29	1	1.47
H5151: HEALTH PLAN OF THE UPPER OHIO VALLEY	9,875	3.14	31	22	70.97	7	22.58	0	0.00	0	0.00	2	6.45
H5533: UPMC HEALTH NETWORK	1,723	4.64	8	2	25.00	0	0.00	0	0.00	5	62.50	1	12.50
H5665: CARE IMPROVEMENT PLUS OF MARYLAND, INC.	1,164	82.47	96	20	20.83	50	52.08	12	12.50	12	12.50	2	2.08
H5812: GEISINGER INDEMNITY INSURANCE COMPANY	1,632	9.80	16	7	43.75	2	12.50	0	0.00	6	37.50	1	6.25
H5932: GATEWAY HEALTH PLAN, INC.	24,814	2.90	72	47	65.28	16	22.22	1	1.39	7	9.72	1	1.39
H5978: PHI LIFE	-	-	0	0	-	0	-	0	-	0	-	0	-
H6421: BRAVO HEALTH MID- ATLANTIC INC.	162	6.17	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H6528: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.	-	-	0	0	-	0	-	0	-	0	-	0	-
H6621: THP INSURANCE COMPANY	42	0.00	0	0	-	0	-	0	-	0	-	0	-
H7406: BRAVO HEALTH INSURANCE COMPANY, INC.	641	0.00	0	0	-	0	-	0	-	0	-	0	-
H7660: LUTHERAN SENIORLIFE LIFE-BEAVER COUNTY	125	0.00	0	0	-	0	-	0	-	0	-	0	-
H8031: GATEWAY HEALTH PLAN OF OHIO, INC.	70	0.00	0	0	-	0	-	0	-	0	-	0	-
H8096: CENTRA HEALTH, INC.	15	0.00	0	0	-	0	-	0	-	0	-	0	-

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H8604: THP INSURANCE COMPANY	292	3.42	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8655: RIVERSIDE RETIREMENT SERVICES, INC.	145	0.00	0	0	-	0	-	0	-	0	-	0	-
H9670: UPMC HEALTH BENEFITS, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H9793: HIGHMARK, INC.	20,677	5.08	105	69	65.71	12	11.43	3	2.86	19	18.10	2	1.90
H9882: VIRGINIA PREMIER HEALTH PLAN, INC.	302	13.25	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.	9,081	3.96	36	10	27.78	6	16.67	0	0.00	20	55.56	0	0.00
R6801: CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	14,582	6.72	98	47	47.96	12	12.24	4	4.08	31	31.63	4	4.08
R9896: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	30,141	3.38	102	45	44.12	26	25.49	3	2.94	24	23.53	4	3.92

**Region=04: ATLANTA**

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H0104: BLUE CROSS AND BLUE SHIELD OF ALABAMA	66,991	3.88	260	66	25.38	46	17.69	7	2.69	134	51.54	7	2.69
H0105: THE METHODIST OAKS	31	0.00	0	0	-	0	-	0	-	0	-	0	-
H0117: WELLCARE OF OHIO, INC.	2,448	89.87	220	24	10.91	2	0.91	2	0.91	190	86.36	2	0.91
H0154: VIVA HEALTH, INC.	28,271	2.12	60	42	70.00	10	16.67	4	6.67	2	3.33	2	3.33
H0712: WELLCARE OF CONNECTICUT, INC.	3,823	40.54	155	19	12.26	3	1.94	0	0.00	126	81.29	7	4.52
H0913: WELLCARE HEALTH PLANS OF NEW JERSEY, INC.	2,314	88.16	204	30	14.71	0	0.00	0	0.00	173	84.80	1	0.49
H0967: WELLCARE HEALTH INSURANCE OF ILLINOIS, INC.	763	5.24	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00
H0979: AMERICA'S 1ST CHOICE INSURANCE COMPANY OF NC, INC.	3,222	0.00	0	0	-	0	-	0	-	0	-	0	-
H1016: AVMED, INC	21,441	2.24	48	22	45.83	16	33.33	2	4.17	4	8.33	4	8.33
H1026: HEALTH OPTIONS, INC	23,397	16.03	375	209	55.73	45	12.00	10	2.67	105	28.00	6	1.60
H1032: WELL CARE OF FLORIDA, INC.	78,019	33.00	2,575	238	9.24	23	0.89	10	0.39	2258	87.69	46	1.79
H1035: FLORIDA HEALTH CARE PLAN, INC.	14,185	8.11	115	69	60.00	39	33.91	0	0.00	6	5.22	1	0.87
H1043: FLORIDA PACE CENTERS, INC.	155	0.00	0	0	-	0	-	0	-	0	-	0	-
H1045: PREFERRED CARE PARTNERS INC.	20,798	30.44	633	101	15.96	37	5.85	6	0.95	484	76.46	5	0.79

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H1050: HUMANA MEDICAL PLAN, INC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1054: PRUDENTIAL INSURANCE CO.	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS, INC.	22,843	16.85	385	105	27.27	19	4.94	4	1.04	251	65.19	6	1.56
H1112: WELLCARE OF GEORGIA, INC.	5,683	67.75	385	37	9.61	9	2.34	0	0.00	332	86.23	7	1.82
H1216: HARMONY HEALTH PLAN OF ILLINOIS, INC.	1,346	135.22	182	9	4.95	0	0.00	1	0.55	171	93.96	1	0.55
H1264: WELLCARE OF TEXAS, INC.	6,450	90.70	585	49	8.38	2	0.34	0	0.00	526	89.91	8	1.37
H1340: WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	57,254	1.28	73	48	65.75	4	5.48	2	2.74	17	23.29	2	2.74
H1416: HARMONY HEALTH PLAN OF ILLINOIS, INC.	13,073	55.99	732	67	9.15	6	0.82	2	0.27	654	89.34	3	0.41
H1657: HARMONY HEALTH PLANS OF ILLINOIS, INC.	1,995	186.97	373	85	22.79	2	0.54	0	0.00	286	76.68	0	0.00
H1807: UNIVERSITY HEALTH CARE, INC.	9,532	1.36	13	2	15.38	4	30.77	3	23.08	3	23.08	1	7.69
H1903: WELLCARE OF LOUISIANA, INC.	3,943	93.84	370	16	4.32	5	1.35	0	0.00	346	93.51	3	0.81
H2491: WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	620	12.90	8	0	0.00	0	0.00	0	0.00	8	100.00	0	0.00
H3292: WELLCARE HEALTH INSURANCE OF	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H3361: WELLCARE_OF NEW YORK, INC.	24,573	64.26	1,579	209	13.24	21	1.33	7	0.44	1320	83.60	22	1.39
H3404: PARTNERS NATIONAL HEALTH PLANS OF NC INC	5,962	1.85	11	4	36.36	1	9.09	0	0.00	4	36.36	2	18.18
H3449: PARTNERS NATIONAL HEALTH PLANS OF NC, INC.	40,301	2.03	82	52	63.41	7	8.54	3	3.66	17	20.73	3	3.66
H3518: BLUE CROSS BLUE SHIELD OF FLORIDA, INC.	1,954	0.00	0	0	-	0	-	0	-	0	-	0	-
H3942: ELDERHAUS INC.	25	0.00	0	0	-	0	-	0	-	0	-	0	-
H4201: BC & BS OF SOUTH CAROLINA	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4203: PALMETTO HEALTH ALLIANCE	337	0.00	0	0	-	0	-	0	-	0	-	0	-
H4204: INSTIL HEALTH INSURANCE COMPANY	10,447	0.19	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4205: BLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA	4,898	2.04	10	5	50.00	4	40.00	0	0.00	0	0.00	1	10.00
H4207: BLUE CROSS BLUE SHIELD OF SO	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H4209: BLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA	3,346	9.56	32	16	50.00	7	21.88	3	9.38	2	6.25	4	12.50
H4402: ALEXIAN BROTHERS COMMUNITY SERVICES	301	0.00	0	0	-	0	-	0	-	0	-	0	-
H4577: WELLCARE HEALTH INSURANCE OF ILLINOIS, INC.	42,220	0.92	39	30	76.92	4	10.26	0	0.00	4	10.26	1	2.56
H4917: GUARDIAN HEALTHCARE, INC.	1,175	0.00	0	0	-	0	-	0	-	0	-	0	-

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H4979: BLUECROSS BLUESHIELD OF TENNESSEE	1,822	1.10	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5402: QUALITY HEALTH PLANS, INC.	13,441	48.81	656	44	6.71	13	1.98	0	0.00	591	90.09	8	1.22
H5404: UNIVERSAL HEALTH CARE, INC.	20,434	22.22	454	174	38.33	65	14.32	10	2.20	189	41.63	16	3.52
H5407: CITRUS HEALTH CARE, INC.	14,078	6.32	89	23	25.84	8	8.99	1	1.12	55	61.80	2	2.25
H5420: MEDICA HEALTHCARE PLANS, INC.	16,076	17.60	283	43	15.19	9	3.18	1	0.35	230	81.27	0	0.00
H5427: FREEDOM HEALTH PLAN, INC.	33,203	12.83	426	95	22.30	19	4.46	1	0.23	306	71.83	5	1.17
H5429: UNIVERSAL HEALTH CARE, INC.	1,517	0.66	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	3,120	0.00	0	0	-	0	-	0	-	0	-	0	-
H5434: BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	13,228	4.01	53	29	54.72	8	15.09	4	7.55	11	20.75	1	1.89
H5436: AVMED, INC.	171	0.00	0	0	-	0	-	0	-	0	-	0	-
H5594: OPTIMUM HEALTHCARE, INC.	4,561	10.09	46	4	8.70	1	2.17	0	0.00	40	86.96	1	2.17
H5696: PHYSICIANS UNITED PLAN, INC.	17,709	32.86	582	46	7.90	17	2.92	2	0.34	508	87.29	9	1.55
H5820: UNIVERSAL HEALTH CARE INSURANCE COMPANY	35,486	1.30	46	23	50.00	12	26.09	0	0.00	9	19.57	2	4.35
H5884: BLUECROSS BLUESHIELD OF TENNESSEE	22,704	2.64	60	30	50.00	13	21.67	3	5.00	13	21.67	1	1.67
H5934: HOPE HOSPICE AND COMMUNITY SERVICES, INC.	67	0.00	0	0	-	0	-	0	-	0	-	0	-
H5938: CAPITAL HEALTH PLAN	9,214	1.30	12	11	91.67	0	0.00	0	0.00	1	8.33	0	0.00
H6499: WELLCARE HEALTH INSURANCE OF NEW YORK, INC.	5,583	1.61	9	5	55.56	1	11.11	1	11.11	1	11.11	1	11.11
H6934: UAHC HEALTH PLAN OF TENNESSEE, INC.	574	0.00	0	0	-	0	-	0	-	0	-	0	-
H7917: BLUE CROSS BLUE SHIELD OF TENNESSEE	5,366	1.30	7	4	57.14	1	14.29	0	0.00	2	28.57	0	0.00
H9266: PIEDMONT HEALTH SERVICES, INC.	24	0.00	0	0	-	0	-	0	-	0	-	0	-
H9720: AMERICA'S 1ST CHOICE HEALTH PLANS, INC.	2,587	0.00	0	0	-	0	-	0	-	0	-	0	-
R5553: INSTIL HEALTH INSURANCE COMP	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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H0087: HEALTH ALLIANCE MEDICAL PLANS	19	0.00	0	0	-	0	-	0	-	0	-	0	-
H0141: CARESOURCE MICHIGAN	84	0.00	0	0	-	0	-	0	-	0	-	0	-
H0496: SUMMA INSURANCE COMPANY	62	0.00	0	0	-	0	-	0	-	0	-	0	-
H0540: UNICARE LIFE AND HEALTH INS. COMPANY	104,054	6.58	685	212	30.95	121	17.66	22	3.21	308	44.96	22	3.21
H0564: BLUE CROSS OF CALIFORNIA	16,945	4.43	75	30	40.00	18	24.00	3	4.00	21	28.00	3	4.00
H0974: HMO MINNESOTA D/B/A BLUE PLUS	830	9.64	8	2	25.00	2	25.00	0	0.00	4	50.00	0	0.00
H1310: COMPREHENSIVE SENIOR CARE CORPORATION	-	-	0	0	-	0	-	0	-	0	-	0	-
H1417: HEALTH ALLIANCE MEDICAL PLANS	3,371	1.78	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H1463: HEALTH ALLIANCE MEDICAL PLANS	6,365	2.51	16	13	81.25	1	6.25	1	6.25	1	6.25	0	0.00
H1511: ANTHEM INSURANCE COMPANIES, INC.	115	8.70	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1517: ANTHEM INSURANCE COMPANIES, INC.	708	2.82	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1553: CLARIAN HEALTH PLANS, INC.	5,072	2.56	13	10	76.92	2	15.38	0	0.00	0	0.00	1	7.69
H1558: WELBORN HEALTH PLAN	1,856	2.69	5	4	80.00	0	0.00	0	0.00	0	0.00	1	20.00
H1607: ANTHEM INSURANCE COMPANIES, INC.	3,335	2.70	9	4	44.44	2	22.22	1	11.11	1	11.11	1	11.11
H1689: ANTHEM INSURANCE COMPANIES, INC.	40,117	5.13	206	101	49.03	42	20.39	8	3.88	50	24.27	5	2.43
H1846: MOUNT CARMEL HEALTH INSURANCE COMPANY	472	2.12	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1849: ANTHEM HEALTH PLANS OF KENTUCKY, INC.	7,406	1.89	14	9	64.29	3	21.43	1	7.14	0	0.00	1	7.14
H2034: COMMUNITY CARE HEALTH PLAN, INC.	19	0.00	0	0	-	0	-	0	-	0	-	0	-
H2237: INDEPENDENT CARE HEALTH PLAN, INC.	3,054	0.98	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2312: HEALTH ALLIANCE PLAN OF MICHIGAN	30,804	1.04	32	25	78.13	4	12.50	1	3.13	2	6.25	0	0.00
H2318: HENRY FORD HEALTH SYSTEM	188	0.00	0	0	-	0	-	0	-	0	-	0	-
H2319: BLUE CROSS BLUE SHIELD OF MICHIGAN	277,647	2.16	599	344	57.43	76	12.69	13	2.17	138	23.04	28	4.67
H2322: ALLIANCE HEALTH AND LIFE INSURANCE, CO	3,301	1.82	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2323: FIDELIS SECURECARE OF MICHIGAN	759	14.49	11	3	27.27	6	54.55	1	9.09	1	9.09	0	0.00
H2354: HEALTHPLUS OF MICHIGAN	11,232	0.18	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H2407: UCARE MINNESOTA	683	4.39	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2409: MEDICA INSURANCE COMPANY	265	0.00	0	0	-	0	-	0	-	0	-	0	-
H2410: MEDICA HEALTH PLANS	3,534	0.57	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H2416: PRIMEWEST HEALTH SYSTEM	2,062	0.97	2	0	0.00	1	50.00	1	50.00	0	0.00	0	0.00
H2417: ITASCA MEDICAL CARE	475	0.00	0	0	-	0	-	0	-	0	-	0	-
H2419: SOUTH COUNTRY HEALTH ALLIANCE	1,875	1.60	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2422: HEALTHPARTNERS, INC.	2,695	2.60	7	6	85.71	0	0.00	0	0.00	0	0.00	1	14.29
H2424: FIRST PLAN OF MINNESOTA	1,048	0.00	0	0	-	0	-	0	-	0	-	0	-
H2425: BLUE PLUS	9,985	6.01	60	26	43.33	6	10.00	1	1.67	27	45.00	0	0.00
H2450: MEDICA INSURANCE COMPANY	70,913	1.21	86	71	82.56	14	16.28	0	0.00	1	1.16	0	0.00
H2456: UCARE MINNESOTA	8,258	0.97	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H2457: METROPOLITAN HEALTH PLAN	743	0.00	0	0	-	0	-	0	-	0	-	0	-
H2458: MEDICA HEALTH PLANS	8,495	0.00	0	0	-	0	-	0	-	0	-	0	-
H2459: UCARE MINNESOTA	60,183	0.63	38	28	73.68	5	13.16	0	0.00	5	13.16	0	0.00
H2461: BLUE CROSS BLUE SHIELD OF MINNESOTA	761	3.94	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2462: GROUP HEALTH INC,	36,294	1.60	58	37	63.79	9	15.52	3	5.17	9	15.52	0	0.00
H2613: HEALTHY ALLIANCE LIFE INSURANCE COMPANY	4,924	3.45	17	9	52.94	1	5.88	1	5.88	6	35.29	0	0.00
H2926: PRIMEWEST HEALTH SYSTEM	190	0.00	0	0	-	0	-	0	-	0	-	0	-
H2936: LIFECIRCLES	18	0.00	0	0	-	0	-	0	-	0	-	0	-
H2997: ROCKY MOUNTAIN HOSPITAL AND MEDICAL SERVICES, INC.	501	7.98	4	1	25.00	2	50.00	0	0.00	1	25.00	0	0.00
H3044: NHP OF INDIANA, LLC	1,772	1.13	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANCE, INC.	7,630	6.03	46	25	54.35	13	28.26	1	2.17	6	13.04	1	2.17
H3370: EMPIRE HEALTHCHOICE HMO, INC.	67,960	8.52	579	322	55.61	136	23.49	15	2.59	83	14.34	23	3.97
H3610: COMMUNITY INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3613: CONCORDIA CARE	191	0.00	0	0	-	0	-	0	-	0	-	0	-
H3614: TRIHEALTH SENIORLINK	372	0.00	0	0	-	0	-	0	-	0	-	0	-
H3620: MCKINLEY LIFE INSURANCE COMPANY	932	0.00	0	0	-	0	-	0	-	0	-	0	-

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H3653: PARAMOUNT CARE, INC	14,858	2.76	41	26	63.41	4	9.76	2	4.88	8	19.51	1	2.44
H3654: PRUDENTIAL HEALTH CARE PLAN	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	78,095	2.38	186	92	49.46	48	25.81	4	2.15	26	13.98	16	8.60
H3660: SUMMACARE INC.	18,910	2.01	38	22	57.89	12	31.58	3	7.89	1	2.63	0	0.00
H3664: MCKINLEY LIFE INSURANCE COMPANY	17,303	0.98	17	14	82.35	2	11.76	0	0.00	1	5.88	0	0.00
H3668: MT. CARMEL HEALTH PLAN, INC.	27,542	1.92	53	35	66.04	5	9.43	0	0.00	13	24.53	0	0.00
H4036: ANTHEM INSURANCE COMPANIES, INC.	529	3.78	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H4270: UCARE WISCONSIN, INC.	2,873	0.70	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4836: MEDICAL MUTUAL OF OHIO	1,455	0.00	0	0	-	0	-	0	-	0	-	0	-
H4909: ANTHEM HEALTH PLANS OF VIRGINIA, INC.	1,434	3.49	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H5206: PARTNERSHIP HEALTH PLAN, INC.	1,657	0.00	0	0	-	0	-	0	-	0	-	0	-
H5207: COMMUNITY CARE HEALTH PLAN, INC	224	4.46	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5209: CARE WISCONSIN HEALTH PLAN, INC.	867	0.00	0	0	-	0	-	0	-	0	-	0	-
H5211: SECURITY HEALTH PLAN OF WISCONSIN, INC	22,101	0.54	12	10	83.33	0	0.00	0	0.00	2	16.67	0	0.00
H5212: COMMUNITY CARE, INC.	774	0.00	0	0	-	0	-	0	-	0	-	0	-
H5215: NETWORK HEALTH INSURANCE CORPORATION	20,165	1.09	22	14	63.64	3	13.64	3	13.64	2	9.09	0	0.00
H5262: GUNDERSEN LUTHERAN HEALTH PLAN	11,119	5.22	58	42	72.41	10	17.24	0	0.00	3	5.17	3	5.17
H5304: EMPIRE HEALTHCHOICE ASSURANCE, INC.	3,646	5.21	19	14	73.68	5	26.32	0	0.00	0	0.00	0	0.00
H5419: BLUE CROSS OF CALIFORNIA	9,847	6.30	62	25	40.32	14	22.58	3	4.84	18	29.03	2	3.23
H5422: BLUE CROSS BLUE SHIELD OF GEORGIA	1,643	14.00	23	7	30.43	8	34.78	1	4.35	7	30.43	0	0.00
H5485: MCKINLEY LIFE INSURANCE COMPANY	1,791	0.56	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5508: ADVANTAGE HEALTH SOLUTIONS, INC.	2,507	0.40	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5529: COMMUNITY INSURANCE COMPANY	8,469	2.83	24	9	37.50	10	41.67	1	4.17	2	8.33	2	8.33
H5530: ANTHEM HEALTH PLANS OF KENTUCKY, INC.	2,730	3.66	10	8	80.00	1	10.00	0	0.00	1	10.00	0	0.00
H5575: FIDELIS SECURECARE OF NORTH CAROLINA	435	2.30	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5610: CARE RESOURCES, INC.	146	0.00	0	0	-	0	-	0	-	0	-	0	-
H5679: HMO COLORADO, INC.	370	8.11	3	0	0.00	2	66.67	1	33.33	0	0.00	0	0.00

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H5685: MIDWEST HEALTH PLAN, INC.	299	0.00	0	0	-	0	-	0	-	0	-	0	-
H5703: SOUTH COUNTRY HEALTH ALLIANCE	711	1.41	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5750: METROPOLITAN HEALTH PLAN	282	7.09	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5854: ANTHEM HEALTH PLANS, INC	2,232	13.44	30	12	40.00	12	40.00	1	3.33	5	16.67	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGAN	30,264	1.85	56	46	82.14	5	8.93	2	3.57	0	0.00	3	5.36
H5980: FIDELIS SECURECARE OF TEXAS, INC.	199	0.00	0	0	-	0	-	0	-	0	-	0	-
H6140: WABASH MEM. HOSPITAL	1,783	0.00	0	0	-	0	-	0	-	0	-	0	-
H6141: SIDNEY HILLMAN HC	950	0.00	0	0	-	0	-	0	-	0	-	0	-
H6142: UNION HEALTH SERVICES, INC.	1,485	0.00	0	0	-	0	-	0	-	0	-	0	-
H6143: UNION MEDICAL CENTER	777	0.00	0	0	-	0	-	0	-	0	-	0	-
H6178: CARESOURCE	317	0.00	0	0	-	0	-	0	-	0	-	0	-
H6184: COMPCARE HEALTH SERVICES INSURANCE CORPORATION	56	0.00	0	0	-	0	-	0	-	0	-	0	-
H7220: CLARIAN HEALTH PLANS, INC.	1,369	0.73	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7475: CARE WISCONSIN HEALTH PLAN, INC.	79	0.00	0	0	-	0	-	0	-	0	-	0	-
H7526: MEDICA HEALTH PLAN	506	3.95	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H8201: METROPOLITAN HEALTH PLAN	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8822: ADVANTAGE HEALTH SOLUTIONS, INC.	206	0.00	0	0	-	0	-	0	-	0	-	0	-
H8836: MENNONITE MUTUAL AID ASSOCIATION	155	6.45	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9005: HEALTHPARTNERS, INC.	900	2.22	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H9313: MEDICAL MUTUAL OF OHIO	2,552	0.00	0	0	-	0	-	0	-	0	-	0	-
H9452: ROCKY MOUNTAIN HOSPITAL AND MEDICAL SERVICES, INC.	1,281	7.03	9	4	44.44	0	0.00	1	11.11	4	44.44	0	0.00
H9466: HMO MISSOURI, INC.	37	0.00	0	0	-	0	-	0	-	0	-	0	-
H9931: HEALTHPARTNERS INSURANCE COMPANY	98	0.00	0	0	-	0	-	0	-	0	-	0	-
H9951: FIRSTSOLUTIONS DBA FIRST PLAN OF MINNESOTA	52	0.00	0	0	-	0	-	0	-	0	-	0	-
R5941: ANTHEM INSURANCE COMPANIES, INC.	26,541	2.64	70	29	41.43	23	32.86	2	2.86	11	15.71	5	7.14
R9943: ANTHEM BLUE CROSS LIFE AND HEALTH INSURANCE CO.	36,525	5.86	214	77	35.98	63	29.44	12	5.61	58	27.10	4	1.87

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Region=06: DALLAS

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H0320: ARCADIAN HEALTH PLAN, INC.	3,017	2.32	7	4	57.14	1	14.29	0	0.00	1	14.29	1	14.29
H0332: KS PLAN ADMINISTRATORS, LLC	9,875	3.65	36	18	50.00	4	11.11	0	0.00	14	38.89	0	0.00
H1317: AMERICAN PROGRESSIVE LIFE & HEALTH INSURANCE OF NY	22	0.00	0	0	-	0	-	0	-	0	-	0	-
H1356: THE PYRAMID LIFE INSURANCE COMPANY	118	0.00	0	0	-	0	-	0	-	0	-	0	-
H1904: PACE GREATER NEW ORLEANS	60	0.00	0	0	-	0	-	0	-	0	-	0	-
H1961: PEOPLES HEALTH, INC.	42,298	4.37	185	108	58.38	8	4.32	3	1.62	61	32.97	5	2.70
H2775: AMERICAN PROGRESSIVE LIFE & HEALTH INSURANCE OF NY	130	0.00	0	0	-	0	-	0	-	0	-	0	-
H2869: AMERICAN PROGRESSIVE LIFE & HEALTH INSURANCE OF NY	20	0.00	0	0	-	0	-	0	-	0	-	0	-
H2899: ARCADIAN HEALTH PLAN OF NORTH CAROLINA, INC.	2,637	1.52	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H2914: THE PYRAMID LIFE INSURANCE COMPANY	31	32.26	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3059: PHYSICIANS HEALTH CHOICE OF NEW MEXICO	1,056	4.73	5	2	40.00	1	20.00	0	0.00	2	40.00	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	20,805	4.42	92	68	73.91	5	5.43	2	2.17	14	15.22	3	3.26
H3206: PRESBYTERIAN INSURANCE COMPANY, INC.	4,190	4.06	17	13	76.47	2	11.76	0	0.00	2	11.76	0	0.00
H3207: LOVELACE INSURANCE COMPANY	484	0.00	0	0	-	0	-	0	-	0	-	0	-
H3208: HCSC INSURANCE SERVICES COMPANY	2,626	5.33	14	8	57.14	3	21.43	3	21.43	0	0.00	0	0.00
H3251: LOVELACE HEALTH SYSTEM, INC.	27,145	3.06	83	59	71.08	16	19.28	4	4.82	1	1.20	3	3.61
H3333: AMERICAN PROGRESSIVE LIFE/HLTH INS.	51,833	0.73	38	15	39.47	5	13.16	5	13.16	12	31.58	1	2.63
H3437: THE PYRAMID LIFE INSURANCE COMPANY	461	0.00	0	0	-	0	-	0	-	0	-	0	-
H3533: ARCADIAN HEALTH PLAN OF NEW YORK, INC.	170	5.88	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3706: GLOBALHEALTH, INC.	7,907	4.30	34	11	32.35	5	14.71	1	2.94	15	44.12	2	5.88
H3708: SELECTCARE OF OKLAHOMA, INC.	144	0.00	0	0	-	0	-	0	-	0	-	0	-
H3709: HCSC INSURANCE SERVICES COMPANY	1,890	3.17	6	2	33.33	0	0.00	0	0.00	3	50.00	1	16.67
H3755: COMMUNITY CARE HMO, INC	26,641	10.21	272	72	26.47	14	5.15	9	3.31	171	62.87	6	2.21
H4125: ARCADIAN HEALTH PLAN	882	5.67	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H4142: CHEROKEE NATION COMPREHENSIVE CARE AGENCY	28	0.00	0	0	-	0	-	0	-	0	-	0	-

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H4305: TOTAL LIFE HEALTHCARE	23	0.00	0	0	-	0	-	0	-	0	-	0	-
H4506: SELECTCARE OF TEXAS, L.L.C.	44,412	3.40	151	74	49.01	21	13.91	6	3.97	45	29.80	5	3.31
H4517: AMARILLO MULTISVC CTR FR THE AGING INC	127	0.00	0	0	-	0	-	0	-	0	-	0	-
H4518: BIENVIVIR SENIOR HEALTH SERVICES	689	0.00	0	0	-	0	-	0	-	0	-	0	-
H4525: SHA, L.L.C	2,014	10.92	22	15	68.18	1	4.55	0	0.00	6	27.27	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF TEXAS LLC	17,211	6.97	120	30	25.00	5	4.17	0	0.00	79	65.83	6	5.00
H4529: ARCADIAN HEALTH PLAN, INC.	11,863	2.78	33	18	54.55	3	9.09	4	12.12	7	21.21	1	3.03
H4531: HCSC INSURANCE SERVICES COMPANY	832	3.61	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4564: SCOTT AND WHITE HEALTH PLAN	23,601	2.46	58	41	70.69	1	1.72	1	1.72	9	15.52	6	10.34
H4570: AETNA U.S. HEALTHCARE, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	361	0.00	0	0	-	0	-	0	-	0	-	0	-
H5301: PENNSYLVANIA LIFE INSURANCE COMPANY	200	0.00	0	0	-	0	-	0	-	0	-	0	-
H5378: THE PYRAMID LIFE INSURANCE COMPANY	417	4.80	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5416: ARCADIAN HEALTH PLAN, INC.	3,457	4.34	15	8	53.33	4	26.67	0	0.00	3	20.00	0	0.00
H5421: THE PYRAMID LIFE INSURANCE COMPANY	125,230	0.64	80	36	45.00	7	8.75	2	2.50	35	43.75	0	0.00
H5501: PEOPLES HEALTH, INC.	446	8.97	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H5576: VANTAGE HEALTH PLAN, INC.	3,623	9.11	33	14	42.42	4	12.12	1	3.03	14	42.42	0	0.00
H5578: ARCADIAN HEALTH PLAN OF GEORGIA, INC.	2,420	2.48	6	2	33.33	0	0.00	1	16.67	3	50.00	0	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	4,222	3.55	15	8	53.33	2	13.33	2	13.33	3	20.00	0	0.00
H5656: SELECTCARE HEALTH PLANS, INC.	5,526	1.45	8	3	37.50	0	0.00	0	0.00	5	62.50	0	0.00
H5700: ARKANSAS COMMUNITY CARE, INC.	7,639	1.96	15	7	46.67	2	13.33	1	6.67	5	33.33	0	0.00
H5783: ARCADIAN HEALTH PLAN, INC.	5,694	1.40	8	5	62.50	1	12.50	0	0.00	2	25.00	0	0.00
H5849: ARKANSAS BLUE CROSS AND BLUE SHIELD, A MUTUAL INS.	6,646	1.05	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5909: AMERICAN PROGRESSIVE LIFE AND HEALTH OF NEW YORK	119	0.00	0	0	-	0	-	0	-	0	-	0	-
H6013: HCSC INSURANCE SERVICES COMPANY	-	-	0	0	-	0	-	0	-	0	-	0	-
H6120: PHYSICIANS HEALTH CHOICE OF FLORIDA	29	0.00	0	0	-	0	-	0	-	0	-	0	-
H6231: FRANCISCAN PACE, INC.	45	0.00	0	0	-	0	-	0	-	0	-	0	-

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H6328: CARE N' CARE INSURANCE COMPANY, INC.	414	7.25	3	1	33.33	1	33.33	1	33.33	0	0.00	0	0.00
H7179: ARCADIAN HEALTH PLAN OF LOUISIANA, INC.	3,625	0.83	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7252: PHYSICIANS HEALTH CHOICE OF ARKANSAS	347	2.88	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H7357: MARQUETTE NATIONAL LIFE INSU	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H7845: CHESAPEAKE LIFE INSURANCE CO	-	-	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H8172: THE PYRAMID LIFE INSURANCE COMPANY	847	1.18	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8742: ABRI HEALTH PLAN, INC	3,518	8.53	30	4	13.33	6	20.00	3	10.00	14	46.67	3	10.00
H9930: THE PYRAMID LIFE INSURANCE COMPANY	248	0.00	0	0	-	0	-	0	-	0	-	0	-

**Region=07: KANSAS CITY**

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H0248: HUMANA INSURANCE COMPANY	1,899	3.16	6	3	50.00	1	16.67	0	0.00	2	33.33	0	0.00
H0307: HUMANA HEALTH PLAN, INC.	11,265	23.52	265	113	42.64	25	9.43	2	0.75	123	46.42	2	0.75
H0317: HUMANA INSURANCE COMPANY	8,576	12.83	110	53	48.18	16	14.55	2	1.82	37	33.64	2	1.82
H0354: CIGNA HEALTHCARE OF ARIZONA, INC.	33,653	2.32	78	56	71.79	3	3.85	1	1.28	13	16.67	5	6.41
H0623: HUMANA INSURANCE COMPANY	2,976	16.13	48	16	33.33	7	14.58	2	4.17	23	47.92	0	0.00
H1019: CARE PLUS HEALTH PLAN	63,118	11.91	752	294	39.10	105	13.96	17	2.26	331	44.02	5	0.66
H1036: HUMANA MEDICAL PLAN, INC	266,076	5.71	1,520	703	46.25	185	12.17	29	1.91	573	37.70	30	1.97
H1406: HUMANA HEALTH PLAN, INC.	27,458	3.35	92	26	28.26	12	13.04	2	2.17	51	55.43	1	1.09
H1418: HUMANA INSURANCE COMPANY	6,049	14.55	88	35	39.77	6	6.82	3	3.41	42	47.73	2	2.27
H1468: HUMANA BENEFIT PLAN OF ILLINOIS, INC	1,032	10.66	11	6	54.55	0	0.00	0	0.00	5	45.45	0	0.00
H1510: HUMANA INSURANCE COMPANY	8,169	5.63	46	27	58.70	7	15.22	0	0.00	12	26.09	0	0.00
H1651: MEDICAL ASSOCIATES HEALTH PLAN, INC.	8,108	0.37	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1681: HUMANA INSURANCE COMPANY	1,384	8.67	12	2	16.67	0	0.00	0	0.00	10	83.33	0	0.00

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H1714: VIA CHRISTI HEALTHCARE OUTREACH PROGRAM FOR ELDERERS	167	0.00	0	0	-	0	-	0	-	0	-	0	-
H1716: HUMANA INSURANCE COMPANY	11,556	7.10	82	34	41.46	7	8.54	1	1.22	39	47.56	1	1.22
H1804: HUMANA INSURANCE COMPANY	564,719	3.48	1,966	1136	57.78	207	10.53	59	3.00	511	25.99	53	2.70
H1806: HUMANA INSURANCE COMPANY	12,546	5.66	71	32	45.07	11	15.49	2	2.82	26	36.62	0	0.00
H1837: ESSENCE HEALTHCARE, INC.	5,569	1.80	10	5	50.00	0	0.00	0	0.00	5	50.00	0	0.00
H1906: HUMANA HEALTH BENEFIT PLAN OF LA, INC.	5,980	1.84	11	9	81.82	1	9.09	0	0.00	1	9.09	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN OF LOUISIANA INC	67,511	5.04	340	105	30.88	62	18.24	5	1.47	163	47.94	5	1.47
H2029: HUMANA INSURANCE OF PUERTO RICO, INC.	1,854	0.54	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH	363	38.57	14	4	28.57	3	21.43	0	0.00	7	50.00	0	0.00
H2542: HUMANA INSURANCE COMPANY	6,117	3.27	20	12	60.00	1	5.00	0	0.00	5	25.00	2	10.00
H2609: ALEXIAN BROTHERS COMMUNITY SERVICES	153	0.00	0	0	-	0	-	0	-	0	-	0	-
H2610: ESSENCE HEALTHCARE, INC.	19,239	1.35	26	9	34.62	1	3.85	2	7.69	13	50.00	1	3.85
H2611: MERCY HEALTH PLANS	3,177	2.52	8	4	50.00	2	25.00	1	12.50	1	12.50	0	0.00
H2649: HUMANA HEALTH PLAN, INC.	21,613	5.92	128	43	33.59	18	14.06	8	6.25	55	42.97	4	3.13
H2667: MERCY HEALTH PLANS OF MISSOURI INC.	16,169	1.73	28	25	89.29	2	7.14	1	3.57	0	0.00	0	0.00
H2762: CONNECTICUT GENERAL LIFE INSURANCE COMPANY	15,385	2.01	31	10	32.26	4	12.90	2	6.45	14	45.16	1	3.23
H2944: HUMANA INSURANCE COMPANY	-	-	9	3	33.33	0	0.00	1	11.11	3	33.33	2	22.22
H2949: HUMANA HEALTH PLAN, INC.	26,108	12.72	332	57	17.17	33	9.94	4	1.20	227	68.37	11	3.31
H3028: HUMANA HEALTH PLAN, INC.	680	16.18	11	2	18.18	0	0.00	0	0.00	8	72.73	1	9.09
H3405: HUMANA INSURANCE COMPANY	1,512	3.97	6	3	50.00	3	50.00	0	0.00	0	0.00	0	0.00
H3619: HUMANA INSURANCE COMPANY	13,540	10.41	141	57	40.43	21	14.89	1	0.71	60	42.55	2	1.42
H4007: HUMANA HEALTH PLANS OF PUERTO RICO INC	11,425	2.01	23	11	47.83	6	26.09	1	4.35	4	17.39	1	4.35
H4008: HUMANA INSURANCE OF PUERTO RICO, INC	203	0.00	0	0	-	0	-	0	-	0	-	0	-
H4408: HUMANA INSURANCE COMPANY	3,642	5.22	19	10	52.63	1	5.26	1	5.26	5	26.32	2	10.53
H4461: CARITEN HEALTH PLAN IN	48,717	7.00	341	59	17.30	13	3.81	3	0.88	261	76.54	5	1.47
H4510: HUMANA HEALTH PLAN OF TEXAS,INC.	32,714	8.83	289	62	21.45	38	13.15	3	1.04	179	61.94	7	2.42

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H4520: HUMANA INSURANCE COMPANY	10,892	24.97	272	47	17.28	13	4.78	2	0.74	205	75.37	5	1.84
H4606: HUMANA INSURANCE COMPANY	14,611	6.64	97	45	46.39	12	12.37	2	2.06	35	36.08	3	3.09
H4956: HUMANA INSURANCE COMPANY	2,145	4.20	9	3	33.33	4	44.44	0	0.00	1	11.11	1	11.11
H5041: HUMANA INSURANCE COMPANY	818	6.11	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H5179: CIGNA HEALTHCARE OF ARIZONA, INC.	348	0.00	0	0	-	0	-	0	-	0	-	0	-
H5214: HUMANA INSURANCE COMPANY	8,663	7.62	66	33	50.00	9	13.64	4	6.06	18	27.27	2	3.03
H5216: HUMANA INSURANCE COMPANY	2,853	5.61	16	10	62.50	1	6.25	1	6.25	4	25.00	0	0.00
H5256: MEDICAL ASSOCIATES CLINIC HEALTH PLAN	2,585	0.00	0	0	-	0	-	0	-	0	-	0	-
H5291: HUMANA HEALTH PLAN, INC.	1,352	29.59	40	9	22.50	5	12.50	0	0.00	25	62.50	1	2.50
H5415: HUMANA HEALTH INSURANCE COMPANY OF FL, INC.	697	22.96	16	5	31.25	4	25.00	2	12.50	5	31.25	0	0.00
H5426: HUMANA ADVANTAGECARE PLAN, INC.	8,583	25.98	223	31	13.90	22	9.87	2	0.90	143	64.13	25	11.21
H5470: HUMANA INSURANCE COMPANY	-	-	0	0	-	0	-	0	-	0	-	0	-
H5523: CARITEN INSURANCE COMPANY	90	0.00	0	0	-	0	-	0	-	0	-	0	-
H5525: HUMANA BENEFIT PLAN OF ILLINOIS, INC.	14,623	9.10	133	85	63.91	16	12.03	3	2.26	28	21.05	1	0.75
H5657: HUMANA INSURANCE COMPANY OF NEW YORK	5,147	3.50	18	12	66.67	1	5.56	0	0.00	5	27.78	0	0.00
H5822: MIDLAND CARE CONNECTION	55	18.18	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5868: HUMANA INSURANCE COMPANY	2,308	3.47	8	6	75.00	0	0.00	0	0.00	1	12.50	1	12.50
H6411: HUMANA INSURANCE COMPANY	1,820	4.95	9	5	55.56	1	11.11	0	0.00	3	33.33	0	0.00
H6900: HUMANA INSURANCE COMPANY	986	9.13	9	6	66.67	0	0.00	1	11.11	2	22.22	0	0.00
H7002: HUMANA INSURANCE COMPANY	21	0.00	0	0	-	0	-	0	-	0	-	0	-
H7188: HUMANA INSURANCE COMPANY	5,826	6.69	39	17	43.59	5	12.82	1	2.56	15	38.46	1	2.56
H8424: SIOUXLAND PACE, INC.	33	0.00	0	0	-	0	-	0	-	0	-	0	-
H8644: HUMANA INSURANCE COMPANY	6,177	8.90	55	20	36.36	11	20.00	0	0.00	24	43.64	0	0.00
H8707: HUMANA INSURANCE COMPANY	3,475	7.19	25	5	20.00	3	12.00	1	4.00	16	64.00	0	0.00
H8778: ESSENCE HEALTHCARE, INC.	4,510	1.11	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H9503: HUMANA INSURANCE COMPANY	1,176	19.56	23	3	13.04	3	13.04	1	4.35	16	69.57	0	0.00

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R5566: BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	22,501	4.44	100	57	57.00	27	27.00	5	5.00	6	6.00	5	5.00
R5826: HUMANA INSURANCE COMPANY	184,034	11.82	2,176	875	40.21	309	14.20	48	2.21	906	41.64	38	1.75

**Region=08: DENVER**

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E5088: DESERET HEALTHCARE EMPLOYEE BENEFITS TRUST	11,550	1.56	18	7	38.89	2	11.11	0	0.00	8	44.44	1	5.56
H0150: HEALTHSPRING OF ALABAMA, INC.	30,219	10.92	330	46	13.94	8	2.42	3	0.91	269	81.52	4	1.21
H0370: COVENTRY HEALTH AND LIFE INSURANCE CO. (SOUTH DAKO	-	-	0	0	-	0	-	0	-	0	-	0	-
H0490: MOLINA HEALTHCARE OF OHIO	15	0.00	0	0	-	0	-	0	-	0	-	0	-
H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE ORGANIZATION	21,938	4.65	102	60	58.82	13	12.75	2	1.96	24	23.53	3	2.94
H0613: TOTAL LONGTERM CARE, INC.	1,321	1.51	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0621: COLORADO ACCESS	3,294	19.13	63	2	3.17	1	1.59	0	0.00	59	93.65	1	1.59
H0652: TAKECARE OF COLORADO, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0657: COLORADO CHOICE HEALTH PLANS	554	0.00	0	0	-	0	-	0	-	0	-	0	-
H0747: EDUCATORS MUTUAL INSURANCE ASSOCIATION	1,926	0.52	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0806: ALTIUS HEALTH PLANS, INC. (WYOMING)	62	16.13	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H0846: FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	188,857	0.64	120	92	76.67	16	13.33	5	4.17	6	5.00	1	0.83
H1013: VISTA HEALTHPLAN OF SOUTH FLORIDA, INC.	8,302	4.10	34	22	64.71	7	20.59	0	0.00	4	11.76	1	2.94
H1076: VISTA HEALTHPLAN, INC.	4,289	3.96	17	11	64.71	5	29.41	1	5.88	0	0.00	0	0.00
H1415: HEALTHSPRING OF TENNESSEE, INC.	10,852	15.76	171	26	15.20	9	5.26	1	0.58	135	78.95	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS COMPANY	2,532	5.13	13	4	30.77	5	38.46	1	7.69	3	23.08	0	0.00
H1609: COVENTRY HEALTH CARE OF IOWA, INC.	6,446	7.14	46	27	58.70	11	23.91	1	2.17	6	13.04	1	2.17
H1850: WINDSOR HEALTH PLAN, INC.	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H2063: BILLINGS CLINIC	23	0.00	0	0	-	0	-	0	-	0	-	0	-
H2663: GROUP HEALTH PLAN, INC.	28,102	1.85	52	40	76.92	3	5.77	1	1.92	7	13.46	1	1.92

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H2672: COVENTRY HEALTH CARE OF KANSAS, INC.	8,031	4.11	33	20	60.61	1	3.03	2	6.06	9	27.27	1	3.03
H2701: NEW WEST HEALTH SERVICES	3,100	1.29	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H2745: ANTHEM INSURANCE COMPANIES,	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H2815: VOLUNTEERS OF AMERICA NATIONAL SERVICES	124	0.00	0	0	-	0	-	0	-	0	-	0	-
H2947: COVENTRY HEALTH AND LIFE INSURANCE COMPANY	271	14.76	4	1	25.00	2	50.00	0	0.00	1	25.00	0	0.00
H3415: DAVITA VILLAGEHEALTH INSURANCE OF ALABAMA, INC.	97	0.00	0	0	-	0	-	0	-	0	-	0	-
H3503: HEART OF AMERICA HMO	473	2.11	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3959: HEALTHAMERICA PENNSYLVANIA, INC.	37,457	6.83	256	140	54.69	61	23.83	9	3.52	27	10.55	19	7.42
H4407: HEALTHSPRING OF TENNESSEE, INC.	4,174	23.24	97	29	29.90	2	2.06	1	1.03	64	65.98	1	1.03
H4454: HEALTHSPRING OF TENNESSEE, INC.	56,070	3.57	200	73	36.50	17	8.50	3	1.50	105	52.50	2	1.00
H4513: TEXAS HEALTHSPRING LLC	48,450	7.49	363	95	26.17	19	5.23	5	1.38	236	65.01	8	2.20
H4521: TEXAS HEALTH SPRING LLC	321	0.00	0	0	-	0	-	0	-	0	-	0	-
H4652: UNION PACIFIC RR EMPLOYES HEALTH SYS	11,584	0.00	0	0	-	0	-	0	-	0	-	0	-
H5031: DAVITA VILLAGEHEALTH OF DC, INC.	21	0.00	0	0	-	0	-	0	-	0	-	0	-
H5167: ROCKY MOUNTAIN HEALTH CARE SERVICES	25	0.00	0	0	-	0	-	0	-	0	-	0	-
H5227: COVENTRY HEALTH AND LIFE INSURANCE COMPANY	136,885	0.56	76	58	76.32	8	10.53	6	7.89	2	2.63	2	2.63
H5264: DEAN HEALTH PLAN, INC.	12,694	0.32	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5302: COVENTRY HEALTH CARE OF GEORGIA, INC.	1,118	2.68	3	2	66.67	0	0.00	1	33.33	0	0.00	0	0.00
H5410: HEALTHSPRING OF FLORIDA, INC.	30,976	9.04	280	103	36.79	67	23.93	9	3.21	97	34.64	4	1.43
H5449: DAVITA VILLAGEHEALTH OF VIRGINIA, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H5509: COVENTRY HEALTH AND LIFE INS. COMPANY	28,705	2.51	72	46	63.89	6	8.33	3	4.17	15	20.83	2	2.78
H5517: COVENTRY HEALTH AND LIFE INS. COMPANY	2,467	4.86	12	6	50.00	4	33.33	0	0.00	2	16.67	0	0.00
H5522: HEALTHASSURANCE PENNSYLVANIA, INC.	17,742	6.26	111	64	57.66	26	23.42	6	5.41	10	9.01	5	4.50
H5588: MOLINA HEALTHCARE OF NEVADA, INC.	365	2.74	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5608: DENVER HEALTH MEDICAL PLAN, INC.	2,662	0.00	0	0	-	0	-	0	-	0	-	0	-
H5628: MOLINA HEALTHCARE OF UTAH, INC.	3,152	0.95	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5698: WINDSOR HEALTH PLANS, INC.	28,161	31.64	891	258	28.96	33	3.70	5	0.56	585	65.66	10	1.12

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H5810: MOLINA HEALTHCARE OF CALIFORNIA	1,617	0.00	0	0	-	0	-	0	-	0	-	0	-
H5823: MOLINA HEALTHCARE OF WASHINGTON, INC.	973	4.11	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5850: SUMMIT HEALTH PLAN, INC.	20,431	2.89	59	35	59.32	13	22.03	2	3.39	5	8.47	4	6.78
H5926: MOLINA HEALTHCARE OF MICHIGAN	2,071	1.93	4	2	50.00	1	25.00	1	25.00	0	0.00	0	0.00
H5952: CAMBRIDGE LIFE INSURANCE COMPANY	1,285	1.56	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H6145: DAVITA VILLAGEHEALTH OF GEORGIA, INC.	98	0.00	0	0	-	0	-	0	-	0	-	0	-
H7149: COVENTRY HEALTH CARE OF NEBRASKA, INC.	1,694	10.63	18	9	50.00	3	16.67	0	0.00	6	33.33	0	0.00
H7195: NORTHLAND PACE PROGRAM	24	0.00	0	0	-	0	-	0	-	0	-	0	-
H7206: FIRST HEALTH LIFE AND HEALTH INSURANCE CO	3,033	0.66	2	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
H7289: UNICARE LIFE AND HEALTH INSU	-	-	6	1	16.67	0	0.00	0	0.00	5	83.33	0	0.00
H7301: PERSONAL CARE INSURANCE OF ILLINOIS	1,240	1.61	2	0	0.00	0	0.00	1	50.00	1	50.00	0	0.00
H7306: FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	1,084	3.69	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H7568: DAVITA VILLAGEHEALTH OF OHIO, INC.	48	0.00	0	0	-	0	-	0	-	0	-	0	-
H7678: MOLINA HEALTHCARE OF TEXAS, INC.	438	0.00	0	0	-	0	-	0	-	0	-	0	-
H7692: FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	656	7.62	5	2	40.00	1	20.00	0	0.00	0	0.00	2	40.00
H7787: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	1,568	0.64	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8239: FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	97	20.62	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H8393: COVENTRY HEALTH AND LIFE INSURANCE CO. (NEBRASKA)	279	3.58	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8468: GEISINGER INDEMNITY INSURANCE COMPANY	403	0.00	0	0	-	0	-	0	-	0	-	0	-
H8649: ALTIUS HEALTH PLANS, INC. (UTAH)	4,956	3.03	15	7	46.67	5	33.33	0	0.00	2	13.33	1	6.67
H8980: COVENTRY HEALTH AND LIFE INSURANCE COMPANY	463	0.00	0	0	-	0	-	0	-	0	-	0	-
H9082: MOLINA HEALTHCARE OF NEW MEXICO, INC.	394	0.00	0	0	-	0	-	0	-	0	-	0	-
H9847: COVENTRY HEALTH AND LIFE INSURANCE COMPANY	2,746	2.91	8	3	37.50	4	50.00	0	0.00	1	12.50	0	0.00

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**TABLE 5 - 2009**  
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Region=09: SAN FRANCISCO

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0151: UNITEDHEALTHCARE OF ALABAMA, INC.	33,023	4.54	150	50	33.33	13	8.67	2	1.33	82	54.67	3	2.00
H0245: UNISON HEALTH PLAN OF TENNESSEE, INC.	33	0.00	0	0	-	0	-	0	-	0	-	0	-
H0251: UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	9,716	22.44	218	36	16.51	11	5.05	1	0.46	164	75.23	6	2.75
H0303: PACIFICARE OF ARIZONA, INC	94,778	3.65	346	209	60.40	28	8.09	10	2.89	84	24.28	15	4.34
H0316: UNITEDHEALTHCARE OF ARIZONA, INC.	7,047	10.78	76	22	28.95	10	13.16	1	1.32	38	50.00	5	6.58
H0319: UNITEDHEALTHCARE INSURANCE COMPANY	7,461	9.92	74	25	33.78	9	12.16	2	2.70	34	45.95	4	5.41
H0321: ARIZONA PHYSICIANS IPA, INC.	15,503	1.81	28	18	64.29	8	28.57	0	0.00	2	7.14	0	0.00
H0401: UNITEDHEALTHCARE OF ARKANSAS, INC.	629	7.95	5	1	20.00	1	20.00	0	0.00	2	40.00	1	20.00
H0408: UNITEDHEALTHCARE INSURANCE COMPANY	33	0.00	0	0	-	0	-	0	-	0	-	0	-
H0410: UNITEDHEALTHCARE INSURANCE COMPANY	427	4.68	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H0502: CONTRA COSTA HEALTH PLAN	625	0.00	0	0	-	0	-	0	-	0	-	0	-
H0503: FHP, INC.	-	-	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0504: CALIFORNIA PHYSICIANS' SERVICE	40,725	5.06	206	149	72.33	35	16.99	5	2.43	14	6.80	3	1.46
H0505: LOS PADRES GROUP HEALTH	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H0524: KAISER FOUNDATION HP, INC.	710,499	4.54	3,224	1419	44.01	314	9.74	95	2.95	1362	42.25	34	1.05
H0532: WESTERN HEALTH ADVANTAGE	1,180	3.39	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H0542: ALTAMED HEALTH SERVICES CORPORATION	467	0.00	0	0	-	0	-	0	-	0	-	0	-
H0543: PACIFICARE OF CALIFORNIA/SECURE HORIZONS	326,788	5.06	1,654	1086	65.66	139	8.40	55	3.33	310	18.74	64	3.87
H0544: CAREMORE HEALTH PLAN	32,591	6.66	217	134	61.75	18	8.29	3	1.38	58	26.73	4	1.84
H0560: PACIFICARE OF CALIFORNIA/SEC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0563: HEALTH NET_OF CA	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H0571: CHINESE COMMUNITY HEALTH PLAN	7,285	3.02	22	13	59.09	3	13.64	0	0.00	6	27.27	0	0.00
H0609: PACIFICARE OF COLORADO, INC	62,605	3.48	218	135	61.93	15	6.88	3	1.38	55	25.23	10	4.59
H0620: UNITEDHEALTHCARE INSURANCE COMPANY	1,874	1.60	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H0624: UNITEDHEALTHCARE INSURANCE COMPANY	4,900	10.20	50	24	48.00	0	0.00	0	0.00	23	46.00	3	6.00

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H0630: KAISER FOUNDATION HP OF CO	64,047	2.01	129	80	62.02	6	4.65	2	1.55	40	31.01	1	0.78
H0710: UNITEDHEALTHCARE INSURANCE COMPANY	6,753	41.02	277	214	77.26	9	3.25	16	5.78	37	13.36	1	0.36
H0752: OXFORD HEALTH PLANS (CT), INC.	1,639	17.08	28	12	42.86	0	0.00	0	0.00	16	57.14	0	0.00
H0838: HMO CALIFORNIA	1,394	0.72	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1001: CIGNA HEALTHCARE OF FLORIDA,	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1080: UNITEDHEALTHCARE OF FLORIDA, INC.	21,116	6.63	140	46	32.86	13	9.29	6	4.29	69	49.29	6	4.29
H1108: UNITEDHEALTHCARE INSURANCE COMPANY	12,278	5.29	65	27	41.54	2	3.08	0	0.00	36	55.38	0	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA, INC.	1,806	5.54	10	4	40.00	2	20.00	0	0.00	4	40.00	0	0.00
H1170: KAISER FOUNDATION HP OF GA, INC.	14,967	4.88	73	26	35.62	13	17.81	3	4.11	27	36.99	4	5.48
H1200: KAISER FOUNDATION HP, INC.	284	0.00	0	0	-	0	-	0	-	0	-	0	-
H1230: KAISER FOUNDATION HP, INC.	23,222	0.69	16	14	87.50	2	12.50	0	0.00	0	0.00	0	0.00
H1251: HAWAII MEDICAL SERVICE ASSOCIATION (HMSA)	36,488	0.11	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE COMPANY	4,554	2.85	13	6	46.15	0	0.00	0	0.00	6	46.15	1	7.69
H1303: UNITEDHEALTHCARE INSURANCE COMPANY	3,788	7.13	27	11	40.74	2	7.41	2	7.41	11	40.74	1	3.70
H1364: UNISON HEALTH PLAN OF OHIO, INC.	151	26.49	4	0	0.00	1	25.00	0	0.00	3	75.00	0	0.00
H1509: UNITEDHEALTHCARE INSURANCE COMPANY	13,669	5.78	79	30	37.97	11	13.92	2	2.53	35	44.30	1	1.27
H1717: UNITEDHEALTHCARE INSURANCE COMPANY	1,202	8.32	10	3	30.00	5	50.00	0	0.00	2	20.00	0	0.00
H1944: UNITEDHEALTHCARE INSURANCE COMPANY	538	7.43	4	1	25.00	1	25.00	0	0.00	2	50.00	0	0.00
H2001: UNITEDHEALTHCARE INSURANCE COMPANY	1,386	10.10	14	6	42.86	0	0.00	0	0.00	6	42.86	2	14.29
H2003: UNITEDHEALTHCARE INSURANCE COMPANY	198	10.10	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2111: UNITEDHEALTHCARE INSURANCE COMPANY	6,774	4.13	28	4	14.29	5	17.86	2	7.14	15	53.57	2	7.14
H2150: KAISER FNDN HP OF THE MID-ATLANTIC STS	37,325	5.01	187	121	64.71	20	10.70	6	3.21	36	19.25	4	2.14
H2182: UNITEDHEALTHCARE INSURANCE COMPANY	1,774	6.20	11	5	45.45	1	9.09	0	0.00	5	45.45	0	0.00
H2226: UNITEDHEALTHCARE INSURANCE COMPANY	3,520	2.27	8	1	12.50	0	0.00	0	0.00	7	87.50	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE COMPANY	9,929	5.24	52	17	32.69	9	17.31	1	1.92	25	48.08	0	0.00
H2406: UNITEDHEALTHCARE INSURANCE COMPANY	1,959	2.04	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H2408: UNITED HEALTHCARE INSURANCE	-	-	26	13	50.00	2	7.69	0	0.00	11	42.31	0	0.00

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H2643: L. A. CARE HEALTH PLAN	243	4.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2654: UNITEDHEALTHCARE OF THE MIDWEST, INC.	43,775	5.64	247	84	34.01	19	7.69	5	2.02	128	51.82	11	4.45
H2802: UNITEDHEALTHCARE OF THE MIDLANDS, INC.	4,603	3.04	14	4	28.57	2	14.29	0	0.00	7	50.00	1	7.14
H2803: UNITEDHEALTHCARE INSURANCE COMPANY	5,716	6.47	37	10	27.03	2	5.41	2	5.41	21	56.76	2	5.41
H2905: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	538	20.45	11	6	54.55	4	36.36	0	0.00	1	9.09	0	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	1,033	3.87	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H2961: HEALTH PLAN OF NEVADA, INC.	55,318	7.77	430	223	51.86	87	20.23	10	2.33	94	21.86	16	3.72
H3107: OXFORD HEALTH PLANS (NJ), INC.	23,901	30.50	729	127	17.42	42	5.76	5	0.69	547	75.03	8	1.10
H3113: OXFORD HEALTH PLANS (NJ), INC.	906	12.14	11	1	9.09	3	27.27	0	0.00	7	63.64	0	0.00
H3132: AIDS HEALTHCARE FOUNDATION MCO OF FLORIDA, INC.	164	0.00	0	0	-	0	-	0	-	0	-	0	-
H3164: AMERICHOICE OF NEW JERSEY, INC	2,703	25.90	70	16	22.86	12	17.14	0	0.00	39	55.71	3	4.29
H3209: UNITEDHEALTHCARE INSURANCE COMPANY	1,081	4.63	5	1	20.00	0	0.00	0	0.00	4	80.00	0	0.00
H3307: OXFORD HEALTH PLANS (NY), INC.	70,415	19.94	1,404	315	22.44	114	8.12	22	1.57	933	66.45	20	1.42
H3379: UNITEDHEALTHCARE OF NEW YORK, INC.	9,058	17.88	162	38	23.46	12	7.41	2	1.23	106	65.43	4	2.47
H3387: UNITEDHEALTHCARE OF NEW YORK, INC.	821	79.17	65	6	9.23	6	9.23	2	3.08	51	78.46	0	0.00
H3435: UNITEDHEALTHCARE INSURANCE COMPANY	258	19.38	5	1	20.00	1	20.00	0	0.00	3	60.00	0	0.00
H3456: UNITEDHEALTHCARE OF NORTH CAROLINA, INC.	63,784	4.81	307	102	33.22	21	6.84	8	2.61	173	56.35	3	0.98
H3659: UNITEDHEALTHCARE OF OHIO, INC.	63,336	6.33	401	133	33.17	58	14.46	6	1.50	196	48.88	8	2.00
H3749: PACIFICARE OF OKLAHOMA, INC.	21,084	3.08	65	41	63.08	6	9.23	0	0.00	17	26.15	1	1.54
H3805: PACIFICARE OF OREGON, INC.	19,678	5.59	110	57	51.82	11	10.00	1	0.91	35	31.82	6	5.45
H3812: UNITEDHEALTHCARE INSURANCE COMPANY	5,279	6.63	35	12	34.29	8	22.86	0	0.00	15	42.86	0	0.00
H3887: UNITEDHEALTHCARE INSURANCE COMPANY	4,986	4.01	20	9	45.00	1	5.00	1	5.00	9	45.00	0	0.00
H3912: UNITEDHEALTHCARE INSURANCE COMPANY	3,374	8.30	28	5	17.86	3	10.71	1	3.57	19	67.86	0	0.00
H3920: UNISON HEALTH PLAN OF PENNSYLVANIA, INC.	17,272	4.17	72	27	37.50	18	25.00	2	2.78	23	31.94	2	2.78
H3921: UNITEDHEALTHCARE INSURANCE COMPANY	420	2.38	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4102: UNITEDHEALTHCARE OF NEW ENGLAND, INC.	17,930	6.80	122	40	32.79	15	12.30	1	0.82	65	53.28	1	0.82
H4106: UNITEDHEALTHCARE INSURANCE COMPANY	2,865	5.58	16	6	37.50	1	6.25	0	0.00	9	56.25	0	0.00

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H4406: UNITEDHEALTHCARE OF TENNESSEE, INC.	1,679	3.57	6	2	33.33	2	33.33	0	0.00	2	33.33	0	0.00
H4449: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	3,373	2.96	10	5	50.00	1	10.00	0	0.00	2	20.00	2	20.00
H4456: UNITEDHEALTHCARE OF THE RIVER VALLEY, INC.	38,162	3.90	149	71	47.65	12	8.05	2	1.34	61	40.94	3	2.01
H4514: EVERCARE OF TEXAS, LLC	16,042	6.73	108	36	33.33	2	1.85	0	0.00	68	62.96	2	1.85
H4522: UNITEDHEALTHCARE INSURANCE COMPANY	10,211	3.33	34	6	17.65	7	20.59	1	2.94	20	58.82	0	0.00
H4590: PACIFICARE OF TEXAS, INC.	134,073	2.26	303	194	64.03	13	4.29	4	1.32	82	27.06	10	3.30
H4604: UNITEDHEALTHCARE OF UTAH, INC.	13,620	5.21	71	16	22.54	16	22.54	2	2.82	34	47.89	3	4.23
H4720: UNITEDHEALTHCARE INSURANCE COMPANY OF NEW YORK	240	8.33	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H4779: UNITEDHEALTHCARE INSURANCE COMPANY	218	0.00	0	0	-	0	-	0	-	0	-	0	-
H4837: UNITEDHEALTHCARE OF WISCONSIN	34	0.00	0	0	-	0	-	0	-	0	-	0	-
H4971: UNITEDHEALTHCARE INSURANCE COMPANY	213	4.69	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H5005: PACIFICARE OF WASHINGTON, INC.	35,672	6.22	222	117	52.70	25	11.26	9	4.05	58	26.13	13	5.86
H5008: UNITEDHEALTHCARE INSURANCE COMPANY	5,416	9.05	49	12	24.49	5	10.20	0	0.00	32	65.31	0	0.00
H5189: UNISON HEALTH PLAN OF TENNESSEE, INC.	154	58.44	9	0	0.00	1	11.11	0	0.00	8	88.89	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSIN, INC	30,602	4.77	146	59	40.41	12	8.22	2	1.37	72	49.32	1	0.68
H5324: HALE MAKUA HEALTH SERVICES	15	0.00	0	0	-	0	-	0	-	0	-	0	-
H5403: ON LOK SENIOR HEALTH SERVICES	989	1.01	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5405: CENTER FOR ELDER'S INDEPENDENCE	379	0.00	0	0	-	0	-	0	-	0	-	0	-
H5406: SUTTER HEALTH SACRAMENTO SIERRA REGION	202	0.00	0	0	-	0	-	0	-	0	-	0	-
H5417: UNITEDHEALTHCARE INSURANCE COMPANY	29,632	10.19	302	99	32.78	39	12.91	10	3.31	147	48.68	7	2.32
H5424: UNITEDHEALTHCARE INSURANCE COMPANY	9,131	3.29	30	11	36.67	3	10.00	0	0.00	16	53.33	0	0.00
H5425: SCAN HEALTH PLAN	36,469	6.72	245	169	68.98	39	15.92	10	4.08	13	5.31	14	5.71
H5428: SAN MATEO HEALTH COMMISSION	7,448	14.77	110	5	4.55	3	2.73	1	0.91	101	91.82	0	0.00
H5430: CARE1ST HEALTH PLAN OF ARIZONA	1,548	76.87	119	28	23.53	8	6.72	2	1.68	80	67.23	1	0.84
H5433: ORANGE COUNTY HEALTH AUTHORITY	8,932	4.37	39	24	61.54	5	12.82	0	0.00	9	23.08	1	2.56
H5435: UNITEDHEALTHCARE INSURANCE COMPANY	250,255	2.33	583	273	46.83	47	8.06	23	3.95	224	38.42	16	2.74
H5440: UNITEDHEALTHCARE INSURANCE COMPANY	1,013	16.78	17	4	23.53	3	17.65	0	0.00	10	58.82	0	0.00

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H5507: UNITEDHEALTHCARE INSURANCE COMPANY	4,230	4.49	19	5	26.32	3	15.79	0	0.00	10	52.63	1	5.26
H5516: UNITEDHEALTHCARE INSURANCE COMPANY	1,685	5.34	9	2	22.22	1	11.11	1	11.11	4	44.44	1	11.11
H5532: UNITEDHEALTHCARE INSURANCE COMPANY	720	1.39	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5554: SANTA CLARA COUNTY HEALTH AUTHORITY	4,179	2.63	11	7	63.64	0	0.00	0	0.00	4	36.36	0	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NETWORK CORPORATION	14,759	29.95	442	34	7.69	5	1.13	4	0.90	395	89.37	4	0.90
H5587: HEALTH CHOICE ARIZONA, INC.	3,580	29.05	104	18	17.31	6	5.77	3	2.88	77	74.04	0	0.00
H5598: UNITED HEALTHCARE INSURANCE	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5609: GEMCARE HEALTH PLAN INC.	6,382	3.60	23	16	69.57	6	26.09	0	0.00	1	4.35	0	0.00
H5629: COMMUNITY ELDERCARE OF SAN DIEGO	60	0.00	0	0	-	0	-	0	-	0	-	0	-
H5640: IEHP HEALTH ACCESS	2,703	2.96	8	6	75.00	2	25.00	0	0.00	0	0.00	0	0.00
H5652: UNITEDHEALTHCARE INSURANCE COMPANY	1,016	4.92	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H5678: UNITEDHEALTHCARE INSURANCE COMPANY	123	0.00	0	0	-	0	-	0	-	0	-	0	-
H5697: UNITEDHEALTHCARE INSURANCE COMPANY	1,068	0.94	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H5749: UNITEDHEALTHCARE INSURANCE COMPANY	927	6.47	6	1	16.67	1	16.67	1	16.67	3	50.00	0	0.00
H5754: UNITEDHEALTHCARE INSURANCE COMPANY	473	4.23	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5782: PARTNERSHIP HEALTHPLAN OF CALIFORNIA	3,570	0.84	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H5811: MEDCORE HP	2,066	1.94	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5852: AIDS HEALTHCARE FOUNDATION	662	0.00	0	0	-	0	-	0	-	0	-	0	-
H5895: CONTRA COSTA CO MED SVCS DBA CONTRA COSTA HEALTH	119	16.81	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5918: UNITEDHEALTHCARE INSURANCE COMPANY	544	7.35	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5928: CARE1ST HEALTH PLAN	11,625	2.06	24	17	70.83	5	20.83	0	0.00	2	8.33	0	0.00
H5943: SCAN HEALTH PLAN	393	0.00	0	0	-	0	-	0	-	0	-	0	-
H5948: ARTA MEDICARE HEALTH PLAN, INC.	649	3.08	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5969: ALOHACARE	1,208	0.00	0	0	-	0	-	0	-	0	-	0	-
H5985: ABRAZO ADVANTAGE HEALTH PLAN	2,815	52.93	149	18	12.08	16	10.74	0	0.00	110	73.83	5	3.36
H5998: UNISON HEALTH PLAN OF TENNESSEE, INC.	4,592	8.49	39	15	38.46	2	5.13	0	0.00	21	53.85	1	2.56
H6050: KAISER FOUNDATION HP, INC.	1,167	2.57	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00

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**TABLE 5 - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2009, and Distribution of Final**  
**Decisions, by Region and Plan**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H6052: KAISER FOUNDATION HP, INC.	4,068	2.46	10	5	50.00	0	0.00	1	10.00	3	30.00	1	10.00
H6053: SANTE FE EMPLOYEES HOSPITAL ASSN.	533	0.00	0	0	-	0	-	0	-	0	-	0	-
H6228: UNITEDHEALTHCARE INSURANCE COMPANY	134	0.00	0	0	-	0	-	0	-	0	-	0	-
H6360: KAISER FOUNDATION HP OF OHIO	19,895	1.61	32	15	46.88	4	12.50	0	0.00	13	40.63	0	0.00
H6793: UNITEDHEALTHCARE INSURANCE COMPANY	84	0.00	0	0	-	0	-	0	-	0	-	0	-
H6952: GREAT LAKES HEALTH PLAN, INC.	404	0.00	0	0	-	0	-	0	-	0	-	0	-
H7086: COMMUNITY HEALTH GROUP	621	0.00	0	0	-	0	-	0	-	0	-	0	-
H7146: MD CARE, INC.	840	0.00	0	0	-	0	-	0	-	0	-	0	-
H7187: UNITEDHEALTHCARE INSURANCE COMPANY	1,913	6.80	13	3	23.08	2	15.38	0	0.00	8	61.54	0	0.00
H7292: ALAMEDA ALLIANCE JOINT POWERS AUTHORITY (JPA)	1,191	2.52	3	0	0.00	0	0.00	1	33.33	1	33.33	1	33.33
H7352: UPH/MIHS VENTURES L.L.C.	1,300	1.54	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H7731: MD CARE, INC.	6,180	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7949: PACIFICARE OF NEVADA, INC.	1,148	2.61	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8748: UNITEDHEALTHCARE INSURANCE COMPANY	401	2.49	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9003: KAISER FOUNDATION HP OF THE N W	51,394	3.68	189	142	75.13	5	2.65	5	2.65	27	14.29	10	5.29
H9011: UNITEDHEALTHCARE OF FLORIDA, INC.	5,303	10.18	54	16	29.63	6	11.11	1	1.85	30	55.56	1	1.85
H9103: KAISER FOUNDATION HP OF THE N W	2,455	4.48	11	8	72.73	0	0.00	1	9.09	2	18.18	0	0.00
H9104: SCAN HEALTH PLAN	72,564	7.03	510	325	63.73	78	15.29	17	3.33	56	10.98	34	6.67
H9149: UNITEDHEALTHCARE INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9385: SCAN HEALTH PLAN OF ARIZONA	1,446	7.61	11	5	45.45	0	0.00	2	18.18	3	27.27	1	9.09
R3175: UNITEDHEALTHCARE INSURANCE COMPANY	2,728	6.96	19	9	47.37	2	10.53	1	5.26	7	36.84	0	0.00
R5287: UNITEDHEALTHCARE INSURANCE COMPANY	70,489	9.25	652	272	41.72	55	8.44	47	7.21	262	40.18	16	2.45
R5342: UNITEDHEALTHCARE INSURANCE COMPANY OF NEW YORK	16,619	9.63	160	52	32.50	17	10.63	5	3.13	81	50.63	5	3.13
R5674: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	3,612	8.03	29	19	65.52	7	24.14	0	0.00	3	10.34	0	0.00
R7444: UNITEDHEALTHCARE INSURANCE COMPANY	3,912	2.30	9	5	55.56	3	33.33	0	0.00	1	11.11	0	0.00

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**TABLE 5 - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2009, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=10: SEATTLE

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0302: BANNER MEDISUN, INC.	18,930	4.28	81	65	80.25	4	4.94	2	2.47	7	8.64	3	3.70
H0351: HEALTH NET OF ARIZONA, INC.	60,426	4.90	296	186	62.84	33	11.15	7	2.36	65	21.96	5	1.69
H0427: CLEAR CHOICE HEALTH PLANS, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H0545: INTER VALLEY HEALTH PLAN, INC.	12,291	2.28	28	23	82.14	1	3.57	1	3.57	3	10.71	0	0.00
H0562: HEALTH NET_OF CA	127,504	5.18	661	396	59.91	72	10.89	20	3.03	90	13.62	83	12.56
H0755: HEALTH NET OF CONNECTICUT	52,547	9.74	512	281	54.88	100	19.53	33	6.45	84	16.41	14	2.73
H0908: BUCKEYE COMMUNITY HEALTH PLAN, INC.	140	0.00	0	0	-	0	-	0	-	0	-	0	-
H1302: BLUE CROSS OF IDAHO HLTH SERVICES INC	279	3.58	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1304: REGENCE BLUE SHIELD OF IDAHO	5,571	1.62	9	4	44.44	5	55.56	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO HEALTH SERVICES, INC	20,931	2.82	59	36	61.02	16	27.12	1	1.69	3	5.08	3	5.08
H2174: TRILLIUM COMMUNITY HEALTH PLAN	2,946	5.09	15	6	40.00	3	20.00	4	26.67	1	6.67	1	6.67
H2481: MID ROGUE INDEPENDENT PHYSICIAN ASSOCIATION	66	0.00	0	0	-	0	-	0	-	0	-	0	-
H2906: HOMETOWN HEALTH PLAN	268	18.66	5	4	80.00	0	0.00	0	0.00	0	0.00	1	20.00
H2960: HOMETOWN HEALTH PLAN	5,292	3.59	19	16	84.21	0	0.00	1	5.26	1	5.26	1	5.26
H3809: PROVIDENCE HEALTH SYSTEM - OREGON	815	1.23	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3810: MID ROGUE INDEPENDENT PHYSICIAN ASSOCIATION	5,321	2.44	13	8	61.54	1	7.69	0	0.00	4	30.77	0	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	4,926	3.25	16	8	50.00	1	6.25	0	0.00	4	25.00	3	18.75
H3813: ODS HEALTH PLAN, INC.	6,241	3.85	24	16	66.67	5	20.83	1	4.17	2	8.33	0	0.00
H3814: ATRIO HEALTH PLANS	3,821	2.36	9	7	77.78	1	11.11	0	0.00	1	11.11	0	0.00
H3815: CITIZENS CHOICE HEALTHPLAN	7,862	4.32	34	21	61.76	6	17.65	0	0.00	5	14.71	2	5.88
H3817: REGENCE BLUECROSS BLUESHIELD OF OR	59,853	1.29	77	52	67.53	17	22.08	2	2.60	2	2.60	4	5.19
H3818: FAMILYCARE HEALTH PLANS, INC.	2,354	2.97	7	4	57.14	1	14.29	1	14.29	1	14.29	0	0.00
H3851: REGENCE BLUE CROSS BLUE SHIE	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3864: CLEAR CHOICE HEALTH PLANS, INC.	10,574	4.35	46	27	58.70	2	4.35	1	2.17	15	32.61	1	2.17
H4556: CONSOLIDATED ASSOC OF RAILROAD EMPLOYEES HC	4,979	0.00	0	0	-	0	-	0	-	0	-	0	-

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**Decisions, by Region and Plan**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H4605: REGENCE BLUECROSS BLUESHIELD OF UT	22,361	1.61	36	19	52.78	11	30.56	4	11.11	0	0.00	2	5.56
H5006: STERLING LIFE INSURANCE COMPANY	93,291	6.86	640	441	68.91	37	5.78	21	3.28	131	20.47	10	1.56
H5007: PROVIDENCE HEALTH SYSTEM	309	0.00	0	0	-	0	-	0	-	0	-	0	-
H5009: REGENCE BLUESHIELD	21,673	1.94	42	31	73.81	9	21.43	1	2.38	1	2.38	0	0.00
H5010: ASURIS NORTHWEST HEALTH	1,485	6.06	9	5	55.56	3	33.33	1	11.11	0	0.00	0	0.00
H5050: GROUP HEALTH COOPERATIVE	55,483	2.69	149	121	81.21	8	5.37	7	4.70	8	5.37	5	3.36
H5087: EASY CHOICE HEALTH PLAN INC.	3,468	0.00	0	0	-	0	-	0	-	0	-	0	-
H5294: SUPERIOR HEALTH PLAN, INC.	125	0.00	0	0	-	0	-	0	-	0	-	0	-
H5439: HEALTH NET LIFE INSURANCE COMPANY	698	0.00	0	0	-	0	-	0	-	0	-	0	-
H5520: HEALTH NET LIFE INSURANCE COMPANY	23,360	6.85	160	58	36.25	16	10.00	5	3.13	77	48.13	4	2.50
H5590: BRIDGEWAY HEALTH SOLUTIONS	421	0.00	0	0	-	0	-	0	-	0	-	0	-
H5606: STERLING LIFE INSURANCE COMPANY	129	0.00	0	0	-	0	-	0	-	0	-	0	-
H5649: CENTRAL HEALTH PLAN OF CALIFORNIA, INC.	4,552	0.88	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H5721: HEALTH NET INSURANCE OF NEW YORK, INC.	2,044	0.49	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WASHINGTON	3,863	2.85	11	6	54.55	3	27.27	1	9.09	1	9.09	0	0.00
H5839: STERLING LIFE INSURANCE COMPANY (MT)	329	0.00	0	0	-	0	-	0	-	0	-	0	-
H5859: HEALTH PLAN OF CAREOREGON, INC.	5,367	1.86	10	5	50.00	1	10.00	1	10.00	1	10.00	2	20.00
H5862: BLUE CROSS OF IDAHO HEALTH SERVICES, INC.	1,314	0.00	0	0	-	0	-	0	-	0	-	0	-
H5908: BANNER MEDISUN, INC.	72	0.00	0	0	-	0	-	0	-	0	-	0	-
H5962: STERLING LIFE INSURANCE COMPANY	157	12.74	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5995: MARION POLK COMMUNITY HEALTH PLAN ADVANTAGE, INC.	4,028	3.97	16	11	68.75	4	25.00	0	0.00	0	0.00	1	6.25
H5996: HEALTH NET LIFE INSURANCE COMPANY, INC.	12,730	1.65	21	15	71.43	5	23.81	0	0.00	1	4.76	0	0.00
H8189: MANAGED HEALTH SERVICES, WISCONSIN	-	-	0	0	-	0	-	0	-	0	-	0	-
H9047: PROVIDENCE HEALTH PLAN	35,693	3.73	133	74	55.64	37	27.82	1	0.75	15	11.28	6	4.51
H9302: PUGET SOUND HEALTH PARTNERS, INC.	4,457	3.81	17	12	70.59	1	5.88	0	0.00	4	23.53	0	0.00

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R5863: HEALTH NET LIFE INSURANCE COMPANY	4,320	3.24	14	9	64.29	2	14.29	0	0.00	3	21.43	0	0.00
<b>TOTAL</b>	11,125,273	5.58	62,078	25171	40.55	6449	10.39	1445	2.33	27522	44.33	1491	2.40

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Region=01: BOSTON

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0318: AETNA HEALTH INC.	1,287	3.89	5	1	0.78	20.00
H0322: AETNA LIFE INSURANCE COMPANY	385	5.19	2	0	0.00	0.00
H0346: PACE VERMONT, INC.	59	0.00	0	0	0.00	-
H0523: AETNA HEALTH OF CALIFORNIA, INC.	28,021	3.10	87	10	0.36	11.49
H0768: AETNA LIFE INSURANCE COMPANY	378	7.94	3	2	5.29	66.67
H0901: AETNA HEALTH INC.	141	14.18	2	0	0.00	0.00
H0902: AETNA LIFE INSURANCE COMPANY	44	0.00	0	0	0.00	-
H1109: AETNA HEALTH INC.(GEORGIA)	1,506	1.33	2	0	0.00	0.00
H1110: AETNA LIFE INSURANCE COMPANY	350	0.00	0	0	0.00	-
H1326: PRIORITY HEALTH	-	-	0	0	-	-
H1419: AETNA HEALTH OF ILLINOIS, INC.	1,075	1.86	2	0	0.00	0.00
H1420: AETNA LIFE INSURANCE COMPANY	717	6.97	5	1	1.39	20.00
H2047: AETNA LIFE INSURANCE COMPANY	162	6.17	1	0	0.00	0.00
H2112: AETNA HEALTH INC. (MARYLAND)	5,766	4.34	25	7	1.21	28.00
H2206: HARVARD PILGRIM HEALTH CARE	-	-	8	0	-	0.00
H2218: HARBOR HEALTH SERVICES	297	0.00	0	0	0.00	-
H2219: FALLON COMMUNITY HEALTH PLAN	594	0.00	0	0	0.00	-
H2220: UPHAMS CORNER HEALTH COMMITTEE, INC.	146	0.00	0	0	0.00	-
H2221: ELDER SRVC PLN/CAMBRIDGE HEALTH ALLIANCE	203	0.00	0	0	0.00	-
H2222: ELDER SERVICE PLAN OF THE NORTH SHORE	602	0.00	0	0	0.00	-
H2223: ELDER SVC PLN/E BOSTON HEALTH CENTER	283	0.00	0	0	0.00	-
H2224: SENIOR WHOLE HEALTH, LLC	4,901	0.41	2	1	0.20	50.00
H2225: COMMONWEALTH CARE ALLIANCE, INC.	2,030	1.48	3	1	0.49	33.33
H2229: TUFTS ASSOCIATED HMO, INC.	4,935	0.00	0	0	0.00	-
H2230: BLUE CROSS AND BLUE SHIELD OF MA HMO BLUE, INC.	1,543	3.24	5	3	1.94	60.00

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of appeals received during 2009 divided by the mid-year enrollment, times 1,000.**

**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2256: TUFTS ASSOCIATED HMO, INC.	74,873	1.59	119	13	0.17	10.92
H2261: BLUE CROSS AND BLUE SHIELD OF MA HMO BLUE, INC.	31,311	2.81	88	21	0.67	23.86
H2320: PRIORITY HEALTH	16,310	0.55	9	1	0.06	11.11
H2411: FALLON COMMUNITY HEALTH PLAN	609	0.00	0	0	0.00	-
H3011: BLUE CROSS AND BLUE SHIELD OF MASS. HMO BLUE, INC.	919	0.00	0	0	0.00	-
H3057: TUFTS ASSOCIATED HEALTH MAINTENANCE ORGANIZATION,	1,568	0.00	0	0	0.00	-
H3152: AETNA HEALTH, INC.	36,702	4.09	150	28	0.76	18.67
H3312: AETNA HEALTH INC.	15,403	4.61	71	15	0.97	21.13
H3597: AETNA HEALTH	1,536	0.65	1	1	0.65	100.00
H3623: AETNA HEALTH, INC.	3,003	3.33	10	0	0.00	0.00
H3624: AETNA LIFE INSURANCE COMPANY	369	5.42	2	0	0.00	0.00
H3931: AETNA HEALTH INC	41,568	2.31	96	5	0.12	5.21
H4105: PACE ORGANIZATION OF RHODE ISLAND	150	0.00	0	0	0.00	-
H4152: BLUE CROSS AND BLUE SHIELD OF RHODE ISLAND	39,712	6.98	277	45	1.13	16.25
H4362: AETNA LIFE INSURANCE COMPANY	709	7.05	5	0	0.00	0.00
H4523: AETNA HEALTH INC.	4,663	1.50	7	2	0.43	28.57
H4524: AETNA LIFE INSURANCE COMPANY	2,337	1.28	3	0	0.00	0.00
H4781: AETNA LIFE INSURANCE COMPANY	93	10.75	1	0	0.00	0.00
H4910: AETNA HEALTH INC.	311	3.22	1	0	0.00	0.00
H4911: AETNA LIFE INSURANCE COMPANY	258	0.00	0	0	0.00	-
H5144: AETNA LIFE INSURANCE COMPANY	207	4.83	1	0	0.00	0.00
H5414: AETNA HEALTH INC.	2,751	2.54	7	1	0.36	14.29
H5437: AETNA LIFE INSURANCE COMPANY	808	7.43	6	0	0.00	0.00
H5510: AETNA LIFE INSURANCE COMPANY	3,713	6.46	24	3	0.81	12.50
H5512: AETNA LIFE INSURANCE COMPANY	8,068	8.43	68	11	1.36	16.18
H5521: AETNA LIFE INSURANCE COMPANY	12,752	5.72	73	6	0.47	8.22
H5531: AETNA LIFE INSURANCE COMPANY	1,438	7.65	11	2	1.39	18.18

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5591: MARTIN'S POINT GENERATIONS, LLC	2,384	0.00	0	0	0.00	-
H5736: AETNA LIFE INSURANCE COMPANY	240,391	1.12	269	27	0.11	10.04
H5793: AETNA HEALTH INC.	2,250	0.44	1	0	0.00	0.00
H5813: AETNA HEALTH, INC	952	3.15	3	1	1.05	33.33
H5832: AETNA HEALTH INC.	169	23.67	4	1	5.92	25.00
H5950: AETNA HEALTH INC.	101	0.00	0	0	0.00	-
H5992: SENIOR WHOLE HEALTH, LLC	722	2.77	2	0	0.00	0.00
H6923: AETNA HEALTH	418	4.78	2	0	0.00	0.00
H7226: HARVARD PILGRIM HEALTH CARE INC.	27,421	0.07	2	2	0.07	100.00
H7908: AETNA HEALTH	723	4.15	3	0	0.00	0.00
H8578: HEALTH NEW ENGLAND, INC.	666	0.00	0	0	0.00	-
H9001: FALLON COMMUNITY HEALTH PLAN	29,628	7.83	232	47	1.59	20.26
H9663: AETNA LIFE INSURANCE COMPANY	38	0.00	0	0	0.00	-
R5595: AETNA LIFE INSURANCE COMPANY	1,706	5.86	10	2	1.17	20.00

**Region=02: NEW YORK**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
E6036: ASOCIACION DE MAESTROS DE PUERTO RICO	2,029	0.00	0	0	0.00	-
H0046: PROSALUD HMO CORPORATION	320	12.50	4	1	3.13	25.00
H0423: METROPLUS HEALTH PLAN, INC.	1,766	2.83	5	2	1.13	40.00
H0706: AETNA HEALTH INC.	-	-	2	0	-	0.00
H1234: LIFE ST. FRANCIS	11	0.00	0	0	0.00	-
H1777: CATHOLIC SPECIAL NEEDS PLAN, LLC	578	0.00	0	0	0.00	-
H1991: HORIZON BLUE CROSS BLUE SHIELD OF NJ	-	-	0	0	-	-
H2291: PROSALUD HMO, CORP.	131	0.00	0	0	0.00	-

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
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MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2648: HEALTHNOW NEW YORK, INC.	-	-	0	0	-	-
H3109: HORIZON HEALTHCARE OF NJ,INC	-	-	3	0	-	0.00
H3154: HORIZON HEALTHCARE OF NEW JERSEY, INC.	54,800	9.56	524	179	3.27	34.16
H3195: PAN AMERICAN LIFE INSURANCE CO. OF PUERTO RICO INC	164	0.00	0	0	0.00	-
H3214: FIRST MEDICAL HEALTH PLAN (OF FLORIDA)	274	0.00	0	0	0.00	-
H3240: AMERIGROUP NEW JERSEY, INC.	1,211	13.21	16	0	0.00	0.00
H3304: EXCELLUS HEALTH PLAN, INC.	58	0.00	0	0	0.00	-
H3305: MVP HEALTH PLAN, INC.	70,912	1.33	94	26	0.37	27.66
H3314: HIP OF GREATER NEW YORK	1,390	0.00	0	0	0.00	-
H3321: INDEPENDENT LIVING SRVCS OF CENTRAL NY	370	0.00	0	0	0.00	-
H3322: SENIOR CARE CONNECTION, INC.	121	0.00	0	0	0.00	-
H3327: TOUCHSTONE HEALTH HMO, INC.	13,897	14.82	206	54	3.89	26.21
H3328: NEW YORK STATE CATHOLIC HLTH PLAN INC	4,879	2.46	12	2	0.41	16.67
H3329: COMPREHENSIVE CARE MANAGEMENT CORP.	2,020	0.00	0	0	0.00	-
H3330: HIP OF GREATER NEW YORK	130,864	6.04	791	155	1.18	19.60
H3331: INDEPENDENT LIVING FOR SENIORS, INC.	278	0.00	0	0	0.00	-
H3335: EXCELLUS HEALTH PLAN, INC.	24,337	4.15	101	27	1.11	26.73
H3336: NEIGHBORHOOD HEALTH PROVIDERS LLC	3,103	1.29	4	2	0.64	50.00
H3337: LIBERTY HEALTH ADVANTAGE, INC.	2,852	2.81	8	3	1.05	37.50
H3338: NATIONAL HEALTH PLAN NETWORK INC.	178	0.00	0	0	0.00	-
H3344: INDEPENDENT HEALTH BENEFITS CORPORATION	3,265	1.23	4	1	0.31	25.00
H3346: MVP HEALTH PLAN, INC.	1,375	2.91	4	1	0.73	25.00
H3347: ELDERPLAN, INC.	994	17.10	17	2	2.01	11.76
H3351: EXCELLUS HEALTH PLAN, INC.	48,758	4.43	216	50	1.03	23.15
H3356: EXCELLUS HEALTH PLAN, INC.	2,952	2.03	6	3	1.02	50.00
H3359: MANAGED HEALTH, INC.	83,483	4.67	390	74	0.89	18.97
H3362: INDEPENDENT HEALTH ASSOCIATION, INC.	51,018	1.49	76	3	0.06	3.95

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**TABLE 5A - 2009**  
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H3366: TOUCHSTONE HEALTH HMO, INC.	147	81.63	12	3	20.41	25.00
H3378: MDNY HEALTHCARE, INC.	-	-	1	0	-	0.00
H3384: HEALTHNOW NEW YORK INC	36,114	2.10	76	15	0.42	19.74
H3388: CAPITAL DISTRICT PHYSICIANS' HEALTH PLAN, INC.	20,973	4.86	102	26	1.24	25.49
H3493: LIFE AT LOURDES, INC.	-	-	0	0	-	-
H3528: CONNECTICARE, INC.	15,583	4.30	67	6	0.39	8.96
H4003: MMM HEALTHCARE, INC.	130,991	1.18	155	38	0.29	24.52
H4004: PREFERRED MEDICARE CHOICE, INC.	52,620	0.99	52	14	0.27	26.92
H4005: TRIPLE-S SALUD, INC.	35,526	4.36	155	55	1.55	35.48
H4006: MCS ADVANTAGE INC.	43,240	2.24	97	14	0.32	14.43
H4009: SDM HEALTHCARE MANAGEMENT, INC.	6,209	1.29	8	0	0.00	0.00
H4011: FIRST MEDICAL HEALTH PLAN, INC.	10,310	0.87	9	2	0.19	22.22
H4012: TRIPLE-S SALUD, INC.	23,248	2.19	51	22	0.95	43.14
H5042: CDPHP UNIVERSAL BENEFITS, INC.	2,430	0.41	1	0	0.00	0.00
H5270: PAN AMERICAN LIFE INSURANCE COMPANY OF PUERTO RICO	-	-	0	0	-	-
H5526: HEALTHNOW NEW YORK INC.	19,127	2.35	45	13	0.68	28.89
H5528: GROUP HEALTH INCORPORATED	20,678	10.30	213	49	2.37	23.00
H5549: VNS CHOICE	2,575	38.45	99	24	9.32	24.24
H5577: MCS ADVANTAGE INC.	40,819	1.62	66	7	0.17	10.61
H5732: TRIPLE-S SALUD, INC.	1,452	0.69	1	0	0.00	0.00
H5746: AMERIGROUP NEW MEXICO, INC.	910	17.58	16	2	2.20	12.50
H5760: MCS ADVANTAGE, INC.	6,013	0.83	5	0	0.00	0.00
H5774: AMERICAN HEALTH, INC.	24,635	0.69	17	4	0.16	23.53
H5817: AMERIGROUP TEXAS, INC.	5,595	7.86	44	3	0.54	6.82
H5821: MAPFRE LIFE INSURANCE COMPANY	9,730	0.21	2	0	0.00	0.00
H5887: FIRST MEDICAL HEALTH PLAN, INC.	1,522	1.97	3	0	0.00	0.00
H5896: AMERIGROUP MARYLAND, INC.	2,378	9.25	22	3	1.26	13.64

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H5989: COMPREHENSIVE CARE MANAGEMENT CORP.	47	0.00	0	0	0.00	-
H5991: AFFINITY HEALTH PLAN, INC.	1,829	8.75	16	3	1.64	18.75
H6181: AMERIGROUP NEW YORK, LLC	520	21.15	11	0	0.00	0.00
H6264: HEALTHPLUS PHSP, INC.	275	0.00	0	0	0.00	-
H6331: BORO MEDICAL CENTER	1,690	0.00	0	0	0.00	-
H6334: NY HOTEL TRADES COUNCIL and HOTEL ASSN OF NYC	3,832	0.00	0	0	0.00	-
H6504: CONNECTICARE INSURANCE COMPANY, INC.	-	-	0	0	-	-
H6806: MVP HEALTH PLAN, INC.	16,772	0.42	7	3	0.18	42.86
H6864: GUILDNET, INC.	150	0.00	0	0	0.00	-
H7015: HEALTHFIRST HEALTH PLAN OF NEW JERSEY, INC.	2,969	0.00	0	0	0.00	-
H7200: AMERIGROUP TENNESSEE, INC.	880	18.18	16	0	0.00	0.00
H7981: MCS LIFE INSURANCE COMPANY	-	-	0	0	-	-
H8800: TOTAL SENIOR CARE, INC.	13	0.00	0	0	0.00	-
H8805: ELDERPLAN, INC.	-	-	0	0	-	-
H8991: AMERIGROUP FLORIDA, INC.	1,510	6.62	10	0	0.00	0.00
H9101: ELDERPLAN, INC. - SHMO	14,765	35.76	528	23	1.56	4.36
H9519: INDEPENDENT HEALTH BENEFITS CORPORATION	794	0.00	0	0	0.00	-
H9615: MVP HEALTH PLAN, INC.	1,170	3.42	4	1	0.85	25.00
H9859: MVP HEALTH PLAN, INC,	6,650	3.01	20	4	0.60	20.00

Region=03: PHILADELPHIA

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
90091: UNITED MINE WORKERS OF AMERICA HEALTH & RETIREMENT	35,908	0.25	9	3	0.08	33.33
H0084: CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	-	-	0	0	-	-
H0097: QCC INSURANCE COMPANY	175	0.00	0	0	0.00	-

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MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1254: UPMC HEALTH BENEFITS, INC.	7,775	5.40	42	1	0.13	2.38
H1355: BRAVO HEALTH INSURANCE COMPANY, INC.	13	0.00	0	0	0.00	-
H1643: HM HEALTH INSURANCE COMPANY	567	5.29	3	0	0.00	0.00
H2064: GEISINGER COMMUNITY HEALTH SERVICES	109	0.00	0	0	0.00	-
H2108: BRAVO HEALTH MID- ATLANTIC INC.	12,182	17.40	212	4	0.33	1.89
H2109: JOHNS HOPKINS HEALTH SYSTEM, INC.	128	0.00	0	0	0.00	-
H2110: AETNA HEALTH INC.	-	-	1	0	-	0.00
H2169: UPMC HEALTH PLAN INC.	69	0.00	0	0	0.00	-
H2386: APPALACHIAN AGENCY FOR SENIOR CITIZENS, INC.	27	0.00	0	0	0.00	-
H2537: LIFE LUTHERAN	13	0.00	0	0	0.00	-
H2699: LIFE AT HOME, LLC	58	0.00	0	0	0.00	-
H2788: GROUP HOSPITALIZATION AND MEDICAL SERVICES, INC.	62	32.26	2	0	0.00	0.00
H2941: SENTARA LIFE CARE CORPORATION, INC	119	0.00	0	0	0.00	-
H3112: AMERIHEALTH HMO_INC	-	-	1	0	-	0.00
H3156: AMERIHEALTH HMO_INC	2,096	6.68	14	3	1.43	21.43
H3672: HOMETOWN HEALTH PLAN	8,433	2.02	17	5	0.59	29.41
H3902: DELAWARE VALLEY HC, INC	-	-	1	0	-	0.00
H3907: UNIVERSITY OF PITTSBURGH MEDICAL CENTER	71,942	4.80	345	17	0.24	4.93
H3908: TRUSTEES OF THE UNIVERSITY OF PENNSYLVANIA	346	0.00	0	0	0.00	-
H3909: QCC INSURANCE COMPANY	14,748	5.97	88	11	0.75	12.50
H3914: AETNA HEALTH INC.	-	-	1	0	-	0.00
H3916: HIGHMARK, INC.	84,543	7.62	644	95	1.12	14.75
H3917: PITTSBURGH CARE PARTNERSHIP, INC.	305	0.00	0	0	0.00	-
H3918: LIVING INDEPENDENCE FOR THE ELDERLY	323	0.00	0	0	0.00	-
H3919: ST. AGNES CONTINUING CARE CENTER	254	0.00	0	0	0.00	-
H3923: CAPITAL ADVANTAGE INSURANCE COMPANY	9,683	5.27	51	12	1.24	23.53
H3924: GEISINGER INDEMNITY INSURANCE COMPANY	1,312	3.05	4	0	0.00	0.00

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H3925: PENNSYLVANIA PACE, INC.	152	0.00	0	0	0.00	-
H3949: BRAVO HEALTH PENNSYLVANIA INC.	19,119	10.41	199	16	0.84	8.04
H3951: AETNA U.S. HEALTHCARE	-	-	1	0	-	0.00
H3952: KEYSTONE HEALTH PLAN EAST, INC.	122,649	5.10	626	129	1.05	20.61
H3954: GEISINGER HEALTH PLAN	35,083	2.99	105	9	0.26	8.57
H3956: AETNA HEALTH PLANS OF CENTRA	-	-	1	0	-	0.00
H3957: KEYSTONE HEALTH PLAN WEST, INC.	169,749	6.77	1,149	173	1.02	15.06
H3962: KEYSTONE HEALTH PLAN CENTRAL, INC.	17,769	5.18	92	14	0.79	15.22
H3964: BRAVO HEALTH PENNSYLVANIA, INC.	22,984	4.74	109	5	0.22	4.59
H4528: BRAVO HEALTH TEXAS, INC.	14,095	9.79	138	1	0.07	0.72
H4906: C AND O EMPLOYEES' HOSPITAL ASSOCIATION	2,842	0.00	0	0	0.00	-
H4908: OPTIMA HEALTH INSURANCE COMPANY	4,660	1.07	5	2	0.43	40.00
H5037: MOUNTAIN EMPIRE OLDER CITIZENS, INCX.	43	0.00	0	0	0.00	-
H5106: HIGHMARK HEALTH INSURANCE COMPANY	8,601	7.91	68	7	0.81	10.29
H5151: HEALTH PLAN OF THE UPPER OHIO VALLEY	9,875	3.14	31	7	0.71	22.58
H5533: UPMC HEALTH NETWORK	1,723	4.64	8	0	0.00	0.00
H5665: CARE IMPROVEMENT PLUS OF MARYLAND, INC.	1,164	82.47	96	62	53.26	64.58
H5812: GEISINGER INDEMNITY INSURANCE COMPANY	1,632	9.80	16	2	1.23	12.50
H5932: GATEWAY HEALTH PLAN, INC.	24,814	2.90	72	17	0.69	23.61
H5978: PHI LIFE	-	-	0	0	-	-
H6421: BRAVO HEALTH MID- ATLANTIC INC.	162	6.17	1	0	0.00	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.	-	-	0	0	-	-
H6621: THP INSURANCE COMPANY	42	0.00	0	0	0.00	-
H7406: BRAVO HEALTH INSURANCE COMPANY, INC.	641	0.00	0	0	0.00	-
H7660: LUTHERAN SENIORLIFE LIFE-BEAVER COUNTY	125	0.00	0	0	0.00	-
H8031: GATEWAY HEALTH PLAN OF OHIO, INC.	70	0.00	0	0	0.00	-
H8096: CENTRA HEALTH, INC.	15	0.00	0	0	0.00	-

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H8604: THP INSURANCE COMPANY	292	3.42	1	0	0.00	0.00
H8655: RIVERSIDE RETIREMENT SERVICES, INC.	145	0.00	0	0	0.00	-
H9670: UPMC HEALTH BENEFITS, INC.	-	-	0	0	-	-
H9793: HIGHMARK, INC.	20,677	5.08	105	15	0.73	14.29
H9882: VIRGINIA PREMIER HEALTH PLAN, INC.	302	13.25	4	0	0.00	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.	9,081	3.96	36	6	0.66	16.67
R6801: CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	14,582	6.72	98	16	1.10	16.33
R9896: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	30,141	3.38	102	29	0.96	28.43

**Region=04: ATLANTA**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0104: BLUE CROSS AND BLUE SHIELD OF ALABAMA	66,991	3.88	260	53	0.79	20.38
H0105: THE METHODIST OAKS	31	0.00	0	0	0.00	-
H0117: WELLCARE OF OHIO, INC.	2,448	89.87	220	4	1.63	1.82
H0154: VIVA HEALTH, INC.	28,271	2.12	60	14	0.50	23.33
H0712: WELLCARE OF CONNECTICUT, INC.	3,823	40.54	155	3	0.78	1.94
H0913: WELLCARE HEALTH PLANS OF NEW JERSEY, INC.	2,314	88.16	204	0	0.00	0.00
H0967: WELLCARE HEALTH INSURANCE OF ILLINOIS, INC.	763	5.24	4	0	0.00	0.00
H0979: AMERICA'S 1ST CHOICE INSURANCE COMPANY OF NC, INC.	3,222	0.00	0	0	0.00	-
H1016: AVMED, INC	21,441	2.24	48	18	0.84	37.50
H1026: HEALTH OPTIONS, INC	23,397	16.03	375	55	2.35	14.67
H1032: WELL CARE OF FLORIDA, INC.	78,019	33.00	2,575	33	0.42	1.28
H1035: FLORIDA HEALTH CARE PLAN, INC.	14,185	8.11	115	39	2.75	33.91
H1043: FLORIDA PACE CENTERS, INC.	155	0.00	0	0	0.00	-
H1045: PREFERRED CARE PARTNERS INC.	20,798	30.44	633	43	2.07	6.79

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H1050: HUMANA MEDICAL PLAN, INC	-	-	1	0	-	0.00
H1054: PRUDENTIAL INSURANCE CO.	-	-	1	1	-	100.00
H1099: HEALTH FIRST HEALTH PLANS, INC.	22,843	16.85	385	23	1.01	5.97
H1112: WELLCARE OF GEORGIA, INC.	5,683	67.75	385	9	1.58	2.34
H1216: HARMONY HEALTH PLAN OF ILLINOIS, INC.	1,346	135.22	182	1	0.74	0.55
H1264: WELLCARE OF TEXAS, INC.	6,450	90.70	585	2	0.31	0.34
H1340: WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	57,254	1.28	73	6	0.10	8.22
H1416: HARMONY HEALTH PLAN OF ILLINOIS, INC.	13,073	55.99	732	8	0.61	1.09
H1657: HARMONY HEALTH PLANS OF ILLINOIS, INC.	1,995	186.97	373	2	1.00	0.54
H1807: UNIVERSITY HEALTH CARE, INC.	9,532	1.36	13	7	0.73	53.85
H1903: WELLCARE OF LOUISIANA, INC.	3,943	93.84	370	5	1.27	1.35
H2491: WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	620	12.90	8	0	0.00	0.00
H3292: WELLCARE HEALTH INSURANCE OF	-	-	2	0	-	0.00
H3361: WELLCARE OF NEW YORK, INC.	24,573	64.26	1,579	28	1.14	1.77
H3404: PARTNERS NATIONAL HEALTH PLANS OF NC INC	5,962	1.85	11	1	0.17	9.09
H3449: PARTNERS NATIONAL HEALTH PLANS OF NC, INC.	40,301	2.03	82	10	0.25	12.20
H3518: BLUE CROSS BLUE SHIELD OF FLORIDA, INC.	1,954	0.00	0	0	0.00	-
H3942: ELDERHAUS INC.	25	0.00	0	0	0.00	-
H4201: BC & BS OF SOUTH CAROLINA	-	-	1	0	-	0.00
H4203: PALMETTO HEALTH ALLIANCE	337	0.00	0	0	0.00	-
H4204: INSTIL HEALTH INSURANCE COMPANY	10,447	0.19	2	0	0.00	0.00
H4205: BLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA	4,898	2.04	10	4	0.82	40.00
H4207: BLUE CROSS BLUE SHIELD OF SO	-	-	2	0	-	0.00
H4209: BLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA	3,346	9.56	32	10	2.99	31.25
H4402: ALEXIAN BROTHERS COMMUNITY SERVICES	301	0.00	0	0	0.00	-
H4577: WELLCARE HEALTH INSURANCE OF ILLINOIS, INC.	42,220	0.92	39	4	0.09	10.26
H4917: GUARDIAN HEALTHCARE, INC.	1,175	0.00	0	0	0.00	-

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H4979: BLUECROSS BLUESHIELD OF TENNESSEE	1,822	1.10	2	0	0.00	0.00
H5402: QUALITY HEALTH PLANS, INC.	13,441	48.81	656	13	0.97	1.98
H5404: UNIVERSAL HEALTH CARE, INC.	20,434	22.22	454	75	3.67	16.52
H5407: CITRUS HEALTH CARE, INC.	14,078	6.32	89	9	0.64	10.11
H5420: MEDICA HEALTHCARE PLANS, INC.	16,076	17.60	283	10	0.62	3.53
H5427: FREEDOM HEALTH PLAN, INC.	33,203	12.83	426	20	0.60	4.69
H5429: UNIVERSAL HEALTH CARE, INC.	1,517	0.66	1	0	0.00	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	3,120	0.00	0	0	0.00	-
H5434: BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	13,228	4.01	53	12	0.91	22.64
H5436: AVMED, INC.	171	0.00	0	0	0.00	-
H5594: OPTIMUM HEALTHCARE, INC.	4,561	10.09	46	1	0.22	2.17
H5696: PHYSICIANS UNITED PLAN, INC.	17,709	32.86	582	19	1.07	3.26
H5820: UNIVERSAL HEALTH CARE INSURANCE COMPANY	35,486	1.30	46	12	0.34	26.09
H5884: BLUECROSS BLUESHIELD OF TENNESSEE	22,704	2.64	60	16	0.70	26.67
H5934: HOPE HOSPICE AND COMMUNITY SERVICES, INC.	67	0.00	0	0	0.00	-
H5938: CAPITAL HEALTH PLAN	9,214	1.30	12	0	0.00	0.00
H6499: WELLCARE HEALTH INSURANCE OF NEW YORK, INC.	5,583	1.61	9	2	0.36	22.22
H6934: UAHG HEALTH PLAN OF TENNESSEE, INC.	574	0.00	0	0	0.00	-
H7917: BLUE CROSS BLUE SHIELD OF TENNESSEE	5,366	1.30	7	1	0.19	14.29
H9266: PIEDMONT HEALTH SERVICES, INC.	24	0.00	0	0	0.00	-
H9720: AMERICA'S 1ST CHOICE HEALTH PLANS, INC.	2,587	0.00	0	0	0.00	-
R5553: INSTIL HEALTH INSURANCE COMP	-	-	1	0	-	0.00

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Region=05: CHICAGO

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0087: HEALTH ALLIANCE MEDICAL PLANS	19	0.00	0	0	0.00	-
H0141: CARESOURCE MICHIGAN	84	0.00	0	0	0.00	-
H0496: SUMMA INSURANCE COMPANY	62	0.00	0	0	0.00	-
H0540: UNICARE LIFE AND HEALTH INS. COMPANY	104,054	6.58	685	143	1.37	20.88
H0564: BLUE CROSS OF CALIFORNIA	16,945	4.43	75	21	1.24	28.00
H0974: HMO MINNESOTA D/B/A BLUE PLUS	830	9.64	8	2	2.41	25.00
H1310: COMPREHENSIVE SENIOR CARE CORPORATION	-	-	0	0	-	-
H1417: HEALTH ALLIANCE MEDICAL PLANS	3,371	1.78	6	1	0.30	16.67
H1463: HEALTH ALLIANCE MEDICAL PLANS	6,365	2.51	16	2	0.31	12.50
H1511: ANTHEM INSURANCE COMPANIES, INC.	115	8.70	1	1	8.70	100.00
H1517: ANTHEM INSURANCE COMPANIES, INC.	708	2.82	2	0	0.00	0.00
H1553: CLARIAN HEALTH PLANS, INC.	5,072	2.56	13	2	0.39	15.38
H1558: WELBORN HEALTH PLAN	1,856	2.69	5	0	0.00	0.00
H1607: ANTHEM INSURANCE COMPANIES, INC.	3,335	2.70	9	3	0.90	33.33
H1689: ANTHEM INSURANCE COMPANIES, INC.	40,117	5.13	206	50	1.25	24.27
H1846: MOUNT CARMEL HEALTH INSURANCE COMPANY	472	2.12	1	1	2.12	100.00
H1849: ANTHEM HEALTH PLANS OF KENTUCKY, INC.	7,406	1.89	14	4	0.54	28.57
H2034: COMMUNITY CARE HEALTH PLAN, INC.	19	0.00	0	0	0.00	-
H2237: INDEPENDENT CARE HEALTH PLAN, INC.	3,054	0.98	3	0	0.00	0.00
H2312: HEALTH ALLIANCE PLAN OF MICHIGAN	30,804	1.04	32	5	0.16	15.63
H2318: HENRY FORD HEALTH SYSTEM	188	0.00	0	0	0.00	-
H2319: BLUE CROSS BLUE SHIELD OF MICHIGAN	277,647	2.16	599	89	0.32	14.86
H2322: ALLIANCE HEALTH AND LIFE INSURANCE, CO	3,301	1.82	6	1	0.30	16.67
H2323: FIDELIS SECURECARE OF MICHIGAN	759	14.49	11	7	9.22	63.64
H2354: HEALTHPLUS OF MICHIGAN	11,232	0.18	2	0	0.00	0.00

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2407: UCARE MINNESOTA	683	4.39	3	0	0.00	0.00
H2409: MEDICA INSURANCE COMPANY	265	0.00	0	0	0.00	-
H2410: MEDICA HEALTH PLANS	3,534	0.57	2	0	0.00	0.00
H2416: PRIMEWEST HEALTH SYSTEM	2,062	0.97	2	2	0.97	100.00
H2417: ITASCA MEDICAL CARE	475	0.00	0	0	0.00	-
H2419: SOUTH COUNTRY HEALTH ALLIANCE	1,875	1.60	3	0	0.00	0.00
H2422: HEALTHPARTNERS, INC.	2,695	2.60	7	0	0.00	0.00
H2424: FIRST PLAN OF MINNESOTA	1,048	0.00	0	0	0.00	-
H2425: BLUE PLUS	9,985	6.01	60	7	0.70	11.67
H2450: MEDICA INSURANCE COMPANY	70,913	1.21	86	14	0.20	16.28
H2456: UCARE MINNESOTA	8,258	0.97	8	1	0.12	12.50
H2457: METROPOLITAN HEALTH PLAN	743	0.00	0	0	0.00	-
H2458: MEDICA HEALTH PLANS	8,495	0.00	0	0	0.00	-
H2459: UCARE MINNESOTA	60,183	0.63	38	5	0.08	13.16
H2461: BLUE CROSS BLUE SHIELD OF MINNESOTA	761	3.94	3	0	0.00	0.00
H2462: GROUP HEALTH INC,	36,294	1.60	58	12	0.33	20.69
H2613: HEALTHY ALLIANCE LIFE INSURANCE COMPANY	4,924	3.45	17	2	0.41	11.76
H2926: PRIMEWEST HEALTH SYSTEM	190	0.00	0	0	0.00	-
H2936: LIFECIRCLES	18	0.00	0	0	0.00	-
H2997: ROCKY MOUNTAIN HOSPITAL AND MEDICAL SERVICES, INC.	501	7.98	4	2	3.99	50.00
H3044: NHP OF INDIANA, LLC	1,772	1.13	2	0	0.00	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANCE, INC.	7,630	6.03	46	14	1.83	30.43
H3370: EMPIRE HEALTHCHOICE HMO, INC.	67,960	8.52	579	151	2.22	26.08
H3610: COMMUNITY INSURANCE COMPANY	-	-	1	0	-	0.00
H3613: CONCORDIA CARE	191	0.00	0	0	0.00	-
H3614: TRIHEALTH SENIORLINK	372	0.00	0	0	0.00	-
H3620: MCKINLEY LIFE INSURANCE COMPANY	932	0.00	0	0	0.00	-

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**TABLE 5A - 2009**  
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MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3653: PARAMOUNT CARE, INC	14,858	2.76	41	6	0.40	14.63
H3654: PRUDENTIAL HEALTH CARE PLAN	-	-	1	0	-	0.00
H3655: COMMUNITY INSURANCE COMPANY	78,095	2.38	186	52	0.67	27.96
H3660: SUMMACARE INC.	18,910	2.01	38	15	0.79	39.47
H3664: MCKINLEY LIFE INSURANCE COMPANY	17,303	0.98	17	2	0.12	11.76
H3668: MT. CARMEL HEALTH PLAN, INC.	27,542	1.92	53	5	0.18	9.43
H4036: ANTHEM INSURANCE COMPANIES, INC.	529	3.78	2	2	3.78	100.00
H4270: UCARE WISCONSIN, INC.	2,873	0.70	2	0	0.00	0.00
H4836: MEDICAL MUTUAL OF OHIO	1,455	0.00	0	0	0.00	-
H4909: ANTHEM HEALTH PLANS OF VIRGINIA, INC.	1,434	3.49	5	1	0.70	20.00
H5206: PARTNERSHIP HEALTH PLAN, INC.	1,657	0.00	0	0	0.00	-
H5207: COMMUNITY CARE HEALTH PLAN, INC	224	4.46	1	0	0.00	0.00
H5209: CARE WISCONSIN HEALTH PLAN, INC.	867	0.00	0	0	0.00	-
H5211: SECURITY HEALTH PLAN OF WISCONSIN, INC	22,101	0.54	12	0	0.00	0.00
H5212: COMMUNITY CARE, INC.	774	0.00	0	0	0.00	-
H5215: NETWORK HEALTH INSURANCE CORPORATION	20,165	1.09	22	6	0.30	27.27
H5262: GUNDERSEN LUTHERAN HEALTH PLAN	11,119	5.22	58	10	0.90	17.24
H5304: EMPIRE HEALTHCHOICE ASSURANCE, INC.	3,646	5.21	19	5	1.37	26.32
H5419: BLUE CROSS OF CALIFORNIA	9,847	6.30	62	17	1.73	27.42
H5422: BLUE CROSS BLUE SHIELD OF GEORGIA	1,643	14.00	23	9	5.48	39.13
H5485: MCKINLEY LIFE INSURANCE COMPANY	1,791	0.56	1	0	0.00	0.00
H5508: ADVANTAGE HEALTH SOLUTIONS, INC.	2,507	0.40	1	0	0.00	0.00
H5529: COMMUNITY INSURANCE COMPANY	8,469	2.83	24	11	1.30	45.83
H5530: ANTHEM HEALTH PLANS OF KENTUCKY, INC.	2,730	3.66	10	1	0.37	10.00
H5575: FIDELIS SECURECARE OF NORTH CAROLINA	435	2.30	1	1	2.30	100.00
H5610: CARE RESOURCES, INC.	146	0.00	0	0	0.00	-
H5679: HMO COLORADO, INC.	370	8.11	3	3	8.11	100.00

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
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MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5685: MIDWEST HEALTH PLAN, INC.	299	0.00	0	0	0.00	-
H5703: SOUTH COUNTRY HEALTH ALLIANCE	711	1.41	1	0	0.00	0.00
H5750: METROPOLITAN HEALTH PLAN	282	7.09	2	0	0.00	0.00
H5854: ANTHEM HEALTH PLANS, INC	2,232	13.44	30	13	5.82	43.33
H5883: BLUE CARE NETWORK OF MICHIGAN	30,264	1.85	56	7	0.23	12.50
H5980: FIDELIS SECURECARE OF TEXAS, INC.	199	0.00	0	0	0.00	-
H6140: WABASH MEM. HOSPITAL	1,783	0.00	0	0	0.00	-
H6141: SIDNEY HILLMAN HC	950	0.00	0	0	0.00	-
H6142: UNION HEALTH SERVICES, INC.	1,485	0.00	0	0	0.00	-
H6143: UNION MEDICAL CENTER	777	0.00	0	0	0.00	-
H6178: CARESOURCE	317	0.00	0	0	0.00	-
H6184: COMPCARE HEALTH SERVICES INSURANCE CORPORATION	56	0.00	0	0	0.00	-
H7220: CLARIAN HEALTH PLANS, INC.	1,369	0.73	1	0	0.00	0.00
H7475: CARE WISCONSIN HEALTH PLAN, INC.	79	0.00	0	0	0.00	-
H7526: MEDICA HEALTH PLAN	506	3.95	2	1	1.98	50.00
H8201: METROPOLITAN HEALTH PLAN	-	-	3	0	-	0.00
H8822: ADVANTAGE HEALTH SOLUTIONS, INC.	206	0.00	0	0	0.00	-
H8836: MENNONITE MUTUAL AID ASSOCIATION	155	6.45	1	0	0.00	0.00
H9005: HEALTHPARTNERS, INC.	900	2.22	2	1	1.11	50.00
H9313: MEDICAL MUTUAL OF OHIO	2,552	0.00	0	0	0.00	-
H9452: ROCKY MOUNTAIN HOSPITAL AND MEDICAL SERVICES, INC.	1,281	7.03	9	1	0.78	11.11
H9466: HMO MISSOURI, INC.	37	0.00	0	0	0.00	-
H9931: HEALTHPARTNERS INSURANCE COMPANY	98	0.00	0	0	0.00	-
H9951: FIRSTSOLUTIONS DBA FIRST PLAN OF MINNESOTA	52	0.00	0	0	0.00	-
R5941: ANTHEM INSURANCE COMPANIES, INC.	26,541	2.64	70	25	0.94	35.71
R9943: ANTHEM BLUE CROSS LIFE AND HEALTH INSURANCE CO.	36,525	5.86	214	75	2.05	35.05

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Region=06: DALLAS

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0320: ARCADIAN HEALTH PLAN, INC.	3,017	2.32	7	1	0.33	14.29
H0332: KS PLAN ADMINISTRATORS, LLC	9,875	3.65	36	4	0.41	11.11
H1317: AMERICAN PROGRESSIVE LIFE & HEALTH INSURANCE OF NY	22	0.00	0	0	0.00	-
H1356: THE PYRAMID LIFE INSURANCE COMPANY	118	0.00	0	0	0.00	-
H1904: PACE GREATER NEW ORLEANS	60	0.00	0	0	0.00	-
H1961: PEOPLES HEALTH, INC.	42,298	4.37	185	11	0.26	5.95
H2775: AMERICAN PROGRESSIVE LIFE & HEALTH INSURANCE OF NY	130	0.00	0	0	0.00	-
H2869: AMERICAN PROGRESSIVE LIFE & HEALTH INSURANCE OF NY	20	0.00	0	0	0.00	-
H2899: ARCADIAN HEALTH PLAN OF NORTH CAROLINA, INC.	2,637	1.52	4	1	0.38	25.00
H2914: THE PYRAMID LIFE INSURANCE COMPANY	31	32.26	1	0	0.00	0.00
H3059: PHYSICIANS HEALTH CHOICE OF NEW MEXICO	1,056	4.73	5	1	0.95	20.00
H3204: PRESBYTERIAN HEALTH PLAN	20,805	4.42	92	7	0.34	7.61
H3206: PRESBYTERIAN INSURANCE COMPANY, INC.	4,190	4.06	17	2	0.48	11.76
H3207: LOVELACE INSURANCE COMPANY	484	0.00	0	0	0.00	-
H3208: HCSC INSURANCE SERVICES COMPANY	2,626	5.33	14	6	2.28	42.86
H3251: LOVELACE HEALTH SYSTEM, INC.	27,145	3.06	83	20	0.74	24.10
H3333: AMERICAN PROGRESSIVE LIFE/HLTH INS.	51,833	0.73	38	10	0.19	26.32
H3437: THE PYRAMID LIFE INSURANCE COMPANY	461	0.00	0	0	0.00	-
H3533: ARCADIAN HEALTH PLAN OF NEW YORK, INC.	170	5.88	1	0	0.00	0.00
H3706: GLOBALHEALTH, INC.	7,907	4.30	34	6	0.76	17.65
H3708: SELECTCARE OF OKLAHOMA, INC.	144	0.00	0	0	0.00	-
H3709: HCSC INSURANCE SERVICES COMPANY	1,890	3.17	6	0	0.00	0.00
H3755: COMMUNITY CARE HMO, INC	26,641	10.21	272	23	0.86	8.46
H4125: ARCADIAN HEALTH PLAN	882	5.67	5	1	1.13	20.00
H4142: CHEROKEE NATION COMPREHENSIVE CARE AGENCY	28	0.00	0	0	0.00	-

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MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4305: TOTAL LIFE HEALTHCARE	23	0.00	0	0	0.00	-
H4506: SELECTCARE OF TEXAS, L.L.C.	44,412	3.40	151	27	0.61	17.88
H4517: AMARILLO MULTISVC CTR FR THE AGING INC	127	0.00	0	0	0.00	-
H4518: BIENVIVIR SENIOR HEALTH SERVICES	689	0.00	0	0	0.00	-
H4525: SHA, L.L.C	2,014	10.92	22	1	0.50	4.55
H4527: PHYSICIANS HEALTH CHOICE OF TEXAS LLC	17,211	6.97	120	5	0.29	4.17
H4529: ARCADIAN HEALTH PLAN, INC.	11,863	2.78	33	7	0.59	21.21
H4531: HCSC INSURANCE SERVICES COMPANY	832	3.61	3	0	0.00	0.00
H4564: SCOTT AND WHITE HEALTH PLAN	23,601	2.46	58	2	0.08	3.45
H4570: AETNA U.S. HEALTHCARE, INC.	-	-	1	0	-	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	361	0.00	0	0	0.00	-
H5301: PENNSYLVANIA LIFE INSURANCE COMPANY	200	0.00	0	0	0.00	-
H5378: THE PYRAMID LIFE INSURANCE COMPANY	417	4.80	2	0	0.00	0.00
H5416: ARCADIAN HEALTH PLAN, INC.	3,457	4.34	15	4	1.16	26.67
H5421: THE PYRAMID LIFE INSURANCE COMPANY	125,230	0.64	80	9	0.07	11.25
H5501: PEOPLES HEALTH, INC.	446	8.97	4	0	0.00	0.00
H5576: VANTAGE HEALTH PLAN, INC.	3,623	9.11	33	5	1.38	15.15
H5578: ARCADIAN HEALTH PLAN OF GEORGIA, INC.	2,420	2.48	6	1	0.41	16.67
H5619: ARCADIAN HEALTH PLAN, INC.	4,222	3.55	15	4	0.95	26.67
H5656: SELECTCARE HEALTH PLANS, INC.	5,526	1.45	8	0	0.00	0.00
H5700: ARKANSAS COMMUNITY CARE, INC.	7,639	1.96	15	3	0.39	20.00
H5783: ARCADIAN HEALTH PLAN, INC.	5,694	1.40	8	1	0.18	12.50
H5849: ARKANSAS BLUE CROSS AND BLUE SHIELD, A MUTUAL INS.	6,646	1.05	7	0	0.00	0.00
H5909: AMERICAN PROGRESSIVE LIFE AND HEALTH OF NEW YORK	119	0.00	0	0	0.00	-
H6013: HCSC INSURANCE SERVICES COMPANY	-	-	0	0	-	-
H6120: PHYSICIANS HEALTH CHOICE OF FLORIDA	29	0.00	0	0	0.00	-
H6231: FRANCISCAN PACE, INC.	45	0.00	0	0	0.00	-

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MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H6328: CARE N' CARE INSURANCE COMPANY, INC.	414	7.25	3	2	4.83	66.67
H7179: ARCADIAN HEALTH PLAN OF LOUISIANA, INC.	3,625	0.83	3	0	0.00	0.00
H7252: PHYSICIANS HEALTH CHOICE OF ARKANSAS	347	2.88	1	0	0.00	0.00
H7357: MARQUETTE NATIONAL LIFE INSU	-	-	1	0	-	0.00
H7845: CHESAPEAKE LIFE INSURANCE CO	-	-	8	1	-	12.50
H8172: THE PYRAMID LIFE INSURANCE COMPANY	847	1.18	1	0	0.00	0.00
H8742: ABRI HEALTH PLAN, INC	3,518	8.53	30	9	2.56	30.00
H9930: THE PYRAMID LIFE INSURANCE COMPANY	248	0.00	0	0	0.00	-

**Region=07: KANSAS CITY**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0248: HUMANA INSURANCE COMPANY	1,899	3.16	6	1	0.53	16.67
H0307: HUMANA HEALTH PLAN, INC.	11,265	23.52	265	27	2.40	10.19
H0317: HUMANA INSURANCE COMPANY	8,576	12.83	110	18	2.10	16.36
H0354: CIGNA HEALTHCARE OF ARIZONA, INC.	33,653	2.32	78	4	0.12	5.13
H0623: HUMANA INSURANCE COMPANY	2,976	16.13	48	9	3.02	18.75
H1019: CARE PLUS HEALTH PLAN	63,118	11.91	752	122	1.93	16.22
H1036: HUMANA MEDICAL PLAN, INC	266,076	5.71	1,520	214	0.80	14.08
H1406: HUMANA HEALTH PLAN, INC.	27,458	3.35	92	14	0.51	15.22
H1418: HUMANA INSURANCE COMPANY	6,049	14.55	88	9	1.49	10.23
H1468: HUMANA BENEFIT PLAN OF ILLINOIS, INC	1,032	10.66	11	0	0.00	0.00
H1510: HUMANA INSURANCE COMPANY	8,169	5.63	46	7	0.86	15.22
H1651: MEDICAL ASSOCIATES HEALTH PLAN, INC.	8,108	0.37	3	1	0.12	33.33
H1681: HUMANA INSURANCE COMPANY	1,384	8.67	12	0	0.00	0.00
H1714: VIA CHRISTI HEALTHCARE OUTREACH PROGRAM FOR ELDERS	167	0.00	0	0	0.00	-

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**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

<b>MCO</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2009</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
H1716: HUMANA INSURANCE COMPANY	11,556	7.10	82	8	0.69	9.76
H1804: HUMANA INSURANCE COMPANY	564,719	3.48	1,966	266	0.47	13.53
H1806: HUMANA INSURANCE COMPANY	12,546	5.66	71	13	1.04	18.31
H1837: ESSENCE HEALTHCARE, INC.	5,569	1.80	10	0	0.00	0.00
H1906: HUMANA HEALTH BENEFIT PLAN OF LA, INC.	5,980	1.84	11	1	0.17	9.09
H1951: HUMANA HEALTH BENEFIT PLAN OF LOUISIANA INC	67,511	5.04	340	67	0.99	19.71
H2029: HUMANA INSURANCE OF PUERTO RICO, INC.	1,854	0.54	1	1	0.54	100.00
H2486: HUMANA MEDICAL PLAN OF UTAH	363	38.57	14	3	8.26	21.43
H2542: HUMANA INSURANCE COMPANY	6,117	3.27	20	1	0.16	5.00
H2609: ALEXIAN BROTHERS COMMUNITY SERVICES	153	0.00	0	0	0.00	-
H2610: ESSENCE HEALTHCARE, INC.	19,239	1.35	26	3	0.16	11.54
H2611: MERCY HEALTH PLANS	3,177	2.52	8	3	0.94	37.50
H2649: HUMANA HEALTH PLAN, INC.	21,613	5.92	128	26	1.20	20.31
H2667: MERCY HEALTH PLANS OF MISSOURI INC.	16,169	1.73	28	3	0.19	10.71
H2762: CONNECTICUT GENERAL LIFE INSURANCE COMPANY	15,385	2.01	31	6	0.39	19.35
H2944: HUMANA INSURANCE COMPANY	-	-	9	1	-	11.11
H2949: HUMANA HEALTH PLAN, INC.	26,108	12.72	332	37	1.42	11.14
H3028: HUMANA HEALTH PLAN, INC.	680	16.18	11	0	0.00	0.00
H3405: HUMANA INSURANCE COMPANY	1,512	3.97	6	3	1.98	50.00
H3619: HUMANA INSURANCE COMPANY	13,540	10.41	141	22	1.62	15.60
H4007: HUMANA HEALTH PLANS OF PUERTO RICO INC	11,425	2.01	23	7	0.61	30.43
H4008: HUMANA INSURANCE OF PUERTO RICO, INC	203	0.00	0	0	0.00	-
H4408: HUMANA INSURANCE COMPANY	3,642	5.22	19	2	0.55	10.53
H4461: CARITEN HEALTH PLAN IN	48,717	7.00	341	16	0.33	4.69
H4510: HUMANA HEALTH PLAN OF TEXAS,INC.	32,714	8.83	289	41	1.25	14.19
H4520: HUMANA INSURANCE COMPANY	10,892	24.97	272	15	1.38	5.51
H4606: HUMANA INSURANCE COMPANY	14,611	6.64	97	14	0.96	14.43

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4956: HUMANA INSURANCE COMPANY	2,145	4.20	9	4	1.86	44.44
H5041: HUMANA INSURANCE COMPANY	818	6.11	5	0	0.00	0.00
H5179: CIGNA HEALTHCARE OF ARIZONA, INC.	348	0.00	0	0	0.00	-
H5214: HUMANA INSURANCE COMPANY	8,663	7.62	66	13	1.50	19.70
H5216: HUMANA INSURANCE COMPANY	2,853	5.61	16	2	0.70	12.50
H5256: MEDICAL ASSOCIATES CLINIC HEALTH PLAN	2,585	0.00	0	0	0.00	-
H5291: HUMANA HEALTH PLAN, INC.	1,352	29.59	40	5	3.70	12.50
H5415: HUMANA HEALTH INSURANCE COMPANY OF FL, INC.	697	22.96	16	6	8.61	37.50
H5426: HUMANA ADVANTAGECARE PLAN, INC.	8,583	25.98	223	24	2.80	10.76
H5470: HUMANA INSURANCE COMPANY	-	-	0	0	-	-
H5523: CARITEN INSURANCE COMPANY	90	0.00	0	0	0.00	-
H5525: HUMANA BENEFIT PLAN OF ILLINOIS, INC.	14,623	9.10	133	19	1.30	14.29
H5657: HUMANA INSURANCE COMPANY OF NEW YORK	5,147	3.50	18	1	0.19	5.56
H5822: MIDLAND CARE CONNECTION	55	18.18	1	0	0.00	0.00
H5868: HUMANA INSURANCE COMPANY	2,308	3.47	8	0	0.00	0.00
H6411: HUMANA INSURANCE COMPANY	1,820	4.95	9	1	0.55	11.11
H6900: HUMANA INSURANCE COMPANY	986	9.13	9	1	1.01	11.11
H7002: HUMANA INSURANCE COMPANY	21	0.00	0	0	0.00	-
H7188: HUMANA INSURANCE COMPANY	5,826	6.69	39	6	1.03	15.38
H8424: SIOUXLAND PACE, INC.	33	0.00	0	0	0.00	-
H8644: HUMANA INSURANCE COMPANY	6,177	8.90	55	11	1.78	20.00
H8707: HUMANA INSURANCE COMPANY	3,475	7.19	25	4	1.15	16.00
H8778: ESSENCE HEALTHCARE, INC.	4,510	1.11	5	0	0.00	0.00
H9503: HUMANA INSURANCE COMPANY	1,176	19.56	23	4	3.40	17.39
R5566: BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	22,501	4.44	100	32	1.42	32.00
R5826: HUMANA INSURANCE COMPANY	184,034	11.82	2,176	357	1.94	16.41

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Region=08: DENVER

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
E5088: DESERET HEALTHCARE EMPLOYEE BENEFITS TRUST	11,550	1.56	18	2	0.17	11.11
H0150: HEALTHSPRING OF ALABAMA, INC.	30,219	10.92	330	11	0.36	3.33
H0370: COVENTRY HEALTH AND LIFE INSURANCE CO. (SOUTH DAKO	-	-	0	0	-	-
H0490: MOLINA HEALTHCARE OF OHIO	15	0.00	0	0	0.00	-
H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE ORGANIZATION	21,938	4.65	102	15	0.68	14.71
H0613: TOTAL LONGTERM CARE, INC.	1,321	1.51	2	0	0.00	0.00
H0621: COLORADO ACCESS	3,294	19.13	63	1	0.30	1.59
H0652: TAKECARE OF COLORADO, INC.	-	-	1	0	-	0.00
H0657: COLORADO CHOICE HEALTH PLANS	554	0.00	0	0	0.00	-
H0747: EDUCATORS MUTUAL INSURANCE ASSOCIATION	1,926	0.52	1	0	0.00	0.00
H0806: ALTIUS HEALTH PLANS, INC. (WYOMING)	62	16.13	1	1	16.13	100.00
H0846: FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	188,857	0.64	120	21	0.11	17.50
H1013: VISTA HEALTHPLAN OF SOUTH FLORIDA, INC.	8,302	4.10	34	7	0.84	20.59
H1076: VISTA HEALTHPLAN, INC.	4,289	3.96	17	6	1.40	35.29
H1415: HEALTHSPRING OF TENNESSEE, INC.	10,852	15.76	171	10	0.92	5.85
H1608: COVENTRY HEALTH AND LIFE INS COMPANY	2,532	5.13	13	6	2.37	46.15
H1609: COVENTRY HEALTH CARE OF IOWA, INC.	6,446	7.14	46	12	1.86	26.09
H1850: WINDSOR HEALTH PLAN, INC.	-	-	2	0	-	0.00
H2063: BILLINGS CLINIC	23	0.00	0	0	0.00	-
H2663: GROUP HEALTH PLAN, INC.	28,102	1.85	52	4	0.14	7.69
H2672: COVENTRY HEALTH CARE OF KANSAS, INC.	8,031	4.11	33	3	0.37	9.09
H2701: NEW WEST HEALTH SERVICES	3,100	1.29	4	0	0.00	0.00
H2745: ANTHEM INSURANCE COMPANIES,	-	-	2	0	-	0.00
H2815: VOLUNTEERS OF AMERICA NATIONAL SERVICES	124	0.00	0	0	0.00	-
H2947: COVENTRY HEALTH AND LIFE INSURANCE COMPANY	271	14.76	4	2	7.38	50.00

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3415: DAVITA VILLAGEHEALTH INSURANCE OF ALABAMA, INC.	97	0.00	0	0	0.00	-
H3503: HEART OF AMERICA HMO	473	2.11	1	0	0.00	0.00
H3959: HEALTHAMERICA PENNSYLVANIA, INC.	37,457	6.83	256	70	1.87	27.34
H4407: HEALTHSPRING OF TENNESSEE, INC.	4,174	23.24	97	3	0.72	3.09
H4454: HEALTHSPRING OF TENNESSEE, INC.	56,070	3.57	200	20	0.36	10.00
H4513: TEXAS HEALTHSPRING LLC	48,450	7.49	363	24	0.50	6.61
H4521: TEXAS HEALTH SPRING LLC	321	0.00	0	0	0.00	-
H4652: UNION PACIFIC RR EMPLOYES HEALTH SYS	11,584	0.00	0	0	0.00	-
H5031: DAVITA VILLAGEHEALTH OF DC, INC.	21	0.00	0	0	0.00	-
H5167: ROCKY MOUNTAIN HEALTH CARE SERVICES	25	0.00	0	0	0.00	-
H5227: COVENTRY HEALTH AND LIFE INSURANCE COMPANY	136,885	0.56	76	14	0.10	18.42
H5264: DEAN HEALTH PLAN, INC.	12,694	0.32	4	1	0.08	25.00
H5302: COVENTRY HEALTH CARE OF GEORGIA, INC.	1,118	2.68	3	1	0.89	33.33
H5410: HEALTHSPRING OF FLORIDA, INC.	30,976	9.04	280	76	2.45	27.14
H5449: DAVITA VILLAGEHEALTH OF VIRGINIA, INC.	-	-	0	0	-	-
H5509: COVENTRY HEALTH AND LIFE INS. COMPANY	28,705	2.51	72	9	0.31	12.50
H5517: COVENTRY HEALTH AND LIFE INS. COMPANY	2,467	4.86	12	4	1.62	33.33
H5522: HEALTHASSURANCE PENNSYLVANIA, INC.	17,742	6.26	111	32	1.80	28.83
H5588: MOLINA HEALTHCARE OF NEVADA, INC.	365	2.74	1	0	0.00	0.00
H5608: DENVER HEALTH MEDICAL PLAN, INC.	2,662	0.00	0	0	0.00	-
H5628: MOLINA HEALTHCARE OF UTAH, INC.	3,152	0.95	3	0	0.00	0.00
H5698: WINDSOR HEALTH PLANS, INC.	28,161	31.64	891	38	1.35	4.26
H5810: MOLINA HEALTHCARE OF CALIFORNIA	1,617	0.00	0	0	0.00	-
H5823: MOLINA HEALTHCARE OF WASHINGTON, INC.	973	4.11	4	1	1.03	25.00
H5850: SUMMIT HEALTH PLAN, INC.	20,431	2.89	59	15	0.73	25.42
H5926: MOLINA HEALTHCARE OF MICHIGAN	2,071	1.93	4	2	0.97	50.00
H5952: CAMBRIDGE LIFE INSURANCE COMPANY	1,285	1.56	2	0	0.00	0.00

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H6145: DAVITA VILLAGEHEALTH OF GEORGIA, INC.	98	0.00	0	0	0.00	-
H7149: COVENTRY HEALTH CARE OF NEBRASKA, INC.	1,694	10.63	18	3	1.77	16.67
H7195: NORTHLAND PACE PROGRAM	24	0.00	0	0	0.00	-
H7206: FIRST HEALTH LIFE AND HEALTH INSURANCE CO	3,033	0.66	2	1	0.33	50.00
H7289: UNICARE LIFE AND HEALTH INSU	-	-	6	0	-	0.00
H7301: PERSONAL CARE INSURANCE OF ILLINOIS	1,240	1.61	2	1	0.81	50.00
H7306: FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	1,084	3.69	4	2	1.85	50.00
H7568: DAVITA VILLAGEHEALTH OF OHIO, INC.	48	0.00	0	0	0.00	-
H7678: MOLINA HEALTHCARE OF TEXAS, INC.	438	0.00	0	0	0.00	-
H7692: FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	656	7.62	5	1	1.52	20.00
H7787: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	1,568	0.64	1	0	0.00	0.00
H8239: FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	97	20.62	2	1	10.31	50.00
H8393: COVENTRY HEALTH AND LIFE INSURANCE CO. (NEBRASKA)	279	3.58	1	0	0.00	0.00
H8468: GEISINGER INDEMNITY INSURANCE COMPANY	403	0.00	0	0	0.00	-
H8649: ALTIUS HEALTH PLANS, INC. (UTAH)	4,956	3.03	15	5	1.01	33.33
H8980: COVENTRY HEALTH AND LIFE INSURANCE COMPANY	463	0.00	0	0	0.00	-
H9082: MOLINA HEALTHCARE OF NEW MEXICO, INC.	394	0.00	0	0	0.00	-
H9847: COVENTRY HEALTH AND LIFE INSURANCE COMPANY	2,746	2.91	8	4	1.46	50.00

**Region=09: SAN FRANCISCO**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0151: UNITEDHEALTHCARE OF ALABAMA, INC.	33,023	4.54	150	15	0.45	10.00
H0245: UNISON HEALTH PLAN OF TENNESSEE, INC.	33	0.00	0	0	0.00	-
H0251: UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	9,716	22.44	218	12	1.24	5.50
H0303: PACIFICARE OF ARIZONA, INC	94,778	3.65	346	38	0.40	10.98

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
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MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0316: UNITEDHEALTHCARE OF ARIZONA, INC.	7,047	10.78	76	11	1.56	14.47
H0319: UNITEDHEALTHCARE INSURANCE COMPANY	7,461	9.92	74	11	1.47	14.86
H0321: ARIZONA PHYSICIANS IPA, INC.	15,503	1.81	28	8	0.52	28.57
H0401: UNITEDHEALTHCARE OF ARKANSAS, INC.	629	7.95	5	1	1.59	20.00
H0408: UNITEDHEALTHCARE INSURANCE COMPANY	33	0.00	0	0	0.00	-
H0410: UNITEDHEALTHCARE INSURANCE COMPANY	427	4.68	2	0	0.00	0.00
H0502: CONTRA COSTA HEALTH PLAN	625	0.00	0	0	0.00	-
H0503: FHP, INC.	-	-	4	0	-	0.00
H0504: CALIFORNIA PHYSICIANS' SERVICE	40,725	5.06	206	40	0.98	19.42
H0505: LOS PADRES GROUP HEALTH	-	-	1	1	-	100.00
H0524: KAISER FOUNDATION HP, INC.	710,499	4.54	3,224	409	0.58	12.69
H0532: WESTERN HEALTH ADVANTAGE	1,180	3.39	4	0	0.00	0.00
H0542: ALTAMED HEALTH SERVICES CORPORATION	467	0.00	0	0	0.00	-
H0543: PACIFICARE OF CALIFORNIA/SECURE HORIZONS	326,788	5.06	1,654	194	0.59	11.73
H0544: CAREMORE HEALTH PLAN	32,591	6.66	217	21	0.64	9.68
H0560: PACIFICARE OF CALIFORNIA/SEC	-	-	1	0	-	0.00
H0563: HEALTH NET_OF CA	-	-	1	0	-	0.00
H0571: CHINESE COMMUNITY HEALTH PLAN	7,285	3.02	22	3	0.41	13.64
H0609: PACIFICARE OF COLORADO, INC	62,605	3.48	218	18	0.29	8.26
H0620: UNITEDHEALTHCARE INSURANCE COMPANY	1,874	1.60	3	0	0.00	0.00
H0624: UNITEDHEALTHCARE INSURANCE COMPANY	4,900	10.20	50	0	0.00	0.00
H0630: KAISER FOUNDATION HP OF CO	64,047	2.01	129	8	0.12	6.20
H0710: UNITEDHEALTHCARE INSURANCE COMPANY	6,753	41.02	277	25	3.70	9.03
H0752: OXFORD HEALTH PLANS (CT), INC.	1,639	17.08	28	0	0.00	0.00
H0838: HMO CALIFORNIA	1,394	0.72	1	0	0.00	0.00
H1001: CIGNA HEALTHCARE OF FLORIDA,	-	-	1	0	-	0.00
H1080: UNITEDHEALTHCARE OF FLORIDA, INC.	21,116	6.63	140	19	0.90	13.57

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
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MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1108: UNITEDHEALTHCARE INSURANCE COMPANY	12,278	5.29	65	2	0.16	3.08
H1111: UNITEDHEALTHCARE OF GEORGIA, INC.	1,806	5.54	10	2	1.11	20.00
H1170: KAISER FOUNDATION HP OF GA, INC.	14,967	4.88	73	16	1.07	21.92
H1200: KAISER FOUNDATION HP, INC.	284	0.00	0	0	0.00	-
H1230: KAISER FOUNDATION HP, INC.	23,222	0.69	16	2	0.09	12.50
H1251: HAWAII MEDICAL SERVICE ASSOCIATION (HMSA)	36,488	0.11	4	0	0.00	0.00
H1286: UNITEDHEALTHCARE INSURANCE COMPANY	4,554	2.85	13	0	0.00	0.00
H1303: UNITEDHEALTHCARE INSURANCE COMPANY	3,788	7.13	27	4	1.06	14.81
H1364: UNISON HEALTH PLAN OF OHIO, INC.	151	26.49	4	1	6.62	25.00
H1509: UNITEDHEALTHCARE INSURANCE COMPANY	13,669	5.78	79	13	0.95	16.46
H1717: UNITEDHEALTHCARE INSURANCE COMPANY	1,202	8.32	10	5	4.16	50.00
H1944: UNITEDHEALTHCARE INSURANCE COMPANY	538	7.43	4	1	1.86	25.00
H2001: UNITEDHEALTHCARE INSURANCE COMPANY	1,386	10.10	14	0	0.00	0.00
H2003: UNITEDHEALTHCARE INSURANCE COMPANY	198	10.10	2	0	0.00	0.00
H2111: UNITEDHEALTHCARE INSURANCE COMPANY	6,774	4.13	28	7	1.03	25.00
H2150: KAISER FNDN HP OF THE MID-ATLANTIC STS	37,325	5.01	187	26	0.70	13.90
H2182: UNITEDHEALTHCARE INSURANCE COMPANY	1,774	6.20	11	1	0.56	9.09
H2226: UNITEDHEALTHCARE INSURANCE COMPANY	3,520	2.27	8	0	0.00	0.00
H2228: UNITEDHEALTHCARE INSURANCE COMPANY	9,929	5.24	52	10	1.01	19.23
H2406: UNITEDHEALTHCARE INSURANCE COMPANY	1,959	2.04	4	0	0.00	0.00
H2408: UNITED HEALTHCARE INSURANCE	-	-	26	2	-	7.69
H2643: L. A. CARE HEALTH PLAN	243	4.12	1	0	0.00	0.00
H2654: UNITEDHEALTHCARE OF THE MIDWEST, INC.	43,775	5.64	247	24	0.55	9.72
H2802: UNITEDHEALTHCARE OF THE MIDLANDS, INC.	4,603	3.04	14	2	0.43	14.29
H2803: UNITEDHEALTHCARE INSURANCE COMPANY	5,716	6.47	37	4	0.70	10.81
H2905: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	538	20.45	11	4	7.43	36.36
H2931: HEALTH PLAN OF NEVADA, INC.	1,033	3.87	4	2	1.94	50.00

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2961: HEALTH PLAN OF NEVADA, INC.	55,318	7.77	430	97	1.75	22.56
H3107: OXFORD HEALTH PLANS (NJ), INC.	23,901	30.50	729	47	1.97	6.45
H3113: OXFORD HEALTH PLANS (NJ), INC.	906	12.14	11	3	3.31	27.27
H3132: AIDS HEALTHCARE FOUNDATION MCO OF FLORIDA, INC.	164	0.00	0	0	0.00	-
H3164: AMERICHOICE OF NEW JERSEY, INC	2,703	25.90	70	12	4.44	17.14
H3209: UNITEDHEALTHCARE INSURANCE COMPANY	1,081	4.63	5	0	0.00	0.00
H3307: OXFORD HEALTH PLANS (NY), INC.	70,415	19.94	1,404	136	1.93	9.69
H3379: UNITEDHEALTHCARE OF NEW YORK, INC.	9,058	17.88	162	14	1.55	8.64
H3387: UNITEDHEALTHCARE OF NEW YORK, INC.	821	79.17	65	8	9.74	12.31
H3435: UNITEDHEALTHCARE INSURANCE COMPANY	258	19.38	5	1	3.88	20.00
H3456: UNITEDHEALTHCARE OF NORTH CAROLINA, INC.	63,784	4.81	307	29	0.45	9.45
H3659: UNITEDHEALTHCARE OF OHIO, INC.	63,336	6.33	401	64	1.01	15.96
H3749: PACIFICARE OF OKLAHOMA, INC.	21,084	3.08	65	6	0.28	9.23
H3805: PACIFICARE OF OREGON, INC.	19,678	5.59	110	12	0.61	10.91
H3812: UNITEDHEALTHCARE INSURANCE COMPANY	5,279	6.63	35	8	1.52	22.86
H3887: UNITEDHEALTHCARE INSURANCE COMPANY	4,986	4.01	20	2	0.40	10.00
H3912: UNITEDHEALTHCARE INSURANCE COMPANY	3,374	8.30	28	4	1.19	14.29
H3920: UNISON HEALTH PLAN OF PENNSYLVANIA, INC.	17,272	4.17	72	20	1.16	27.78
H3921: UNITEDHEALTHCARE INSURANCE COMPANY	420	2.38	1	0	0.00	0.00
H4102: UNITEDHEALTHCARE OF NEW ENGLAND, INC.	17,930	6.80	122	16	0.89	13.11
H4106: UNITEDHEALTHCARE INSURANCE COMPANY	2,865	5.58	16	1	0.35	6.25
H4406: UNITEDHEALTHCARE OF TENNESSEE, INC.	1,679	3.57	6	2	1.19	33.33
H4449: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	3,373	2.96	10	1	0.30	10.00
H4456: UNITEDHEALTHCARE OF THE RIVER VALLEY, INC.	38,162	3.90	149	14	0.37	9.40
H4514: EVERCARE OF TEXAS, LLC	16,042	6.73	108	2	0.12	1.85
H4522: UNITEDHEALTHCARE INSURANCE COMPANY	10,211	3.33	34	8	0.78	23.53
H4590: PACIFICARE OF TEXAS, INC.	134,073	2.26	303	17	0.13	5.61

*RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2009 divided by the mid-year enrollment, times 1,000.*

**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4604: UNITEDHEALTHCARE OF UTAH, INC.	13,620	5.21	71	18	1.32	25.35
H4720: UNITEDHEALTHCARE INSURANCE COMPANY OF NEW YORK	240	8.33	2	0	0.00	0.00
H4779: UNITEDHEALTHCARE INSURANCE COMPANY	218	0.00	0	0	0.00	-
H4837: UNITEDHEALTHCARE OF WISCONSIN	34	0.00	0	0	0.00	-
H4971: UNITEDHEALTHCARE INSURANCE COMPANY	213	4.69	1	0	0.00	0.00
H5005: PACIFICARE OF WASHINGTON, INC.	35,672	6.22	222	34	0.95	15.32
H5008: UNITEDHEALTHCARE INSURANCE COMPANY	5,416	9.05	49	5	0.92	10.20
H5189: UNISON HEALTH PLAN OF TENNESSEE, INC.	154	58.44	9	1	6.49	11.11
H5253: UNITEDHEALTHCARE OF WISCONSIN, INC	30,602	4.77	146	14	0.46	9.59
H5324: HALE MAKUA HEALTH SERVICES	15	0.00	0	0	0.00	-
H5403: ON LOK SENIOR HEALTH SERVICES	989	1.01	1	0	0.00	0.00
H5405: CENTER FOR ELDERS INDEPENDENCE	379	0.00	0	0	0.00	-
H5406: SUTTER HEALTH SACRAMENTO SIERRA REGION	202	0.00	0	0	0.00	-
H5417: UNITEDHEALTHCARE INSURANCE COMPANY	29,632	10.19	302	49	1.65	16.23
H5424: UNITEDHEALTHCARE INSURANCE COMPANY	9,131	3.29	30	3	0.33	10.00
H5425: SCAN HEALTH PLAN	36,469	6.72	245	49	1.34	20.00
H5428: SAN MATEO HEALTH COMMISSION	7,448	14.77	110	4	0.54	3.64
H5430: CARE1ST HEALTH PLAN OF ARIZONA	1,548	76.87	119	10	6.46	8.40
H5433: ORANGE COUNTY HEALTH AUTHORITY	8,932	4.37	39	5	0.56	12.82
H5435: UNITEDHEALTHCARE INSURANCE COMPANY	250,255	2.33	583	70	0.28	12.01
H5440: UNITEDHEALTHCARE INSURANCE COMPANY	1,013	16.78	17	3	2.96	17.65
H5507: UNITEDHEALTHCARE INSURANCE COMPANY	4,230	4.49	19	3	0.71	15.79
H5516: UNITEDHEALTHCARE INSURANCE COMPANY	1,685	5.34	9	2	1.19	22.22
H5532: UNITEDHEALTHCARE INSURANCE COMPANY	720	1.39	1	0	0.00	0.00
H5554: SANTA CLARA COUNTY HEALTH AUTHORITY	4,179	2.63	11	0	0.00	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NETWORK CORPORATION	14,759	29.95	442	9	0.61	2.04
H5587: HEALTH CHOICE ARIZONA, INC.	3,580	29.05	104	9	2.51	8.65

*RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2009 divided by the mid-year enrollment, times 1,000.*

**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5598: UNITED HEALTHCARE INSURANCE	-	-	1	0	-	0.00
H5609: GEMCARE HEALTH PLAN INC.	6,382	3.60	23	6	0.94	26.09
H5629: COMMUNITY ELDERCARE OF SAN DIEGO	60	0.00	0	0	0.00	-
H5640: IEHP HEALTH ACCESS	2,703	2.96	8	2	0.74	25.00
H5652: UNITEDHEALTHCARE INSURANCE COMPANY	1,016	4.92	5	0	0.00	0.00
H5678: UNITEDHEALTHCARE INSURANCE COMPANY	123	0.00	0	0	0.00	-
H5697: UNITEDHEALTHCARE INSURANCE COMPANY	1,068	0.94	1	0	0.00	0.00
H5749: UNITEDHEALTHCARE INSURANCE COMPANY	927	6.47	6	2	2.16	33.33
H5754: UNITEDHEALTHCARE INSURANCE COMPANY	473	4.23	2	0	0.00	0.00
H5782: PARTNERSHIP HEALTHPLAN OF CALIFORNIA	3,570	0.84	3	1	0.28	33.33
H5811: MEDCORE HP	2,066	1.94	4	1	0.48	25.00
H5852: AIDS HEALTHCARE FOUNDATION	662	0.00	0	0	0.00	-
H5895: CONTRA COSTA CO MED SVCS DBA CONTRA COSTA HEALTH	119	16.81	2	0	0.00	0.00
H5918: UNITEDHEALTHCARE INSURANCE COMPANY	544	7.35	4	1	1.84	25.00
H5928: CARE1ST HEALTH PLAN	11,625	2.06	24	5	0.43	20.83
H5943: SCAN HEALTH PLAN	393	0.00	0	0	0.00	-
H5948: ARTA MEDICARE HEALTH PLAN, INC.	649	3.08	2	0	0.00	0.00
H5969: ALOHACARE	1,208	0.00	0	0	0.00	-
H5985: ABRAZO ADVANTAGE HEALTH PLAN	2,815	52.93	149	16	5.68	10.74
H5998: UNISON HEALTH PLAN OF TENNESSEE, INC.	4,592	8.49	39	2	0.44	5.13
H6050: KAISER FOUNDATION HP, INC.	1,167	2.57	3	0	0.00	0.00
H6052: KAISER FOUNDATION HP, INC.	4,068	2.46	10	1	0.25	10.00
H6053: SANTE FE EMPLOYEES HOSPITAL ASSN.	533	0.00	0	0	0.00	-
H6228: UNITEDHEALTHCARE INSURANCE COMPANY	134	0.00	0	0	0.00	-
H6360: KAISER FOUNDATION HP OF OHIO	19,895	1.61	32	4	0.20	12.50
H6793: UNITEDHEALTHCARE INSURANCE COMPANY	84	0.00	0	0	0.00	-
H6952: GREAT LAKES HEALTH PLAN, INC.	404	0.00	0	0	0.00	-

*RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2009 divided by the mid-year enrollment, times 1,000.*

**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H7086: COMMUNITY HEALTH GROUP	621	0.00	0	0	0.00	-
H7146: MD CARE, INC.	840	0.00	0	0	0.00	-
H7187: UNITEDHEALTHCARE INSURANCE COMPANY	1,913	6.80	13	2	1.05	15.38
H7292: ALAMEDA ALLIANCE JOINT POWERS AUTHORITY (JPA)	1,191	2.52	3	1	0.84	33.33
H7352: UPH/MIHS VENTURES L.L.C.	1,300	1.54	2	0	0.00	0.00
H7731: MD CARE, INC.	6,180	0.16	1	0	0.00	0.00
H7949: PACIFICARE OF NEVADA, INC.	1,148	2.61	3	0	0.00	0.00
H8748: UNITEDHEALTHCARE INSURANCE COMPANY	401	2.49	1	0	0.00	0.00
H9003: KAISER FOUNDATION HP OF THE N W	51,394	3.68	189	10	0.19	5.29
H9011: UNITEDHEALTHCARE OF FLORIDA, INC.	5,303	10.18	54	7	1.32	12.96
H9103: KAISER FOUNDATION HP OF THE N W	2,455	4.48	11	1	0.41	9.09
H9104: SCAN HEALTH PLAN	72,564	7.03	510	95	1.31	18.63
H9149: UNITEDHEALTHCARE INSURANCE COMPANY	-	-	1	0	-	0.00
H9385: SCAN HEALTH PLAN OF ARIZONA	1,446	7.61	11	2	1.38	18.18
R3175: UNITEDHEALTHCARE INSURANCE COMPANY	2,728	6.96	19	3	1.10	15.79
R5287: UNITEDHEALTHCARE INSURANCE COMPANY	70,489	9.25	652	102	1.45	15.64
R5342: UNITEDHEALTHCARE INSURANCE COMPANY OF NEW YORK	16,619	9.63	160	22	1.32	13.75
R5674: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	3,612	8.03	29	7	1.94	24.14
R7444: UNITEDHEALTHCARE INSURANCE COMPANY	3,912	2.30	9	3	0.77	33.33

Region=10: SEATTLE

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0302: BANNER MEDISUN, INC.	18,930	4.28	81	6	0.32	7.41
H0351: HEALTH NET OF ARIZONA, INC.	60,426	4.90	296	40	0.66	13.51
H0427: CLEAR CHOICE HEALTH PLANS, INC.	-	-	0	0	-	-

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**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

<b>MCO</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2009</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
H0545: INTER VALLEY HEALTH PLAN, INC.	12,291	2.28	28	2	0.16	7.14
H0562: HEALTH NET_OF CA	127,504	5.18	661	92	0.72	13.92
H0755: HEALTH NET OF CONNECTICUT	52,547	9.74	512	133	2.53	25.98
H0908: BUCKEYE COMMUNITY HEALTH PLAN, INC.	140	0.00	0	0	0.00	-
H1302: BLUE CROSS OF IDAHO HLTH SERVICES INC	279	3.58	1	0	0.00	0.00
H1304: REGENCE BLUE SHIELD OF IDAHO	5,571	1.62	9	5	0.90	55.56
H1350: BLUE CROSS OF IDAHO HEALTH SERVICES, INC	20,931	2.82	59	17	0.81	28.81
H2174: TRILLIUM COMMUNITY HEALTH PLAN	2,946	5.09	15	7	2.38	46.67
H2481: MID ROGUE INDEPENDENT PHYSICIAN ASSOCIATION	66	0.00	0	0	0.00	-
H2906: HOMETOWN HEALTH PLAN	268	18.66	5	0	0.00	0.00
H2960: HOMETOWN HEALTH PLAN	5,292	3.59	19	1	0.19	5.26
H3809: PROVIDENCE HEALTH SYSTEM - OREGON	815	1.23	1	0	0.00	0.00
H3810: MID ROGUE INDEPENDENT PHYSICIAN ASSOCIATION	5,321	2.44	13	1	0.19	7.69
H3811: SAMARITAN HEALTH PLANS, INC.	4,926	3.25	16	1	0.20	6.25
H3813: ODS HEALTH PLAN, INC.	6,241	3.85	24	6	0.96	25.00
H3814: ATRIO HEALTH PLANS	3,821	2.36	9	1	0.26	11.11
H3815: CITIZENS CHOICE HEALTHPLAN	7,862	4.32	34	6	0.76	17.65
H3817: REGENCE BLUECROSS BLUESHIELD OF OR	59,853	1.29	77	19	0.32	24.68
H3818: FAMILYCARE HEALTH PLANS, INC.	2,354	2.97	7	2	0.85	28.57
H3851: REGENCE BLUE CROSS BLUE SHIE	-	-	1	0	-	0.00
H3864: CLEAR CHOICE HEALTH PLANS, INC.	10,574	4.35	46	3	0.28	6.52
H4556: CONSOLIDATED ASSOC OF RAILROAD EMPLOYEES HC	4,979	0.00	0	0	0.00	-
H4605: REGENCE BLUECROSS BLUESHIELD OF UT	22,361	1.61	36	15	0.67	41.67
H5006: STERLING LIFE INSURANCE COMPANY	93,291	6.86	640	58	0.62	9.06
H5007: PROVIDENCE HEALTH SYSTEM	309	0.00	0	0	0.00	-
H5009: REGENCE BLUESHIELD	21,673	1.94	42	10	0.46	23.81
H5010: ASURIS NORTHWEST HEALTH	1,485	6.06	9	4	2.69	44.44

*RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2009 divided by the mid-year enrollment, times 1,000.*

**TABLE 5A - 2009**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2009, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

<b>MCO</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2009</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
H5050: GROUP HEALTH COOPERATIVE	55,483	2.69	149	15	0.27	10.07
H5087: EASY CHOICE HEALTH PLAN INC.	3,468	0.00	0	0	0.00	-
H5294: SUPERIOR HEALTH PLAN, INC.	125	0.00	0	0	0.00	-
H5439: HEALTH NET LIFE INSURANCE COMPANY	698	0.00	0	0	0.00	-
H5520: HEALTH NET LIFE INSURANCE COMPANY	23,360	6.85	160	21	0.90	13.13
H5590: BRIDGEWAY HEALTH SOLUTIONS	421	0.00	0	0	0.00	-
H5606: STERLING LIFE INSURANCE COMPANY	129	0.00	0	0	0.00	-
H5649: CENTRAL HEALTH PLAN OF CALIFORNIA, INC.	4,552	0.88	4	1	0.22	25.00
H5721: HEALTH NET INSURANCE OF NEW YORK, INC.	2,044	0.49	1	0	0.00	0.00
H5826: COMMUNITY HEALTH PLAN OF WASHINGTON	3,863	2.85	11	4	1.04	36.36
H5839: STERLING LIFE INSURANCE COMPANY (MT)	329	0.00	0	0	0.00	-
H5859: HEALTH PLAN OF CAREOREGON, INC.	5,367	1.86	10	2	0.37	20.00
H5862: BLUE CROSS OF IDAHO HEALTH SERVICES, INC.	1,314	0.00	0	0	0.00	-
H5908: BANNER MEDISUN, INC.	72	0.00	0	0	0.00	-
H5962: STERLING LIFE INSURANCE COMPANY	157	12.74	2	0	0.00	0.00
H5995: MARION POLK COMMUNITY HEALTH PLAN ADVANTAGE, INC.	4,028	3.97	16	4	0.99	25.00
H5996: HEALTH NET LIFE INSURANCE COMPANY, INC.	12,730	1.65	21	5	0.39	23.81
H8189: MANAGED HEALTH SERVICES, WISCONSIN	-	-	0	0	-	-
H9047: PROVIDENCE HEALTH PLAN	35,693	3.73	133	38	1.06	28.57
H9302: PUGET SOUND HEALTH PARTNERS, INC.	4,457	3.81	17	1	0.22	5.88
R5863: HEALTH NET LIFE INSURANCE COMPANY	4,320	3.24	14	2	0.46	14.29
<b>TOTAL</b>	<b>11,125,273</b>	<b>5.58</b>	<b>62,078</b>	<b>7,894</b>	<b>0.71</b>	<b>12.72</b>

*RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2009 divided by the mid-year enrollment, times 1,000.*

**TABLE 6 - 2009 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2009, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=01: BOSTON

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0318: AETNA HEALTH INC.	1,287	1.55	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0523: AETNA HEALTH OF CALIFORNIA,INC.	28,021	0.86	24	20	83.33	1	4.17	0	0.00	3	12.50	0	0.00
H0901: AETNA HEALTH INC.	141	7.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1420: AETNA LIFE INSURANCE COMPANY	717	1.39	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2112: AETNA HEALTH INC. (MARYLAND)	5,766	0.69	4	0	0.00	3	75.00	0	0.00	0	0.00	1	25.00
H2206: HARVARD PILGRIM HEALTH CARE	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2230: BLUE CROSS AND BLUE SHIELD OF MA HMO BLUE, INC.	1,543	0.65	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2256: TUFTS ASSOCIATED HMO, INC.	74,873	0.51	38	29	76.32	4	10.53	4	10.53	0	0.00	1	2.63
H2261: BLUE CROSS AND BLUE SHIELD OF MA HMO BLUE, INC.	31,311	1.28	40	24	60.00	9	22.50	5	12.50	0	0.00	2	5.00
H3152: AETNA HEALTH, INC.	36,702	1.28	47	25	53.19	12	25.53	2	4.26	5	10.64	3	6.38
H3312: AETNA HEALTH INC.	15,403	2.21	34	18	52.94	11	32.35	2	5.88	2	5.88	1	2.94
H3931: AETNA HEALTH INC	41,568	0.38	16	13	81.25	2	12.50	0	0.00	0	0.00	1	6.25
H4152: BLUE CROSS AND BLUE SHIELD OF RHODE ISLAND	39,712	0.28	11	9	81.82	1	9.09	0	0.00	1	9.09	0	0.00
H4523: AETNA HEALTH INC.	4,663	0.43	2	0	0.00	1	50.00	1	50.00	0	0.00	0	0.00
H5144: AETNA LIFE INSURANCE COMPANY	207	4.83	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5414: AETNA HEALTH INC.	2,751	0.73	2	0	0.00	1	50.00	0	0.00	0	0.00	1	50.00
H5437: AETNA LIFE INSURANCE COMPANY	808	2.48	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5510: AETNA LIFE INSURANCE COMPANY	3,713	0.81	3	1	33.33	1	33.33	1	33.33	0	0.00	0	0.00
H5512: AETNA LIFE INSURANCE COMPANY	8,068	1.98	16	9	56.25	5	31.25	1	6.25	0	0.00	1	6.25
H5521: AETNA LIFE INSURANCE COMPANY	12,752	0.71	9	6	66.67	0	0.00	1	11.11	2	22.22	0	0.00
H5531: AETNA LIFE INSURANCE COMPANY	1,438	2.09	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5736: AETNA LIFE INSURANCE COMPANY	240,391	0.07	18	12	66.67	1	5.56	3	16.67	2	11.11	0	0.00
H5813: AETNA HEALTH, INC	952	3.15	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H5832: AETNA HEALTH INC.	169	5.92	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	29,628	2.13	63	47	74.60	10	15.87	4	6.35	2	3.17	0	0.00
R5595: AETNA LIFE INSURANCE COMPANY	1,706	1.76	3	0	0.00	2	66.67	0	0.00	1	33.33	0	0.00

*Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.*

**TABLE 6 - 2009 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2009, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=02: NEW YORK

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0046: PROSALUD HMO CORPORATION	320	6.25	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H0706: AETNA HEALTH INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3109: HORIZON HEALTHCARE OF NJ,INC	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3154: HORIZON HEALTHCARE OF NEW JERSEY, INC.	54,800	1.88	103	56	54.37	40	38.83	3	2.91	2	1.94	2	1.94
H3305: MVP HEALTH PLAN, INC.	70,912	0.39	28	18	64.29	4	14.29	4	14.29	2	7.14	0	0.00
H3327: TOUCHSTONE HEALTH HMO, INC.	13,897	1.94	27	11	40.74	12	44.44	3	11.11	0	0.00	1	3.70
H3330: HIP OF GREATER NEW YORK	130,864	1.95	255	146	57.25	87	34.12	9	3.53	5	1.96	8	3.14
H3335: EXCELLUS HEALTH PLAN, INC.	24,337	0.82	20	14	70.00	4	20.00	2	10.00	0	0.00	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS CORPORATION	3,265	0.31	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3346: MVP HEALTH PLAN, INC.	1,375	1.45	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H3347: ELDERPLAN, INC.	994	1.01	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	48,758	0.96	47	34	72.34	9	19.15	2	4.26	2	4.26	0	0.00
H3359: MANAGED HEALTH, INC.	83,483	0.86	72	24	33.33	23	31.94	4	5.56	11	15.28	10	13.89
H3362: INDEPENDENT HEALTH ASSOCIATION, INC.	51,018	0.10	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H3366: TOUCHSTONE HEALTH HMO, INC.	147	6.80	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3384: HEALTHNOW NEW YORK INC	36,114	0.36	13	9	69.23	3	23.08	0	0.00	1	7.69	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS' HEALTH PLAN, INC.	20,973	1.10	23	14	60.87	3	13.04	1	4.35	4	17.39	1	4.35
H3528: CONNECTICARE, INC.	15,583	0.19	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4003: MMM HEALTHCARE, INC.	130,991	0.40	52	36	69.23	14	26.92	0	0.00	2	3.85	0	0.00
H4004: PREFERRED MEDICARE CHOICE, INC.	52,620	0.44	23	18	78.26	5	21.74	0	0.00	0	0.00	0	0.00
H4005: TRIPLE-S SALUD, INC.	35,526	0.06	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H4006: MCS ADVANTAGE INC.	43,240	0.39	17	12	70.59	1	5.88	0	0.00	3	17.65	1	5.88
H5526: HEALTHNOW NEW YORK INC.	19,127	0.37	7	6	85.71	0	0.00	1	14.29	0	0.00	0	0.00
H5528: GROUP HEALTH INCORPORATED	20,678	2.76	57	29	50.88	22	38.60	0	0.00	2	3.51	4	7.02
H5549: VNS CHOICE	2,575	0.39	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5577: MCS ADVANTAGE INC.	40,819	0.42	17	10	58.82	1	5.88	0	0.00	5	29.41	1	5.88
H5746: AMERIGROUP NEW MEXICO, INC.	910	1.10	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5817: AMERIGROUP TEXAS, INC.	5,595	1.25	7	5	71.43	1	14.29	0	0.00	0	0.00	1	14.29

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H5896: AMERIGROUP MARYLAND, INC.	2,378	0.84	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H6806: MVP HEALTH PLAN, INC.	16,772	0.06	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H8991: AMERIGROUP FLORIDA, INC.	1,510	0.66	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9101: ELDERPLAN, INC. - SHMO	14,765	2.10	31	18	58.06	9	29.03	1	3.23	1	3.23	2	6.45
H9615: MVP HEALTH PLAN, INC.	1,170	0.85	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9859: MVP HEALTH PLAN, INC,	6,650	1.20	8	6	75.00	1	12.50	0	0.00	1	12.50	0	0.00

**Region=03: PHILADELPHIA**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1643: HM HEALTH INSURANCE COMPANY	567	1.76	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2108: BRAVO HEALTH MID- ATLANTIC INC.	12,182	0.49	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2110: AETNA HEALTH INC.	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H3156: AMERIHEALTH HMO_INC	2,096	1.43	3	0	0.00	0	0.00	2	66.67	1	33.33	0	0.00
H3672: HOMETOWN HEALTH PLAN	8,433	0.24	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3907: UNIVERSITY OF PITTSBURGH MEDICAL CENTER	71,942	0.21	15	11	73.33	2	13.33	0	0.00	2	13.33	0	0.00
H3909: QCC INSURANCE COMPANY	14,748	0.88	13	9	69.23	3	23.08	0	0.00	1	7.69	0	0.00
H3914: AETNA HEALTH INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3916: HIGHMARK, INC.	84,543	1.53	129	89	68.99	23	17.83	8	6.20	6	4.65	3	2.33
H3923: CAPITAL ADVANTAGE INSURANCE COMPANY	9,683	0.62	6	3	50.00	1	16.67	2	33.33	0	0.00	0	0.00
H3949: BRAVO HEALTH PENNSYLVANIA INC.	19,119	1.52	29	16	55.17	10	34.48	2	6.90	0	0.00	1	3.45
H3951: AETNA U.S. HEALTHCARE	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3952: KEYSTONE HEALTH PLAN EAST, INC.	122,649	0.95	116	74	63.79	22	18.97	9	7.76	8	6.90	3	2.59
H3954: GEISINGER HEALTH PLAN	35,083	0.43	15	10	66.67	3	20.00	2	13.33	0	0.00	0	0.00
H3957: KEYSTONE HEALTH PLAN WEST, INC.	169,749	2.10	356	248	69.66	72	20.22	14	3.93	16	4.49	6	1.69
H3962: KEYSTONE HEALTH PLAN CENTRAL,INC.	17,769	0.56	10	6	60.00	1	10.00	3	30.00	0	0.00	0	0.00
H3964: BRAVO HEALTH PENNSYLVANIA, INC.	22,984	0.30	7	5	71.43	1	14.29	0	0.00	0	0.00	1	14.29
H4528: BRAVO HEALTH TEXAS, INC.	14,095	0.14	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00

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H4908: OPTIMA HEALTH INSURANCE COMPANY	4,660	0.21	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5106: HIGHMARK HEALTH INSURANCE COMPANY	8,601	0.35	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5151: HEALTH PLAN OF THE UPPER OHIO VALLEY	9,875	0.41	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5812: GEISINGER INDEMNITY INSURANCE COMPANY	1,632	3.06	5	2	40.00	2	40.00	0	0.00	0	0.00	1	20.00
H5932: GATEWAY HEALTH PLAN, INC.	24,814	0.20	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H9793: HIGHMARK, INC.	20,677	0.10	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.	9,081	0.11	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
R6801: CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	14,582	0.27	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R9896: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	30,141	0.13	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00

**Region=04: ATLANTA**

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H0104: BLUE CROSS AND BLUE SHIELD OF ALABAMA	66,991	0.67	45	27	60.00	13	28.89	2	4.44	3	6.67	0	0.00
H0117: WELLCARE OF OHIO, INC.	2,448	0.82	2	0	0.00	0	0.00	2	100.00	0	0.00	0	0.00
H0154: VIVA HEALTH, INC.	28,271	0.28	8	5	62.50	2	25.00	1	12.50	0	0.00	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC.	3,823	0.78	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H1016: AVMED, INC	21,441	0.93	20	6	30.00	10	50.00	0	0.00	3	15.00	1	5.00
H1026: HEALTH OPTIONS, INC	23,397	0.51	12	6	50.00	6	50.00	0	0.00	0	0.00	0	0.00
H1032: WELL CARE OF FLORIDA, INC.	78,019	0.28	22	12	54.55	2	9.09	1	4.55	5	22.73	2	9.09
H1035: FLORIDA HEALTH CARE PLAN, INC.	14,185	0.28	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H1045: PREFERRED CARE PARTNERS INC.	20,798	0.24	5	2	40.00	1	20.00	2	40.00	0	0.00	0	0.00
H1054: PRUDENTIAL INSURANCE CO.	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS, INC.	22,843	0.18	4	3	75.00	0	0.00	0	0.00	0	0.00	1	25.00
H1112: WELLCARE OF GEORGIA, INC.	5,683	0.35	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1264: WELLCARE OF TEXAS, INC.	6,450	0.47	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H1416: HARMONY HEALTH PLAN OF ILLINOIS, INC.	13,073	0.15	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H1807: UNIVERSITY HEALTH CARE, INC.	9,532	0.21	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H1903: WELLCARE OF LOUISIANA, INC.	3,943	1.27	5	1	20.00	3	60.00	0	0.00	1	20.00	0	0.00
H3361: WELLCARE OF NEW YORK, INC.	24,573	0.98	24	7	29.17	8	33.33	0	0.00	6	25.00	3	12.50
H3404: PARTNERS NATIONAL HEALTH PLANS OF NC INC	5,962	0.17	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H3449: PARTNERS NATIONAL HEALTH PLANS OF NC, INC.	40,301	0.15	6	3	50.00	1	16.67	1	16.67	1	16.67	0	0.00
H5402: QUALITY HEALTH PLANS, INC.	13,441	1.41	19	13	68.42	3	15.79	0	0.00	1	5.26	2	10.53
H5404: UNIVERSAL HEALTH CARE, INC.	20,434	0.44	9	3	33.33	4	44.44	0	0.00	2	22.22	0	0.00
H5407: CITRUS HEALTH CARE, INC.	14,078	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5427: FREEDOM HEALTH PLAN, INC.	33,203	0.09	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33
H5434: BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	13,228	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5696: PHYSICIANS UNITED PLAN, INC.	17,709	0.17	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5884: BLUECROSS BLUESHIELD OF TENNESSEE	22,704	0.18	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H7917: BLUE CROSS BLUE SHIELD OF TENNESSEE	5,366	0.19	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

**Region=05: CHICAGO**

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H0540: UNICARE LIFE AND HEALTH INS. COMPANY	104,054	0.04	4	2	50.00	0	0.00	1	25.00	1	25.00	0	0.00
H0564: BLUE CROSS OF CALIFORNIA	16,945	0.41	7	4	57.14	2	28.57	1	14.29	0	0.00	0	0.00
H1417: HEALTH ALLIANCE MEDICAL PLANS	3,371	0.59	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1463: HEALTH ALLIANCE MEDICAL PLANS	6,365	0.94	6	4	66.67	1	16.67	1	16.67	0	0.00	0	0.00
H1553: CLARIAN HEALTH PLANS, INC.	5,072	0.99	5	2	40.00	2	40.00	0	0.00	0	0.00	1	20.00
H1689: ANTHEM INSURANCE COMPANIES, INC.	40,117	0.05	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1849: ANTHEM HEALTH PLANS OF KENTUCKY, INC.	7,406	0.27	2	0	0.00	1	50.00	1	50.00	0	0.00	0	0.00
H2312: HEALTH ALLIANCE PLAN OF MICHIGAN	30,804	0.16	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H2319: BLUE CROSS BLUE SHIELD OF MICHIGAN	277,647	0.03	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H2425: BLUE PLUS	9,985	0.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2450: MEDICA INSURANCE COMPANY	70,913	0.01	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2456: UCARE MINNESOTA	8,258	0.24	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H2459: UCARE MINNESOTA	60,183	0.07	4	1	25.00	3	75.00	0	0.00	0	0.00	0	0.00
H2462: GROUP HEALTH INC,	36,294	0.08	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANCE, INC.	7,630	2.49	19	11	57.89	7	36.84	0	0.00	1	5.26	0	0.00
H3370: EMPIRE HEALTHCHOICE HMO, INC.	67,960	2.38	162	91	56.17	53	32.72	5	3.09	7	4.32	6	3.70
H3653: PARAMOUNT CARE, INC	14,858	0.81	12	9	75.00	1	8.33	0	0.00	1	8.33	1	8.33
H3655: COMMUNITY INSURANCE COMPANY	78,095	0.37	29	13	44.83	9	31.03	1	3.45	3	10.34	3	10.34
H3660: SUMMACARE INC.	18,910	0.74	14	9	64.29	4	28.57	1	7.14	0	0.00	0	0.00
H3668: MT. CARMEL HEALTH PLAN, INC.	27,542	0.25	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H4036: ANTHEM INSURANCE COMPANIES, INC.	529	1.89	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5211: SECURITY HEALTH PLAN OF WISCONSIN, INC	22,101	0.14	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5262: GUNDERSEN LUTHERAN HEALTH PLAN	11,119	1.62	18	16	88.89	1	5.56	0	0.00	0	0.00	1	5.56
H5304: EMPIRE HEALTHCHOICE ASSURANCE, INC.	3,646	0.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5419: BLUE CROSS OF CALIFORNIA	9,847	0.10	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5422: BLUE CROSS BLUE SHIELD OF GEORGIA	1,643	0.61	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5529: COMMUNITY INSURANCE COMPANY	8,469	0.35	3	0	0.00	3	100.00	0	0.00	0	0.00	0	0.00
H5530: ANTHEM HEALTH PLANS OF KENTUCKY, INC.	2,730	1.83	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H5679: HMO COLORADO, INC.	370	2.70	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5854: ANTHEM HEALTH PLANS, INC	2,232	0.45	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGAN	30,264	0.13	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5941: ANTHEM INSURANCE COMPANIES, INC.	26,541	0.41	11	5	45.45	2	18.18	0	0.00	3	27.27	1	9.09
R9943: ANTHEM BLUE CROSS LIFE AND HEALTH INSURANCE CO.	36,525	0.68	25	10	40.00	11	44.00	1	4.00	3	12.00	0	0.00

**Region=06: DALLAS**

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H0332: KS PLAN ADMINISTRATORS, LLC	9,875	0.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1961: PEOPLES HEALTH, INC.	42,298	0.12	5	3	60.00	0	0.00	1	20.00	0	0.00	1	20.00
H3059: PHYSICIANS HEALTH CHOICE OF NEW MEXICO	1,056	0.95	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H3204: PRESBYTERIAN HEALTH PLAN	20,805	0.58	12	7	58.33	2	16.67	1	8.33	2	16.67	0	0.00
H3206: PRESBYTERIAN INSURANCE COMPANY, INC.	4,190	0.48	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3251: LOVELACE HEALTH SYSTEM, INC.	27,145	0.22	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H3333: AMERICAN PROGRESSIVE LIFE/HLTH INS.	51,833	0.02	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H3706: GLOBALHEALTH, INC.	7,907	0.25	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3755: COMMUNITY CARE HMO, INC	26,641	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4506: SELECTCARE OF TEXAS, L.L.C.	44,412	0.61	27	17	62.96	7	25.93	2	7.41	1	3.70	0	0.00
H4525: SHA, L.L.C	2,014	0.50	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF TEXAS LLC	17,211	0.23	4	2	50.00	0	0.00	0	0.00	1	25.00	1	25.00
H4529: ARCADIAN HEALTH PLAN, INC.	11,863	0.25	3	0	0.00	1	33.33	2	66.67	0	0.00	0	0.00
H4531: HCSC INSURANCE SERVICES COMPANY	832	1.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4564: SCOTT AND WHITE HEALTH PLAN	23,601	0.30	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4570: AETNA U.S. HEALTHCARE, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5416: ARCADIAN HEALTH PLAN, INC.	3,457	0.29	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5421: THE PYRAMID LIFE INSURANCE COMPANY	125,230	0.04	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H5576: VANTAGE HEALTH PLAN, INC.	3,623	0.28	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	4,222	0.47	2	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
H5700: ARKANSAS COMMUNITY CARE, INC.	7,639	0.26	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H8742: ABRI HEALTH PLAN, INC	3,518	1.42	5	0	0.00	2	40.00	3	60.00	0	0.00	0	0.00

**Region=07: KANSAS CITY**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0307: HUMANA HEALTH PLAN, INC.	11,265	0.62	7	3	42.86	3	42.86	1	14.29	0	0.00	0	0.00
H0317: HUMANA INSURANCE COMPANY	8,576	0.58	5	1	20.00	1	20.00	1	20.00	2	40.00	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA, INC.	33,653	0.27	9	7	77.78	1	11.11	0	0.00	0	0.00	1	11.11
H0623: HUMANA INSURANCE COMPANY	2,976	0.34	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1019: CARE PLUS HEALTH PLAN	63,118	0.73	46	28	60.87	10	21.74	3	6.52	5	10.87	0	0.00

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MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1036: HUMANA MEDICAL PLAN, INC	266,076	0.11	30	17	56.67	6	20.00	1	3.33	5	16.67	1	3.33
H1406: HUMANA HEALTH PLAN, INC.	27,458	0.07	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1468: HUMANA BENEFIT PLAN OF ILLINOIS, INC	1,032	1.94	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1510: HUMANA INSURANCE COMPANY	8,169	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1716: HUMANA INSURANCE COMPANY	11,556	0.09	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1804: HUMANA INSURANCE COMPANY	564,719	0.05	30	18	60.00	5	16.67	1	3.33	6	20.00	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN OF LOUISIANA INC	67,511	0.10	7	3	42.86	3	42.86	0	0.00	1	14.29	0	0.00
H2649: HUMANA HEALTH PLAN, INC.	21,613	0.23	5	2	40.00	3	60.00	0	0.00	0	0.00	0	0.00
H2762: CONNECTICUT GENERAL LIFE INSURANCE COMPANY	15,385	0.13	2	0	0.00	0	0.00	1	50.00	1	50.00	0	0.00
H2949: HUMANA HEALTH PLAN, INC.	26,108	0.34	9	5	55.56	3	33.33	0	0.00	1	11.11	0	0.00
H3619: HUMANA INSURANCE COMPANY	13,540	0.07	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H4007: HUMANA HEALTH PLANS OF PUERTO RICO INC	11,425	0.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4408: HUMANA INSURANCE COMPANY	3,642	0.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4461: CARITEN HEALTH PLAN IN	48,717	0.08	4	2	50.00	0	0.00	1	25.00	1	25.00	0	0.00
H4510: HUMANA HEALTH PLAN OF TEXAS, INC.	32,714	0.40	13	2	15.38	4	30.77	0	0.00	7	53.85	0	0.00
H4606: HUMANA INSURANCE COMPANY	14,611	0.48	7	1	14.29	3	42.86	0	0.00	3	42.86	0	0.00
H4956: HUMANA INSURANCE COMPANY	2,145	0.47	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H7188: HUMANA INSURANCE COMPANY	5,826	0.34	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H8778: ESSENCE HEALTHCARE, INC.	4,510	0.22	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
R5826: HUMANA INSURANCE COMPANY	184,034	0.16	29	12	41.38	11	37.93	2	6.90	4	13.79	0	0.00

**Region=08: DENVER**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
E5088: DESERET HEALTHCARE EMPLOYEE BENEFITS TRUST	11,550	0.09	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0150: HEALTHSPRING OF ALABAMA, INC.	30,219	0.10	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33
H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE ORGANIZATION	21,938	0.05	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H0652: TAKECARE OF COLORADO, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H0747: EDUCATORS MUTUAL INSURANCE ASSOCIATION	1,926	0.52	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0846: FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	188,857	0.05	9	5	55.56	2	22.22	2	22.22	0	0.00	0	0.00
H1013: VISTA HEALTHPLAN OF SOUTH FLORIDA, INC.	8,302	0.48	4	0	0.00	3	75.00	0	0.00	1	25.00	0	0.00
H1415: HEALTHSPRING OF TENNESSEE, INC.	10,852	0.09	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS COMPANY	2,532	0.39	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2663: GROUP HEALTH PLAN, INC.	28,102	0.18	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3959: HEALTHAMERICA PENNSYLVANIA, INC.	37,457	0.80	30	18	60.00	7	23.33	1	3.33	2	6.67	2	6.67
H4407: HEALTHSPRING OF TENNESSEE, INC.	4,174	0.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4454: HEALTHSPRING OF TENNESSEE, INC.	56,070	0.21	12	6	50.00	3	25.00	1	8.33	1	8.33	1	8.33
H4513: TEXAS HEALTHSPRING LLC	48,450	0.21	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00
H5227: COVENTRY HEALTH AND LIFE INSURANCE COMPANY	136,885	0.02	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H5302: COVENTRY HEALTH CARE OF GEORGIA, INC.	1,118	0.89	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H5410: HEALTHSPRING OF FLORIDA, INC.	30,976	1.49	46	23	50.00	12	26.09	2	4.35	7	15.22	2	4.35
H5509: COVENTRY HEALTH AND LIFE INS. COMPANY	28,705	0.03	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H5522: HEALTHASSURANCE PENNSYLVANIA, INC.	17,742	0.39	7	6	85.71	0	0.00	1	14.29	0	0.00	0	0.00
H5698: WINDSOR HEALTH PLANS, INC.	28,161	0.21	6	3	50.00	0	0.00	2	33.33	1	16.67	0	0.00
H5850: SUMMIT HEALTH PLAN, INC.	20,431	0.15	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33
H9847: COVENTRY HEALTH AND LIFE INSURANCE COMPANY	2,746	0.73	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00

**Region=09: SAN FRANCISCO**

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H0151: UNITEDHEALTHCARE OF ALABAMA, INC.	33,023	0.09	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	9,716	0.62	6	3	50.00	2	33.33	0	0.00	1	16.67	0	0.00
H0303: PACIFICARE OF ARIZONA, INC	94,778	0.50	47	35	74.47	3	6.38	4	8.51	3	6.38	2	4.26
H0316: UNITEDHEALTHCARE OF ARIZONA, INC.	7,047	0.14	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0319: UNITEDHEALTHCARE INSURANCE COMPANY	7,461	0.40	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H0410: UNITEDHEALTHCARE INSURANCE COMPANY	427	2.34	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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H0504: CALIFORNIA PHYSICIANS' SERVICE	40,725	0.44	18	14	77.78	4	22.22	0	0.00	0	0.00	0	0.00
H0505: LOS PADRES GROUP HEALTH	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H0524: KAISER FOUNDATION HP, INC.	710,499	0.23	166	130	78.31	16	9.64	7	4.22	11	6.63	2	1.20
H0543: PACIFICARE OF CALIFORNIA/SECURE HORIZONS	326,788	0.61	200	128	64.00	29	14.50	14	7.00	19	9.50	10	5.00
H0544: CAREMORE HEALTH PLAN	32,591	0.52	17	13	76.47	1	5.88	1	5.88	2	11.76	0	0.00
H0609: PACIFICARE OF COLORADO, INC	62,605	0.42	26	15	57.69	4	15.38	1	3.85	4	15.38	2	7.69
H0624: UNITEDHEALTHCARE INSURANCE COMPANY	4,900	0.61	3	1	33.33	0	0.00	0	0.00	1	33.33	1	33.33
H0630: KAISER FOUNDATION HP OF CO	64,047	0.11	7	4	57.14	2	28.57	1	14.29	0	0.00	0	0.00
H0752: OXFORD HEALTH PLANS (CT), INC.	1,639	1.22	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1080: UNITEDHEALTHCARE OF FLORIDA, INC.	21,116	0.14	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H1108: UNITEDHEALTHCARE INSURANCE COMPANY	12,278	0.24	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H1170: KAISER FOUNDATION HP OF GA, INC.	14,967	0.53	8	0	0.00	5	62.50	1	12.50	1	12.50	1	12.50
H1230: KAISER FOUNDATION HP, INC.	23,222	0.04	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1251: HAWAII MEDICAL SERVICE ASSOCIATION (HMSA)	36,488	0.08	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1509: UNITEDHEALTHCARE INSURANCE COMPANY	13,669	0.37	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H1717: UNITEDHEALTHCARE INSURANCE COMPANY	1,202	0.83	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2111: UNITEDHEALTHCARE INSURANCE COMPANY	6,774	0.15	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2150: KAISER FNDN HP OF THE MID-ATLANTIC STS	37,325	0.72	27	17	62.96	6	22.22	2	7.41	2	7.41	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE COMPANY	9,929	0.50	5	3	60.00	1	20.00	1	20.00	0	0.00	0	0.00
H2654: UNITEDHEALTHCARE OF THE MIDWEST, INC.	43,775	0.07	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H2803: UNITEDHEALTHCARE INSURANCE COMPANY	5,716	0.52	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H2931: HEALTH PLAN OF NEVADA, INC.	1,033	0.97	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2961: HEALTH PLAN OF NEVADA, INC.	55,318	0.25	14	11	78.57	3	21.43	0	0.00	0	0.00	0	0.00
H3107: OXFORD HEALTH PLANS (NJ), INC.	23,901	3.01	72	43	59.72	20	27.78	1	1.39	6	8.33	2	2.78
H3209: UNITEDHEALTHCARE INSURANCE COMPANY	1,081	0.93	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3307: OXFORD HEALTH PLANS (NY), INC.	70,415	2.78	196	108	55.10	48	24.49	12	6.12	21	10.71	7	3.57
H3379: UNITEDHEALTHCARE OF NEW YORK, INC.	9,058	0.11	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3456: UNITEDHEALTHCARE OF NORTH CAROLINA, INC.	63,784	0.22	14	6	42.86	3	21.43	1	7.14	4	28.57	0	0.00
H3659: UNITEDHEALTHCARE OF OHIO, INC.	63,336	0.27	17	6	35.29	2	11.76	0	0.00	8	47.06	1	5.88

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H3749: PACIFICARE OF OKLAHOMA, INC.	21,084	0.28	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
H3805: PACIFICARE OF OREGON, INC.	19,678	0.36	7	2	28.57	3	42.86	0	0.00	1	14.29	1	14.29
H3812: UNITEDHEALTHCARE INSURANCE COMPANY	5,279	0.19	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3912: UNITEDHEALTHCARE INSURANCE COMPANY	3,374	0.30	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3920: UNISON HEALTH PLAN OF PENNSYLVANIA, INC.	17,272	0.35	6	2	33.33	3	50.00	1	16.67	0	0.00	0	0.00
H4102: UNITEDHEALTHCARE OF NEW ENGLAND, INC.	17,930	0.28	5	2	40.00	3	60.00	0	0.00	0	0.00	0	0.00
H4106: UNITEDHEALTHCARE INSURANCE COMPANY	2,865	0.35	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4406: UNITEDHEALTHCARE OF TENNESSEE, INC.	1,679	0.60	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4456: UNITEDHEALTHCARE OF THE RIVER VALLEY, INC.	38,162	0.16	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H4514: EVERCARE OF TEXAS, LLC	16,042	0.06	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H4522: UNITEDHEALTHCARE INSURANCE COMPANY	10,211	0.20	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H4590: PACIFICARE OF TEXAS, INC.	134,073	0.34	45	25	55.56	3	6.67	1	2.22	11	24.44	5	11.11
H4604: UNITEDHEALTHCARE OF UTAH, INC.	13,620	0.15	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H5005: PACIFICARE OF WASHINGTON, INC.	35,672	0.95	34	20	58.82	8	23.53	0	0.00	4	11.76	2	5.88
H5253: UNITEDHEALTHCARE OF WISCONSIN, INC	30,602	0.33	10	7	70.00	0	0.00	0	0.00	3	30.00	0	0.00
H5417: UNITEDHEALTHCARE INSURANCE COMPANY	29,632	0.27	8	5	62.50	0	0.00	0	0.00	2	25.00	1	12.50
H5425: SCAN HEALTH PLAN	36,469	0.52	19	14	73.68	2	10.53	2	10.53	1	5.26	0	0.00
H5428: SAN MATEO HEALTH COMMISSION	7,448	0.13	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H5433: ORANGE COUNTY HEALTH AUTHORITY	8,932	0.22	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5435: UNITEDHEALTHCARE INSURANCE COMPANY	250,255	0.04	9	4	44.44	4	44.44	0	0.00	1	11.11	0	0.00
H5440: UNITEDHEALTHCARE INSURANCE COMPANY	1,013	0.99	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NETWORK CORPORATION	14,759	0.07	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5609: GEMCARE HEALTH PLAN INC.	6,382	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5652: UNITEDHEALTHCARE INSURANCE COMPANY	1,016	0.98	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5811: MEDCORE HP	2,066	0.48	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5918: UNITEDHEALTHCARE INSURANCE COMPANY	544	1.84	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5928: CARE1ST HEALTH PLAN	11,625	0.17	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5998: UNISON HEALTH PLAN OF TENNESSEE, INC.	4,592	0.22	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H6360: KAISER FOUNDATION HP OF OHIO	19,895	0.10	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00

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MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H9003: KAISER FOUNDATION HP OF THE N W	51,394	0.12	6	4	66.67	1	16.67	0	0.00	0	0.00	1	16.67
H9011: UNITEDHEALTHCARE OF FLORIDA, INC.	5,303	0.38	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H9103: KAISER FOUNDATION HP OF THE N W	2,455	0.81	2	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
H9104: SCAN HEALTH PLAN	72,564	0.72	52	26	50.00	8	15.38	4	7.69	9	17.31	5	9.62
R5287: UNITEDHEALTHCARE INSURANCE COMPANY	70,489	0.14	10	3	30.00	1	10.00	1	10.00	4	40.00	1	10.00
R5342: UNITEDHEALTHCARE INSURANCE COMPANY OF NEW YORK	16,619	0.18	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5674: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	3,612	0.55	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
R7444: UNITEDHEALTHCARE INSURANCE COMPANY	3,912	0.26	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

**Region=10: SEATTLE**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0351: HEALTH NET OF ARIZONA, INC.	60,426	0.26	16	9	56.25	5	31.25	0	0.00	1	6.25	1	6.25
H0545: INTER VALLEY HEALTH PLAN, INC.	12,291	0.49	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0562: HEALTH NET_OF CA	127,504	0.38	49	35	71.43	5	10.20	3	6.12	4	8.16	2	4.08
H0755: HEALTH NET OF CONNECTICUT	52,547	1.08	57	40	70.18	13	22.81	2	3.51	2	3.51	0	0.00
H1304: REGENCE BLUE SHIELD OF IDAHO	5,571	0.90	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO HEALTH SERVICES, INC	20,931	0.76	16	6	37.50	9	56.25	0	0.00	0	0.00	1	6.25
H2906: HOMETOWN HEALTH PLAN	268	3.73	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H2960: HOMETOWN HEALTH PLAN	5,292	0.38	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H3809: PROVIDENCE HEALTH SYSTEM - OREGON	815	1.23	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3815: CITIZENS CHOICE HEALTHPLAN	7,862	0.38	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H3817: REGENCE BLUECROSS BLUESHIELD OF OR	59,853	0.50	30	20	66.67	8	26.67	0	0.00	0	0.00	2	6.67
H3864: CLEAR CHOICE HEALTH PLANS, INC.	10,574	0.28	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H4605: REGENCE BLUECROSS BLUESHIELD OF UT	22,361	1.07	24	9	37.50	10	41.67	4	16.67	0	0.00	1	4.17
H5006: STERLING LIFE INSURANCE COMPANY	93,291	0.10	9	5	55.56	0	0.00	2	22.22	2	22.22	0	0.00
H5009: REGENCE BLUESHIELD	21,673	0.83	18	10	55.56	6	33.33	1	5.56	1	5.56	0	0.00
H5010: ASURIS NORTHWEST HEALTH	1,485	2.69	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00

*Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.*

**TABLE 6 - 2009 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2009, and Distribution of Final**  
**Decisions, by Region and Plan**

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2009	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5050: GROUP HEALTH COOPERATIVE	55,483	0.52	29	21	72.41	3	10.34	3	10.34	0	0.00	2	6.90
H5520: HEALTH NET LIFE INSURANCE COMPANY	23,360	0.26	6	3	50.00	1	16.67	0	0.00	0	0.00	2	33.33
H5649: CENTRAL HEALTH PLAN OF CALIFORNIA, INC.	4,552	0.44	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H9047: PROVIDENCE HEALTH PLAN	35,693	0.06	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
R5863: HEALTH NET LIFE INSURANCE COMPANY	4,320	0.46	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
<b>TOTAL</b>	11,125,273	0.39	4,380	2645	60.39	999	22.81	222	5.07	359	8.20	155	3.54

*Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.*